

Senate Finance and Public Administration Legislation Committee —Additional Estimates Hearing—February 2010

Answers to Questions on Notice

Parliamentary Portfolio, Department of Parliamentary Services

Topic: Provision of IT

Question: P 19 (a, b and c)

Hansard reference: F&PA page 31, 8 February 2010

Date set by the committee for the return of answer: 26 March 2010

19 (a)

[**Senator PARRY**—How many staff—the Senate side would be fine, but if you know the whole of house that would be good—would be involved in the delivery, maintenance and support of IT in Parliament House for parliamentarians?]

Mr Kenny—The help desk—or 2020—supports Parliament House members and senators, their staff, all the parliamentary departments and all the electorate offices.

Senator PARRY—So what you are saying is you cannot break it down.

Mr Kenny—I can take on notice and provide you some statistics possibly along the lines of the total number of calls and the duration of calls—that sort of thing.

Answer

1 Over the 2008–09 financial year, 102.8 DPS staff were responsible for the delivery, maintenance and support of ICT in Parliament House.¹

19 (b)

Senator PARRY—That is just for 2020. What about the delivery and issuing of the equipment and those sorts of things?

Mr Kenny—We have costs on all of that.

Senator PARRY—It would be appreciated if you could provide that on notice.

Answer²

2 One average, the cost to install a new PC and monitor is \$167.50, not including the cost of the equipment.

19 (c)

Senator PARRY—Have you any analysis or cost breakdowns of what it would cost per suite for the IT provision?

¹ This data is sourced from the Gershon ICT Benchmark Data for the 2008–09 financial year.

² Costs quoted are only those incurred by DPS. There are additional costs attributed to the Department of Senate, Department of the House of Representatives and Department of Finance and Deregulation.

Mr Kenny—Again, I would have to take that on notice. We could probably do something at a fairly coarse level.

Answer

3 In the 2008–09 financial year, the IT Infrastructure Services expenditure for DPS was \$20.052 million dollars and there were 4795 registered users on the Parliamentary Computing Network (PCN). Based on these figures, the average cost per user per year was \$4, 795.00. Obviously this is not a uniform cost.