

Senate Finance and Public Administration Standing Committee

SUPPLEMENTARY BUDGET ESTIMATES – 20 October 2009 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: Staffing trends

Question reference number: HS79

Senator: Scullion

Type of question: *Hansard F&PA page 119*

Date set by the committee for the return of answer: 4 December 2009

Number of pages: 1

Question:

Senator SCULLION—Are you able to measure the rate of staff turnover in DHS and each of its agencies?

Mr Pratt—Yes.

Senator SCULLION—Do you think the rate is higher or lower within the executive?

Mr Pratt—Within the executive?

Senator SCULLION—I am asking about the rate of staff turnover in DHS and each of its agencies. So, in comparison with the agencies, the agencies have a staff turnover and DHS itself has a staff turnover.

Mr Pratt—Correct.

Senator SCULLION—I was sort of referring to DHS as the executive.

Mr Pratt—I understand. Yes, we can give you the turnover rate for DHS.

Ms Hartland—The total turnover rate on average for the agencies is around 12 per cent. It does vary quite a lot, but we will get you the individual information.

Answer:

Department/Agency	Turnover Rate FY 2008-09 (per cent)
Department of Human Services (DHS) (including the Child Support Program)	11.74 ¹
CRS Australia	11.66 ¹
Medicare Australia	10.11 ¹
Centrelink	8.20 ¹
Australian Hearing	17.50 ¹

Note: this table excludes Health Services Australia who were no longer an agency of DHS as of 1 April 2009.

¹ These figures are based on the total number of ongoing staff leaving the department/agency.