# Senate Finance and Public Administration Standing Committee ANSWERS TO QUESTIONS ON NOTICE SUPPLEMENTARY BUDGET ESTIMATES – 21 OCTOBER 2008

# Human Services Portfolio

Department/Agency: Centrelink

Outcome/Output Group: Outcome 1/Output 1.1

Topic: Case Management

Senator: Siewert

Question reference number: HS21b

Type of question: Written

Date set by the committee for the return of answer: 5 December 2008

## Question:

**HS21b:** Since July 2008, how many people have been offered case management and of these how many accepted it. Could you please provide a breakdown of these two areas into those with dependent children, those who are exceptionally vulnerable and those who are Indigenous?

#### Answer:

# HS21b: Cumulative Financial Case Management Figures

For the period 1 July 2008 to 31 October 2008, 1,228 job seekers serving a non-payment period have been assessed as eligible for financial case management.

Of the 1,228 job seekers, 815 accepted the offer of financial case management.

### Of the 1,228 job seekers:

- 1,164 were eligible on the basis of having dependent children;
- 64 were eligible on the basis of being exceptionally vulnerable; and
- 161 identified as Indigenous.

Note that a jobseeker can be represented in more than one category.

Management information on the demographic groups relating to financial case management is only collected under the category of "eligibility". Further breakdowns once a job seeker has accepted financial case management are not available.

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