

Senate Finance and Public Administration Legislation Committee

ANSWERS TO QUESTIONS ON NOTICE

Budget Estimates 27-28 May 2013

Prime Minister and Cabinet Portfolio

Department/Agency: Office of National Assessments

Outcome/Program: 1

Topic: Social Media

Senator: Senator Ryan

Question reference number: 86

Type of Question: Written

Date set by the committee for the return of answer: 12 July 2013

Number of pages: 1

Question:

1. Has there been any changes to department and agency social media or protocols about staff access and usage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issued.
2. Does the department/agency monitor usage of social media?
 - 2.1. If yes, provide details of the usage (for example details could include average hours per employee, hours when useage peaks).
 - 2.2. Has there been a change to the department/agency protocols due to staff usage?
 - 2.3. If no, why not? Will the department/agency monitor usage in the future?
3. Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)

ONA Response:

1. No. ONA has always closely managed any use of social media and staff are given clear guidance on protocols.
2. Does the department/agency monitor usage of social media?
 - 2.1. Yes, average hours per month per employee is less than 1 hour
 - 2.2. No
 - 2.3. Usage policies and monitoring of access are in place to comply with Australian Government Information Security Manual requirements, all staff have been advised of these policies and monitoring.
3. No