

**Senate Finance and Public Administration Legislation Committee**  
**ANSWERS TO QUESTIONS ON NOTICE**  
**ADDITIONAL ESTIMATES 2012-2013**

Prime Minister and Cabinet Portfolio

**Department/Agency:** Office of the Commonwealth Ombudsman  
**Outcome/Program:** 1  
**Topic:** Coffee machines

**Senator:** Ryan

**Question reference number:** 62

**Type of question:** Written

**Date set by the committee for the return of answer:** 2 April 2013

**Number of pages:** 2

**Question:**

- (1) Has the department/agency purchased coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.
- (2) Why were coffee machines purchased?
- (3) Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result?
- (4) Where did the funding for the coffee machines come from?
- (5) Who has access?
- (6) Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?
- (7) What are the ongoing costs of the coffee machine, such as the cost of coffee?
- (8) Does the department/agency rent coffee machines for staff usage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.
- (9) Why are coffee machines rented?

- (10) Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result?
- (11) Where does the funding for the coffee machines come from?
- (12) Who has access?
- (13) Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?
- (14) What are the ongoing costs of the coffee machine, such as the cost of coffee?

**Answer:**

- (1) The Office purchased two coffee machines in March 2004 as part of the suite of equipment for the Office's kitchen facilities. The cost of the two machines was \$289.46. There are no ongoing costs.
- (2) To provide for basic staff amenities and serve the needs of executive level visitors.
- (3) The Office does not record information at this level, and therefore, to answer this question would involve an unreasonable diversion of the Office's resources.
- (4) The Office's budget.
- (5) Those Office staff who choose to use the equipment.
- (6) There are no ongoing maintenance responsibilities for the two coffee machines. No money has been spent on maintenance this financial year to date.
- (7) There are no ongoing costs of the two coffee machines.
- (8) No.
- (9) N/A.
- (10) The Office does not record information at this level, and therefore, to answer this question would involve an unreasonable diversion of the Office's resources.
- (11) N/A.
- (12) N/A.
- (13) N/A.
- (14) N/A.