

Senate Finance and Public Administration Standing Committee
ANSWERS TO QUESTIONS ON NOTICE
SUPPLEMENTARY BUDGET ESTIMATES – 21 OCTOBER 2008

Human Services Portfolio



Department/Agency: Medicare Australia
Outcome/Output Group: Outcome 1/Output Group 1
Topic: Medicare claims offices

Senator: Ryan

Question reference number: HS14

Type of question: Hansard F&PA 139

Date set by the committee for the return of answer: 5 December 2008

Question:

HS14: Senator RYAN-I have a couple of questions I can give you quickly that you might be able to take on notice, and they are about the total numbers in Medicare Australia—(a) how many Medicare claims offices there are around the country now, (b) how many there were as at 1 January 2008, (c) the total staff members in those claims offices, (d) whether those numbers have increased or decreased since January this year and, finally, (e) the total staff in the Canberra head office, presumably of Medicare Australia, and (f) whether those numbers have increased or decreased since 1 January 2008. I am happy for those to be taken on notice.

Answer:

HS14:

- (a) As at 30 September 2008, there are 238 Medicare claims offices (branch offices) nationally.
- (b) The number of branch offices has not changed since 1 January 2008.
- (c) As at 30 September 2008, Medicare Australia employed 2272 staff in branch offices.
- (d) The number of staff employed in branch offices has decreased since 1 January 2008.
- (e) As at 30 September 2008, Medicare Australia employed 1161 staff in the Canberra head office.
- (f) The number of staff employed in the Canberra head office has decreased since 1 January 2008.

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