

Senate Finance and Public Administration Legislation Committee

ANSWERS TO QUESTIONS ON NOTICE

Additional Estimates 11-14 February 2013

Prime Minister and Cabinet Portfolio

Department/Agency: Department of the Prime Minister and Cabinet

Outcome/Program: 1.1.3 Support Services for Government Operations

Topic: Social Media

Senator: Senator Ryan

Question reference number: 60

Type of Question: Written

Date set by the committee for the return of answer: 2 April 2013

Number of pages: 1

Question:

Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012

Budget Estimates? If yes, please explain and provide copies of any advice that has been issued.

Does the department/agency monitor usage of social media?

- If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks).
- Has there been a change to the department/agency protocols due to staff useage?
- If no, why not? Will the department/agency monitor usage in the future?

Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)

Answer:

There have been no changes to social media or protocols since the May 2012 Budget Estimates.

1. The Department monitors usage of websites accessed by staff for security purposes, but does not specifically monitor usage of social media websites.
2. No.
3. PM&C has documented social media guidelines and provides social media training to staff through our induction program. Monitoring of website access for information technology security purposes will continue.