

Senate Finance and Public Administration Legislation Committee

**ADDITIONAL ESTIMATES – 9 FEBRUARY 2010
ANSWER TO QUESTION ON NOTICE**

Human Services Portfolio

Topic: Co-location costs

Question reference number: HS9

Senator: FIFIELD

Type of question: Hansard F&PA page 91, 9 February 2010

Date set by the committee for the return of answer: 26 March 2010

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Question:

Senator FIFIELD—Do you have a handle on the costs of co-locating at the moment—things like moving, fit outs and things of that nature?

Mr Pratt—It varies considerably. We could give you, I guess, the cost of the co-location of one of the trial sites or something of that sort. We would do that on notice.

Answer:

To date the co-location of Centrelink and Medicare offices has occurred during the normal course of refurbishing or developing one agency's property and using that opportunity to offering a co-located service from the other agency.

By way of example, the recent co-location at Warrawong, NSW incurred IT costs of approximately \$5,000.00 to install two desktop computers to enable current Medicare staff to deliver service in the Centrelink office. The cost of new signage for the site was \$8,600.00. However, the cost will vary depending on the service offer being provided at each new location.