

**Senate Finance and Public Administration Legislation Committee**  
**ANSWERS TO QUESTIONS ON NOTICE**  
**SUPPLEMENTARY BUDGET ESTIMATES 2011-2012**

**Attorney-General's Portfolio**

**Department/Agency:** Office of the Australian Information Commissioner

**Outcome/Program:**

**Topic:** Lessons learnt from overseas experiences in social media

**Senator:** Senator Rhiannon

**Question reference number:** 180

**Type of question:** Written

**Date set by the committee for the return of answer:** 2 December 2011

**Number of pages:** 1

**Question:**

1. What lessons has OAIC learnt from the way that different privacy regulators around the world dealt with high profile privacy issues involving multi-national businesses (e.g. Google wi-fi; Facebook privacy settings and Sony Playstation data breach)?
2. What steps have been taken to improve international collaboration between privacy regulators?

**Answer:**

1. The OAIC's recent experience with privacy incidents with international implications has shown the importance of dialogue between privacy enforcement authorities, and the value of sharing techniques and strategies for responding to privacy incidents with other privacy enforcement authorities.
2. The OAIC is working through a number of international forums to improve international collaboration between privacy enforcement authorities. These include the Asia Pacific Privacy Authorities forum, the Organisation for Economic Co-operation and Development's Global Privacy Enforcement Network and the Asia Pacific Economic Cooperation Cross-border Privacy Enforcement Arrangement, of which the OAIC is a co-administrator.