

# Senate Finance and Public Administration Legislation Committee —Budget Estimates Hearing—May 2012

## Answers to Questions on Notice

### Parliamentary departments, Department of Parliamentary Services

Topic: **Visitor surveys**  
Question: **42**  
Hansard reference **F&PA p.20–21, 21 May 2012**

**Date set by the committee for the return of answer: 6 July 2012**

**Senator HUMPHRIES:** ... Do we do surveys or assessments?

**Mr Grove:** We do evaluations, yes.

**Senator HUMPHRIES:** At the results of those surveys published somewhere?

**Mr Grove:** We certainly do a summary and provide it to the committee. I am not sure that they are on the website.

**Mr Kenny:** By surveys, do you mean comments back from visitors to—

**Senator HUMPHRIES:** The evaluations Mr Grove spoke about, whatever they are. Could we have that tabled for the committee's benefit?

## Answer

In 2011 and 2012, DPS contracted the market research company Environmetrics Pty Ltd to conduct a survey of visitors and school groups. A copy of the 2011 report is at **Attachment A**. The 2012 report is yet to be received.



PH Visitor Survey  
2011.pdf