

**Standing Committee on Finance and Public Administration**

**ANSWER TO QUESTION ON NOTICE**

**Additional Budget Estimates Hearing – February 2009**

**Medibank Private Limited**

**Topic: Medibank Private Limited**

**Question reference number: F30**

**Type of Question: Hansard (p51-52, 24/2/2009)**

**Date set by the committee for the return of answer: 9 April 2009**

**Number of Pages: 1**

**Senator MOORE asked:**

**Senator MOORE**—I do try to get to the right place. Mr Savvides, I just want to know about the economic determinant. This is the second time it has happened to me. In a previous employment the same thing occurred, so I am balancing that up and putting it on notice. The other issue was that I had heard a lot about your complaint line, because we have asked those questions in the past. I ensured that my concern was issued as a complaint when I called them up, so I would like to find out, and I will put this on notice, whether there were many complaints about this issue and about the alternatives—not just generally with this; it is possibly a number of payroll decisions that are being made about whether that is a viable thing for the business. The other minor issue was that I received the letter about the decision being made after the decision had been taken, which is an administrative issue. I will hand over to Senator Forshaw.

**Answer:**

Out of 859 contacts of affected members, 17 members recorded a complaint.