

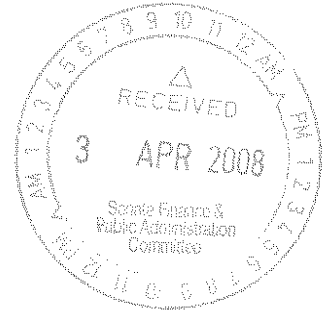
Senate Standing Committee on Finance and Public Administration

ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Department of Human Services

Additional Estimates 2007-08 – February 2008



**Question:** HS23

**Outcome 1, Output 1.1**

**Topic:** Centrelink – Case Management

**Hansard Page/Written Question on Notice:** Written

**SENATOR SIEWERT** asked on 22/02/2008:

- (a) How many people receiving 8 week non-payment periods have been offered case management?
- (b) How many of those have accepted case management?
- (c) Of those offered case management how many had dependent children and how many were considered “exceptionally vulnerable”?
- (d) How many people who have received financial case management are Aboriginal and Torres Strait Islander people?

**Answer:**

- (a) For the period 1 July 2007 to 29 February 2008, 3,021 job seekers have been offered financial case management.
- (b) Of these, 2,276 job seekers have accepted<sup>1</sup> financial case management.
- (c) Of the 3,021 job seekers offered financial case management, 2,642 had dependent children, seven had other vulnerable dependents and 372 were considered exceptionally vulnerable.
- (d) For the period 1 July 2007 to 29 February 2008, 255 job seekers who identify as Indigenous received<sup>2</sup> financial case management.

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<sup>1</sup> “Accepted” financial case management means that the job seeker has agreed to accept an offer of financial case management assistance from the relevant provider, that is, a non-government organisation or Centrelink social worker.

<sup>2</sup> “Received” financial case management means that job seeker has received financial case management services from the non-government organisation or Centrelink social worker.