

Senate Finance and Public Administration Legislation Committee

ANSWERS TO QUESTIONS ON NOTICE

Finance and Administration Portfolio

Department of Human Services and agencies

Additional Estimates 2005-2006, 14 February 2006

Question: HS6

Outcome 1, Output

Topic: Medicare Australia Online Claiming - rejected claims

Hansard Page/Written Question on Notice: F&PA 118

SENATOR BROWN asked on 14/2/2006:

1. Do you have any statistics on rejected claims?
2. Can you also let me know how often a claim is rejected?
3. What sort of data do you collect on rejected claims?

Answer:

1. Yes.
2. The total percentage of claims rejected is approximately:
 - bulk bill – 3%
 - patient claim - 10%
3. Claims received electronically from doctors' surgeries are assessed to ensure that they meet the requirements of the Medicare Benefits Schedule. When a claim does not meet the requirements and is rejected, Medicare Australia collects data identifying the reason for the rejection.

This answer required 33 hours at a cost of \$1320.00 to prepare.