

Senate Standing Committee on Finance and Public Administration

ANSWERS TO QUESTIONS ON NOTICE

Human Services Portfolio

Additional Estimates 2006-2007, 13th and 16th February, 2007

Questions: HS29

Agency: Centrelink

Outcome 1, Output 1.1

Topic: Privacy Breaches

Hansard Page/Written Question on Notice: Hansard Page F&PA 52

SENATOR WONG asked on 16/02/2007:

Senator WONG—Sorry, I should focus the question better. Subsequent to the privacy breaches becoming public, were there any alterations to the manual in relation to the accessing of unauthorised information?

Mr Jacomb—I would need to check that.

ANSWER:

There were no changes made following the publicity. However, Centrelink continues to monitor access to customer information and to take action where it is suspected that the access was unauthorised.

To prepare this answer it has taken approximately 1 hour at an estimated cost of \$63.