

Local Liaison Officer (LLO) Programme



1. The LLO programme commenced for all Members on the 7th February and for all Senators on the 7th March. The number of LLOs from each of the Department of Human Services Agencies is shown in the table below:

Agency	Number of LLOs
Centrelink	152
HIC	38
CSA	30
Australian Hearing	2
CRS Australia	2
HSA	2
Total	226

2. As at the 20th of May, 2005:

- i. 1315 queries have been referred by Members and Senators on behalf of constituents through their LLO.
- ii. 89% (133) of the Members of the House of Representatives and 33% (25) of all Senators have utilised the LLO programme.
- iii. LLO queries received have related to DHS agencies as shown in the table below:

Agency	Number of queries	Percentage of total queries
Centrelink	1159	88.1%
HIC	71	5.4%
CSA	69	5.2%
Australian Hearing	4	0.3%
CRS Australia	4	0.3%
HSA	1	0.1%

- iv. The number of LLO queries received are shown by State/Territory in the table below:

State/Territory	Number of queries	Percentage of total queries
ACT	7	0.5%
NSW	416	31.6%
NT	12	0.9%
Qld	433	32.9%
SA	157	11.9%
Tas	28	2.1%
Vic	209	15.9%
WA	53	4.0%

Senator	No. of queries raised
Senator Abetz (TAS)	1
Senator Allison (VIC)	0
Senator Barnett (TAS)	0
Senator Bartlett (QLD)	0
Senator Bishop (WA)	0
Senator Bolkus (SA)	0
Senator Boswell (QLD)	0
Senator Brandis (QLD)	0
Senator Brown (TAS)	2
Senator Buckland (SA)	0
Senator Campbell (NSW)	0
Senator Campbell (WA)	0
Senator Carr (VIC)	0
Senator Chapman (SA)	0
Senator Cherry (QLD)	0
Senator Clavert (TAS)	0
Senator Colbeck (TAS)	0
Senator Collins (VIC)	1
Senator Conroy (VIC)	3
Senator Cook (WA)	0
Senator Coonan (NSW)	0
Senator Crossin (NT)	0
Senator Denman (TAS)	0
Senator Eggleston (WA)	0
Senator Ellison (WA)	0
Senator Evans (WA)	1
Senator Faulkner (NSW)	1
Senator Ferguson (SA)	1
Senator Ferris (SA)	3
Senator Fierravanti-Wells (NSW)	0
Senator Fifield (VIC)	0
Senator Forshaw (NSW)	0
Senator Greig (WA)	0
Senator Harradine (TAS)	0
Senator Harris (QLD)	0
Senator Heffernan (NSW)	0
Senator Hill (SA)	0
Senator Hogg (QLD)	2
Senator Humphries (ACT)	0
Senator Hutchins (NSW)	0
Senator Johnston (WA)	0
Senator Kemp (VIC)	1
Senator Kirk (SA)	0
Senator Knowles (WA)	1
Senator Lees (SA)	0
Senator Lightfoot (WA)	0
Senator Ludwig (QLD)	2
Senator Lundy (ACT)	2
Senator Macdonald (NSW)	0

Senator Macdonald (QLD)	0
Senator Mackay (TAS)	1
Senator Marshall (VIC)	3
Senator Mason (QLD)	2
Senator McGauran (VIC)	0
Senator McLucas (QLD)	2
Senator Minchin (SA)	0
Senator Moore (QLD)	4
Senator Murphy (TAS)	1
Senator Murray (WA)	0
Senator Nettle (NSW)	0
Senator O'Brien (TAS)	0
Senator Patterson (VIC)	1
Senator Payne (NSW)	0
Senator Ray (VIC)	0
Senator Ridgeway (NSW)	0
Senator Santoro (QLD)	1
Senator Scullion (NT)	0
Senator Sherry (TAS)	1
Senator Stephens (NSW)	3
Senator Stott Despoja (SA)	0
Senator Tchen (VIC)	1
Senator Troeth (VIC)	0
Senator Vanstone (SA)	0
Senator Watson (TAS)	0
Senator Webber (WA)	0
Senator Wong (SA)	2
Total	43