# Senate Finance and Public Administration Committee

#### Senate Finance and Public Administration Standing Committee ANSWERS TO QUESTIONS ON NOTICE ADDITIONAL BUDGET ESTIMATES 2008-09 (February 2009)

#### Prime Minister and Cabinet Portfolio

**Department/Agency: ANAO Outcome/Output Group:** Performance Audit Services **Topic:** Impact of Efficiency Dividend

Senator: Boyce Question reference number: PM 50 (a-e) Type of question: Written Date set by the committee for the return of answer: Thursday, 9 April 2009

#### **Questions:**

- a) The ANAO reduced the number of reports it undertakes by 10% last year. This has resulted in 5 fewer reports being produced.
- b) Given the efficiency dividend, how does the ANAO plan to continue producing this number of reports and not reduce the number in 2009 or in future years?
- c) Can you provide the monetary cost of producing each report undertaken by the ANAO in 2008, as well as the number of employees used to produce each report?
- d) Can the ANAO provide staffing levels for the periods 2006-07 2008-09 and current, broken down by job title/type of position?
- e) Given budgetary pressures, how difficult has it been for the ANAO to recruit staff with the skills required to produce reports?

#### **Answers:**

a) The ANAO plans to produce 6 fewer performance audit or better practice guides in 2008-09 than in 2007–08.

b) The ANAO is constantly seeking to refine procedures and achieve efficiencies. The number of reports and better practice reports will depend on such factors as the complexity of topics selected and the resources available.

c) The ANAO operates a full absorption costing model. The cost of each performance audit includes direct resource costs and a proportion of ANAO overhead costs. Refer to Attachment 1.

d) The ANAO resourcing model includes employees and contractors who are utilised to address short term staffing issues, specialist expertise and work peaks. The ANAO has been pursuing a strategy to replace contracted staff with employees where possible. The ANAO has also received additional funding to undertake new tasks associated with the Defence major projects report and Government advertising and information campaigns. Actual staffing detail is included in Attachment 2.

e)The recruitment market has been very competitive. The ANAO has also has high staff turnover in recent years, as staff have highly marketable skills and have been actively recruited by other agencies. We expect the previously tight employment market to ease given the current economic downturn.

### Number of pages: 8

#### Attachment 1 – Audit Reports tabled during 2008

Report Title	Cost \$	No. of ANAO Employees <sup>1</sup>	FTE Equivalent <sup>2</sup>
Audit Report No.19 2007-08 Performance Audit Administration of the Automotive Competitiveness and Investment Scheme	303 700	4	1.4
Audit Report No.20 2007-08 Performance Audit Accuracy of Medicare Claims Processing	397 500	4	2.1
Audit Report No.21 2007-08 Performance Audit Regional Delivery Model for Natural Heritage Trust and National Action Plan for Salinity and Water Quality	393 500	4	2.1
Audit Report No.22 2007-08 Performance Audit Administration of Grants to the Australian Rail Track Corporation	354 100	2	1.8
Audit Report No.23 2007-08 Performance Audit The Management of Cost Recovery by Selected Regulators	353 100	3	2.3
Audit Report No.24 2007-08 Performance Audit DIAC's Management of the Introduction of Biometric Technologies	487 500	7	1.6
Audit Report No.25 2007-08 Performance Audit Administering Round the Clock Medicare Grants	358 600	3	1.5
Audit Report No.26 2007-08 Performance Audit <i>Tasmanian Forest Industry</i> <i>Development and Assistance Programs</i>	684 400	3	3.2
Audit Report No.27 2007-08 Performance Audit <i>Emergency Management Australia</i>	249 500	3	1.2
Audit Report No.28 2007-08 Performance Audit Defence's Compliance with the Public Works Committee Approval Processes	211 100	3	0.9

<sup>&</sup>lt;sup>1</sup> ANAO Employees making a substantial contribution to the audit (Excludes ANAO Exec input). 2 Some audits make limited use of internal specialist skills (such as IT auditors) this column reflects the annualized FTE effort for the audit based on the productive hours targets set out in the ANAO Workplace Agreement. Major discrepancies between cost and FTE effort will relate to contract in effort to conduct the audit.

Audit Report No.29 2007-08 Performance Audit Parent School Partnerships Initiative	256 700	2	0.13
Audit Report No.30 2007-08 Performance Audit The Australian Taxation's Office Use of Data Matching and Analytics in Tax Administration	482 000	4	2.1
Audit Report No.31 2007-08 Performance Audit Management of Recruitment in the Australian Public Service	861 000	4	4.6
Audit Report No.32 2007-08 Performance Audit Preparation of the Tax Expenditure Statement	428 500	5	1.8
Audit Report No.33 2007-08 Performance Audit The National Capital Authority's Management of National Assets	391 900	2	1.7
Audit Report No.34 2007-08 Performance Audit Pathology Payments under Medicare	264 700	1	0.18
Audit Report No.35 2007-08 Performance Audit Building Certification of Residential Aged Care Homes	338 000	1	1.11
Audit Report No.36 2007-08 Performance Audit ATO Strategies to Address Tax Haven Compliance Risks	327 200	3	1.5
Audit Report No.37 2007-08 Performance Audit <i>Management of Credit Cards</i>	374 200	3	1.9
Audit Report No.38 2007-08 Performance Audit Administration of Job Network Service Fees	425 200	2	0.8
Audit Report No.39 2007-08 Performance Audit Managing e-Business Applications-Follow- up Audit	128 400	1	0.14
Audit Report No.40 2007-08 Performance Audit <i>Taxpayers' Charter-Follow-up Audit</i>	164 200	2	0.7
Audit Report No.41 2007-08 Performance	391 400	4	1.9

Audit Management of Personnel Security-Follow- up Audit			
Audit Report No.42 2007-08 Performance Audit <i>Management of Customer Debt-Follow-up</i> <i>Audit</i>	482 400	3	2
Audit Report No.43 2007-08 Performance Audit <i>Third Tranche Sale of Telstra Shares</i>	568 200	4	2.6
Audit Report No.44 2007-08 Assurance Audit Interim Phase of the Audit of Financial Statements of General Government Sector Agencies for the Year ending 30 June 2008	356 700	120	1.0
Audit Report No.45 2007-08 Performance Audit Specific Purpose Payments: General Recurrent Grants for Government Schools	375 800	4	1.9
Audit Report No.46 2007-08 Performance Audit Regulation of Commercial Broadcasting	390 400	2	1.1
Audit Report No.1 2008-09 Performance Audit Employment and Management of Locally Engaged Staff	425 000	3	1.8
Audit Report No.2 2008-09 Performance Audit Tourism Australia	413 200	2	1.8
Audit Report No.3 2008-09 Performance Audit Establishment and Management of the Communications Fund	393 900	2	1.8
Audit Report No.4 2008-09 Performance Audit The Business Partnership Agreement between the Department of Education, Employment and Workplace Relations (DEEWR) and Centrelink	534 200	4	2.4
Audit Report No.5 2008-09 Performance Audit The Senate Order for Departmental and Agency Contracts (Calendar Year 2007 Compliance)	305 700	5	1.9
Audit Report No.6 2008-09 Performance Audit Illegal, Unreported and Unregulated Fishing in the Southern Ocean	434 600	5	1.3

Audit Report No.7 2008-09 Performance Audit	397 700	4	1.7
Centrelink's Tip-off System			
Audit Report No.8 2008-09 Performance	175 700	2	0.8
Audit			
National Marine Unit			
Audit Report No.9 2008-09 Assurance	1 058 000	6	3.9
Review			
Defence Materiel Organisation - Major			
Projects Report 2007-08			
Audit Report No.10 2008-09 Performance	384 800	3	1.9
Audit			
Administration of the Textile, Clothing and			
Footwear Post-2005 (SIP) Scheme			
Audit Report No.11 2008-09 Performance	415 500	6	1.9
Audit			
Disability Employment Services	440 700		
Audit Report No.12 2008-09 Performance	410 700	3	2.3
Audit			
Active After-school Communities Program	450.000		1.0
Audit Report No.13 2008-09 Performance	453 300	2	1.3
Audit			
Government Agencies' Management of their Websites			
Websites			
Audit Report No.14 2008-09 Assurance		120	1.0
Audit	295 900		
Audits of the Financial Statements of			
Australian Government Entities for the			
Period Ended 30 June 2008			
Audit Report No.15 2008-09 Performance		3	1.7
Audit	465 200		
The Australian Institute of Marine Science's			
Management of its Co-investment Research			
Program			
Audit Report No.16 2008-09 Performance	425 000	1	0.6
Audit			
The Australian Taxation Office's			
Administration of Business Continuity			
Management			

Attachment 2

# TOTAL PERFORMANCE AUDIT STAFF AS AT 30 JUNE 2007

Staff	115	(112.3 FTE)
Operative staff	104	(101.6 FTE)

CLASSIFICATION	TOTAL NO. OF STAFF	FTE	INOPERATIVES (included in no's)
AUDIT STAFF			(
Graduate	8	8	0
APS 3	1	0.5	0
APS 4	5	5	2
APS 5	12	11.3	1
APS 6	7	7	2
EL 1	23	23	3
EL 2	41	39.5	3
SES 1	10	10	0
SES 2	2	2	0
SUPPORT STAFF			
APS 3	5	5	0
APS 4	1	1	0

### TOTAL PERFORMANCE AUDIT STAFF AS AT 30 JUNE 2008

Staff	122	(117.8 FTE)
Operative staff	110	(106.6 FTE)

CLASSIFICATION	TOTAL NO. OF STAFF	FTE	INOPERATIVES (included in no's)
AUDIT STAFF			
Graduate	10	10	0
APS 3	1	1	0
APS 4	8	8	0
APS 5	9	7.9	1
APS 6	18	17.2	4
EL 1	16	15.4	3
EL 2	42	41	4
SES 1	9	9	0
SES 2	2	2	0
SUPPORT STAFF			
APS 3	6	5.3	0
APS 4	1	1	0

# TOTAL PERFORMANCE AUDIT STAFF AS AT 31 MARCH 2009

Staff	141	(135.4 FTE)
Operative staff	129	(124.2 FTE)

CLASSIFICATION	TOTAL NO. OF STAFF	FTE	INOPERATIVES (included in no's)
AUDIT STAFF			
Graduate	5	5	0
APS 3	1	1	0
APS 4	11	11	2
APS 5	19	18.6	1
APS 6	17	15.2	1
EL 1	22	20.6	3
EL 2	48	46.6	4
SES 1	9	9	0
SES 2	2	2	0
SUPPORT STAFF			
APS 3	6	5.4	1
APS 4	1	1	0