

**Senate Finance and Public Administration Legislation Committee**  
**ANSWERS TO QUESTIONS ON NOTICE**  
**BUDGET ESTIMATES 2011-2012**

Finance and Deregulation Portfolio

**Department/Agency:** Department of Finance and Deregulation

**Outcome/Program:** General

**Topic:** Travel Services

**Senator:** Xenophon

**Question reference number:** F72

**Type of question:** Written

**Date set by the committee for the return of answer:** Friday, 8 July 2011

**Number of pages:** 1

**Question:**

Does the Department undertake any quality control assessments of Hogg Robinson Australia Pty Ltd or other travel providers to ensure that they are offering the full range of available flights, rather than defaulting to one airline and offering the others as alternatives?

**Answer:**

*Department of Finance and Deregulation (Finance)*

Yes, in relation to Hogg Robinson Australia P/L, for Parliamentarian's travel, Finance undertakes random audits to ensure that best value flights are being offered and used, consistent with business requirements and government policy.

In relation to other providers, contractual requirements stipulate the requirement to advise staff of the lowest practical fare of the day for domestic travel, regardless of the airline.

*Australian Electoral Commission (AEC)*

AEC has a contract requirement under the whole-of-government travel arrangements for all travel management companies to offer the traveller the full range of available flights.

*ComSuper, ARIA and the Future Fund Management Agency (FFMA)*

No.