

Unscheduled absence rates (days per employee per year) as reported by agencies in the State of the Service agency survey, 2006-07 to 2010-11**

| Agency | 2009-10 | | | | 2010-11 | | | |
|---|-------------------|------------------|--------------------|-------------------|-------------------|------------------|--------------------|-------------------|
| | Absence/ Total | Absence/ Sick | Absence/ Carers | Absence/ Other | Absence/ Total | Absence/ Sick | Absence/ Carers | Absence/ Other |
| Aboriginal Hostels Limited | 14.9 | 12.6 | 0.1 | 2.2 | 13.7 | 12.0 | 0.1 | 1.6 |
| Administrative Appeals Tribunal | 10.8 | 6.8 | 1.8 | 2.2 | 12.5 | 8.4 | 1.7 | 2.4 |
| Attorney General's Department | 8.3 | 6.5 | 0.5 | 1.3 | 11.9 | 11.0 | 0.3 | 0.7 |
| Australian Agency for International Development | 8.0 | 6.6 | 0.9 | 0.5 | 8.3 | 7.0 | 0.6 | 0.6 |
| Australian Bureau of Statistics | 11.5 | 9.2 | 1.9 | 0.5 | 11.3 | 8.4 | 1.9 | 1.0 |
| Australian Centre for International Agricultural Research | 7.5 | 5.2 | 1.8 | 0.5 | 10.2 | 7.6 | 2.0 | 0.6 |
| Australian Commission for Law Enforcement Integrity | 9.3 | 8.0 | 0.6 | 0.7 | 15.8 | 8.6 | 1.1 | 6.1 |
| Australian Communications and Media Authority | 10.7 | 7.9 | 2.0 | 0.8 | 11.8 | 9.0 | 2.0 | 0.8 |
| Australian Competition and Consumer Commission | 10.2 | 8.5 | 1.4 | 0.3 | 10.2 | 7.6 | 1.8 | 0.8 |
| Australian Crime Commission | 13.4 | 10.0 | 1.9 | 1.5 | 11.1 | 8.7 | 1.5 | 0.8 |
| Australian Customs and Border Protection Service | 12.7 | 9.4 | 2.4 | 0.9 | 13.8 | 9.3 | 2.7 | 1.9 |
| Australian Electoral Commission | 11.0 | 7.9 | 2.2 | 0.8 | 12.4 | 9.0 | 1.9 | 1.6 |
| Australian Fair Pay Commission Secretariat | | | | | | | | |
| Australian Film Commission | | | | | | | | |
| Australian Fisheries Management Authority | 7.9 | 5.2 | 1.1 | 1.6 | 9.9 | 7.9 | 0.6 | 1.3 |
| Australian Human Rights Commission | 6.8 | 5.4 | 1.3 | 0.0 | 6.2 | 5.0 | 0.8 | 0.4 |
| Australian Industrial Registry | | | | | | | | |
| Australian Institute of Aboriginal and Torres Strait Islander Studies | 23.5 | t broken dot | t broken dot | t broken down | 9.1 | t broken dot | t broken dot | Not broken down |
| Australian Institute of Family Studies | 8.1 | t broken dot | t broken dot | t broken down | 13.7 | t broken dot | t broken dot | Not broken down |
| Australian Institute of Health and Welfare | 8.6 | t broken dot | t broken dot | t broken down | 9.5 | 7.1 | 1.4 | 0.9 |
| Australian National Audit Office | 7.7 | 5.8 | 1.1 | 0.7 | 7.8 | 5.5 | 1.6 | 0.7 |
| Australian National Maritime Museum | 11.5 | 6.9 | 0.8 | 3.8 | 18.7 | 7.5 | 1.4 | 9.8 |
| Australian Office of Financial Management | 7.3 | 5.2 | 1.7 | 0.4 | 6.8 | 4.6 | 2.0 | 0.2 |
| Australian Organ and Tissue Donation and Transplantation Authority | 9.4 | 6.4 | 0.9 | 2.1 | 14.9 | 9.8 | 1.5 | 3.6 |
| Australian Pesticides and Veterinary Medicines Authority | 12.0 | t broken dot | t broken dot | t broken down | 10.7 | t broken dot | t broken dot | Not broken down |
| Australian Public Service Commission | 11.3 | 8.2 | 2.8 | 0.4 | 9.9 | 8.4 | 1.2 | 0.3 |
| Australian Radiation Protection and Nuclear Safety Agency | 11.5 | 9.4 | 2.1 | 0.1 | 10.3 | 8.0 | 2.1 | 0.2 |
| Australian Research Council | 10.2 | 7.7 | 2.0 | 0.5 | 13.3 | 10.3 | 2.3 | 0.8 |
| Australian Securities and Investments Commission | 10.1 | 7.9 | 1.3 | 0.9 | 11.4 | 9.3 | 1.7 | 0.4 |
| Australian Sports Anti-Doping Authority | 7.7 | 5.0 | 1.8 | 1.0 | 9.6 | 7.9 | 1.6 | 0.2 |
| Australian Taxation Office | 14.7 | 11.6 | 1.8 | 1.3 | 14.7 | 11.4 | 1.9 | 1.4 |
| Australian Trade Commission | 6.9 | 5.4 | 1.4 | 0.2 | 8.6 | 6.7 | 1.5 | 0.4 |
| Australian Transaction Reports and Analysis Centre | 12.9 | 10.3 | 2.3 | 0.4 | 10.6 | 8.4 | 2.0 | 0.2 |
| Australian Transport Safety Bureau | 16.0 | 13.7 | 2.3 | 0.0 | 12.2 | 8.7 | 2.1 | 1.4 |
| Australian War Memorial | 9.8 | 7.6 | 0.0 | 2.1 | 8.5 | 6.3 | 1.2 | 1.0 |
| Bureau of Meteorology | 7.9 | 6.1 | 1.1 | 0.7 | 8.5 | 6.2 | 1.8 | 0.5 |
| Cancer Australia | 4.7 | t broken dot | t broken dot | t broken down | 3.1 | t broken dot | t broken dot | Not broken down |
| Centrelink | 13.8 | 10.6 | 0.0 | 3.2 | | | | |
| Child Support Agency | | | | | | | | |
| Comcare | 10.4 | 7.9 | 0.0 | 2.5 | 13.1 | 10.0 | 1.6 | 1.5 |
| Commonwealth Grants Commission | 6.7 | 3.9 | 1.9 | 0.9 | 12.2 | 5.6 | 2.2 | 4.4 |
| Commonwealth Superannuation Administration | 14.9 | 10.6 | 0.9 | 3.3 | 14.1 | 11.5 | 0.7 | 1.9 |
| CrimTrac | 11.1 | 8.6 | 1.5 | 1.0 | 13.7 | 9.2 | 1.7 | 2.8 |
| CRS Australia | | | | | | | | |
| Defence Housing Australia | 11.5 | 8.5 | 1.8 | 1.2 | 10.1 | 7.8 | 1.7 | 0.6 |
| Department of Agriculture, Fisheries and Forestry | 14.3 | 10.4 | 1.7 | 2.2 | 15.4 | 10.8 | 1.8 | 2.8 |
| Department of Broadband, Communications and the Digital Economy | 10.5 | 7.9 | 1.9 | 0.7 | 9.8 | 7.4 | 1.9 | 0.5 |
| Department of Climate Change and Energy Efficiency | 3.9 | 3.4 | 0.4 | 0.2 | 13.1 | 10.7 | 1.6 | 0.8 |

| Agency | 2009-10 | | | | 2010-11 | | | |
|--|-------------------|------------------|--------------------|-------------------|-------------------|------------------|--------------------|-------------------|
| | Absence/ Total | Absence/ Sick | Absence/ Carers | Absence/ Other | Absence/ Total | Absence/ Sick | Absence/ Carers | Absence/ Other |
| Department of Communications, Information Technology and the Arts | | | | | | | | |
| Department of Defence | 10.9 | 8.4 | 1.6 | 0.9 | 11.2 | 8.7 | 1.7 | 0.8 |
| Department of Education, Employment and Workplace Relations | 13.8 | 10.9 | 2.3 | 0.6 | 14.4 | 11.1 | 2.5 | 0.8 |
| Department of Education, Science and Training | | | | | | | | |
| Department of Employment and Workplace Relations | | | | | | | | |
| Department of Families, Housing, Community Services and Indigenous Affairs | 13.4 | 10.3 | 2.0 | 1.1 | 14.1 | 10.7 | 2.7 | 0.8 |
| Department of Finance and Deregulation | 10.7 | 7.8 | 2.1 | 0.8 | 12.1 | 8.4 | 2.2 | 1.6 |
| Department of Foreign Affairs and Trade | 7.7 | 4.9 | 2.5 | 0.3 | 8.4 | 5.5 | 2.4 | 0.5 |
| Department of Health and Ageing | 15.9 | 11.7 | 2.0 | 2.1 | 16.1 | 11.6 | 2.1 | 2.4 |
| Department of Human Services | 12.3 | 9.6 | 1.5 | 1.2 | 14.4 | t broken dot | t broken dot | Not broken down |
| Department of Immigration and Citizenship | 13.1 | 9.3 | 1.1 | 2.8 | 12.1 | 8.7 | 2.8 | 0.6 |
| Department of Industry, Tourism and Resources | | | | | | | | |
| Department of Infrastructure and Transport | | | | | 13.4 | 9.4 | 2.4 | 1.6 |
| Department of Infrastructure, Transport, Regional Development and Local Government | 12.6 | 9.1 | 2.5 | 1.0 | | | | |
| Department of Innovation, Industry, Science and Research | 11.1 | 8.2 | 1.7 | 1.1 | 11.7 | 8.8 | 1.8 | 1.1 |
| Department of Regional Australia, Regional Development and Local Government | | | | | 4.4 | t broken dot | t broken dot | Not broken down |
| Department of Resources, Energy and Tourism | 10.6 | 8.3 | 1.3 | 0.9 | 10.2 | 7.4 | 1.5 | 1.3 |
| Department of Sustainability, Environment, Water, Population and Communities | | | | | 10.0 | 7.3 | 1.6 | 1.1 |
| Department of the Environment and Water Resources | | | | | | | | |
| Department of the Environment, Water, Heritage and the Arts | 9.1 | 7.0 | 1.4 | 0.7 | | | | |
| Department of the Prime Minister and Cabinet | 7.1 | 5.6 | 1.1 | 0.3 | 10.6 | 7.4 | 1.4 | 1.7 |
| Department of the Treasury | 9.5 | 7.2 | 1.5 | 0.8 | 9.8 | 7.1 | 1.7 | 1.0 |
| Department of Transport and Regional Services | | | | | | | | |
| Department of Veterans' Affairs | 14.6 | 10.2 | 0.0 | 4.4 | 14.8 | 10.9 | 1.8 | 2.2 |
| Equal Opportunity for Women in the Workplace Agency | 10.0 | t broken dot | t broken dot | t broken down | 8.8 | t broken dot | t broken dot | Not broken down |
| Fair Work Australia | 10.7 | 7.3 | 1.8 | 1.6 | 12.0 | 8.2 | 1.5 | 2.2 |
| Family Court of Australia | 14.0 | 9.8 | 2.3 | 1.9 | 11.6 | 8.4 | 2.0 | 1.2 |
| Federal Court of Australia | 7.8 | 6.3 | 0.8 | 0.7 | 7.4 | 5.7 | 1.1 | 0.7 |
| Federal Magistrates Court of Australia | 8.1 | 6.3 | 1.2 | 0.6 | 7.8 | 6.5 | 0.7 | 0.5 |
| Food Standards Australia New Zealand | 6.7 | 6.7 | 0.0 | 0.0 | 8.5 | t broken dot | t broken dot | Not broken down |
| Future Fund Management Agency | 4.0 | t broken dot | t broken dot | t broken down | 3.2 | t broken dot | t broken dot | Not broken down |
| Geoscience Australia | 9.0 | 6.1 | 2.6 | 0.2 | 8.8 | 5.6 | 3.0 | 0.2 |
| Great Barrier Reef Marine Park Authority | 6.7 | t broken dot | t broken dot | t broken down | 14.5 | 6.9 | 1.4 | 6.2 |
| Insolvency and Trustee Service Australia | 11.4 | 9.2 | 1.5 | 0.7 | 11.3 | 8.4 | 1.6 | 1.2 |
| IP Australia | 13.7 | 9.7 | 1.9 | 2.1 | 12.9 | 9.3 | 2.2 | 1.5 |
| Medicare Australia | 14.4 | 11.1 | 1.8 | 1.5 | | | | |
| Migration Review Tribunal - Refugee Review Tribunal | 14.6 | 12.1 | 1.9 | 0.6 | 14.1 | 12.7 | 1.1 | 0.3 |
| Murray-Darling Basin Authority | 7.1 | 4.9 | 1.7 | 0.5 | 8.3 | 6.5 | 1.4 | 0.4 |
| National Archives of Australia | 12.2 | 9.6 | 1.5 | 1.2 | 14.3 | 11.6 | 2.2 | 0.6 |
| National Blood Authority | 8.7 | 4.8 | 1.5 | 2.4 | 9.7 | 7.5 | 1.7 | 0.5 |
| National Capital Authority | 7.6 | 6.2 | 1.0 | 0.4 | 6.8 | 5.3 | 0.8 | 0.7 |
| National Film and Sound Archive | 9.2 | 6.5 | 1.7 | 1.0 | 11.0 | 8.4 | 1.8 | 0.8 |
| National Health and Medical Research Council | 10.8 | t broken dot | t broken dot | t broken down | 12.5 | t broken dot | t broken dot | Not broken down |
| National Library of Australia | 13.5 | 9.8 | 0.0 | 3.7 | 14.6 | 11.5 | 2.2 | 0.8 |
| National Museum of Australia | 9.2 | 6.6 | 1.6 | 1.0 | 10.8 | 7.4 | 1.5 | 1.9 |
| National Native Title Tribunal | 10.9 | 6.4 | 0.0 | 4.5 | 12.1 | 7.9 | 1.5 | 2.8 |
| National Offshore Petroleum Safety Authority | 4.6 | t broken dot | t broken dot | t broken down | 8.2 | 6.2 | 1.5 | 0.5 |
| National Science and Technology Centre | | | | | | | | |
| National Water Commission | 7.6 | 5.3 | 1.9 | 0.4 | 6.7 | 5.6 | 0.9 | 0.2 |
| Office of National Assessments | 8.8 | 4.7 | 1.8 | 2.3 | 7.9 | 4.6 | 2.3 | 1.0 |
| Office of Parliamentary Counsel | 6.6 | 5.4 | 1.0 | 0.2 | 8.4 | 7.0 | 1.0 | 0.4 |
| Office of the Australian Building and Construction Commissioner | 13.1 | 7.9 | 2.4 | 2.8 | 14.0 | 8.0 | 2.9 | 3.2 |
| Office of the Australian Information Commissioner | | | | | 9.9 | 8.0 | 1.4 | 0.4 |

| Agency | 2009-10 | | | | 2010-11 | | | |
|--|-------------------|------------------|--------------------|-------------------|-------------------|------------------|--------------------|-------------------|
| | Absence/ Total | Absence/ Sick | Absence/ Carers | Absence/ Other | Absence/ Total | Absence/ Sick | Absence/ Carers | Absence/ Other |
| Office of the Commonwealth Director of Public Prosecutions | 13.0 | 10.0 | 1.8 | 1.2 | 14.7 | 10.2 | 2.4 | 2.1 |
| Office of the Commonwealth Ombudsman | 12.0 | t broken dot | t broken dot | t broken down | 13.9 | 9.5 | 1.1 | 3.3 |
| Office of the Fair Work Ombudsman | 8.6 | 7.0 | 1.2 | 0.3 | 11.9 | 9.7 | 1.8 | 0.4 |
| Office of the Privacy Commissioner | 10.0 | 4.8 | 1.2 | 4.1 | | | | |
| Office of the Renewable Energy Regulator | 8.5 | 8.1 | 0.4 | 0.0 | 11.7 | 8.4 | 2.2 | 1.1 |
| Old Parliament House | 7.3 | 6.9 | 0.0 | 0.4 | 11.1 | 9.6 | 1.2 | 0.3 |
| Productivity Commission | 6.9 | 5.0 | 1.6 | 0.4 | 7.5 | 6.0 | 1.3 | 0.2 |
| Professional Services Review | 20.9 | 16.6 | 0.5 | 3.8 | 27.3 | 14.0 | 1.7 | 11.5 |
| Royal Australian Mint | 14.7 | t broken dot | t broken dot | t broken down | 12.9 | 9.0 | 2.4 | 1.5 |
| Safe Work Australia | 12.6 | t broken dot | t broken dot | t broken down | 11.0 | 7.5 | 2.7 | 0.9 |
| Screen Australia | 5.6 | 2.5 | 0.7 | 2.4 | 8.0 | 5.8 | 0.8 | 1.4 |
| Social Security Appeals Tribunal | 14.0 | 11.7 | 1.5 | 0.8 | 9.8 | 7.7 | 0.9 | 1.1 |
| Torres Strait Regional Authority | 10.1 | 6.7 | 1.8 | 1.6 | 10.4 | 6.0 | 2.1 | 2.3 |
| Workplace Authority | | | | | | | | |
| Workplace Ombudsman | | | | | | | | |

****NOTES:** Data is reported on an as received basis. Only agencies with 20+ APS employees at the time of sampling participated in the agency survey to provide unscheduled absence data for that year.

Where possible, agencies have been lined up with their predecessors to accommodate machinery of government changes over time.

Where absence rates have been calculated using the FTE measure in an agency where some employees work part-time, the rates are higher than if calculated using the headcount

Total absence includes sick leave, carer's leave, compensation leave, miscellaneous leave and unauthorised absence.

Other absence includes compensation leave, miscellaneous leave and unauthorised absence.

'Not broken down' represents agencies' advice that their human resource system does not allow the agency to report unscheduled absence by the categories of sick leave, carer's leave, compensation leave, miscellaneous leave and unauthorised absence.