

# Senate Finance and Public Administration Standing Committee

## SUPPLEMENTARY BUDGET ESTIMATES – 20 October 2009 ANSWER TO QUESTION ON NOTICE

### Human Services Portfolio

**Topic:** Collection of Compliance Framework data

**Question reference number:** HS46

**Senator:** Siewert

**Type of question:** *Written*

**Date set by the committee for the return of answer:** 4 December 2009

**Number of pages:** 1

#### **Question:**

What compliance data has Centrelink been requested to collect by the Department of Education, Employment and Workplace Relations?

#### **Answer:**

The Department of Education, Employment and Workplace Relations has requested that Centrelink collect the following compliance data:

- Number of generated Participation Reports.
- Number of generated Contact Requests.
- Number of generated Comprehensive Compliance Assessments.
- Number and outcome of finalised Participation Reports.
- Number and outcome of finalised Contact requests.
- Number and outcome of finalised Comprehensive Compliance Assessments.
- Number of eight-week non-payment periods.
- Number of failures revoked following review.
- Number of eight-week non-payment periods waived.
- Number and grouped value of penalties applied as a result of a Reconnection or No Show, No Pay failure.
- Number and grouped value of penalties recovered as a result of a Reconnection or No Show, No Pay failure.
- Number of cases currently being paid pending review.
- Number of failures that were paid pending review that have been.
- Re-applied as a result of the review.