

Senate Finance and Public Administration Legislation Committee

ANSWERS TO QUESTIONS ON NOTICE

Human Services Portfolio

Department of Human Services

Estimates 2004-2005

Question: HS3

Topic: Centrelink Staffing Numbers

Hansard Page/Written Question on Notice: HS3

Senator Evans asked:

1. Please provide a full breakdown of Centrelink staffing by state and territory, classification, full time and part time, ongoing and non-ongoing?
2. What are the staffing projections for Centrelink for each of the next four financial years?

Answer

Question 1

Centrelink's staffing profile by state and territory is shown in the tables that follow.

The Senator should note that the total staff data is a head count of all staff. It should be noted that part-time staff numbers are a head count figure, and do not take into account the number of hours worked (i.e. full-time equivalent status)

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Centrelink Employees as at 30 November 2004

by State, Classification, Ongoing/Non-ongoing and Full/Part Time

	Total Staff	Ongoing Total	Ongoing FT	Ongoing PT	Non-Ongoing Total	Non-ongoing FT	Non-ongoing PT	Non-ongoing Irregular / Intermittent
New South Wales								
Centrelink 1	70	57	43	14	13	10	3	0
Centrelink 2	4,719	4,545	3,444	1,101	174	144	24	6
Centrelink 3	1,315	1,310	1,147	163	5	3	2	0
Centrelink 4	178	178	174	4	0	0	0	0
Senior Practitioner	60	60	56	4	0	0	0	0
Information Technology	4	4	4	0	0	0	0	0
Professional	282	249	196	53	33	22	11	0
Public Affairs	3	2	2	0	1	0	1	0
SES	5	5	5	0	0	0	0	0
Total	6,636	6,410	5,071	1,339	226	179	41	6

	Total Staff	Ongoing Total	Ongoing FT	Ongoing PT	Non-Ongoing Total	Non-ongoing FT	Non-ongoing PT	Non-ongoing Irregular / Intermittent
Victoria								
Centrelink 1	85	74	63	11	11	9	0	2
Centrelink 2	3,567	3,560	2,611	949	7	5	2	0
Centrelink 3	950	949	863	86	1	1	0	0
Centrelink 4	132	132	126	6	0	0	0	0
Senior Practitioner	51	51	48	3	0	0	0	0
Information Technology	4	4	4	0	0	0	0	0
Professional	217	193	132	61	24	13	11	0
Public Affairs	1	1	1	0	0	0	0	0
SES	3	3	3	0	0	0	0	0
Total	5,010	4,967	3,851	1,116	43	28	13	2

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Queensland	Total Staff	Ongoing Total	Ongoing FT	Ongoing PT	Non-Ongoing Total	Non-ongoing FT	Non-ongoing PT	Non-ongoing Irregular / Intermittent
Trainees/Cadets	1	1	1	0	0	0	0	0
Centrelink 1	88	48	44	4	40	19	7	14
Centrelink 2	3,366	3,256	2,600	656	110	94	14	2
Centrelink 3	999	998	925	73	1	1	0	0
Centrelink 4	124	123	121	2	1	1	0	0
Senior Practitioner	54	54	47	7	0	0	0	0
Information Technology	8	8	8	0	0	0	0	0
Professional	206	181	145	36	25	15	10	0
Public Affairs	2	2	2	0	0	0	0	0
SES	4	4	4	0	0	0	0	0
Total	4,852	4,675	3,897	778	177	130	31	16

South Australia	Total Staff	Ongoing Total	Ongoing FT	Ongoing PT	Non-Ongoing Total	Non-ongoing FT	Non-ongoing PT	Non-ongoing Irregular / Intermittent
Centrelink 1	19	17	15	2	2	0	2	0
Centrelink 2	1,269	1,267	906	361	2	2	0	0
Centrelink 3	476	476	414	62	0	0	0	0
Centrelink 4	60	60	59	1	0	0	0	0
Senior Practitioner	24	24	22	2	0	0	0	0
Information Technology	3	3	3	0	0	0	0	0
Professional	83	78	50	28	5	4	1	0
SES	2	2	2	0	0	0	0	0
Total	1,936	1,927	1,471	456	9	6	3	3

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Western Australia	Total Staff	Ongoing Total	Ongoing FT	Ongoing PT	Non-Ongoing Total	Non-ongoing FT	Non-ongoing PT	Non-ongoing Irregular / Intermittent
Trainees/ Cadets	3	3	3	0	0	0	0	0
Centrelink 1	23	20	14	6	3	3	0	0
Centrelink 2	1,707	1,652	1,170	482	55	47	4	4
Centrelink 3	445	442	396	46	3	2	0	1
Centrelink 4	49	49	47	2	0	0	0	0
Senior Practitioner	23	23	21	2	0	0	0	0
Professional	90	88	68	20	2	1	1	0
SES	1	1	1	0	0	0	0	0
Total	2,341	2,278	1,720	558	63	53	5	5

Tasmania	Total Staff	Ongoing Total	Ongoing FT	Ongoing PT	Non-Ongoing Total	Non-ongoing FT	Non-ongoing PT	Non-ongoing Irregular / Intermittent
Centrelink 1	21	14	10	4	7	5	2	0
Centrelink 2	830	784	563	221	46	36	4	6
Centrelink 3	263	261	221	40	2	2	0	0
Centrelink 4	32	32	31	1	0	0	0	0
Senior Practitioner	13	13	12	1	0	0	0	0
Passport Information Service Operator	49	23	15	8	26	0	23	3
Professional	40	37	26	11	3	2	1	0
Public Affairs	1	1	1	0	0	0	0	0
SES	1	1	1	0	0	0	0	0
Total	1,250	1,166	880	286	84	45	30	9

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Northern Territory	Total Staff	Ongoing Total	Ongoing FT	Ongoing PT	Non-Ongoing Total	Non-ongoing FT	Non-ongoing PT	Non-ongoing Irregular / Intermittent
Trainees/ Cadets	8	8	6	2	0	0	0	0
Centrelink 1	12	9	5	4	3	3	0	0
Centrelink 2	262	257	234	23	5	5	0	0
Centrelink 3	107	106	103	3	1	1	0	0
Centrelink 4	22	22	22	0	0	0	0	0
Senior Practitioner	1	1	1	0	0	0	0	0
Professional	20	18	16	2	2	1	1	0
SES	1	1	1	0	0	0	0	0
Total	433	422	388	34	11	10	1	1

ACT	Total Staff	Ongoing Total	Ongoing FT	Ongoing PT	Non-Ongoing Total	Non-ongoing FT	Non-ongoing PT	Non-ongoing Irregular / Intermittent
Trainees/ Cadets	6	6	6	0	0	0	0	0
Centrelink 1	28	12	12	0	16	12	3	1
Centrelink 2	161	124	113	11	37	36	1	0
Centrelink 3	888	869	772	97	19	16	2	1
Centrelink 4	990	980	926	54	10	8	2	0
Information Technology	770	765	746	19	5	2	2	1
Professional	23	23	18	5	0	0	0	0
Public Affairs	35	32	30	2	3	3	0	0
SES	85	84	84	0	1	0	1	0
Total	2,986	2,895	2,707	188	91	77	11	3

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Centrelink Total	Total Staff	Ongoing Total	Ongoing FT	Ongoing PT	Non-Ongoing Total	Non-ongoing FT	Non-ongoing PT	Non-ongoing Irregular / Intermittent
Trainees/ Cadets	18	18	16	2	0	0	0	0
Centrelink 1	346	251	206	45	95	61	17	17
Centrelink 2	15,881	15,445	11,641	3,804	436	369	49	18
Centrelink 3	5,443	5,411	4,841	570	32	26	4	2
Centrelink 4	1,587	1,576	1,506	70	11	9	2	0
Senior Practitioner	226	226	207	19	0	0	0	0
Passport Information Service Operator	49	23	15	8	26	0	23	3
Information Technology	789	784	765	19	5	2	2	1
Professional	961	867	651	216	94	58	36	0
Public Affairs	42	38	36	2	4	3	1	0
SES	102	101	101	0	1	0	1	0
Total	25,444	24,740	19,985	4,755	704	528	135	41

2. Centrelink's estimated staffing figures are based on the average staffing level*. These numbers have been based on funding advised in Budget statements and are estimated as follows.

FY	2005-06	2006-07	2007-08	2008-09
ASL*	22,998	21,988	21,638	20,974

Note: These figures are estimates only, based on current known revenue for forward years i.e. the figures do not include any assumptions for future Federal Budgets or other changes in workload. In addition, these figures are not comparable to those provided above, which have been prepared on a "head count" basis.

*ASL - Average Staffing Level

This count is the average number of staff employed, with part time staff converted to full-time equivalent and excludes staff on long term leave without pay i.e. leave greater than twelve (12) weeks. This is the count used for Portfolio Budget Statement reporting purposes and by Centrelink's Resource Management Team for staffing data and affordability calculations.