

**Senate Finance and Public Administration Legislation Committee**  
**ANSWERS TO QUESTIONS ON NOTICE**  
**SUPPLEMENTARY BUDGET ESTIMATES 2011-2012**

Department of the Prime Minister and Cabinet Portfolio

**Department/Agency:** Office of the Commonwealth Ombudsman

**Outcome/Program:** Office of the Commonwealth Ombudsman

**Topic:** Media Monitoring

**Senator:** Senator Ryan

**Question reference number:** 138

**Type of question:** Written

**Date set by the committee for the return of answer:** 2 December 2011

**Number of pages:** One

**Question:**

1. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the Minister's office for the year 2010-11?
  - Which agency or agencies provided these services?
  - What is the estimated budget to provide this same services for the year 2011-12?
  - What has been spent providing these services FYTD?
2. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the Department and its agencies for the year 2010-11?
  - Which agency or agencies provided these services?
  - What is the estimated budget to provide this same services for the year 2011-12?
  - What has been spent providing these services FYTD?

**Answer:**

1. Nil.
2. The total cost of media monitoring services in 2010-11 was \$19,289.
  - Services were provided by Meltwater News and AAP Information Services.
  - The proposed budget for 2011-12 is \$20,000.
  - The costs of providing services to the end of September is \$8,504.