

Senate Standing Committee on Finance and Public Administration

ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Department of Human Services

Additional Estimates 2007-08 – February 2008



Question: HS 100

Outcome 1, Output 1.1

Topic: Centrelink – Identity Related Fraud

Hansard Page/Written Question on Notice: Written

SENATOR COONAN asked on 22/02/2008:

What are the current Proof of Identity requirements to minimise the risk of fraudulent claims?

Answer:

Centrelink maintains a Proof of Identity model with a tiered approach based on the 100 point check system detailed in the *Financial Transactions Reporting Act 1988*.

To satisfy the 100-point check system, a person must provide Proof of Arrival or Proof of Birth plus documents to the value of 100 points from the following list:

Proof of Arrival / Proof of Birth (Commencement of Identity):

Original Australian Birth Certificate, extract or birth card in name/former name.	70
Current Australian passport in name/former name.	70
Australian citizenship certificate in name/former name.	70
Australian visa, current at time of entry to Australia as resident or tourist, in name/former name.	70
Document of Identity issued in name/former name by the Department of Foreign Affairs and Trade (DFAT) to Australian citizens or persons who possess the nationality of a Commonwealth country, for travel purposes.	70
Certificate of Evidence of Resident Status (Form 283) issued by the Department of Immigration and Citizenship (DIAC), showing name/former name.	70
Certificate of Identity issued by the DIAC to refugees and non-Australian citizens for entry to Australia.	70
Australian Defence Force discharge papers in name/former name.	70
Current Shooter's or Firearm Licence showing signature and/or photo and same name as claim.	70
Current Security Protection Industry or Crowd Control Licence, showing signature and/or photo and same name as claim.	70

Use of Identity:

Bank/Financial Institution card - current ATM or credit card showing name and signature. Statement or passbook statement or passbook from current savings or cheque account showing name and same address (if applicable) as claim.	40
Child's Birth Certificate - Australian birth certificate for a child showing applicant's name as parent/guardian.	40
Australian Driver's Licence - Current State or Territory issued Driver's Licence, Learner's Permit or Provisional Licence with signature and/or photo showing same detail as claim.	40
Australian divorce papers in name/former name, e.g. Decree Nisi, Decree Absolute.	40
School / Educational Qualification Certificate (Up to 3) for different years in name/former name.	40
Australian Marriage Certificate issued by a State or Territory government agency.	40
Legally drawn mortgage papers for an Australian residence in name/former name.	40
Name Change Legal change of name certificate or deed poll certificate.	40
Current overseas passport with valid entry stamp or visa.	40
Registration certificate from a national or State/Territory professional registration board.	40
Current Australian trade certificate in name/former name.	40
Current Department of Veterans' Affairs (DVA) Gold Card issued in name on claim.	40
Reference from an Aboriginal/Torres Strait Islander organisation showing referee's full details and length of time they have known claimant.	20

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Educational Report (Up to 3) school/education reports or references, including enrolment confirmations for different years or semesters in name/former name.	20
Current student ID card issued in name with signature and/or photo.	20
PAYG Payment Summary, less than 2 years old, with tax file number.	20
Current insurance renewal for house, contents, vehicle, boat, crop insurance with same name and address as claim.	20
Tenancy Agreement or Lease – current formal residential tenancy agreement or lease in same name and address as claim.	20
Current Medicare card showing same name as claim.	20
Current motor vehicle registration showing name, same address as claim, with proof of payment.	20
Other Overseas Documents (Up to 3) overseas documents (equivalent to listed Australian documents with at least 20 points value), includes lapsed overseas passports.	20
Other Licence (Up to 3) current Commonwealth, State or Territory licence for coxswain, boat, aircraft etc. Must have photo and/or signature & same address as claim.	20
Current proof of age or photo identity card issued by a government/agency in name with photo and/or signature.	20
Rates Notice - paid rates notice with name and address that is less than 12 months old.	20
Utility Account (Up to 3) e.g gas, water, electricity or phone issued in claimant's name and address showing a receipt number and less than 12 months old.	20
Electoral Enrolment card issued in claimant's name and address.	10
Other Current Financial Documents (Up to 3) such as superannuation, shares, life insurance, credit card statement or managed investment documents issued in name. Hire or lease agreements are not acceptable.	10
Current Health Insurance Card showing name.	10
Current membership Motoring Association Card or documents issued in claimant's name.	10
Taxation Notice of Assessment in claimant's name less than 2 years old.	10
Employment Records Termination notice, separation certificate, report or reference from employer in claimant's name.	10

Centrelink's tiered system requires claimants to provide Proof of Identity for different payments as follows:

Tier 0: No Proof of Identity required:

Family Tax Benefit Part A, Family Tax Benefit Part B, Child Care Benefit, Maternity Allowance, Maternity Immunisation Allowance, Residential Care Assistance, Assistance for Isolated Children, ABSTUDY Schooling Allowance, Partner of Commonwealth Seniors Health Card Holder.

Tier 1: Proof of Birth / Arrival (cardinal document) OR Other Approved Documents to the value of 50 points:

Low Income Health Care Card (including partner), Commonwealth Seniors Health Card, foster care Health Care Card, job match services only, residential aged care.

Tier 2: Proof of Birth / Arrival (cardinal document) AND Other approved Documents to the value of 50 points:

Mobility Allowance, Carer Allowance including care receiver.

Tier 3: Proof of Birth / Arrival (cardinal document) AND Other Approved Documents to the value of 100 points:

Disability Support Pension, Sickness Allowance, Carer Payment, Wife Pension, Student Financial Supplement Scheme, Youth Allowance, Austudy, ABSTUDY, Exceptional Circumstances Relief, Farm Help, Retirement Assistance for Farmers, Partner Allowance, Bereavement Allowance, Pensioner Education supplement (DVA customers only), Mature Age Allowance, Newstart Allowance, Widow Allowance, Special Benefit, Parenting Payment (Single), Parenting Payment (Partnered), Age Pension, Widow B Pension, Application to provide Assurance of Support.

