

Senate Finance and Public Administration Legislation Committee —Budget Estimates Hearing—May 2012

Answers to Questions on Notice

Parliamentary departments, Department of Parliamentary Services

Topic: PH Guides language pool

Question: 45

Hansard reference F&PA p.22, 21 May 2012

Date set by the committee for the return of answer: 6 July 2012

Senator FAULKNER: ... Has the language pool been reduced?

Ms Graham: I do not know whether the language pool has been reduced—we do not keep records of what languages individual staff are able to use. As Mr Kenny said, we do not formally offer tours in different languages.

Senator FAULKNER: If we do not know, can you take that on notice please.

Answer

DPS does not retain records of the languages spoken or the level of proficiency held. It is therefore not possible to determine whether the number of Visitor Services officers who have foreign language skills has changed.