

Standing Committee on Finance and Public Administration

ANSWER TO QUESTION ON NOTICE

Finance and Administration Portfolio

Department of Finance and Administration

Budget Estimates Hearing – May 2007

Question: F29

Outcome 4, Output 4.1.1

Topic: Australian Government Online Service Point (AGOSP)

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Senator Moore asked:

Can we put on notice, rather than go through it now, what staff you are looking at recruiting, the project plan you have for your staffing and what levels and how many—that kind of thing? We will just put that on notice.

Answer:

13 full-time Australian Public Service (APS) employees will be working on the AGOSP program in 2007-08. This will rise to 16 in 2008-09. Of these positions, four – from existing funding – are currently involved in online service delivery improvement roles.

The 13 APS employees will fill project coordination, service management, communications, stakeholder management and compliance roles. The additional three staff in 2008-09 will provide user support.

The technical development and implementation staff will be provided by the project's industry partners, to be sourced through competitive procurement processes.

Business analyst and technical architect contractors are being engaged to support the development of comprehensive requirements documents that will drive the procurement process.

An Assurance Partner will be engaged to provide external auditing at regular intervals and major project milestones.

A number of consultants will also be engaged over the course of the project covering:

- Legal Advice
- Market Research
- Privacy and Security
- System and Service Development