

Senate Finance and Public Administration Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
SUPPLEMENTARY BUDGET ESTIMATES 2012-2013

Finance and Deregulation Portfolio

Department/Agency: Medibank
Outcome/Program: General
Topic: Service proportions

Senator: Moore

Question reference number: F6

Type of question: Hansard, F&PA Committee, Page 14, 16 October 2012

Date set by the committee for the return of answer: Friday, 30 November 2012

Number of pages: 1

Question:

Senator MOORE: With the current operations of Medibank: is there a way of finding out the percentage of your activity that is done in each of the major components? Do you have a comparison for now, as in today in Medibank, for the proportion of the service that is being done by people going into a shop based service, or online 24-hour service—just in terms of the business itself?

Mr Savvides: We can do a pie chart and have the proportions—

Senator MOORE: I do not think that is in your annual report—

Mr Savvides: No, it is not.

Senator MOORE: I would find a pie chart of that nature very interesting.

Mr Savvides: I think we could do that, yes.

Answer:

MEDIBANK CHANNEL VISITS (FY13YTD)

