

**Senate Finance and Public Administration Legislation Committee**  
**Supplementary Budget Estimates Hearing – October 2009**  
ANSWER TO QUESTION ON NOTICE

**Parliamentary Portfolio, Department of Parliamentary Services**

**Topic: 2009 DPS Customer Survey**

**Question: P7(a-b)**

**Written Senator Fifield**

**Date set by the committee for the return of answer: 4 December 2009**

2009 DPS Customer Survey:

- a. Have the results of that survey been compiled?
- b. Have the results of that survey been released?

**Answer**

- a. Yes, although further analysis of the results and comments is being undertaken.
- b. Preliminary results have been included in the DPS Annual Report 2008–09, with more complete results to be included in the DPS Annual Report 2009–10.