

# Senate Standing Committee on Finance and Public Administration

## BUDGET ESTIMATES – 27 MAY 2010 ANSWER TO QUESTION ON NOTICE

### Human Services Portfolio

**Topic:** Hospitality

**Question reference number:** HS40

**Senator:** BARNETT

**Type of question:** Written

**Date set by the committee for the return of answer:** 9 July 2010

**Number of pages:** 7

**Question:**

- a) What is the Department's hospitality spend FYTD?  
Please detail date, location, purpose and cost of all events.
- b) For each Minister/Parl Sec's office, please detail total hospitality spend FYTD.  
Please detail date, location, purpose and cost of each event.

**Answer:**

- a) **The Department of Human Services (DHS) - including Child Support Program and CRS Australia.**

Date	Location	Purpose	Cost
07/07/2009 – 20/10/2009	Various Locations – Child Support Office, Wollongong, Newcastle, Woden, Tamworth, Belconnen, Darwin, Parramatta	NAIDOC Day celebrations.	*\$2,930.59
26/11/2009	Sebel Hotel, Surry Hills, NSW	Industry Briefing Session - seeking collaboration with industry on Government payment and information transactions.	\$1,500.00
29/09/2009	Hotel Kurrajong, Canberra	Farewell to Secretary.	\$2,142.28
02/09/2009	Katherine, NT	Katherine Job Seeker Training Graduation	\$1,042.00
24/09/2009	The National Maritime Museum 2 Murray Street, Darling Harbour, Sydney NSW	NSW/ACT CRS Australia Employer Awards recognise employers commitment to employing people with a disability and providing safe workplaces.	\$7,390.91
05/11/2009	Adelaide Pavilion Veal Terrace, Adelaide SA	SA/NT CRS Australia Employer Awards recognise employers commitment to employing people with a disability and providing safe workplaces.	\$4,114.68

<b>Date</b>	<b>Location</b>	<b>Purpose</b>	<b>Cost</b>
30/11/2009	Brisbane Powerhouse 19 Lamington Street, New Farm, QLD	QLD CRS Australia Employer Awards recognise employers commitment to employing people with a disability and providing safe workplaces.	\$4,529.55
04/03/2010	The Cube, Australian Centre for the Moving Image, Federation Square, Melbourne VIC	VIC/Tas CRS Australia Employer Awards recognise employers commitment to employing people with a disability and providing safe workplaces.	\$2,081.82
22/04/2010	Frasers Restaurant Kings Park, WA	WA CRS Australia Employer Awards recognise employers commitment to employing people with a disability and providing safe workplaces.	\$5,240.91
01/07/2009 – 31/05/2010	CRS Australia Wollongong, NSW CRS Australia Fairfield, NSW CRS Australia Caloundra, QLD	CRS Australia office openings with local job seekers, employers and stakeholders.	\$409.03
01/07/2009 – 31/05/2010	CRS Australia South Yarra, VIC CRS Australia Geelong, VIC CRS Australia Capalaba, QLD	CRS Australia office open days with local job seekers, employers and stakeholders.	\$928.93
01/07/2009 – 31/05/2010	CRS Australia National Office, ACT	Risk Management Committee meetings with external Committee members.	\$352.51
01/07/2009 – 31/05/2010	Various	Meetings and events with employers to promote and support CRS Australia services.	\$6,324.87
01/07/2009 – 31/05/2010	Various	Meetings and functions with key stakeholders to promote and facilitate the conduct of CRS Australia services and business.	\$716.93
01/07/2009 – 31/05/2010	Various	Job seeker events, focus groups and functions to support CRS Australia program objectives.	\$1,060.33
<b>Total</b>			<b>\$40,765.34</b>

\* now includes an additional \$91.09 for CRS Australia's transaction.

### Medicare Australia

<b>Date</b>	<b>Location</b>	<b>Purpose</b>	<b>Cost</b>
1/07/2009	Medicare Australia, National Office	Health Professional Online Services (HPOS) - External Sub Committee Meeting.	\$53.45
1/07/2009	Medicare Australia, National Office	National E Health Transition Authority (NEHTA)/Medicare Business Operations & Support Workshop.	\$357.11
2/07/2009	Medicare Australia, National Office	For consultations with representatives from Aged Care industry providers - convened quarterly.	\$92.27
10/07/2009	Medicare Australia, National Office	Meeting with external stakeholders to discuss opportunities to reduce red tape.	\$77.91
16/07/2009	Medicare Australia, National Office	Meeting with NEHTA.	\$259.82
22/07/2009	Ardeer South Primary School	Australian Business and Community Network(ABCN) - SPARKS reading program launch.	\$54.55
28/07/2009	Medicare Australia, National Office	NEHTA/Medicare PKI Workshop.	\$47.00
28/07/2009	Adelaide	Business Development Champions Event (external stakeholders in attendance).	\$7.45

<b>Date</b>	<b>Location</b>	<b>Purpose</b>	<b>Cost</b>
29/07/2009	Enoggera State School	Training and Launch of the SPARK Reading Program - Catering Morning Tea Spark is a reading program for primary school students administered by the ABCN.  Spark was introduced as part of the C6 Leadership Program.	\$246.50
29/07/2009	Medicare Australia, National Office	HPOS - External Sub Committee Meeting.	\$190.91
6/08/2009	Melbourne office	ABCN - GOALS mentoring program - 3rd session.	\$51.50
13/08/2009	Medicare Australia, National Office	NEHTA Working Meeting Service Operating Framework.	\$77.32
20/08/2009	Melbourne office	ABCN - Career choice day.	\$300.45
20/08/2009	Melbourne office	Australian Medical Association (AMA) hosting session.	\$67.94
27/08/2009	Melbourne	Provider Services Meeting Working lunch.	\$166.30
28/08/2009	Medicare Australia, National Office	NEHTA Working Meeting-Enterprise Architecture Project Tower JAD Session.	\$52.47
30/08/2009	Medicare Australia, National Office	Meeting on Electronic Medicare Claiming.	\$10.61
31/08/2009	Medicare Australia, National Office	Meeting on Electronic Medicare Claiming.	\$119.09
3/09/2009	Medicare Australia, National Office	HPOS - External Sub Committee Meeting.	\$112.05
8/09/2009	Perth	Presentation for Practice Managers.	\$592.82
15/09/2009	Perth	Presentation for Practice Managers.	\$780.41
16/09/2009	Medicare Australia, National Office	NEHTA and Medicare Australia Overview of Demand & Capacity Meeting.	\$83.05
30/09/2009	Ardeer South Primary School	SPARK Reading Program - Morning Tea with Ardeer South Primary School.	\$33.34
14/10/2009	Medicare Australia, National Office	HPOS - External Sub Committee Meeting.	\$258.18
22/10/2009	Medicare Australia, National Office	Meeting with NEHTA.	\$105.19
26/10/2009	Medicare Australia, National Office	Meeting with NEHTA.	\$108.84
27/10/2009	Medicare Australia, National Office	Meeting with NEHTA.	\$137.33
28/10/2009	ANZ Bank Melbourne	Meeting with ANZ Bank in regard to Easyclaim.	\$36.82
29/10/2009	Medicare Australia, National Office	Meeting with Australia Association of Pathology Practices.	\$89.45
2/11/2009	Medicare Australia, Parramatta NSW	Official Hospitality for Japanese Delegations. Discussion Topic: Overview of Medicare Australia, Future of Medicare services, Medical expense and financial resources.	\$12.64
10/11/2009	Medicare Australia, National Office	HPOS - External Sub Committee Meeting.	\$324.18
10/11/2009	Medicare Australia, National Office	For consultations with representatives from Aged Care industry providers - convened quarterly.	\$57.27
10/11/2009	Medicare Australia, National Office	HPOS External Subcommittee.	\$74.54
11/11/2009	Medicare Australia, National Office	Meeting with Stakeholder Consultation Group.	\$259.50
12/11/2009	Medicare Australia, National Office	Official Hospitality for Chinese Delegations. Discussion Topic: Overview of Medicare system.	\$80.00

<b>Date</b>	<b>Location</b>	<b>Purpose</b>	<b>Cost</b>
12/11/2009	Melbourne State Office	ECLIPSE Reference Group Meeting.	\$29.35
13/11/2009	Medicare Australia, National Office	NEHTA Working Meeting-Business Operations & Support Requirements HI IT Service Desk.	\$152.00
18/11/2009	Medicare Australia, National Office	Meeting with NEHTA.	\$141.54
19/11/2009	Melbourne office	ABCN - GOALS mentoring program - 6th session.	\$447.27
30/11/2009	Melbourne	Diploma of Customer Contact Leadership (DCCL) graduation.	\$47.70
1/12/2009	Medicare Australia, National Office	Meeting with Stakeholder Consultation Group.	\$15.00
1/12/2009	Medicare Australia, National Office	Meeting with Stakeholder Consultation Group.	\$147.27
11/12/2009	Medicare Australia, National Office	HPOS - External Sub Committee Meeting.	\$172.41
15/12/2009	Medicare Australia, National Office	Meeting with NEHTA.	\$128.54
15/12/2009	Medicare Australia, National Office	Launch of NEHTA Model Healthcare Community.	\$2,760.91
12/01/2010	Burns Club, Kambah ACT	NEHTA GP Community Meeting.	\$218.36
15/01/2010	Medicare National Office	Superannuation Clearing House Working Group meeting.	\$225.45
29/01/2010	Medicare Australia, Parramatta NSW	Official Hospitality for Vietnamese Delegations. Presentation – Tour of Medicare call centres and branch offices.	\$47.18
12/02/2010	Medicare Australia, National Office	HPOS - External Sub Committee Meeting.	\$162.09
17/02/2010	Sydney Airport, Qantas meeting room	Superannuation Clearing House Working Group meeting.	\$179.68
23/02/2010	Medicare Office, Perth	Catering for official opening of Perth Capital City Office.	\$219.89
26/02/2010	Medicare Australia, National Office	NEHTA & Medical Software Industry Association (MSIA) Working Meeting.	\$101.33
3/03/2010	State Office Melbourne	ECLIPSE Reference Group Meeting.	\$511.82
3/03/2010	State Office Melbourne	ECLIPSE Reference Group Meeting.	\$24.00
9/03/2010	Medicare Australia, National Office	NEHTA & Australian Health Practitioner Regulation Agency (AHPRA) Working meeting.	\$92.82
17/03/2010	Medicare Australia, National Office	HPOS - External Sub Committee Meeting.	\$33.64
20/03/2010	Canberra Airport	Superannuation Clearing House Working Group Meeting.	\$145.46
7/04/2010	Medicare Australia, National Office	NEHTA Healthcare Identifier Operations Meeting.	\$197.91
9/04/2010	Medicare Australia, National Office	HPOS - External Sub Committee Meeting.	\$280.18
20/04/2010	Geppetto Trattoria, East Melbourne	Saturation Strategy Specialist Workshop on Electronic Medicare Claiming.	\$181.82
21/04/2010	Medicare Manning Clark Offices	Superannuation Clearing House Useability testing.	\$104.00
21/04/2010	Monash Uni, Clayton, VIC	Saturation Strategy Specialist Workshop on Electronic Medicare Claiming.	\$400.01
22/04/2010	Medicare Manning Clark Offices	Superannuation Clearing House working group meeting.	\$260.00
22/04/2010	Giorgio's Restaurant, Armadale, VIC	Saturation Strategy Specialist Workshop on Electronic Medicare Claiming.	\$181.82
22/04/2010	Medicare Office, Belmont	Official Opening of Belmont Office.	\$26.00
22/04/2010	Medicare Office, Belmont	Official Opening of Belmont Office.	\$25.38
28/04/2010	Diana Plaza Hotel, Woolloongabba, QLD	Saturation Strategy Specialist Workshop on Electronic Medicare Claiming.	\$663.64

Date	Location	Purpose	Cost
28/04/2010	The University of WA, Nedlands, WA	Saturation Strategy Specialist Workshop on Electronic Medicare Claiming.	\$2,041.36
29/04/2010	Medicare Australia, National Office	Regular Compliance working group (CWG) meeting: members includes rural doctors, AMA, Australian General Practice Network (AGPN), Department of Health and Ageing (DoHA) and Department of Human Services (DHS).	\$90.00
4/05/2010	Crown Plaza Norwest, Baulkham Hills, NSW	Saturation Strategy Specialist Workshop on Electronic Medicare Claiming.	\$1,146.00
5/05/2010	Seasalt at Armstrong, Spring Hill, QLD	Saturation Strategy Specialist Workshop on Electronic Medicare Claiming.	\$1,581.82
6/05/2010	The Coro Hotel, Milton, QLD	Saturation Strategy Specialist Workshop on Electronic Medicare Claiming.	\$181.82
6/05/2010	The Coro Hotel, Milton, QLD	Saturation Strategy Specialist Workshop on Electronic Medicare Claiming.	\$136.36
11/05/2010	Freedom Adelaide Meridien, North Adelaide	Saturation Strategy Specialist Workshop on Electronic Medicare Claiming.	\$278.18
12/05/2010	Quality Hotel Tiffens on the Park, Parkside, SA	Saturation Strategy Specialist Workshop on Electronic Medicare Claiming.	\$942.41
12/05/2010	Canberra Southern Cross Club Woden, Phillip, ACT	Saturation Strategy Specialist Workshop on Electronic Medicare Claiming.	\$938.00
13/05/2010	Melbourne Airport	Superannuation Clearing House Industry working group meeting.	\$109.00
21/05/2010	Medicare Office, NSW	Meeting with Japanese International Delegation. Discussion Topic: The Mutual Aid Association of Government Personnel.	\$37.48
21/05/2010	Medicare Australia, National Office	NEHTA Working Meeting Service Level Agreement and Reporting Negotiations.	\$53.00
28/05/2010	Qantas meeting room, Sydney Airport	Consultations with Australian Association of Pathology Practitioners (AAPP) in relation to a number of issues for pathology claiming.	\$426.00
<b>Total</b>			<b>\$21,664.16</b>

## Centrelink

Centrelink does not have a separate expense coding for hospitality. Information provided is based on expenses coded under 'Sustenance'. In addition to hospitality, 'Sustenance' includes expenditure on food and drink for training, internal business meetings, staff awards and recognition. For the period of 1 July 2009 to 9 June 2010 Centrelink had over 10,000 sustenance transactions with a total of \$1,026,982.72.

Given the large number of transactions, only the hospitality transactions with a value in excess of \$1,000 have been extracted. The table below provides details of the 34 hospitality transactions for which the amount incurred for hospitality was equal to or greater than \$1,000. The majority of these transactions relate to events conducted in the course of service delivery, such as *Financial Information Seminars* and *Job Expos*.

Date**	Location	Purpose	Cost
29/03/2010	WIN Entertainment Centre, Wollongong NSW	Centrelink jobs expo - "Keep Australia Working Initiative".	\$6,197.73
29/01/2010	Riverway Arts Centre, Townsville QLD	Centrelink jobs expo - "Keep Australia Working Initiative".	\$4,341.36

<b>Date**</b>	<b>Location</b>	<b>Purpose</b>	<b>Cost</b>
19/06/2009	Riverway Arts Centre, Townsville QLD	Centrelink jobs expo - "Keep Australia Working Initiative".	\$4,110.90
29/09/2009	Watersedge, Walsh Bay NSW	Area Sydney East - Leadership Team - Community Symposium.	\$3,272.73
28/02/2010	Bankstown Town Hall, Bankstown NSW	Centrelink jobs expo - "Keep Australia Working Initiative".	\$2,930.90
15/12/2009	Salianes Kitchen, Bundoora VIC	Centrelink jobs expo - "Keep Australia Working Initiative".	\$2,520.00
21/04/2010	Lions Club of Lismore Inc - BBQ	Centrelink jobs expo - "Keep Australia Working Initiative".	\$2,500.00
15/12/2009	Thuringowa Alice River Lions Club, Townsville QLD	Centrelink jobs expo - "Keep Australia Working Initiative".	\$2,500.00
29/10/2009	Whitlam Leisure Centre, Liverpool NSW	Centrelink jobs expo - "Keep Australia Working Initiative".	\$2,356.36
19/03/2010	Lions Club of Lismore Inc - BBQ	Centrelink jobs expo - "Keep Australia Working Initiative".	\$2,272.73
29/05/2010	Bundaberg NSW	Centrelink jobs expo - "Keep Australia Working Initiative".	\$2,245.45
29/11/2009	Rydges on Swanston, Melbourne VIC	Seniors Project - Carer Program Forum.	\$2,168.41
21/05/2010	Rotary Club of Ipswich North QLD	Centrelink jobs expo - "Keep Australia Working Initiative".	\$2,000.00
29/03/2010	WIN Entertainment Centre, Wollongong NSW	Centrelink jobs expo - "Keep Australia Working Initiative".	\$1,942.87
28/02/2010	Bankstown Town Hall, Bankstown NSW	Centrelink jobs expo - "Keep Australia Working Initiative".	\$1,783.64
29/12/2009	Regus, Goldfields House, Sydney NSW	Seniors & Carers Conference – Sydney.	\$1,769.75
29/05/2010	Berwick Bowling Club, Berwick VIC	Financial Information Services Seminar for Customers.	\$1,730.91
29/09/2009	Vibe Savoy Hotel, Melbourne VIC	Workshop for exit strategy Victorian Bushfire.	\$1,663.64
29/01/2010	Rydges Tradewinds, Cairns QLD	Centrelink jobs expo - "Keep Australia Working Initiative".	\$1,614.77
04/06/2010	Rotary Club of Mooloolaba - BBQ	Centrelink jobs expo - "Keep Australia Working Initiative".	\$1,500.00
29/05/2010	Quality Inn The Willows, North Gosford NSW	Financial Information Services Seminar for Customers.	\$1,393.91
29/09/2009	Vibe Savoy Hotel, Melbourne VIC	Exit Strategy Meeting for Victorian Bushfire.	\$1,363.63
28/05/2010	Lions Club of Bundaberg inc – BBQ - QLD	Centrelink jobs expo - "Keep Australia Working Initiative".	\$1,331.95
28/02/2010	Ibis Hotel, Glen Waverley VIC	Focus Workshop to Obtain Customer Feedback.	\$1,209.09
14/12/2009	Fred Moule exhibition Centre, Cairns Showgrounds, Cairns QLD	Centrelink jobs expo - "Keep Australia Working Initiative".	\$1,202.67
29/03/2010	Hellenic Club, Phillip ACT	Customer Forum.	\$1,190.91

<b>Date**</b>	<b>Location</b>	<b>Purpose</b>	<b>Cost</b>
22/10/2009	University House, Acton ACT	Graduation Ceremony for National Graduates Program.	\$1,184.09
29/04/2010	The Chifleys at Lennons, Brisbane QLD	Customer Forum.	\$1,127.68
14/05/2010	Shepparton Sports Stadium, Shepparton VIC - BBQ	Centrelink jobs expo - "Keep Australia Working Initiative".	\$1,070.63
28/02/2010	Ibis Hotel, Glen Waverley VIC	Focus Workshop to Obtain Customer Feedback.	\$1,065.91
25/09/2009	Dromoland House, West Geelong VIC	Financial Information Services Seminar for Customers.	\$1,063.64
29/03/2010	Perth Convention Centre, Perth WA	Focus Workshop to Obtain Customer Feedback.	\$1,047.73
29/10/2009	Albert Hall, Hotel Grand Chancellor, Launceston TAS	Centrelink jobs expo - "Keep Australia Working Initiative".	\$1,036.36
29/10/2009	Chatswood RSL, Chatswood NSW	Customer Value Creation Workshop.	\$1,000.00
<b>Total</b>			<b>\$67,710.35</b>

\*\* Date of Invoice or date Credit Card Statement reconciled in System. Expenses have been reported based on the date the transaction has been posted into Centrelink's financial management system, not based on the date of the document or the date the credit card statement was reconciled. This reflects that these transactions will be included in Centrelink's financial statements for 2009-10.

b) Nil