

Senate Standing Committee on Finance and Public Administration

ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Department of Human Services

Budget Estimates 2007-08 - May 2007

Question: HS73

Outcome 1, Output 1

Topic: Department of Human Services – Access Card

Hansard Page/Written Question on Notice: Written Question on Notice

SENATOR STOTT DESPOJA asked on 24/05/2007:

The latest Fels Taskforce discussion paper (#3 Registration) suggests cards will be mailed out to people using normal mail - is this true? How will Australians be protected from Identity theft if ordinary mail is used to post Access Cards?

Answer:

As recommended by the Fels Taskforce, and following consultation with the Australian Federal Police, the Access Card will be mailed to cardholders in an 'inactive' state, and require activation by the cardholder before it can be used. This is similar to the approach taken by many financial institutions to the distribution of credit cards.