

Senate Finance and Public Administration Standing Committee
ANSWERS TO QUESTIONS ON NOTICE
SUPPLEMENTARY BUDGET ESTIMATES – 21 OCTOBER 2008

Human Services Portfolio



Department/Agency: Centrelink
Outcome/Output Group: Outcome 1/Output 1.1
Topic: Eight week non-payment period

Senator: Siewert
Question reference number: HS21a
Type of question: Written
Date set by the committee for the return of answer: 5 December 2008

Question:

HS21a: Since July 2008, how many people have been breached and how many incurred eight week non-payment periods? Can you please provide breakdowns of the above numbers according to State, according to number of Indigenous persons by State and according to reason for breaching?

Answer:

HS21a: Participation Failures apply to job seekers who, without reasonable excuse, fail to comply with their Participation or Activity Test requirements. If a job seeker incurs three such failures within a twelve-month period they may be subject to an eight-week non-payment period.

Serious Failures apply to job seekers who, for example, leave suitable employment without reasonable excuse, or are dismissed from suitable employment for misconduct. Serious Failures may also result in an eight-week non-payment period.

The tables below provide a State-by-State breakdown of job seeker numbers for Participation and Serious Failures and eight-week non-payment periods applied including the reason for the Participation Failure or eight-week non-payment period.

Points to note:

- The column "Total Job Seekers" also includes the Indigenous Job Seeker numbers.
- The table "Participation and Serious Failures" includes all applied Participation Failure events, including those that did not result in an eight-week non-payment penalty - noting that only Serious Failures or a third or more Participation Failure in a 12-month period will result in an eight-week non-payment penalty.
- A job seeker who has incurred one or more eight-week non-payment period penalties will be represented in both tables.

- To ensure that a job seeker is only counted once in each table, numbers have been attributed against a job seeker's most recent failure event. This may result in some discrepancies between tables for some failure reasons as there is not always a direct correlation between the most recent "Participation or Serious failure" event and the most recent "eight-week non-payment period" failure event.
- The figures provided represent job seeker numbers where a failure or an eight-week non-payment period has been "applied". This may differ from the number of customers who have "served" an eight-week non-payment period, due to the impact of review and appeal processes where a previously applied non-payment period is subsequently revoked.



**New South Wales – Participation and Serious Failures
1 July 2008 – 31 October 2008**



Failure Reason	Indigenous Job Seekers	Total Job Seekers
Delayed entering into an Activity Agreement with an Employment Services Provider	<20	199
Refused to sign Activity Agreement	<20	<20
Failed activity test - result of Job Seeker Diary	<20	23
Non-attendance at assessment including Job Capacity Assessment	35	233
Failed activity test	<20	<20
Failed to Comply with terms of Activity Agreement with Job Network Member	329	4372
Failed to attend a Centrelink review appointment	<20	37
Failed to attend job interview	<20	238
Failed to attend reconnection appointment	54	649
Failed to return Job Search Diary (for activity Agreement)	<20	43
Failed to comply with Activity Agreement	<20	<20
Failed to attend Mutual Obligation 8 week review interview	<20	<20
Failed to attend Mutual Obligation 9 week review interview	<20	<20
Refusal to enter into Activity Agreement for Mutual Obligation	<20	<20
Failure to attend Mutual Obligation completion interview	<20	<20
Failed to meet terms of Mutual Obligation Activity Agreement	<20	51
Failed to reply to Mutual Obligation interview request	<20	<20
Failed to attend initial Mutual Obligation interview	<20	128
Not taking reasonable steps to find employment	<20	<20
Failed to attend Post Activity Agreement review interview	<20	<20
Failed Centrelink reconnection - not in Participation Failure Instalment Period	<20	<20
Failed to attend reconnection appointment	184	1028
Failed to Attend Interview with Job Network Member	1177	9471
Failed to attend a Work for the Dole interview	63	471
Did not complete activity - reasons of misconduct or violence	<20	<20
Unsatisfactory Attendance - Work for the Dole project	142	1067
Failed to commence Work for the Dole Project	<20	45
Delayed entering into a Work for the Dole Activity Agreement	<20	35
Misconduct on Work for the Dole Project	<20	<20
Failed to comply with Community Work Activity Agreement	<20	<20
Failed to start job as planned	<20	51
Dismissed from employment for misconduct	22	425
Declined suitable offer of employment	<20	67
Voluntarily unemployed - left without good reason	58	877
Unsatisfactory attendance at Work for the Dole Activity (Very Long Term Unemployed customers only)	31	171
Failed to commence Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Total	2189	19796

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R23TWKB-20081031

**New South Wales – Eight-week non-payment periods
1 July 2008 – 31 October 2008**



Failure Reason	Indigenous Job Seekers	Total Job Seekers
Delayed entering into an Activity Agreement with an Employment Services Provider	<20	<20
Non-attendance at assessment including Job Capacity Assessment	<20	<20
Failed activity test	<20	<20
Failed to Comply with terms of Activity Agreement with Job Network Member	44	480
Failed to attend a Centrelink review appointment	<20	<20
Failed to attend job interview	<20	41
Failed to attend reconnection appointment	<20	158
Failed to return Job Search Diary (for activity Agreement)	<20	<20
Failed to attend Mutual Obligation 8 week review interview	<20	<20
Refusal to enter into Activity Agreement for Mutual Obligation	<20	<20
Failed to meet terms of Mutual Obligation Activity Agreement	<20	<20
Failed to attend initial Mutual Obligation interview	<20	<20
Failed to attend Post Activity Agreement review interview	<20	<20
Failed to attend reconnection appointment	27	173
Failed to Attend Interview with Job Network Member	89	843
Failed to attend a Work for the Dole interview	<20	114
Did not complete activity - reasons of misconduct or violence	<20	<20
Unsatisfactory Attendance - Work for the Dole project	34	247
Failed to commence Work for the Dole Project	<20	<20
Delayed entering into a Work for the Dole Activity Agreement	<20	<20
Failed to comply with Community Work Activity Agreement	<20	<20
Failed to start job as planned	<20	59
Dismissed from employment for misconduct	24	444
Declined suitable offer of employment	<20	77
Voluntarily unemployed - left without good reason	65	912
Unsatisfactory attendance at Work for the Dole Activity (Very Long Term Unemployed customers only)	34	203
Failed to commence Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Total	369	3829

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R28TWKB-20081031

**Victoria - Participation and Serious Failures
1 July 2008 – 31 October 2008**



Failure Reason	Indigenous Job Seekers	Total Job Seekers
Delayed entering into an Activity Agreement with an Employment Services Provider	<20	108
Refused to sign Activity Agreement	<20	<20
Failed activity test - result of Job Seeker Diary	<20	29
Non-attendance at assessment including Job Capacity Assessment	<20	81
Failed activity test	<20	<20
Failed to Comply with terms of Activity Agreement with Job Network Member	49	2334
Failed to attend a Centrelink review appointment	<20	<20
Failed to attend job interview	<20	203
Failed to attend reconnection appointment	<20	452
Failed to return Job Search Diary (for activity Agreement)	<20	38
Failed to comply with Activity Agreement	<20	<20
Failed to attend Mutual Obligation 8 week review interview	<20	<20
Refusal to enter into Activity Agreement for Mutual Obligation	<20	<20
Failed to meet terms of Mutual Obligation Activity Agreement	<20	33
Failed to attend initial Mutual Obligation interview	<20	<20
Not taking reasonable steps to find employment	<20	<20
Failed Centrelink reconnection - not in Participation Failure Instalment Period	<20	<20
Failed to attend reconnection appointment	29	645
Failed to Attend Interview with Job Network Member	239	5931
Failed to attend a Work for the Dole interview	<20	255
Did not complete activity - reasons of misconduct or violence	<20	<20
Unsatisfactory Attendance - Work for the Dole project	26	511
Failed to commence Work for the Dole Project	<20	45
Delayed entering into a Work for the Dole Activity Agreement	<20	33
Misconduct on Work for the Dole Project	<20	<20
Failed to start job as planned	<20	63
Dismissed from employment for misconduct	<20	160
Declined suitable offer of employment	<20	65
Voluntarily unemployed - left without good reason	<20	340
Unsatisfactory attendance at Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	74
Failed to commence Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Total	396	11482

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R23TWKB-20081031

**Victoria – Eight-week non-payment periods
1 July 2008 – 31 October 2008**



Failure Reason	Indigenous Job Seekers	Total Job Seekers
Delayed entering into an Activity Agreement with an Employment Services Provider	<20	<20
Failed activity test - result of Job Seeker Diary	<20	<20
Non-attendance at assessment including Job Capacity Assessment	<20	<20
Failed to Comply with terms of Activity Agreement with Job Network Member	<20	223
Failed to attend job interview	<20	23
Failed to attend reconnection appointment	<20	100
Failed to return Job Search Diary (for activity Agreement)	<20	<20
Failed to meet terms of Mutual Obligation Activity Agreement	<20	<20
Failed Centrelink reconnection - not in Participation Failure Instalment Period	<20	<20
Failed to attend reconnection appointment	<20	91
Failed to Attend Interview with Job Network Member	<20	488
Failed to attend a Work for the Dole interview	<20	50
Did not complete activity - reasons of misconduct or violence	<20	<20
Unsatisfactory Attendance - Work for the Dole project	<20	101
Failed to commence Work for the Dole Project	<20	<20
Delayed entering into a Work for the Dole Activity Agreement	<20	<20
Misconduct on Work for the Dole Project	<20	<20
Failed to start job as planned	<20	72
Dismissed from employment for misconduct	<20	163
Declined suitable offer of employment	<20	79
Voluntarily unemployed - left without good reason	<20	350
Unsatisfactory attendance at Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	88
Failed to commence Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Total	42	1880

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R28TWKB-20081031

**Queensland – Participation and Serious Failures
1 July 2008 – 31 October 2008**



Failure Reason	Indigenous Job Seekers	Total Job Seekers
Delayed entering into an Activity Agreement with an Employment Services Provider	<20	57
Failed activity test - result of Job Seeker Diary	<20	<20
Non-attendance at assessment including Job Capacity Assessment	<20	88
Failed activity test	<20	<20
Failed to Comply with terms of Activity Agreement with Job Network Member	269	2357
Failed to attend a Centrelink review appointment	<20	<20
Failed to attend job interview	27	160
Failed to attend reconnection appointment	60	351
Failed to return Job Search Diary (for activity Agreement)	<20	<20
Failed to comply with Activity Agreement	<20	<20
Refusal to enter into Activity Agreement for Mutual Obligation	<20	<20
Failed to meet terms of Mutual Obligation Activity Agreement	<20	<20
Failed to reply to Mutual Obligation interview request	<20	<20
Failed to attend initial Mutual Obligation interview	<20	<20
Not taking reasonable steps to find employment	<20	<20
Failed to attend reconnection appointment	149	619
Failed to Attend Interview with Job Network Member	745	4443
Failed to attend a Work for the Dole interview	50	157
Did not complete activity - reasons of misconduct or violence	<20	<20
Unsatisfactory Attendance - Work for the Dole project	66	327
Failed to commence Work for the Dole Project	<20	<20
Delayed entering into a Work for the Dole Activity Agreement	<20	<20
Misconduct on Work for the Dole Project	<20	<20
Failed to start job as planned	<20	56
Dismissed from employment for misconduct	34	296
Declined suitable offer of employment	<20	35
Voluntarily unemployed - left without good reason	45	672
Unsatisfactory attendance at Work for the Dole Activity (Very Long Term Unemployed customers only)	23	53
Failed to commence Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Total	1522	9771

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R23TWKB-20081031

**Queensland - Eight-week non-payment periods
1 July 2008 – 31 October 2008**



Failure Reason	Indigenous Job Seekers	Total Job Seekers
Delayed entering into an Activity Agreement with an Employment Services Provider	<20	<20
Non-attendance at assessment including Job Capacity Assessment	<20	<20
Failed to Comply with terms of Activity Agreement with Job Network Member	50	257
Failed to attend job interview	<20	<20
Failed to attend reconnection appointment	<20	74
Refusal to enter into Activity Agreement for Mutual Obligation	<20	<20
Failed to attend reconnection appointment	20	88
Failed to Attend Interview with Job Network Member	47	287
Failed to attend a Work for the Dole interview	<20	36
Did not complete activity - reasons of misconduct or violence	<20	<20
Unsatisfactory Attendance - Work for the Dole project	<20	58
Failed to commence Work for the Dole Project	<20	<20
Delayed entering into a Work for the Dole Activity Agreement	<20	<20
Misconduct on Work for the Dole Project	<20	<20
Failed to start job as planned	<20	64
Dismissed from employment for misconduct	36	318
Declined suitable offer of employment	<20	41
Voluntarily unemployed - left without good reason	52	725
Unsatisfactory attendance at Work for the Dole Activity (Very Long Term Unemployed customers only)	28	65
Failed to commence Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Total	297	2052

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R28TWKB-20081031

South Australia – Participation and Serious Failures
1 July 2008 – 31 October 2008



Failure Reason	Indigenous Job Seekers	Total Job Seekers
Delayed entering into an Activity Agreement with an Employment Services Provider	<20	31
Failed activity test - result of Job Seeker Diary	<20	<20
Non-attendance at assessment including Job Capacity Assessment	<20	45
Failed activity test	<20	<20
Failed to Comply with terms of Activity Agreement with Job Network Member	50	822
Failed to attend a Centrelink review appointment	<20	<20
Failed to attend job interview	<20	93
Failed to attend reconnection appointment	<20	175
Failed to return Job Search Diary (for activity Agreement)	<20	<20
Failed to comply with Activity Agreement	<20	<20
Refusal to enter into Activity Agreement for Mutual Obligation	<20	<20
Failed to meet terms of Mutual Obligation Activity Agreement	<20	<20
Failed to attend initial Mutual Obligation interview	<20	23
Not taking reasonable steps to find employment	<20	<20
Failed to attend reconnection appointment	39	255
Unapproved Absences - Secondary student	<20	<20
Failed to Attend Interview with Job Network Member	301	2509
Failed to attend a Work for the Dole interview	<20	127
Did not complete activity - reasons of misconduct or violence	<20	<20
Unsatisfactory Attendance - Work for the Dole project	25	195
Failed to commence Work for the Dole Project	<20	43
Delayed entering into a Work for the Dole Activity Agreement	<20	<20
Failed to start job as planned	<20	21
Dismissed from employment for misconduct	<20	177
Declined suitable offer of employment	<20	<20
Voluntarily unemployed - left without good reason	<20	227
Unsatisfactory attendance at Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	32
Failed to commence Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Total	520	4838

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R23TWKB-20081031

**South Australia – Eight-week non-payment periods
1 July 2008 – 31 October 2008**



Failure Reason	Indigenous Job Seekers	Total Job Seekers
Delayed entering into an Activity Agreement with an Employment Services Provider	<20	<20
Non-attendance at assessment including Job Capacity Assessment	<20	<20
Failed to Comply with terms of Activity Agreement with Job Network Member	<20	76
Failed to attend job interview	<20	<20
Failed to attend reconnection appointment	<20	45
Failed to meet terms of Mutual Obligation Activity Agreement	<20	<20
Failed to attend initial Mutual Obligation interview	<20	<20
Failed to attend reconnection appointment	<20	36
Failed to Attend Interview with Job Network Member	27	256
Failed to attend a Work for the Dole interview	<20	32
Did not complete activity - reasons of misconduct or violence	<20	<20
Unsatisfactory Attendance - Work for the Dole project	<20	46
Failed to commence Work for the Dole Project	<20	<20
Delayed entering into a Work for the Dole Activity Agreement	<20	<20
Failed to start job as planned	<20	26
Dismissed from employment for misconduct	<20	183
Declined suitable offer of employment	<20	21
Voluntarily unemployed - left without good reason	<20	242
Unsatisfactory attendance at Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	36
Failed to commence Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Total	83	1038

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R28TWKB-20081031

**Western Australia – Participation and Serious Failures
1 July 2008 – 31 October 2008**



Failure Reason	Indigenous Job Seekers	Total Job Seekers
Delayed entering into an Activity Agreement with an Employment Services Provider	<20	42
Failed activity test - result of Job Seeker Diary	<20	<20
Non-attendance at assessment including Job Capacity Assessment	<20	60
Failed activity test	<20	<20
Failed to Comply with terms of Activity Agreement with Job Network Member	195	877
Failed to attend job interview	<20	62
Failure to reconnect to a Centrelink activity	<20	<20
Failed to attend reconnection appointment	50	199
Failed to return Job Search Diary (for activity Agreement)	<20	<20
Failed to comply with Activity Agreement	<20	<20
Refusal to enter into Activity Agreement for Mutual Obligation	<20	<20
Failed to meet terms of Mutual Obligation Activity Agreement	<20	<20
Failed to attend initial Mutual Obligation interview	<20	<20
Not taking reasonable steps to find employment	<20	<20
Failed to attend reconnection appointment	129	324
Failed to Attend Interview with Job Network Member	766	2435
Failed to attend a Work for the Dole interview	34	80
Did not complete activity - reasons of misconduct or violence	<20	<20
Unsatisfactory Attendance - Work for the Dole project	38	84
Failed to commence Work for the Dole Project	<20	<20
Delayed entering into a Work for the Dole Activity Agreement	<20	<20
Misconduct on Work for the Dole Project	<20	<20
Failed to start job as planned	<20	41
Dismissed from employment for misconduct	<20	97
Declined suitable offer of employment	<20	26
Voluntarily unemployed - left without good reason	24	174
Unsatisfactory attendance at Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Failed to commence Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Total	1301	4554

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R23TWKB-20081031

**Western Australia – Eight-week non-payment periods
1 July 2008 – 31 October 2008**

Failure Reason	Indigenous Job Seekers	Total Job Seekers
Delayed entering into an Activity Agreement with an Employment Services Provider	<20	<20
Non-attendance at assessment including Job Capacity Assessment	<20	<20
Failed to Comply with terms of Activity Agreement with Job Network Member	31	96
Failed to attend job interview	<20	<20
Failed to attend reconnection appointment	<20	52
Failed to return Job Search Diary (for activity Agreement)	<20	<20
Failed to attend reconnection appointment	26	63
Failed to Attend Interview with Job Network Member	62	178
Failed to attend a Work for the Dole interview	<20	<20
Unsatisfactory Attendance - Work for the Dole project	<20	20
Failed to commence Work for the Dole Project	<20	<20
Delayed entering into a Work for the Dole Activity Agreement	<20	<20
Failed to start job as planned	<20	43
Dismissed from employment for misconduct	<20	101
Declined suitable offer of employment	<20	28
Voluntarily unemployed - left without good reason	28	180
Unsatisfactory attendance at Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Failed to commence Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Total	202	811

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R28TWKB-20081031

Tasmania – Participation and Serious Failures
1 July 2008 – 31 October 2008



Failure Reason	Indigenous Job Seekers	Total Job Seekers
Delayed entering into an Activity Agreement with an Employment Services Provider	<20	<20
Failed activity test - result of Job Seeker Diary	<20	<20
Non-attendance at assessment including Job Capacity Assessment	<20	<20
Failed activity test	<20	<20
Failed to Comply with terms of Activity Agreement with Job Network Member	26	261
Failed to attend a Centrelink review appointment	<20	64
Failed to attend job interview	<20	25
Failed to attend reconnection appointment	<20	57
Failed to return Job Search Diary (for activity Agreement)	<20	<20
Failed to comply with Activity Agreement	<20	<20
Failed to attend Mutual Obligation 8 week review interview	<20	<20
Failed to meet terms of Mutual Obligation Activity Agreement	<20	<20
Failed to reply to Mutual Obligation interview request	<20	<20
Failed to attend initial Mutual Obligation interview	<20	39
Failed to attend Post Activity Agreement review interview	<20	33
Failed to attend reconnection appointment	<20	75
Failed to Attend Interview with Job Network Member	85	871
Failed to attend a Work for the Dole interview	<20	50
Did not complete activity - reasons of misconduct or violence	<20	<20
Unsatisfactory Attendance - Work for the Dole project	<20	73
Failed to commence Work for the Dole Project	<20	<20
Delayed entering into a Work for the Dole Activity Agreement	<20	<20
Failed to start job as planned	<20	<20
Dismissed from employment for misconduct	<20	47
Declined suitable offer of employment	<20	<20
Voluntarily unemployed - left without good reason	<20	86
Unsatisfactory attendance at Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Failed to commence Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Total	168	1771

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
 Source: W2W Report R23TWKB-20081031

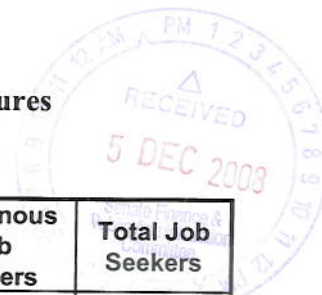
**Tasmania – Eight-week non-payment periods
1 July 2008 – 31 October 2008**



Failure Reason	Indigenous Job Seekers	Total Job Seekers
Failed to Comply with terms of Activity Agreement with Job Network Member	<20	24
Failed to attend a Centrelink review appointment	<20	<20
Failed to attend job interview	<20	<20
Failed to attend reconnection appointment	<20	<20
Failed to attend initial Mutual Obligation interview	<20	<20
Failed to attend reconnection appointment	<20	<20
Failed to Attend Interview with Job Network Member	<20	56
Failed to attend a Work for the Dole interview	<20	<20
Unsatisfactory Attendance - Work for the Dole project	<20	<20
Failed to commence Work for the Dole Project	<20	<20
Delayed entering into a Work for the Dole Activity Agreement	<20	<20
Failed to start job as planned	<20	<20
Dismissed from employment for misconduct	<20	48
Declined suitable offer of employment	<20	<20
Voluntarily unemployed - left without good reason	<20	88
Unsatisfactory attendance at Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Failed to commence Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Total	36	309

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R28TWKB-20081031

**Northern Territory – Participation and Serious Failures
1 July 2008 – 31 October 2008**



Failure Reason	Indigenous Job Seekers	Total Job Seekers
Delayed entering into an Activity Agreement with an Employment Services Provider	<20	<20
Non-attendance at assessment including Job Capacity Assessment	<20	<20
Failed to Comply with terms of Activity Agreement with Job Network Member	69	94
Failed to attend job interview	<20	<20
Failed to attend reconnection appointment	<20	<20
Failed to attend initial Mutual Obligation interview	<20	<20
Failed to attend reconnection appointment	55	65
Failed to Attend Interview with Job Network Member	685	815
Failed to attend a Work for the Dole interview	41	41
Unsatisfactory Attendance - Work for the Dole project	93	94
Failed to commence Work for the Dole Project	<20	<20
Delayed entering into a Work for the Dole Activity Agreement	<20	<20
Failed to start job as planned	<20	<20
Dismissed from employment for misconduct	<20	<20
Declined suitable offer of employment	<20	<20
Voluntarily unemployed - left without good reason	<20	24
Total	989	1199

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R23TWKB-20081031

Northern Territory – Eight-week non-payment periods 1 July 2008 – 31 October 2008

Failure Reason	Indigenous Job Seekers	Total Job Seekers
Failed to Comply with terms of Activity Agreement with Job Network Member	<20	<20
Failed to attend reconnection appointment	<20	<20
Failed to attend initial Mutual Obligation interview	<20	<20
Failed to attend reconnection appointment	<20	<20
Failed to Attend Interview with Job Network Member	<20	<20
Failed to attend a Work for the Dole interview	<20	<20
Unsatisfactory Attendance - Work for the Dole project	<20	<20
Failed to start job as planned	<20	<20
Dismissed from employment for misconduct	<20	<20
Declined suitable offer of employment	<20	<20
Voluntarily unemployed - left without good reason	<20	25
Total	31	66

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R28TWKB-20081031

**Australian Capital Territory – Participation and Serious Failures
1 July 2008 – 31 October 2008**



Failure Reason	Indigenous Job Seekers	Total Job Seekers
Delayed entering into an Activity Agreement with an Employment Services Provider	<20	<20
Failed activity test - result of Job Seeker Diary	<20	<20
Non-attendance at assessment including Job Capacity Assessment	<20	<20
Failed to Comply with terms of Activity Agreement with Job Network Member	<20	74
Failed to attend a Centrelink review appointment	<20	<20
Failed to attend job interview	<20	<20
Failed to attend reconnection appointment	<20	<20
Failed to attend Mutual Obligation 8 week review interview	<20	<20
Failed to meet terms of Mutual Obligation Activity Agreement	<20	<20
Failed to attend initial Mutual Obligation interview	<20	22
Failed to attend Post Activity Agreement review interview	<20	<20
Failed to attend reconnection appointment	<20	32
Failed to Attend Interview with Job Network Member	<20	249
Failed to attend a Work for the Dole interview	<20	<20
Did not complete activity - reasons of misconduct or violence	<20	<20
Unsatisfactory Attendance - Work for the Dole project	<20	<20
Delayed entering into a Work for the Dole Activity Agreement	<20	<20
Dismissed from employment for misconduct	<20	23
Voluntarily unemployed - left without good reason	<20	32
Unsatisfactory attendance at Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Total	42	503

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R23TWKB-20081031

**Australian Capital Territory – Eight-week non-payment periods
1 July 2008 – 31 October 2008**

Failure Reason	Indigenous Job Seekers	Total Job Seekers
Failed to Comply with terms of Activity Agreement with Job Network Member	<20	<20
Failed to attend a Centrelink review appointment	<20	<20
Failed to attend job interview	<20	<20
Failed to attend reconnection appointment	<20	<20
Failed to attend Mutual Obligation 8 week review interview	<20	<20
Failed to attend initial Mutual Obligation interview	<20	<20
Failed to attend reconnection appointment	<20	<20
Failed to Attend Interview with Job Network Member	<20	<20
Unsatisfactory Attendance - Work for the Dole project	<20	<20
Dismissed from employment for misconduct	<20	23
Voluntarily unemployed - left without good reason	<20	33
Unsatisfactory attendance at Work for the Dole Activity (Very Long Term Unemployed customers only)	<20	<20
Total	13	95

Numbers < 20 not reported for privacy reasons, but totals represent actual figures
Source: W2W Report R28TWKB-20081031