

**Senate Standing Committee on Finance and Public Administration**

**ANSWERS TO QUESTIONS ON NOTICE**

**Finance and Administration Portfolio**

**Department of Human Services and Agencies**

Supplementary Budget Estimates 2006-2007, 31 October, 2006

**Question: HS42**

**Outcome 1, Output 1**

**Topic: Department of Human Services - Job Capacity Assessments**

**Hansard Page/Written Question on Notice: Written**

**SENATOR WONG** asked on 31/10/2006:

- 1) How does DEWR respond to a situation where someone is referred to PSP by a JCA, but cannot access PSP because there is a waitlist in their area? For example, is this person still required to meet activity test requirements? Are they required to participate in other employment services?
- 2) How many Personal Support Program (PSP) participants who have exited the program with a social outcome have had a new JCA assessment?
- 3) What has been the outcome of these assessments in relation to where participants have been placed?
- 4) What systems are in place for Job Capacity Assessors to view the PSP exit report as EA2000 does not interface with EA3000?
- 5) Who at Centrelink has access to the PSP exit reports and makes recommendations for a JCA assessment after a social outcome?
- 6) We have been informed that a Centrelink specialist views the exit reports. Who are the specialists in Centrelink and what type of experience and qualifications do they hold?

**Answer:**

- 1) Question has been transferred to Department of Employment and Workplace Relations to provide response.
- 2) Question has been transferred to Department of Employment and Workplace Relations to provide response.
- 3) Question has been transferred to Department of Employment and Workplace Relations to provide response.
- 4) When a client completes two years in PSP, the PSP provider must provide an exit report to Centrelink within 15 business days of the client's exit from the programme. PSP providers are required to submit an exit report for every participant who exits their caseload. The Job Capacity Assessor is required to collect the PSP exit reports, together with any other supporting documentation, before undertaking the assessment when Centrelink advises that these are available.

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- 5) Question has been transferred to Department of Employment and Workplace Relations to provide response.
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To prepare this answer it has taken approximately 5 hours and 30 minutes at an estimated cost of \$301.