

Senate Finance and Public Administration Legislation Committee

ANSWERS TO QUESTIONS ON NOTICE

Prime Minister and Cabinet Portfolio

Department of the Prime Minister and Cabinet

Budget Estimates Hearings 2005-2006, 31 October 2005

Question: PM 48

Outcome 1

Topic: Performance of Information Technology outsourcing arrangements

Hansard Page: Written

1. Please provide details of total departmental/organisational spending on Information and Communications Technology products and services during the last 12 months.

Expense	Spend
Operating	\$4.580m
Capital	\$1.273m
Total	\$5.853m

Note: Period reported on 1 November 2004 – 31 October 2005

2. Please break down this spending by ICT function (eg communications, security, private network, websites).

ICT Function	Operating (\$m)	Capital (\$m)	Total (\$m)
Communications	0.218	0.049	0.267
Security	0.131	-	0.131
Cabling	0.033	-	0.033
Voice and switchboard services	0.272	-	0.272
IT service desk and support	1.699	-	1.699
Secure Internet access and hosting	0.551	-	0.551
Website development & maintenance	0.038	0.077	0.115
Infrastructure	0.069	0.773	0.842
Maintenance	0.292	-	0.292
Software	0.002	0.234	0.236
Application support and development	0.363	-	0.363
Technology	0.800	0.140	0.940
Transition to new ICT outsourcers	0.112	-	0.112
Total	4.580	1.273	5.853

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3. Was this spending in line with budget forecasts for this 12 month period?

Yes

4. Please provide details of any ICT projects that have been commissioned by the Department/organisation during the past 12 months that have failed to meet designated project time frames (ie have failed to satisfy agreed milestones by agreed dates).

Not applicable

5. Please provide details of any ICT projects delivered in the past 12 months that have materially failed to satisfy project specifications.

Not applicable

6. Please provide details of any ICT projects that were abandoned by the Department/organisation within the last 12 months before the delivery of all project specifications outlined at the time the project was commissioned.

Not applicable