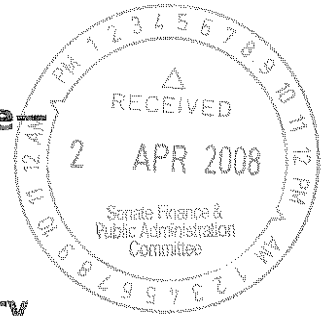


Senate Finance and Public Administration Committee— Additional Budget Estimates February 2008



Answers to Questions on Notice

Parliamentary Portfolio, Department of Parliamentary Services

Answers to Questions on Notice

Topic: Record of access to email

Question P2, F&PA 13

Senator FIFIELD—But there would be some sort of electronic record as to whether it was the person themselves who had logged on or whether it was someone who was accessing it via this other route?

Mr Kenny—I do not know exactly what the nature of such a record would be.

Senator FIFIELD—Would you take that on notice?

Mr Kenny—Yes, we can give you that.

Answer

- 1 Anyone (users or administrators) logging on to a mailbox is logged in the **server security logfile**. However, since every system security event (ie, network login, system application entry, etc) updates the logfile, the very large amounts of log data generated means that events are overwritten within a few hours and the information is lost.
- 2 Some users may be given access to another user's mailbox. Such a user may log in as an **additional profile** or through **delegated permissions**.
- 3 Additional profile access means the user has been granted full access rights to another user's account. The accessing user acts as if they were the actual owner/user in all respects, This means that any items sent are stored in the owner's sent items folder, and any deleted items stored in the owner's deleted items folder.
- 4 Delegated permissions access means that a user may perform selected tasks as assigned by the account owner. If the "send on behalf of" delegation is used, then it is stored in their own sent items folder (not the account owner's). If they delete an item, it is stored in their own deleted items folder.
- 5 Note that by using the key combination "Shift-Delete", a user can immediately and permanently delete any item.
- 6 The respective folder locations mentioned above are the only electronic records of activity available.