

Senate Finance and Public Administration Legislation Committee

ANSWERS TO QUESTIONS ON NOTICE

Finance and Administration Portfolio

Department of Human Services and agencies

Additional Estimates 2005-2006, 14 February 2006

Question: HS 18

Outcome 1, Output 1.1

Topic: Centrelink Assessment Model

Hansard page/Written Question on Notice: Written

SENATOR SIEWERT asked:

1. How much money has been spent on the development and implementation of the Centrelink Assessment Model since 2003?
2. Has the model been implemented? a) if yes, when was it implemented? b) How many customers have been streamed using the system? c) How many customers have volunteered to immediately access participation options?

Answer:

1. Expenditure relating to the Centrelink Assessment Model preliminary project totalled \$414,362 in the 2003-04 financial year, which was the only year the project ran.
2. Changes to the administrative arrangements with the Policy Departments as part of the 2004 Machinery of Government changes, and the Government's 2005 Budget announcement of the Welfare to Work initiative, led to a revised participation focus and, as a result, the cessation of Centrelink Assessment Model. The Centrelink Assessment Model informed Centrelink's development of the business model for the Welfare to Work initiative.

This answer required 2 hours 25 minutes at a cost of \$111.00 to prepare.