

Senate Finance and Public Administration Legislation Committee —Supplementary Budget Estimates Hearing—October 2011

Answers to Questions on Notice

Parliamentary departments, Department of Parliamentary Services

Topic: **New CCTV system**

Question: **11**

Written **Senator Ronaldson**

Date set by the committee for the return of answer: 2 December 2011

On 29 August 2011 did an outage of the parliament house computer network cause parliament house security to lose access to 50% of the footage from its security cameras, as well as the loss of two way radio and telephone communications?

Answer

1 There was not a full outage of the Parliamentary Computing Network on 29 August 2011.

2 Nevertheless, as an unintended consequence of a scheduled electrical infrastructure upgrade on the weekend of 27–28 August 2011, there were intermittent power failures, resulting in approximately 50% of the CCTV camera servers not being available during the following times:

(a) 19:38–19:43 on 27 August;

(b) 18:25 on 28 August–08:30 on 29 August.

3 This resulted in approximately half of the cameras being non-operational during those times.

4 The interruptions were caused by the failure of a temporary power supply device.

5 The outage affected the user interface for the radio and telephone system in use within the control room. However, the two-way radio handsets in use throughout the building (including those in the control room) and the Parliament House telephone system remained fully operational.