

Senate Standing Committee on Finance and Public Administration

ANSWERS TO QUESTIONS ON NOTICE

Human Services Portfolio

Additional Estimates 2006-2007, 13th and 16th February, 2007

Question: HS32

Agency: Centrelink

Outcome 1, Output 1.1

Topic: Payment Errors – human error/IT error

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SENATOR WONG asked on 16/02/2007:

Senator WONG—Are you able to give some indication of what proportion of errors are human error and what proportion of errors are IT malfunction?

Mr Whalan—We can take that on notice.

ANSWER:

This question has been answered in the response to part 6 of HS 75.

To prepare this answer it has taken approximately 1 hour at an estimated cost of \$63.