

Senate Finance and Public Administration Legislation Committee
Additional Estimates Hearing – February 2010
ANSWER TO QUESTION ON NOTICE

Topic: Home Sustainability Assessments – Bookings

Question reference number: CC86

Type of Question: Written

Date set by the committee for the return of answer: 26 March 2010

Number of Pages: 3

Question: (Senator Birmingham)

1. Since bookings opened, how many Home Sustainability Assessments have been booked each week?
2. Since bookings opened, how many Home Sustainability Assessments have been booked by Fieldforce each week?
3. When were special arrangements, such as in relation to the Home Sustainability Assessment booking system, entered into with Fieldforce? Please detail what each agreement with Fieldforce entailed, when it was entered into, by whom it was approved and from what date it was effective.

Answer:

1. The table below sets out the number of Home Sustainability Assessment bookings made each week since the beginning of the Green Loans Program. Data is sourced from the Department's Green Loans Program database and is current as at 31 August 2010.

| Week ending | No. of assessment bookings |
|--------------------|-----------------------------------|
| 10 July 2009 | 489 |
| 17 July 2009 | 1,046 |
| 24 July 2009 | 1,207 |
| 31 July 2009 | 1,231 |
| 7 Aug 2009 | 1,440 |
| 14 Aug 2009 | 1,663 |
| 21 Aug 2009 | 2,756 |
| 28 Aug 2009 | 3,719 |
| 4 Sep 2009 | 3,835 |
| 11 Sep 2009 | 4,149 |
| 18 Sep 2009 | 4,013 |
| 25 Sep 2009 | 4,062 |
| 2 Oct 2009 | 4,418 |
| 9 Oct 2009 | 4,633 |
| 16 Oct 2009 | 5,512 |
| 23 Oct 2009 | 7,270 |
| 30 Oct 2009 | 7,028 |
| 6 Nov 2009 | 8,121 |

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|---------------|----------------|
| 13 Nov 2009 | 10,028 |
| 20 Nov 2009 | 11,662 |
| 27 Nov 2009 | 12,780 |
| 4 Dec 2009 | 13,097 |
| 11 Dec 2009 | 11,839 |
| 18 Dec 2009 | 16,174 |
| 30 Dec 2009 | 5,645 |
| 8 Jan 2010 | 4,485 |
| 15 Jan 2010 | 14,538 |
| 22 Jan 2010 | 14,897 |
| 29 Jan 2010 | 23,476 |
| 5 Feb 2010 | 30,422 |
| 14 Feb 2010 | 32,295 |
| 21 Feb 2010 | 26,584 |
| 28 Feb 2010 | 10,813 |
| 7 March 2010 | 9,592 |
| 14 March 2010 | 9,570 |
| 21 March 2010 | 9,084 |
| 28 March 2010 | 8,362 |
| 4 April 2010 | 6,545 |
| 11 April 2010 | 7,753 |
| 18 April 2010 | 9,081 |
| 25 April 2010 | 9,239 |
| 2 May 2010 | 7,308 |
| 9 May 2010 | 9,401 |
| 16 May 2010 | 10,104 |
| 23 May 2010 | 9,885 |
| 30 May 2010 | 9,783 |
| 6 June 2010 | 9,627 |
| 13 June 2010 | 9,302 |
| 20 June 2010 | 8,847 |
| 27 June 2010 | 11,368 |
| 4 July 2010 | 9,290 |
| 11 July 2010 | 8,766 |
| 18 July 2010 | 10,594 |
| 25 July 2010 | 9,663 |
| 1 Aug 2010 | 9,419 |
| 8 Aug 2010 | 8,907 |
| 15 Aug 2010 | 9,316 |
| 22 Aug 2010 | 9,070 |
| 29 Aug 2010 | 9,035 |
| TOTAL | 544,238 |

2. The Department is unable to provide information regarding the number of bookings made by a specific assessor organisation. This would amount to a disclosure of commercial information in respect of that organisation.

3. A temporary arrangement between Fieldforce and the Department of the Environment, Water, Heritage and the Arts (DEWHA) was signed on 8 December 2009. The agreement was entered into by the Acting Director of the Green Loans Program. The arrangement allowed Fieldforce to make bookings and to provide those bookings to DEWHA via email. On 22 January 2010, the Department informed Fieldforce that this arrangement would limit bookings to 6,000 per week. The temporary booking arrangement was terminated by the Department as at 19 February 2010.