

Standing Committee on Finance and Public Administration

ANSWER TO QUESTION ON NOTICE

Finance and Deregulation Portfolio

Department of Finance and Deregulation

Supplementary Estimates Hearing – 21 October 2008



Outcome 3, Output 3.1.1

Topic: Mobile Personal Digital Assistants (PDA)

Question reference number: F35

Type of Question: Written

Date set by the committee for the return of answer: 5 December 2008

Number of Pages: 1

Senator Polley asked:

How many relate to the actual performance of these PDA's with regard to call quality and service?

Answer:

Our Help Desk Service provider, the Department of Parliamentary Services has advised that it is unable to identify help desk logs to this level of detail.