

Senate Finance and Public Administration Legislation Committee

ANSWERS TO QUESTIONS ON NOTICE

Prime Minister and Cabinet Portfolio

Department of the Prime Minister and Cabinet

Estimates Hearings 2004-2005, Supplementary written questions November 2004

Question: PM 4.

Outcome 1, Output

Topic: Multicultural / diversity issues

Hansard Page: Written 2 December 2004:

Senator Ludwig asked:

(1) For each of the i) 1999-00, ii) 2000-01, iii) 2001-02, iv) 2002-03, v) 2003-04 financial years, did the Department include in its annual report a report on outcomes achieved for clients from diverse linguistic and cultural backgrounds?

Answer:

i)	No
ii)	No
iii)	No
iv)	No
v)	No

(2) If not, for each of the i) 1999-00, ii) 2000-01, iii) 2001-02, iv) 2002-03, v) 2003-04 financial years, did the Department otherwise publish a report on outcomes achieved for clients from diverse linguistic and cultural backgrounds? (If yes, please supply report)

Answer:

i)	No
ii)	No
iii)	No
iv)	No
v)	No

(3) For each of the i) 1999-00, ii) 2000-01, iii) 2001-02, iv) 2002-03, v) 2003-04 financial years, did the Department budget for costs associated with developing culturally responsive and accessible services?

Answer:

i)	No
ii)	No
iii)	No
iv)	No
v)	No

(4) For the 2003-2004 financial year, how much did the department budget for this purpose?

Answer: Nil

(5) For each of the i) 1999-00, ii) 2000-01, iii) 2001-02, iv) 2002-03, v) 2003-04 financial years, how many Departmental programs or services were delivered via an intermediary service provider, such as another level of government or a non-government organisation?

Answer: i) Nil
ii) Nil
iii) Nil
iv) 1
v) Nil

(6) Of these, in each financial year how many did the funding conditions in contracts specify relevant access and equity accountabilities (for example, collection and reporting of information on client characteristics)?

Answer: No

(7) For each of these, is the provision a standard clause? If so, can the Department please supply the clause?

Answer: N/A

(8) If there is no standard provision, is a copy of the provision available for each of these? Are the provisions subsequently audited? If yes, what were the results? (Please supply).

Answer: N/A

(9) Can the Department provide a current list of each community information publication it publishes in English as at a) the current date (2, December 2004) or if this is unavailable b) 30 June, 2004 (and take from then to 2 December 2004 On Notice) or if this is unavailable c) 1 January 2004 (and take from then to 2 December 2004 On Notice) or if this is unavailable d) the last date for which they were available (specify date and take from then to 2 December 2004 On Notice)?

Answer:

(a)

- i) *Resolving Deadlocks: A discussion paper on Section 57 of the Australian Constitution* (Released on 9 October 2003 with copies still distributed by the department on request)
- ii) *Resolving Deadlocks: Report of the Consultative Group on Constitutional Change* (Released on 1 June 2004 with copies still distributed by the department on request)

(10) For the above list, what publications are translated into languages other than English and for each, what languages are they translated into?

Answer: In relation to 9 a) i) an abbreviated version only was translated into the following languages:

- Vietnamese
- Spanish
- Italian
- Chinese
- Arabic
- Greek

(11) For the above list, how many copies were printed?

Answer: In relation to 9 a) i)	3,032
9 a) ii)	506

(12) For the above list, what was the total cost of each document in translation, publication, printing and distribution?

Answer: In relation to 9 a) i)	\$12,386
9 a) ii)	\$4,370

(13) What efforts has the Department made to identify employees from a non-English speaking background and what languages they are fluent in?

Answer: The Department identifies employees from a non-English speaking background through the following means:

- New employees are encouraged to complete a Diversity in Employment survey as part of the Department's induction and orientation programme.

The Department does not identify the languages in which these employees are fluent.

(14) What proportion of the Department's personnel have a non-English speaking background?

Answer: Approximately 7% of the Department's employees have identified themselves as being from a non-English speaking background.

(15) For each language other than English that the Department has identified employees with fluency, can the Department provide how employees were fluent?

For each language other than English, how many were identified as being fluent?

Answer: Not applicable.

(16) Of these employees, what efforts has the Department made to identify the language proficiency of these employees? For each language other than English, how many were identified as having proficiency?

Answer: Not applicable.

(17) Of these employees, how many has the Department identified as possessing accredited language skills to either translator or interpreter standard? For each language other than English, how many were identified as having accreditation at the a) translator and b) interpreter level?

Answer: Not applicable.

(18) Of these employees, how many has the Department funded in whole or in part accreditation of language skills to either a) translator and b) interpreter level?

Answer: Not applicable.

(19) How much did the department spend engaging language a) translator and b) interpreter level in each of the following years i) 2001-02, ii) 2002-03, iii) 2003-04?

Answer:

	Translator	Interpreter
2001-02	\$5,316.23	\$33,367.08
2002-03	\$1,891.18	\$739.90
2003-04	\$6,193.06	\$7,206.36
	<u>\$13,400.47</u>	<u>\$41,313.34</u>

(20) How many times did the department engage an a) translator and b) interpreter in each of the following years i) 2001-02, ii) 2002-03, iii) 2003-04?

Answer:

	Translator	Interpreter
2001-02	20	18
2002-03	10	1
2003-04	24	7
	<u>54</u>	<u>26</u>

(21) For each language in which a) a translator and b) an interpreter was engaged, how many engagements occurred in each of the following years i) 2001-02, ii) 2002-03, iii) 2003-04?

Answer:

Translators

	2001-02	2002-03	2003-04
Spanish	1	1	-
Hungarian	2	-	1
Chinese	4	1	-
Japanese	-	-	-
Italian	2	-	-
Indian	-	-	2
Croatian	2	-	2
Greek	2	1	4
Arabic	1	3	3
Thai	-	1	-
Polish	-	1	3
Russian	1	-	1
Tongan	1	-	-
Turkish	1	-	-
Sign Language	-	-	-
Braille	-	-	1
Not specified	3	2	7
	-	-	-
	20	10	24

Interpreters

	2001-02	2002-03	2003-04
Spanish	1	-	-
Chinese	8	1	6
Japanese	6	-	-
Greek	2	-	-
Sign Language	-	-	1
Not Specified	1	-	-
	18	1	7

(22) What was the total cost of those engagements by language for a) translators and b) interpreters in each of the following years i) 2001-02, ii) 2002-03, iii) 2003-04?

Answer:

Translators	2001-02	2002-03	2003-04
Spanish	\$145.23	\$71.82	-
Hungarian	\$383.04	-	\$198.00
Chinese	\$516.87	\$490.91	-
Italian	\$707.27	-	-
Indian	-	-	\$150.00
Croatian	\$189.37	-	\$115.00
Greek	\$288.19	\$109.09	\$1,289.75
Arabic	\$15.77	\$461.81	\$1,130.00
Thai	-	\$245.45	-
Polish	-	\$245.45	\$535.00
Russian	\$273.18	-	\$60.00
Tongan	\$15.77	-	-
Turkish	\$129.69	\$39.45	-
Sign Language	-	-	-
Braille	-	-	\$945.45
Not specified	\$2,651.85	\$227.20	\$1,769.86
	\$5,316.23	\$1,891.18	\$6,193.06
Interpreters	2001-02	2002-03	2003-04
Spanish	\$1,240.00	-	-
Chinese	\$6,992.29	\$739.90	\$6,940.00
Japanese	\$3,892.87	-	-
Greek	\$10,117.50	-	-
Sign Language	-	-	\$266.36
Not Specified	\$11,124.42	-	-
	\$33,367.08	\$739.90	\$7,206.36

(23) For each of the financial years i) 1995-96, ii) 1996-97, iii) 1997-1998, iv) 1998-99, v) 1999-00, vi) 2000-01, vii) 2001-02, viii) 2002-03, ix) 2003-04 how much was spent in advertising and advertorial in ethnic press?

Answer:	i)	1995-96	Nil
	ii)	1996-97	Nil
	iii)	1997-98	\$69,150
	iv)	1998-99	Information not available
	v)	1999-00	Information not available
	vi)	2000-01	Information not available
	vii)	2001-02	\$6,050
	viii)	2002-03	\$424,685
	ix)	2003-04	\$23,566

(24) For each of the above years, could the Department please specify each title, in which advertising was bought, the language of that title and the total annual spend on advertising and advertorial in each title.

Answer: For years where information is available.

Ethnic Media Expenditure

Press Language	Paper	1997-98	2001-02	2002-03	2003-04	
Arabic	Al Bairak^	\$3,849	-	\$5,292	-	
	Al Mustaqbal (Future)	-	-	\$5,660	\$840	
	An Nahar	-	-	\$7,509	\$454	
	El Telegraph	-	-	\$14,187	\$ 528	
	Middle Eastern Herald	-	-	\$3,552	-	
	Arabic/Egyptian	El Massry	-	-	\$2,970	-
		Magazin Bosna	-	-	\$1,666	-
	Bosnian	Smaradey Khmer	-	-	\$3,276	-
	Cambodian	Aust Chinese Age	-	-	\$800	-
		Aust Chinese Times	-	-	\$3,006	\$864
	Chinese	WA^	\$9,186	-	\$16,107	\$787
		Aust Chinese Daily	-	-	\$1,890	\$420
		Australian Chinese News/ Weekly	-	-	\$600	-
		Asian Multimedia	-	-	\$6,100	\$864
	21st Century Chinese News	-	-	\$4,104	-	
	Chinese Australian Weekly	-	-	\$900	-	
	Chinese Herald	\$2,100	-	\$10,313	-	
	Chinese Independence Daily^	\$2,100	-	-	-	
	Epoc Times	-	-	\$2,560	\$298	
	Melbourne Asian News	-	-	\$1,200	-	
	Melbourne Chinese Post	-	-	\$1,080	\$378	
	Master Now TV week	-	-	500	-	
	Pacific Times	-	-	\$1,664	-	
	Qld Asian Business Wkly	-	-	\$2,500	\$504	
	Sing Tao	\$231	-	\$13,058	\$454	
	The Tide	-	-	\$4,061	\$298	
	The Variety Weekly^	-	-	\$480	-	
	World News	-	-	\$2,604	\$403	
Croation	Croation Herald	-	-	\$4,543	\$462	
	Nova Hrvatska	-	-	\$2,442	\$396	
	Spremost Weekly	-	-	\$780	-	
Dutch	Dutch Weekly	-	-	\$2,016	-	
Fijian/Indian	Fiji Times	-	-	\$400	-	
French	Le Courier Australien	-	-	\$1,560	-	

Ethnic Media Expenditure

Press Language	Paper	1997-98	2001-02	2002-03	2003-04
German	Die Woche	-	-	\$4,440	-
Greek	Ellinis	\$5,597	-	-	-
	Greek Herald	-	-	\$9,267	-
	Neos Kosmos	\$5,296	-	\$15,355	\$852
	New Country (Sat Herald)^	-	-	\$1,764	-
	O Kosmos	-	-	\$7,430	\$1,142
	Ta Nea	-	-	\$8,775	\$462
	To Vema	-	-	\$8,392	-
Hungarian	Magyar Elet	-	-	\$833	-
Indian	Indian Downunder	-	-	\$3,120	-
	Indian Link	-	-	\$3,925	-
	Indian Post	-	-	\$2,000	-
	Indian Voice	-	-	\$750	-
	Uthayam (Tamil)	-	-	\$225	-
Indonesian	Indo Media	-	-	\$6,250	-
	Buletin Indonesia	-	-	\$735	-
	Indo Post	-	-	\$3,275	-
	Gamelan	-	-	\$1,950	-
Iranian	Bamdad Weekly	-	-	\$6,636	\$504
	Persian Herald	-	-	\$3,330	-
Italian	Il Globo	\$4,866	-	\$12,452	\$1,193
	La Fiamma	\$3,201	-	\$10,415	-
Jewish	Jewish News National	-	-	\$9,104	-
	Jewish News Melbourne	-	-	\$4,104	-
Korean	Hojo Dong-A Korean Daily	\$2,910	-	\$4,000	\$483
	Sydney Korean Herald	\$1,390	-	\$3,135	\$660
	TOP Aust Hankuk Ilbo	-	-	\$962	-
	Korean Life Review	-	-	\$450	-
	Korean Community Magazine	-	-	\$720	-
	Korean Times	-	-	\$2,100	-
	Weekly Korean Town	-	-	\$350	-
Lebanese (Arabic)	EI Telegraph	\$10,260	-	-	-
Lebanese (Arabic)	Al Bairak^	-	-	\$5,071	-
Macedonian	Aust Macedoian Wkly	-	-	\$3,729	\$924
	Today Denes	-	-	\$4,158	\$504
Matlese	Maltese Herald	-	-	\$3,705	-
Phillipino	Phillipine Cmnty Herald	-	-	\$3,231	-
	Phillipine Times	-	-	\$1,899	-
	Bayanihan News	-	-	\$1,000	-
Polish	Express Wieczorny	-	-	\$925	\$300
	Polish Weekly	-	-	\$2,736	\$864
Portugese	O Portugese Na Aust	-	-	\$1,295	-
	Portugal Noticias	-	-	\$4,095	-
Russian	Horizon	-	-	\$3,560	\$840
	Panorama	-	-	\$3,762	\$462
	Slovo^	-	-	\$756	-
	Unification Edinenie	-	-	\$840	-
Serbian	Novosti	-	-	\$3,528	-
	Vesti	-	-	\$1,485	\$1,080

Ethnic Media Expenditure

		1997-98	2001-02	2002-03	2003-04
Press					
Language	Paper				
Spanish	World Serbian Voice	-	-	\$3,626	\$420
	El Espanol	-	-	\$6,496	\$792
	Extra Informativo	\$1,530	-	\$4,108	-
	Noticias Y Deportes	-	-	\$1,140	-
Turkish	Spanish Herald	\$3,734	-	\$7,179	-
	Dunya	-	-	\$5,669	\$894
	Turkish News Weekly	-	-	\$1,862	\$588
	Turkish Report	-	-	\$1,330	\$840
Vietnamese	Yeni Vatan	\$2,940	-	\$7,310	-
	Zaman Australia	-	-	\$6,739	-
	Chieu Duong Sunrise Daily	\$4,500	-	\$9,475	-
	Dan Viet	-	-	\$3,600	\$864
	Nhan Quyen Human Rights	-	-	\$2,567	-
	Nam Uc Tuan Bao	-	-	\$2,176	\$420
	Nguoi Viet	-	-	\$3,600	-
	Pho Thong^	-	-	\$1,040	-
	Saigon Times	-	-	\$2,664	-
	Ti Vi Tuan San	-	-	\$572	\$528
Vietnamese	Viet Luan	\$3,800	-	\$2,736	-
	Not Specified	\$1,660	\$6,050	\$39,400	-
TOTAL		\$69,150	\$6,050	\$424,685	\$23,566

Note ^ indicates paper no longer published

(25) For each of the financial years i) 1995-96, ii) 1996-97, iii) 1997-1998, iv) 1998-99, v) 1999-00, vi) 2000-01, vii) 2001-02, viii) 2002-03, ix) 2003-04 how much was spent in advertising and or advertorials on ethnic radio? For each financial year, could the Department please specify which station, broadcast language and how much was spent on each language at each station?

Answer:	i)	1995-96	Nil
	ii)	1996-97	Nil
	iii)	1997-98	Nil
	iv)	1998-99	Information not available
	v)	1999-00	Information not available
	vi)	2000-01	Information not available
	vii)	2001-02	Nil
	viii)	2002-03	\$174,431
	ix)	2003-04	\$39,458

**Ethnic Media Spend
Radio**

Station	Language where known	2002-03	2003-04
Various - not specified	various - not specified	\$52,868	-
SBS	various	\$54,502	\$10,124
2CMS	Ethnic - 30 Languages	-	\$300
2000FM Sydney	Ethnic -47 Languages	\$4,450	\$900
2AC Aust	Cantonese and Mandarin	\$3,180	\$720
2MAC	Macedonian	\$ 525	\$360
2ME	Arabic	\$5,130	\$2,016
2MM	Greek	\$1,215	\$648
2RES	Macedonian, Hindi, Spanish, Croatian, Bahasa	\$180	-
2SER	Ethnic - 15 Languages	-	\$330
2VNR	Vietnamese	\$1,590	\$840
3CW	Cantonese and Mandarin	\$4,560	\$3,960
3SER	Ethnic - 15 Languages	\$360	-
3VNR 1605AM	Vietnamese	\$100	-
3XY	Greek	\$3,780	\$2,160
3ZZZ	Ethnic - 52 Languages	\$4,240	\$960
4EB	Ethnic -48 Languages	\$3,840	\$1,440
4TTTTFM	French, German, Austrian, Vietnamese, Dutch, Finnish, Italian	\$675	-
5EBI	Ethnic - 40 Languages	\$1,440	\$1,320
5UV	Turkins, Japanese, Serbian, Polish, Yugoslavian	\$1,100	\$150
6EBA	Ethnic - 32 Languages	\$3,920	\$1,320
China Radio	Chinese	\$3,030	\$1,200
Croatian Radio	Croatian	\$760	\$480
DCFM	Ethnic	\$240	-
Hellenic Radio	Greek	\$525	\$360
Indian Link	Indian	\$140	-
Korean Radio	Korean	\$645	\$360
88.5FM	Macedonian	\$450	\$240
2M FM (Muslim)	Arabic Turkish French	\$2,100	\$990
Portugese Radio	Portugese	\$1,290	-
Radio Austral	Spanish	\$1,050	\$600
Radio Bayrak	Turkish	\$570	\$360
Radio ENA	Greek	\$684	\$648
Radio Hertz	Macedonian	-	\$360
Radio Navtarang	Indian	\$210	-
Rete Italia	Italian	\$14,322	\$6,312
Tamil Radio	Tamil	\$760	-
TOTAL		\$174,431	\$39,458

- (26) How many break-ins were there on Departmental property in 2000-01, 2001-02, 2002-03, 2003-04? For each incident:**
- a) what was the location and the cost of damage associated with each break in?**
 - b) What was the cost of damage conducted during each break in?**
 - c) What was the subject of theft in each break in?**
 - d) What was the cost of any theft associated with each break in?**
 - e) was anyone charged with the break in (specify if they were employed by the Department)?**
 - f) was anyone convicted of the break in (specify if they were employed by the Department)?**

Answer: Nil for all years

- (27) How many thefts of departmental property occurred in 2000-01, 2001-02, 2002-03, 2003-04? For each incident:**
- a) What was stolen in each instance?**
 - b) What was the value of the stolen item/s?**
 - c) Where was it stolen from?**
 - d) was anyone charged with the theft (specify if they were employed by the Department)?**
 - e) Was anyone convicted of the theft (specify if they were employed by the Department)?**
 - f) Were any of the items recovered?**

Answer: There were Nil instances of theft of Departmental property for the years 2001-02 and 2003-04. For other years:

	a)	b)	c)	d)	e)	f)
Year 2000 - 01	Mobile Phone	Estimated at \$400	Private Residence	No	No	No
	Camera Lens	\$800	Parliament House, Canberra	No	No	No
	Mobile Phone	\$510	Commonwealth Heads Of Government Meeting (CHOGM) - Coolum	No	No	No
	Mobile Phone	\$510	CHOGM - Coolum	No	No	No
Year 2002 - 03	Mobile Phone	\$350	Car	No	No	No
	Mobile Phone	\$350	Car	No	No	No

- (28) How many incidents of fraud were detected against the department in 2000-01, 2001-02, 2002-03, 2003-04? For each incident:**
- a) What was the subject of the fraud in each instance?**
 - b) What was the value of the fraud?**
 - c) Which administrative unit was the subject of the fraud?**
 - d) Was anyone charged with the fraud (specify if they were employed by the Department)?**
 - e) Was anyone convicted of the fraud (specify if they were employed by the Department)?**
 - f) Were any of the defrauded items or was any of the defrauded money recovered?**

Answer: Nil for all years

(29) How many incidents of loss (excluding theft, accident, breakage and vandalism) of departmental property were reported to the department in 2000-01, 2001-02, 2002-03, 2003-04? For each incident:

- a) What was the loss in each instance?**
- b) What was the value of the loss?**
- c) Which administrative unit lost the property?**
- d) Were any of the lost item/s recovered?**
- e) Was anyone disciplined over the loss?**

Answer:

	a)	b)	c)	d)	e)
Year 2000 - 01	Mobile Phone	Estimated at \$400.00	Economic Division	No	No
	Mobile Phone	Estimated at \$400.00	Economic Division	No	No
	Mobile Phone	Estimated at \$400.00	Economic Division	No	No
	Mobile Phone	\$400.00	People, Resources & Communications Division	No	No
	Mobile Phone	\$400.00	People, Resources & Communications Division	No	No
	Mobile Phone	\$400.00	People, Resources & Communications Division	No	No
	Mobile Phone	\$510.00	CHOGM - Coolum	No	No
	Mobile Phone	\$510.00	CHOGM - Coolum	No	No
	Mobile Phone	\$400.00	People, Resources & Communications Division	No	No
Year 2001 - 02	Mobile Phone	Estimated at \$400.00	Economic Division	No	No
	Mobile Phone	Estimated at \$400.00	Economic Division	No	No
	Mobile Phone	Estimated at \$400.00	Economic Division	No	No
	Mobile Phone	\$400.00	People, Resources & Communications Division	No	No
	Mobile Phone	\$400.00	People, Resources & Communications Division	No	No
Year 2002 - 03	Mobile Phone	Estimated at \$400.00	Economic Division	No	No
	Backup Tapes	No value estimated	Outsourced IT Provider	No	No
	Mobile Phone	\$300.00	People, Resources & Communications Division	No	No
Year 2003 - 04	Mobile Phone	Estimated at \$400.00	Economic Division	No	No
	Mobile Phone	\$495	People, Resources & Communications Division	No	No
	Mobile Phone	\$300	International Division	No	No

(30) How many vehicular accidents in which departmental vehicles (including vehicles leased by the department) were involved were reported to the department in 2000-01, 2001-02, 2002-03, 2003-04? For each incident:

a) What was the value of the damage?

b) Which administrative unit was the vehicle attached to?

c) Was anyone charged over the accident (Specify charges)?

Answer: 2000-2001

12 vehicle accidents reported in year 2000-2001.

a) \$4,479.93

b) Social Policy Division, Office of Indigenous Policy, International Division, Ceremonial & Hospitality Unit, Economic Division.

c) Not known. .

Answer: 2001-2002

14 vehicle accidents were reported in year 2001-2002.

a) \$14,473.33

b) Executive, Economic Division, CHOGM, Office of Status of Women, Office of Indigenous Policy, Social Policy Division, International Division.

c) Not known.

Answer: 2002-2003

12 vehicle accidents were reported in year 2002-2003.

a) \$7,761.64

b) Government Division, Economic Division, Energy Task Force, Social Policy Division, Industry, Infrastructure and Environment Division, International Division.

c) Not known.

Answer: 2003-2004

10 vehicle accidents were reported in year 2003-2004.

a) \$9,009.97

b) Social Policy Division, Executive, Office of Status of Women, Cabinet Division, Government Division, Ceremonial & Hospitality Unit.

c) Not known.

(31) How many Ministerial staff does the department provide?

Answer: Three staff of the department are appointed as Departmental Liaison Officers (DLOs) in Ministers' offices.

(32) To what Minister or Parliamentary Secretary are they assigned?

Answer: Prime Minister (two DLOs); Minister Assisting the Prime Minister and Parliamentary Secretary to the Prime Minister share one DLO.

(33) What is the total cost of these staff?

Answer: Estimated at \$258,639 for 2004/2005, which includes salary, allowances and superannuation.

(34) Can the Department provide data on how many staff are in each salary band?

Answer: 1 x APS5, 1 x APS6 and 1 x EL1.