

### **Australian Government**

### Department of the Prime Minister and Cabinet



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Mr Alistair Sands
Secretary
Senate Finance and Public Administration Legislation Committee
Parliament House
CANBERRA ACT 2600

Dear Mr Sands

### RESPONSES TO QUESTIONS TAKEN ON NOTICE 2005-06 BUDGET ESTIMATES HEARING – 23 AND 24 MAY 2005

On 10 August 2005 Senator Murray asked an additional question on notice of all departments through Prime Minister and Cabinet regarding advertising undertaken or proposed during 2005.

Attached are the responses from the departments listed below.

Agriculture, Fisheries and Forestry	A
Attorney-General's Department	В
Defence	C
Education, Science and Training	D
Environment and Heritage	E
Industry, Tourism and Resources	F
Family and Community Services	G
Foreign Affairs and Trade	Н
Health and Ageing	I
Immigration and Multicultural and Indigenous Affairs	J
Transport and Regional Services	K
Treasury	L
Veterans' Affairs	M

The following departments provided a NIL response:

- Communications, Information Technology and the Arts
- Finance and Administration
- Prime Minister and Cabinet

A response from the Department of Employment and Workplace Relations is being pursued.

Yours sincerely

Greg Williams

First Assistant Secretary
People, Resources and Communications

7 December 2005

SENATE RURAL AND REGIONAL AFFAIRS AND TRANSPORT LEGISLATION COMMITTEE

### BUDGET ESTIMATES, 25, 26 MAY 2005 - ANSWERS TO QUESTIONS ON NOTICE

### Department of Agriculture, Fisheries and Forestry

### Management Services Division

Question: Additional

**Topic: Advertising contracts** 

Hansard Page: N/A

### Senator Murray asked:

Please provide a list of all advertising projects currently being undertaken or expected to be undertaken by the department or agency in the course of 2005 where the cost of the project is estimated or contracted to be \$100 000 or more, indicating:

- (a) the purpose and nature of the project;
- (b) the intended recipients of the information to be communicated by the project;
- (c) who authorised or is to authorise the project;
- (d) the manner in which the project is to be carried out;
- (e) who is to carry out the project;
- (f) whether the project is to be carried out under a contract;
- (g) whether such contract was let by tender;
- (h) the estimated or contracted cost of the project;
- (i) whether the effectiveness or impact of project has been or will be evaluated.

### Answer:

### Quarantine Matters! campaign

- (a) To increase and maintain awareness levels of the importance of quarantine within the Australian community
- (b) The broad Australian community, Australian's who are international travellers, overseas visitors and receivers of international mail and cargo. People from non-English speaking backgrounds are included in these target audiences
- (c) The Minister for Agriculture, Fisheries and Forestry and the Ministerial Committee on Government Communication
- (d) Television, cinema, radio, magazines, newspapers, internet, airport light box signage
- (e) Killey Withy Punshon Advertising Pty Ltd was the creative agency and Universal McCann is the Government's media-buying agency
- (f) Yes
- (g) Yes
- (h) \$3,061,000 for media placement costs and \$379,000 for creative agency and production costs, exclusive of GST
- (i) Yes

### SENATE RURAL AND REGIONAL AFFAIRS AND TRANSPORT LEGISLATION COMMITTEE

### BUDGET ESTIMATES, 25, 26 MAY 2005 - ANSWERS TO QUESTIONS ON NOTICE

### Department of Agriculture, Fisheries and Forestry

### Management Services Division

### Tasmanian Community Forest Agreement

- (a) To announce the joint Tasmanian and Government's Tasmanian Community Forest Agreement
- (b) The Australian public
- (c) A departmental officer with Regulation 9 delegated powers under the Financial Management and Accounting Act 1997
- (d) Press and television
- (e) Clemenger Tasmania and HMA Blaze
- The Tasmanian Government directly engaged Clemenger Tasmania and the Australian Government reimbursed the Tasmanian Government a share of costs. The Australian Government also paid \$6,910.37 directly to Clemenger for work done on the project. HMA Blaze is contracted to place all Australian Government non-campaign advertising
- (g) As the Tasmanian Government engaged Clemenger Tasmania, the question does not apply to the Australian Government. HMA Blaze is contracted to place all Australian Government non-campaign advertising
- (h) The Australian Government's share equals \$242,789 for advertising agency and production work and \$336,643 for media, exclusive of GST
- (i) No.

### BUDGET ESTIMATES, 25, 26 MAY 2005 - ANSWERS TO QUESTIONS ON NOTICE ATTORNEY-GENERAL'S

### **Murray Question**

Please provide a list of all advertising projects currently being undertaken or expected to be undertaken by the department or agency in the course of 2005 where the cost of the project is estimated or contracted to be \$100,000 or more, indicating:

(a) the purpose and nature of the project

National Security Information Campaign - remind the public to be vigilant and report suspicious activity to the National Security Hotline.

(b) the intended recipients of the information to be communicated by the project

The Australian public

(c) Who authorised or is to authorise the project

The Hon Philip Ruddock MP, Attorney-General

(d) The manner in which the project is to be carried out

Television, newspapers, print and outdoor advertising including inside busses, trains and ferries. Also includes press and radio for NESB audiences.

(e) who is to carry out the project

BMF Pty Ltd Cultural Partners Pty Ltd Universal McCann Pty Ltd

(f) whether the project is to be carried out under a contract

Yes

(g) whether such a contract was let my tender

Yes

(h) the estimated or contracted cost of the project

\$92,262.48 creative development (includes GST) \$9,096,466 media buy(includes GST) \$55,675.50 cultural consultants (includes GST)

(i) whether the effectiveness or impact of project has been or will be evaluated

Yes.

### **CUSTOMS HOTLINE ADVERTISING 2005**

### The purpose and nature of the project;

To reach key audiences that can supply specific intelligence of interest to Customs.

### The intended recipients of the information to be communicated by the project:

Primarily people living, working and travelling in remote areas of Australia, particularly along the north-east, north, and north-west coasts. Specific groups such as the maritime industry are also targeted.

### Who authorised or is to authorise the project;

The Chief Executive Officer of Customs.

### The manner in which the project is to be carried out;

Targeted advertising in industry and special interest magazines. Limited advertising in regional press and community service announcements.

### Who is to carry out the project;

The project is managed by Customs Corporate Communication. Advertising is placed using the Government's Central Advertising System for non-campaign advertising.

### Whether the project is to be carried out under a contract; No – see above.

Whether such contract was let by tender; No – see above.

### The estimated or contracted cost of the project;

Approximately \$165,000 (plus GST) of Customs Hotline advertising will be placed in 2005. Production is handled by Customs Corporate Communication.

Whether the effectiveness or impact of project has been or will be evaluated.

Yes.

Response to May 2005 Senate Estimates Question from Senator Andrew Murray

Current adver	Current advertising/public information projects for 2005 (only include adver	nation projects for	2005 (only include	e advernsing proje	using projects over 5100,000)				
Project title	(a) Purpose and	(b) Intended	(c) Who authorised	(d) The manner in	(e) Who is to carry out	(f) Whether the	(g) Whether such	(h) The estimated or	(i) Whether the
:	nature of the project.	recipients of the information to be communicated by the project.	the project?	which the project is to be carried out.	the project?	project is to be carried out under a contract.	contract was let by tender.	contracted cost of the project.	effectiveness or impact of the project has been or will be evaluated
Australian Defence Force (ADF) Tri-Service Aircrew Campaign (Pilots and Navigators)	The campaign is to achieve designated recruitment targets, to raise awareness of ADF aircrew careers, and positioning ADF aircrew and accessible careers in the minds of the target market.	The primary target market is senior high school students (Years 10–12), male and female, 16–18 years old.	The Minister Assisting the Minister for Defence and the Ministerial Committee for Government Communications (MCGC)	Media include: cinema, print, outdoor, internet, radio, career promotion team activity and direct marketing.	Production – Young and Rubicam Media Placement ~ Universal McCann	Yes	Yes	Production: \$0.06m Media:\$1.5m Total: \$1.56m	Yes
Australian Defence Force Academy (ADFA) campaign	The campaign is to achieve designated tri-service recruitment targets.	Primary target market is senior high school students (Years 10-12), male and female who are 16-18 years old. Secondary targets include schools careers advisors and parents	The Minister Assisting the Minister for Defence and the Ministerial Committee for Government Communications (MCGC)	Media include: television, press, internet, editorial, direct marketing, career promotion team activity and non-campaign print.	Production – Young and Rubicam Media Placement – Universal McCann and HMA Blaze	Yes	Yes	Production: \$0.05m Media: \$1.1m Total: \$1.15m	Yes

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(i) Whether the effectiveness or impact of the project has been or will be evaluated	Yes	Yes	Yes
(h) The estimated or contracted cost of the project.	Production: \$0.25m Media: \$3.7m Total: \$3.95m	Production: \$0.05m Media: \$0.5m Total: \$0.55m	Production: \$0.05m Media: \$0.7m Total: \$0.75m
(g) Whether such contract was let by tender,	Yes		Yes
(f) Whether the project is to be carried out under a contract.	Yes		Yes
(e) Who is to carry out the project?	Production Young and Rubicam Media Placement Universal McCann and HMA Blaze	Production – Young and Rubicam Media Placement – Universal McCann and HMA Blaze	Production Young and Rubicam Media Placement Universal McCann
(d) The manner in which the project is to be carried out.	Media include: television, press, internet, editorial, direct marketing, career promotion team visits and non-campaign print.	Media include: press, internet, editorial, direct marketing, career promotion team activity and non- campaign print.	Media include: internet, editorial, direct marketing, outdoor, transit, campus promotions and visits – all within and around the university environment only.
(c) Who authorised the project?	The Minister Assisting the Minister for Defence and the Ministerial Committee for Government Communications (MCGC)	The Minister Assisting the Minister for Defence and the Ministerial Committee for Government Communications (MCGC)	The Minister Assisting the Minister for Defence and the Ministerial Committee for Government Communications (MCGC)
(b) Intended recipients of the information to be communicated by the project.	Males and females from the ages of 18 to 28 years of age.	University graduates.	Final year university students from a variety of disciplines.
(a) Purpose and nature of the project.	The campaign is to achieve designated recruitment targets and to position. Direct Entry Officer jobs as viable, professional and challenging careers for leaders and decision makers within the target market.	The campaign is to achieve designated tri-service professional Officer recruitment targets	This campaign is to promote financially supporting university students through their study to have them commit to an ADF Officer career upon graduation.
Project title	Tri-Service Direct Entry Officer	Professional Graduate Officer and Specialist Service Officer Part Time	ADF Undergraduate Officer

(i) Whether the effectiveness or impact of the project has been or will be evaluated	Yes	Yes
(h) The estimated or contracted cost of the project.	Production: \$0.16m Media: \$2.6m Total: \$2.76m	Production: \$0.3m Media: \$3.7m Total: \$4.0m
(g) Whether such contract was let by tender.	Yes	Yes
(f) Whether the project is to be carried out under a contract.	Yes	Yes
(e) Who is to carry out the project?	Production – Young and Rubicam Media Placement – Universal McCann and HMA Blaze	Production – Young and Rubicam Media Placement – Universal McCann and HMA Blaze
(d) The manner in which the project is to be carried out.	Media include: outdoor including billboards, bus interiors, light panels and metro/ superlites, press, direct marketing, career promotion activity, Internet and non-campaign press.	Media include: television, press, radio, outdoor, direct marketing, units and career promotions activities and the Internet.
(c) Who authorised the project?	The Minister Assisting the Minister for Defence and the Ministerial Committee for Government Communications (MCGC)	The Minister Assisting the Minister for Defence and the Ministerial Committee for Government Communications (MCGC)
(b) Intended recipients of the information to be communicated by the project.	Males and females from 17 to 35 years of age. The segmentation is divided into nine specific target groups all with unique motivators and media habits.	Males and females from 17 to 35 years of age. The segmentation is divided into specific target groups all with unique motivators, regional characteristics and media habits.
(a) Purpose and nature of the project.	To recruit quality tri-service apprentice and qualified applicants to meet annual Tri-Service technical Trade enlistment targets.  Additionally, critical target campaigns are included under this campaign banner.	To recruit people to the Army Reserve to various regional localities all over Australia.  To maintain strong target market awareness of Army Reserve.  To raise awareness of Officer positions, both Specialists and Direct Entry, Commandos, Army Reserve Trainee and Apprenticeship Program, First Appointment Course and general entry in the Army Reserve.  To continue to support the local regions in their marketing efforts.
Project title	Tri-Service Technical Trades	Army Reserve

	or will be evaluated Yes	1: Yes 425m of GST.
uch (h) The estimated or as let by contracted cost of the project.	Production: \$0.1m Media: \$2.03m Total: \$2.13m	ided. Production: \$0.075m Media: \$0.425m inclusive of GST. Total: \$0.5m
he (g) to be contract was let by t under tender.	Yes	ided To be decided
arry out Whether the project is to be carried out under a contract.	rement:	med by To be decided om search a to
r in Who is to carry out roject the project?	and line Production: Sments in Young and A non- Rubicam In radio. Media Placement: HMA Blaze	To be informed by outcomes from Horizon Research project and a sations. MCGC.
rised The manner in which the project is to be carried out.	Display advertiss an press an campaig	by Print media –  primarily specialist magazines and other publications.
(c) Who authorised Who project? To be the project?	arget National endant Marketing On. Manager and Navy, Army and Air Force.	d Approved by Government. of Government. d dors).
	local Various, Target uch as market dependant uch as market dependant upon location.  I do Open of the control	current and potential employers of Reservists (private and public sectors).  Current and potential Reservists.  Business organisations, peak bodies, industry currents.
Project title (a) Purpose and nature of the project.	General Entry job including special forces – all non- activity activity campaign publications for critical trades with the aim of supplying adequate enquiries and applications nationally to meet all recruitment	Defence To generate employer support for the Reserves for the Reserves and highlight the benefits of employing Reservists.

### BUDGET ESTIMATES, 25, 26 MAY 2005 – ANSWERS TO QUESTIONS ON NOTICE Department of Education Science and Training

### Senator Murray:

Please provide a list of all advertising projects currently being undertaken or expected to be undertaken by the department or agency in the course of 2005 where the cost of the project is estimated or contracted to be \$100 000 or more, indicating:

- (a) the purpose and nature of the project;
- (b) the intended recipients of the information to be communicated by the project;
- (c) who authorised or is to authorise the project;
- (d) the manner in which the project is to be carried out;
- (e) who is to carry out the project;
- (f) whether the project is to be carried out under a contract;
- (g) whether such contract was let by tender;
- (h) the estimated or contracted cost of the project;
- (i) whether the effectiveness or impact of project has been or will be evaluated.

### The answer in relation to the Department of Education Science and Training is as follows:

List of Advertising Projects currently being undertaken or expected to be undertaken by the Department in the course of 2005 where the cost of the project is estimated or contracted to be \$100,000 or more:

The Creative Development and Media Buy for the Higher Education Reforms Campaign

- (a) the purpose and nature of the project;
  - The Creative Development and Media Buy for the Higher Education Reforms Campaign December 2004 to February 2005
- (b) the intended recipients of the information to be communicated by the project;
  - Key stakeholders in Higher Education, primarily students, parents and influencers
- (c) who authorised or is to authorise the project;
  - Dr Nelson
- (d) the manner in which the project is to be carried out;
  - Creative Development and Media Buy for the Higher Education Reforms Campaign -Newspapers, Radio, Magazines, Street Press, Internet, Indigenous Media and NESB Media.
- (e) who is to carry out the project;
  - Batey Red Cell \* Creative development
  - Universal McCann Media Buy
- (f) whether the project is to be carried out under a contract;

(g) whether such contract was let by tender;

Batey Red Cell

contract extension following a select tender for the New

Apprenticeships Campaign

Universal McCann

whole of Government Exclusive Use Contract

(h) the estimated or contracted cost of the project;

- Contracted value \$1,365,180 ( GST exclusive)
- (i) whether the effectiveness or impact of project has been or will be evaluated.
  - Yes it has been evaluated.

<sup>\*</sup> now the Campaign Palace/Red Cell

### ${\bf Senate\ Environment,\ Communications,\ Information\ Technology\ \&\ the\ Arts}$

### Legislation Committee

### ANSWERS TO QUESTIONS ON NOTICE

### **Environment and Heritage**

Budget Estimates 2005-2006, May 2005

Outcome:

1. Environment

Question No: not numbered

Division/Agency:

Portfolio Coordination and Environment Protection

Division

Topic:

Advertising

**Hansard Page ECITA:** 

Written Question on Notice

### Senator Murray asked:

Please provide a list of all advertising projects currently being undertaken or expected to be undertaken by the department or agency in the course of 2005 where the cost of the project is estimated or contracted to be \$100 000 or more, indicating:

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- (b) the intended recipients of the information to be communicated by the project;
- (c) who authorised or is to authorise the project;
- (d) the manner in which the project is to be carried out;
- (e) who is to carry out the project;
- (f) whether the project is to be carried out under a contract;
- (g) whether such contract was let by tender;
- (h) the estimated or contracted cost of the project;
- (i) whether the effectiveness or impact of project has been or will be evaluated.

### Answer/s:

There are two relevant advertising projects, relating to:

- (i) Drought Recovery Round of the Australian Government Envirofund; and
- (ii) Australian Government Community Water Grants.

(a)

- (i) Advertising to promote the availability of grants from the Drought Recovery Round of the Australian Government Envirofund.
- (ii) Promotion of the Australian Government Community Water Grants to encourage applications from eligible applicants.
- (b) (i) People living in Exceptional Circumstances declared areas.

(ii)

- Schools
- Local councils
- Sporting clubs with outdoor grounds
- Outdoor sports/recreational clubs eg bushwalking clubs, Girl Guides
- Groups with a fundraising agenda eg Rotary, Lions

Contact Officer: Dale Starr

Extension No: 1959

Clearing Officer: Kevin Keeffe

### Senate Environment, Communications, Information Technology & the Arts Legislation Committee

### ANSWERS TO QUESTIONS ON NOTICE

### **Environment and Heritage**

Budget Estimates 2005-2006, May 2005

- Groups with a social equity agenda eg some church groups, youth groups, rural groups
- Community-care sector eg nursing homes, hospitals, childcare centres
- Indigenous organisations
- NESB community groups

(c)	Senat	Minister for the Environment and Heritage, or the Hon Ian Campbell and the Minister for Fisheries, Forestry and ervation, Senator the Hon Ian Macdonald.
(d)		
	(i)	Press, radio and television (Weather Channel only).
	(ii)	Press advertising in metro, regional and suburban papers; limited Indigenous radio advertising; and direct mail.
(e)		
	(i)	The project is being managed by departmental resources with Universal McCann providing media placement services.
	(ii)	KWP Advertsing
(f)		
	(i)	no
	(ii)	yes
(g)		
	(i)	no
	(ii)	no

(h)

- (i) \$644,362 (GST inclusive) for media buy.
- (ii) \$170,000 to KWP for creative including direct mail product production. \$1.6 million to Universal McCann for media buy. (All GST inclusive.)

(i)

- (i) yes
- (ii) yes

Contact Officer: Dale Starr

Extension No: 1959

Clearing Officer: Kevin Keeffe

### Industry, Tourism and Resources Portfolio 2005-06 Budget Estimates Hearings May/June 2005 Responses to Questions on Notice

(To be coordinated through PM&C)

### **QUESTION**

A 100

### Senator Murray asked:

Please provide a list of all advertising projects currently being undertaken or expected to be undertaken by the department or agency in the course of 2005 where the cost of the project is estimated or contracted to be \$100 000 or more, indicating:

- (a) the purpose and nature of the project;
- (b) the intended recipients of the information to be communicated by the project;
- (c) who authorised or is to authorise the project;
- (d) the manner in which the project is to be carried out;
- (e) who is to carry out the project;
- (f) whether the project is to be carried out under a contract;
- (g) whether such contract was let by tender;
- (h) the estimated or contracted cost of the project;
- (i) whether the effectiveness or impact of project has been or will be evaluated.

### **ANSWER**

Information on relevant advertising projects being undertaken or expected to be undertaken by the Department of Industry, Tourism and Resources is attached.

No relevant activities to report for IP Australia, Geoscience Australia and the National Offshore Petroleum Safety Authority.

### DEPARTMENT OF INDUSTRY, TOURISM AND RESOURCES

Advertising projects currently being undertaken or expected to be undertaken by the Department in the course of 2005 where the cost of the project is estimated or contracted to be \$100 000

PROJECT TITLE	DETAILS
Title Invest Australia   The	Purpose and nature of project To raise the awareness of Australia as a competitive investment and business destination.
Future is Here Global Advertising Campaign   2005 Calendar Year	Intended recipients of the information to be communicated by the project Global business audience targeting decision makers such as CEOs, Managing Directors and other high level executives.
	Who authorised or is to authorise the project Chief Executive Officer, Invest Australia.
	Manner in which the project is to be carried out Predominantly print advertising in overseas newspapers and magazines. (Bloomberg TV is the only exception.)
	Who is to carry out the project Invest Australia
	Whether the project is to be carried out under a contract Yes, Swell Design engaged to undertake graphic design and artwork for the advertisements.
	Whether such contract was let by tender Yes, Swell Design was selected from Invest Australia's panel of preferred designers which was established through a select tender process.
	The estimated or contracted cost of the project Advertising costs (GST n/a) \$2,096,810 Creative design costs (GST incl) \$28,560
	Whether the effectiveness or impact of project has been or will be evaluated Yes.
Title Advertising Campaign   Structural Adjustment Fund for South Australia	Purpose and nature of project To advertise the Structural Adjustment Fund for South Australia and generate foreign direct investment for South Australia.
2005 Calendar Year	Intended recipients of the information to be communicated by the project Business opinion leaders and decision makers such as CEOs, Managing Directors and other high level executives.
	Who authorised or is to authorise the project Chief Executive Officer, Invest Australia.
	Manner in which the project is to be carried out Primarily print advertising in Australian and overseas newspapers and magazines (to be supplemented in the future by online advertising) to allow for the provision of detailed information.
	Who is to carry out the project Clarity Communications
	Whether the project is to be carried out under a contract Yes, Clarity Communications engaged to develop advertising strategy, undertake creative writing and design, and to manage liaison and bookings with publications.
	Whether such contract was let by tender No
	The estimated or contracted cost of the project Media costs (GST incl) \$1,158,358 Consultant costs (GST incl) \$32,890
	Whether the effectiveness or impact of project has been or will be evaluated Yes.

### PROJECT TITLE

### Title

AusIndustry Branding | An ongoing schedule of branding advertising approved by the Ministerial Committee on Government Communications | 2005 Calendar Year

### **DETAILS**

### Purpose and nature of project

To raise and maintain awareness of Australian Government programs available to support businesses.

### Intended recipients of the information to be communicated by the project

Australian businesses which are eligible for the Australian Government's business assistance programs through AusIndustry. Project also intended to reach stakeholders and multipliers who will pass on the information.

### Who authorised or is to authorise the project

Project is ongoing and has been endorsed by the Ministerial Committee on Government Communications. Approval for funds expenditure is with the delegate within AusIndustry.

### Manner in which the project is to be carried out

The project will comprise print advertising in national/state/regional newspapers; trade and business magazines; and electronic media.

### Who is to carry out the project

The project will be undertaken as part of the Australian Government's Central Advertising System. Universal McCann and HMA Blaze (the Australian Government's Master Media Agencies) will undertake the project. No creative advertising agency will be used this calendar year as it is part of an on-going project.

### Whether the project is to be carried out under a contract

The project is part of the Australian Government's Central Advertising System and is therefore covered by the contractual arrangements that apply for that system.

### Whether such contract was let by tender

Yes, the Australian Government's Central Advertising agencies were selected by tendering arrangements of the Government Communications Unit in PM&C.

### The estimated or contracted cost of the project

Media Placement (GST excl) \$311,000 Production (graphic design only) (GST excl) \$23,000

Whether the effectiveness or impact of project has been or will be evaluated Yes.

### Department of Family and Community Services answer:

### • Violence Against Women. Australian Says No Campaign

- a) The *Violence Against Women. Australia Says NO* campaign was developed to raise community awareness of the issues of domestic violence and sexual assault.
- b) The *Violence Against Women. Australia Says NO* campaign targets 16 to 39 year olds.
- c) Senator the Hon Kay Patterson, Minister for Family and Community Services and the Minister Assisting the Prime Minister on Women's Issues.
- d) The *Violence Against Women. Australia Says NO* campaign consists of television, magazine, cinema, Indigenous and ethnic press and convenience advertising.
- e) Grey Worldwide Pty Ltd.
- f) Yes.
- g) Yes.
- h) Estimated advertising agency and production costs are \$217,200. Media costs are \$6,199,366.28. All figures include GST.
- i) It is currently planned for the campaign to undergo a formal evaluation after the November 2005 series of advertisements.

### • More Help For Families Campaign

### January 2005 – for potential and current family assistance customers

- a) To increase awareness of family assistance by promoting "The What, Why and How of Family Assistance" booklet.
- b) Potential and current family assistance customers.
- c) Minister Patterson.
- d) Newspaper, radio and magazine advertisements.
- e) Whybin's TBWA and Partners.
- f) Yes.
- g) Yes.
- h) \$75,462 (ex GST) for advertising agency. \$1,787,022 (ex GST) for media buy.
- i) Yes.

### • More Help For Families Campaign (continued)

### June 2005 – for current Family Tax Benefit and Child Care Benefit customers

- a) To promote the importance of updating family assistance income estimates.
- b) Current Family Tax Benefit and Child Care Benefit customers were the target audience.
- c) Minister Patterson.
- d) Newspaper advertisements.
- e) Whybin's TBWA and Partners.
- f) Yes.
- g) Yes.
- h) \$112,961 (ex GST) for advertising agency. \$1,333,711 (ex GST) for media buy.
- i) Yes.

### June 2005 – for Indigenous families

- a) To increase awareness of family assistance.
- b) Indigenous families.
- c) Minister Patterson.
- d) Newspaper and radio advertisements
- e) No advertising agency was involved.
- f) Not applicable.
- g) Not applicable.
- h) \$256,769 (ex GST) for media buy.
- i) Yes.

### October 2005 - for non-English speaking background families

- a) To increase awareness of family assistance.
- b) Non-English speaking background families.
- c) Minister Patterson.
- d) Newspaper and radio advertisements.
- e) No advertising agency will be involved.

- f) Not applicable.
- g) Not applicable.
- h) \$265,750 (ex GST) for media buy.
- i) Yes.

### • Keeping the System Fair Campaign

- a) Concept development and creative management for voluntary compliance campaign.
- b) All Centrelink customers except those receiving Family Tax Benefit and Child Care Benefit.
- c) Senator the Hon Kay Patterson, Minister for Family and Community Services.
- d) Television, Press, Radio, Internet, Direct Mail.
- e) Vinten Browning.
- f) Yes.
- g) No.
- h) \$245,781.41 (GST inclusive) for advertising agency.
- i) The overall campaign will be evaluated by DEWR, which assumed responsibility for the project from 1 July 2005.

### BUDGET ESTIMATES, 25, 26 MAY 2005 – ANSWERS TO QUESTIONS ON NOTICE Department of Foreign Affairs and Trade

Senator Murray asked the following question during the Budget Estimates hearing in May/June 2005:

- (1) Please provide a list of all advertising projects currently being undertaken or expected to be undertaken by the department or agency in the course of 2005 where the cost of the project is estimated or contracted to be \$100 000 or more, indicating:
  - (a) the purpose and nature of the project;
  - (b) the intended recipients of the information to be communicated by the project;
  - (c) who authorised or is to authorise the project;
  - (d) the manner in which the project is to be carried out;
  - (e) who is to carry out the project;
  - (f) whether the project is to be carried out under a contract;
  - (g) whether such contract was let by tender;
  - (h) the estimated or contracted cost of the project;
  - (i) whether the effectiveness or impact of project has been or will be evaluated.

### Department of Foreign Affairs and Trade

### Answer

- (a) The three year smartraveller public information campaign was officially launched by Mr Downer on 7 September 2003. The campaign is in place to:
  - increase public awareness of the Department's travel advisories and encourage all Australians to consult them as a routine part of their international travel preparations
  - promote the role of travel advisories as a source of accurate and impartial travel information for all Australians
  - increase awareness that it is the responsibility of each traveller to minimise their risk while travelling overseas.
- (b) All Australians. Primary target audiences are overseas travellers, people planning to travel overseas and members of the travel industry.
- (c) The Minister for Foreign Affairs
- (d) The campaign consists of television, print and internet advertising.
- (e) KWP is contracted to provide the smartraveller creative. Universal McCann is responsible for media placements.
- (f) Yes
- (g) Yes
- (h) In 2005, the estimated cost of the smartraveller advertising is: \$2,269,654 (GST Inclusive)
- (i) Yes

### Senate Community Affairs Legislation Committee

### ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

### HEALTH AND AGEING PORTFOLIO

Budget Estimates 2005-2006, 1 & 2 June 2005

Question: E05-236

OUTCOME: Whole of Portfolio

Topic: ADVERTISING PROJECTS

Written Question on Notice

Senator Murray asked:

Please provide a list of all advertising projects currently being undertaken or expected to be undertaken by the Department or agency in the course of 2005 where the cost of the project is estimated or contracted to be \$100,000 or more, indicating:

- a) the purpose and nature of the project;
- b) the intended recipients of the information to be communicated by the project;
- c) who authorised or is to authorise the project;
- d) the manner in which the project is to be carried out;
- e) who is to carry out the project;
- f) whether the project is to be carried out under a contract;
- g) whether such a contract was let by tender;
- h) the estimated or contracted cost of the project;
- i) whether the effectiveness or impact of the project has been or will be evaluated.

Answer:

The response is provided at Attachment A.

# DEPARTMENT OF HEALTH AND AGEING

Response to June 2005 Senate Estimates Question E05-236 from Senator Andrew Murray

Current advertising projects (only include projects over \$100,000)

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(i) Whether the effective- ness of impact of the project has been or will be evaluated	Yes	Yes	Yes
(h)The estimated or contracted cost of the project.	\$9.951 million	\$4.13 million	\$5.016 million
(g) Whether such contract was let by tender.	Yes Yes	Yes  No – agency selected as preferred supplier as they developed the original concept for WA Department of Health	Yes Yes (contract still to be let)
(f) Whether the project is to be carried out under a contract.	Yes Yes	Yes	Yes
(e) Who is to carry out the project?	Universal McCann – media buy Batey Red Cell - creative agency	Universal McCann — media buy The 303Group — creative agency	Universal McCann  – media buy Creative advertising agency TBA – select tender process currently underway
(d) The manner in which the project is to be carried out.	Television, cinema, print, radio (NESB and Indigenous) and internet advertising	Television, press, radio (NESB), internet and outdoor advertising	Mass media advertising (mediums to be finalised)
(c) Who authorised the project?	Minister for Health and Ageing	Prime Minister under the 'Building a Healthy, Active Australia' initiative Minister for Health and Ageing	Prime Minister under the 'Building a Healthy, Active Australia' initiative Minister for Health and Ageing
(b) Intended recipients of the information to be communicated by the project.	<ul><li>Youth 12-18</li><li>Parents and carers</li><li>General</li><li>community</li></ul>	Parents and carers of children and youth (0–17 years)	<ul> <li>Children (5-12 years)</li> <li>Youth (13-17 years)</li> <li>Parents and carers of children and youth (0-17 years)</li> </ul>
(a) Purpose and nature of the project.	Raise awareness of the harms associated with illicit drug use	To provide consumer friendly and evidence-based information to assist in improving nutrition for children and families	To provide consumer friendly and evidence-based information to assist in improving physical activity levels for children and families
Project title	National Illicit Drug campaign	Go for 2&5 Nutrition campaign	Regular Physical Activity campaign

Details correct at the time question was asked and response prepared.

### **QUESTION TAKEN ON NOTICE**

**BUDGET ESTIMATES HEARING: 23 May 2005** 

### IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

**Output: Internal Product** 

### Senator Murray asked:

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Please provide a list of all advertising projects currently being undertaken or expected to be undertaken by the department or agency in the course of 2005 where the cost of the project is estimated or contracted to be \$100 000 or more, indicating:

- (a) the purpose and nature of the project;
- (b) the intended recipients of the information to be communicated by the project;
- (c) who authorised or is to authorise the project;
- (d) the manner in which the project is to be carried out;
- (e) who is to carry out the project;
- (f) whether the project is to be carried out under a contract;
- (g) whether such contract was let by tender;
- (h) the estimated or contracted cost of the project;
- (i) whether the effectiveness or impact of project has been or will be evaluated.

### Answer.

The table at Attachment A provides a detailed response to the above question.

ATTACHMENT A

Evaluation	Yes	<b>0</b>
Cost	\$110,000 for ongoing use of talent in advertising. \$2.07M estimated for media in 2005 (GST incl)	Estimated cost of the television campaign for 2005 is \$70,000 (incl GST)  Estimated cost of newspaper campaign for 2005 is \$53,300 (incl GST)
Tender	h Aes	o <sub>N</sub>
Contract Tender	Yes	No
Organisation	Universal McCann, Coo'ee Brisbane	Television campaign is carried out by Initiative Media Australia Pty Ltd Newspaper campaign is carried out by Leba Advertising (Aust) Pty Ltd
Manner	Television - Metropolitan, Regional, SBS & Pay. NESB Radio. Press - Metropolitan, Regional & NESB. Magazines. Internet.	Television campaign (SBS) Newspaper campaign (community newspapers)
Authorisation	o Minister for Citizenship & Multicultural Affairs	Minister for Citizenship & Multicultural Affairs
Intended Recipients	Eligible Australian residents who have not taken out Australian Citizenship	Those consumers most likely to be at risk from less scrupulous migration agents
Purpose And Nature	a Ongoing Government Advertising for Australian Citizenship	Raise consumer awareness of the regulation of migration agents

### Senate Rural and Regional Affairs and Transport Legislation Committee

### ANSWERS TO QUESTIONS ON NOTICE

### **Transport and Regional Services**

Department of Transport and Regional Services Consideration of Senate Budget Estimates May 2005

Question No.: CORP 29

**Topic:** Government Advertising

Hansard Page: Not applicable

**Output:** Corporate Services – Communications Services

### Senator Murray asked:

Please provide a list of all advertising projects currently being undertaken or expected to be undertaken by the department or agency in the course of 2005 where the cost of the project is estimated or contracted to be \$100 000 or more, indicating:

- (a) the purpose and nature of the project;
- (b) the intended recipients of the information to be communicated by the project;
- (c) who authorised or is to authorise the project;
- (d) the manner in which the project is to be carried out;
- (e) who is to carry out the project;
- (f) whether the project is to be carried out under a contract;
- (g) whether such contract was let by tender;
- (h) the estimated or contracted cost of the project;
- (i) whether the effectiveness or impact of project has been or will be evaluated.

### Answer:

Only one advertising project with a cost of more than \$100,000 has been undertaken or is expected to be undertaken in 2005.

a) To raise awareness and use of the Green Vehicle Guide (GVG) amongst new car buyers.

- b) The intended recipients of the GVG advertising campaign message are people who have bought a new car in the last two years or intend to buy a car in the next two years.
- c) The General Manager, Transport Integration and Reform Branch, Maritime and Land Transport Division authorised the project.
- d) The campaign used print and internet advertising.
- e) Grey Worldwide has been contracted to provide creative advertising services for the project and Universal McCann provided media planning and placement services.
- f) Yes.
- g) Yes.
- h) The cost of the advertising project was \$609,254 including GST.
- i) Yes the advertising project will be evaluated.

### Treasury Portfolio

**Budget Estimates 2005** 

Topic: Advertising Projects undertaken in 2005

Hansard Page: Written

### Senator Murray asked:

Please provide a list of all advertising projects currently being undertaken or expected to be undertaken by the department or agency in the course of 2005 where the cost of the project is estimated or contracted to be \$100 000 or more, indicating:

- (a) the purpose and nature of the project;
- (b) the intended recipients of the information to be communicated by the project;
- (c) who authorised or is to authorise the project;
- (d) the manner in which the project is to be carried out;
- (e) who is to carry out the project;
- (f) whether the project is to be carried out under a contract;
- (g) whether such contract was let by tender;
- (h) the estimated or contracted cost of the project;
- (i) whether the effectiveness or impact of project has been or will be evaluated.

### Answer:

### **Australian Bureau of Statistics**

One advertising project was undertaken by the Australian Bureau of Statistics in 2005 where the cost was \$100,000 or more.

- (a) Design, production and installation of a conference display including multimedia DVD.
- (b) Delegates of the International Statistical Institute conference (statisticians, academics, researchers) held in April 2005.
- (c) Dr Siu-Ming Tam, First Assistant Statistician, Information Management and Census Division, Australian Bureau of Statistics.
- (d) 6x3 metre display wall and 2.4 metre tower containing plasma screen

### **Treasury Portfolio**

**Budget Estimates 2005** 

to run DVD.

- (e) The Couch Design.
- (f) Yes.
- (g) Limited quotes sought (3).
- (h) Advertising agency \$0
  Design and production \$103,257 (GST inclusive)
  Media \$0.
- (i) Yes.

### **Australian Competition & Consumer Commission**

The Australian Competition and Consumer Commission (ACCC) has only one advertising project expected to cost more than \$100,000 in 2005. The details sought are provided below:

- (a) As part of court enforceable undertakings offered by Philip Morris Limited and British American Tobacco Limited pursuant to section 87B of the *Trade Practices Act 1974*, a fund of \$8m has been established to undertake a consumer awareness project. The project is to address the ACCC's concerns that Australian tobacco companies allegedly represented to Australian smokers that smoking "light", "mild" and other Low Yield cigarettes (low tar and nicotine levels) provided some health and other benefits when compared to Regular (High Yield) cigarettes.
- (b) smokers, particularly smokers of Low Yield cigarettes.
- (c) The Parliamentary Secretary to the Treasurer will seek approval for the advertising campaign from the Ministerial Committee on Government Communications.
- (d) primarily television, press and radio, with other media as appropriate.
- (e) It is likely that a restricted tender process will be undertaken to appoint a suitable advertising agency.
- (f) Yes.
- (g) Yes.
- (h) The project has a total budget of \$8m.
- (i) Yes.

### **Treasury Portfolio**

**Budget Estimates 2005** 

### Australian Office of Financial Management

Nil

**Australian Securities and Investments Commission** 

Nil

**Corporations and Markets Advisory Committee** 

Nil

**Inspector-General of Taxation** 

Nil

**National Competition Council** 

Nil

**Productivity Commission** 

Nil

### Treasury Portfolio

Budget Estimates 2005

## Australian Taxation Office

# Current advertising/public information projects (only include advertising projects over \$100,000)

(i) Whether the effectiveness or impact of project has or will be evaluated.	Yes	Yes	Yes
(h) The estimated or contracted cost of the project. (All costs are GST inclusive)	1. Advertising production - \$1.075M 2. Advertising agency fee - \$0.645M 3. Media placement - \$13.538M	Advertising production -     \$0.166M     2.Advertising agency fee -     \$0.202M     3.Media placement - \$3.5M	Media placement - \$0.756M
(g) Whether such contract was let by tender.	Yes	Yes	Yes
(f) Whether the project is to be carried out under a contract.	Yes	Yes	Yes
(e) Who is to carry out the project?	Advertising     Agency —     Campaign Palace     Media     Placement —     Universal McCann	1. Advertising Agency — Campaign Palace 2. Media Placement — Universal McCann	Media Placement – hma Blaze
(d) The manner in which the project is to be carried out.	Felevision Print Radio Outdoor Internet	Television Print Internet	Print Radio
(c) Who authorised the project?	Ministerial Committee on Government Communication	Ministerial Committee on Government Communication	Minister for Revenue and Assistant Treasurer Mal Brough
(b) Intended recipients of the information to be communicated by the project.	Employer, Employees and intermediaries.	Employees and intermediaries.	Approved child care providers, families with children in approved care, families who may be eligible to receive the rebate
(a) Purpose and nature of the project.	To raise awareness among employers and employees of the super choice measure	To raise awareness and communicate changes to the eligibility criteria of Super co- contribution	To raise awareness of the 30% Child Care Tax Rebate
Project title	Choice of Superannuation Fund	Superannuation Co- contribution (Phase II)	30% Child Care Tax Rebate

## Treasury Portfolio

Budget Estimates 2005

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		बाप १ वर त्रष्टुटासङ							
e-tax	To raise	Taxpayers aged 24	Deputy	Print	Media Placement -	Yes	Yes	Media placement	Yes
	awareness of	years or less that	Commissioner	Radio	hma Blaze			\$0.330M	
	the online	lodged in 2004 via	Personal Tax &	Internet					
	tax return	Tax Pack	Assistant						
	lodgement	New or first time	Commissioner						
	system	lodgers	Personal Tax, Marketing & Education						
Charities	To	General public.	Assistant	Print	Media Placement -	Yes	Yes	Media placement	Yes
	communicate	specifically	Commissioner	Radio	hma Blaze		)	\$0.136M	) •
	that	persons interested	Small Business						
	charities' tax	in charities							
	status is								
	displayed on								
	the								
	Australian								
	Business								
	Register								
. —	(ABR)								
Business Portal	To	Quarterly BAS	Deputy	Pint	Media Placement -	Yes	Yes	Media placement	Yes
	encourage	self-lodgers with	Commissioner	Radio	hma Blaze			\$0.572M	
	businesses to	annual turnover of	ATO Relations						
	lodge their	less than \$20M					-		
	BAS online								
	using the								
	Business Portal								
Online services	To	Micro and SME	Deputy	Print	Media Placement -	Yes	Yes	Media placement	Yes
	encourage	businesses	Commissioner	Radio	hma Blaze		- webtwick	\$1.3M	
	businesses to		ATO Relations	Internet		***************************************			
	use the Tax								
	Office's					•			
	online							•	
	services to								
	manage their								
	business tax								
BAS	To remind	Micro and SMF	Assistant	Print	Media Placement	Vec	Yes	Media placement	Vec
	A V A VILLELIA	minist and states	, vociotriii	L LILI.	$\dashv$	22.7	201	Incura pracement	103

### Treasury Portfolio

Con	businesses	businesses	ANSWERS TO QUESTIONS ON NOTICE  Treasury Portfolio  Budget Estimates 2005  missioner Radio hma Blaze Feb 05 -\$0.392M  Apr05 - \$0.295M  Jul 05 - \$0.204M	
	businesses	businesses to businesses lodge and pay their quarterly activity statement by the due date	ANSWERS TO  Tr  Bud  Commissioner Radio Publishing	

Planned advertising/public information for 2005 (only include advertising projects over \$100,000 approved by your Minister)

(i) Whether the effectiveness or impact of project has or will be evaluated.	Yes	Yes
(h) The estimated or contracted cost of the project.	Media placement \$0.400M	Media placement Oct 05 - \$0.200M
(g) Whether such contract was let by tender.	Yes	Yes
(f) Whether the project is to be carried out under a contract.	Yes.	Yes
(e) Who is to carry out the project?	Media Placement – hma Blaze	Media Placement – hma Blaze
(d) The manner in which the project is to be carried out.	Print Radio Internet	Print Radio
(c)Who is to authorise the project.	Deputy Commissioner ATO Relations	Assistant Commissioner Publishing
(b) Intended recipients of the information to be communicated by the project.	Micro and SME businesses	Micro and SME businesses
(a) Purpose and nature of the project.	To encourage businesses to use the Tax Office's online services to manage their business tax affairs	To remind businesses to lodge and pay their quarterly activity statement by the due date (28 Feb, 28 Apr, 28 Jul & 28 Oct)
Project title	Online services	BAS

## Treasury Portfolio

Budget Estimates 2005

### Treasury

	Ouestions on Notice	Answer # 1.	Answer # 2.
(a)	The purpose and nature of the project,	The purpose was to respond to inaccurate claims made by the Western Australian Government with respect to Commonwealth-State financial relations and to inform Western Australians about the Australian Government's financial contribution to Western Australia and the abolition of inefficient state taxes under the Intergovernmental Agreement on the Reform of Commonwealth-State Financial Relations.	Consistent with an Australian Government election commitment in 2004, the Treasury will conduct a national information and awareness-raising campaign to heighten consumer interest in the issue of financial literacy, to raise awareness of the benefits of improved financial literacy, and to encourage consumers to engage directly and immediately with financial literacy information, programmes and resources.
(a)	The intended recipients of the information;	Western Australians.	The information campaign is a whole of community initiative.
9	Who authorised or is to authorise the project;	General Manager, Commonwealth-State Relations Division, The Treasury as part of a budget measure; Commonwealth – State Financial Relations - Information for the Public.	The Australian Government, under the 2004 Election Policy: Super for All and Understanding Money; and the 2005-06 Budget.
Ф	The manner in which the project is to be carried out;	Placement of public information notices in The Australian, The Weekend Australian, the West Australian and the Sunday Times.	The project is yet to be developed.
(e)	Who is to carry out the project;	The public information notices were placed by HMA Blaze.	The Treasury will oversee the project. The tender process is yet to commence.
9	Whether the project is to be carried out under a contract,	The public information notices were placed by HMA Blaze under a four-year contract between the Commonwealth of Australia (represented by the Department of Prime Minister and Cabinet) and HMA Blaze.	All components of the project will be carried out under contract.
<b>3 3</b>	Whether such contract was let by tender; The estimated or contracted cost of the project;	Yes. \$115,194.	The tender process is yet to commence.  In the 2005-06 Budget context, the Government allocated \$13 million for a financial literacy information programme.
Θ	Whether the effectiveness or impact of the project has been or will be evaluated.	No.	In accordance with Government Communications Unit requirements, the project is likely to be evaluated.

### BUDGET ESTIMATES, 25, 26 MAY 2005 - ANSWERS TO QUESTIONS ON NOTICE Department of Veterans' Affairs

### Senator Murray:

Please provide a list of all advertising currently being undertaken or expected to be undertaken by the department or agency in the course of 2005 where the cost of the project is estimated or contracted to be \$100 000 or more, indicating:

- (a) the purpose and nature of the project;
- (b) the intended recipient of the information to be communicated by the project;
- (c) who authorised or is to authorise the project;
- (d) the manner in which the project is to be carried out;
- (e) who is carrying out the project;
- (f) whether the project is to be carried out under a contract;
- (g) whether such contract was let by tender;
- (h) the estimated or contracted cost of the project;
- (i) whether the effectiveness of impact of the project has been or will be evaluated.

The answer from the Department of Veterans' Affairs is:

One advertising project over \$100 000 has been undertaken during 2005.

- (a) Commemorating Australia's Military History 2005. The three components were:
  - promote community awareness of Victory in the Pacific (VP) Day on 15 August;
  - eligibility for the 60<sup>th</sup> anniversary of the end of World War II commemorative medallion; and
  - the national Salute to Veterans on 13-15 August 2005.
- (b) Australian veteran communities and the general community.
- (c) Ministerial Committee on Government Communication authorised the community service announcements for VP Day. The other two components did not require authorisation.
- (d) VP Day community service announcements and print media advertisements. Commemorative medallions print media advertisements. Salute to Veterans print media advertisements.
- (e) VP Day community service announcements Young & Rubicam, Orima Research VP Day print media advertisements HMA Blaze Commemorative medallions HMA Blaze Salute to Veterans HMA Blaze and Nuance Multimedia Australia
- (f) Yes

- (g) HMA Blaze is the approved Government media buying contractor for advertising. Orima was already contracted to conduct veteran satisfaction surveys. Young and Rubicam were engaged in accordance with Government contracting policy in consultation with the Government Communications Unit. No tender process was required for Nuance Multimedia as they are the sole advertising agents for *Wartime* Magazine.
- (h) Total for the three components was \$232 067.55.
- (i) Yes. Orima Research has provided a report to the Department on its evaluation of the community service announcements.