Review of ICT within Parliament – Terms of reference

The Presiding Officers have agreed to a review of the Information and Communication Technology for the Parliament. The Review is to examine the management and delivery of information and communication technology services and equipment to the Parliament, each House, committees of the Parliament, Members, Senators, their staff and the parliamentary departments including:

a. The operating context
   - Where does the ICT structure interface with the stakeholders and their requirements?
   - How is change conceived and implemented?

b. The current arrangements and resourcing
   - Who provides what?
   - How much does it cost?

c. The services and equipment provided.

d. The organisational responsibilities
   - the governance and consultative arrangements.

e. The objectives for ICT service delivery.

f. The challenges.

g. Security issues.

h. Future institutional arrangements
   - other Australian and international models
   - options for a more efficient, cost effective service.

The Review will consider ways in which provision of ICT services to the Parliament can be enhanced and made more efficient and effective. Although the Review will focus on the arrangements currently administered by the Parliamentary Departments it should include the equipment and services provided by the Department of Finance and Deregulation.

25.11.11   25/11/11