

Senate Finance and Public Administration Legislation Committee

ANSWERS TO QUESTIONS ON NOTICE

Human Services Portfolio

Centrelink

Budget Estimates 26 May 2005

QUESTION NUMBER: HS18
DATE ASKED: 26/05/2005
DATE DUE TABLING: 08/07/2005

SENATOR MOORE asked on 26 May 2005:

Senator MOORE—How long have you been doing that? I cannot remember when you started that, but I think it is well entrenched now in Centrelink.

Mr Whalan—Yes. I will check whether anyone knows when we started. I do not have that in my mind, but we will see if we can find that out for you. The other thing—and it is more in the call centres than universally across the organisation—is that we have rooms available with computing facilities, toys, cots et cetera for people who have children who are ill enough so that they cannot go to school or the parents do not feel as if they can go to child care but well enough so that the parents can bring them into work.

Answer:

The answer to this question was provided during the hearing and can be found in the Hansard at F&PA 57.