Senate Finance and Public Administration Legislation Committee —Budget Estimates Hearing—May 2012

Answers to Questions on Notice

Parliamentary departments, Department of Parliamentary Services

Topic:	New security gates		
Question:	73		
Written	Senator Kroger		

Date set by the committee for the return of answer: 6 July 2012

- 1 How many complaints has the Department received about the new security gates installed at each of the car park entrances?
- 2 On what dates were the eight new car park gates installed?
- 3 Could you please detail how many times the gates have not functioned properly, including which gates
- and on what dates, the cause of the problems and what action was required by the Department?
 What has been the cost associated with these incidents involving the gates, including any additional police or security involvement?

Answer

- DPS has not received any formal complaints about the security gates. Verbal comments were, however, received on such matters as the amount of notice given to Senators, Members and other building occupants about the timing of the installation of the gates; the timing of the opening of the gates; and the operation of the indicator lights. These have been addressed. There were also initial minor malfunctions (listed below) in the Senators carpark, which were quickly attended to.
- 2. Installation dates are listed in the table below.
- 3. The table below also lists reported malfunctions of the new security gates on the Senate and HoR private car parks. These incidents required minor actions by DPS mechanical fitters or project staff to reset the electronic control system and restore full functionality.
- 4. Costs associated with these malfunctions are listed in the table below. There was some involvement of the on-duty PSS and AFP officers; but at no additional cost.

Carpark	Installed and	Documented malfunction	Date	Hrs	Cost \$
Entry/Exit	commissioned				
HoR side Members exit	27 March 2012				
HoR side Members entry	30 March 2012				
HoR side	23 April 2012				
Authorised Parking entry					
HoR side	30 April 2012				
Authorised Parking exit					
Senate side	15 April 2012	Senate main exit—road loop failure	1 June 2012	1	62.50
Senators entry and exit		Senate main exit—road loop failure	4 June 2012	5	312.50
		Senate main exit—road loop failure	4 June 2012	5	312.50
		Senate main entry—overload trip	5 June 2012	1	62.50
		Senate main entry—overload trip	5 June 2012	1	62.50
		Senate main exit—road loop failure	5 June 2012	5	312.50
		Senate main entry—overload trip	8 June 2012	1	62.50
Senate side	14 May 2012				
Authorised Parking entry					
Senate side	21 May 2012				
Authorised Parking exit					
		Total		19	1,187.50