Department/Agency: Department of the Senate **Topic:** Social Media

Senator: Senator Ryan Question reference number: 23 Type of question: Written

Questions

Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue.

Answer

No.

Does the department/agency monitor usage of social media? If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks) If no, will the department/agency monitor useage in the future?

Answer

No.

Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours) Internet

Answer

The use of social media for personal purposes at work may reduce productivity. The Department of Parliamentary Services is responsible for internet provision. This department has no information on internet usage rates.