

**Senate Finance and Public Administration Legislation Committee**

ANSWERS TO QUESTIONS ON NOTICE

**Finance and Administration Portfolio**

**Department of Human Services and agencies**

Additional Estimates 2005-2006, 14 February 2006

**Question: HS 46**

**Outcome 1, Output 1.1**

**Topic: Centrelink – Staffing numbers**

**Written Question on Notice: Written**

**SENATOR EVANS** asked:

1. Please provide an update to the information provided in response to part (1) of question on notice HS32 from November Estimates.

**Answer:**

1. Breakdown of Centrelink employees by classification, age, location, gender, full-time/part-time status etc as at 31 January 2006.

<b>Location</b>	<b>C1</b>	<b>C2</b>	<b>C3</b>	<b>C4</b>	<b>IT</b>	<b>Prof- essional</b>	<b>Public Affairs</b>	<b>SES</b>	<b>Trainees/ Cadets</b>	<b>APIS</b>
Hunter	0	723	281	40	0	62	0	1	0	0
East Coast	15	746	255	32	0	62	0	1	0	0
West NSW	6	511	158	29	0	50	0	1	0	0
South West NSW	19	490	185	20	0	39	0	1	0	0
South Metro	24	641	174	27	0	47	0	1	0	0
Pacific Central	44	1,031	372	39	0	95	0	1	0	0
Brisbane	30	1,266	414	45	7	82	1	1	0	0
Central North QLD	22	570	193	31	0	49	0	1	0	0
North Central VIC	16	864	272	31	1	64	0	1	0	0
South East VIC	61	745	229	34	2	63	0	1	0	0
West Victoria	1	803	237	27	0	73	0	1	0	0
West Australia	22	1,068	351	35	0	85	0	1	0	0
South Australia	23	967	397	50	0	80	0	1	0	0
Tasmania	17	590	225	24	0	39	0	1	0	45
Northern Australia	12	246	108	24	0	24	0	1	7	0
Call Centre Network	4	3,916	539	105	0	32	0	1	0	0
National Support Office	31	227	1,079	1,089	785	23	55	61	15	0

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Centrelink Employees by Gender and Age													
Locations	Years of age:	Female						Male					
		15-24	25-34	35-44	45-54	55-64	65+	15-24	25-34	35-44	45-54	55-64	65+
Hunter		33	244	294	194	53	2	11	73	83	95	24	0
East Coast		9	190	210	218	96	4	2	56	109	151	62	3
West NSW		21	160	148	166	48	0	5	40	52	81	29	4
South West NSW		38	154	200	130	32	0	29	48	47	59	15	1
South Metro		47	235	169	144	47	1	18	61	62	82	41	3
Pacific Central		30	269	369	333	110	2	10	99	131	181	46	1
Brisbane		56	366	359	400	127	2	28	141	132	176	57	1
Central North QLD		35	205	207	166	57	1	10	50	55	65	14	0
North Central VIC		14	232	268	239	60	1	1	101	145	153	34	0
South East VIC		15	190	240	261	77	1	6	75	97	127	42	3
West Victoria		14	263	272	168	40	2	5	81	108	160	27	1
West Australia		38	313	336	323	114	2	10	90	132	147	54	2
South Australia		20	239	367	324	88	1	13	107	125	182	51	0
Tasmania		16	98	114	67	14	1	4	33	38	30	6	0
Northern Australia		37	181	182	161	57	1	12	57	103	116	32	1
Call Centre Network		303	1,450	983	672	134	6	60	370	323	226	65	4
National Support Office		87	435	567	457	88	1	136	437	544	508	116	4

Source: January 2006 Workforce Cube

Centrelink Staffing Profile					
Locations	Ongoing Employees		Non-ongoing Employees		Casual
	Full-time	Part-time	Full-time	Part-time	
Hunter	774	277	44	11	0
East Coast	875	230	4	1	0
West NSW	586	120	37	11	0
South West NSW	585	157	9	2	0
South Metro	669	155	85	1	0
Pacific Central	1,214	303	39	15	10
Brisbane	1,478	305	57	5	0
Central North QLD	664	112	82	7	0
North Central VIC	982	258	6	2	0
South East VIC	899	210	19	6	0
West Victoria	895	240	5	1	0
West Australia	1,184	333	34	10	0
South Australia	1,116	367	27	7	0
Tasmania	645	231	22	7	35
Northern Australia	359	42	20	0	0
Call Centre Network	2,764	1,828	2	1	1
National Support Office	3,052	236	76	16	0

Source: January 2006 Workforce Cube

This answer required 4 hours, 40 minutes at a cost of \$199.00 to prepare.