

**Senate Finance and Public Administration Legislation Committee**  
**ANSWERS TO QUESTIONS ON NOTICE**  
**BUDGET ESTIMATES 2011-2012**

**PM&C Portfolio**

**Department/Agency:** Office of the Commonwealth Ombudsman

**Outcome/Program:** Office of the Commonwealth Ombudsman

**Topic:** Media Monitoring

**Senator:** Senator Ryan

**Question reference number:** 95

**Type of question:** Written

**Date set by the committee for the return of answer:** Friday, 30 March 2012

**Number of pages:** Two

**Question:**

1. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the Minister's office for 2007-08, 2008-09, 2009-10 and 2010-11?
2. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for 2007-08, 2008-09, 2009-10 and 2010-11?
3. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the Minister's office for this financial year to date?
  - Which agency or agencies provided these services?
  - What is the estimated budget to provide this same services for the year 2011-12?
  - What has been spent providing these services this financial year to date?
4. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date?
  - Which agency or agencies provided these services?
  - What is the estimated budget to provide this same services for the year 2011-12?
  - What has been spent providing these services this financial year to date?

**Answer:**

1. Nil.

2.

2007-08	2008-09	2009-10	2010-11
\$906.90	\$652.20	\$4,064.32	\$3,000

3. Nil.

4. The total cost of media monitoring services for this financial year to date was \$3,568.33.
  - Services were provided by Meltwater News and Media Monitors.
  - The estimated budget for 2011-12 is \$7,000.
  - As per above, \$3,568.33 has been spent providing these services this financial year to date.