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Our ref: A/2004-2235096

31 March 2005

Mr Matt Keele
Research Officer
Finance and Public Administration Committee
Department of the Senate
Parliament House ACT 2600

Dear Matt

Please find attached the Commonwealth Ombudsman's response to Additional Estimates 2004-05 question PM24.

Please direct any further queries to Ms Frances Wiesberger, Office Manager, on phone (02) 62760137.

Yours sincerely

A handwritten signature in cursive script that reads "Helen Fleming".

Helen Fleming
Senior Assistant Ombudsman
Corporate and Social Support

File Ref: **A/2004-2235096**

Senate Finance and Public Administration Legislation Committee

Answer to Question on Notice (PM 24)

Prime Minister and Cabinet Portfolio

Commonwealth Ombudsman

Estimates 2004-05 – Additional Estimates, February 2005

Question on Notice from Senator Carr:

Please provide a table listing details of all consultancies for the 2003/04 financial year for the department and all associated agencies within the portfolio. Please include the following:

- The costs for all completed consultancies, both budgeted and actual;
- The costs for ongoing consultancies, both budgeted and for the current financial year;
- The total costs for all consultancies, both the amount expended in the current financial year, and the total budgeted value of all consultancies running in the current financial year;
- The nature and purpose of the consultancy;
- The method by which the contract was let;
- The name and details of the company and/or individual who is carrying out, or carried out, the contract.

Answer: See attached.

Office of the Commonwealth Ombudsman

Response for Senator Kim Carr - PM24 Question on Consultancies for 2003/04 Financial Year

Name of Consultancy	Nature and Purpose	Method	Contract Price incl. GST	Status Completed / Ongoing	Budgeted Costs 2003/2004 incl. GST	Actual Costs 2003/2004 incl. GST	Budgeted Costs 2004/2005 incl. GST	Actual Costs 2004/2005 incl. GST
ACNielsen Research Pty Ltd ACNielsen Centre 11 Talavera Road Macquarie Park NSW 2113	Provision of two Customer Satisfaction Surveys by Telephone Interviews	Requested quotation from select suppliers with relevant expertise	\$ 61,600	Completed	\$ 61,600	\$ 60,830	NA	NA
Name of Consultant: Mr Bob White								
Dialog Information Technology Fecca House Unit 7, Level 1 4 Phipps Place Deakin ACT 2600	Provision of Information Technology Consultancy Services	Market Evaluation of Information Management and product specific support availability	\$ 20,000	Ongoing	\$ 20,000	\$ 20,207	\$ 6,000	\$ 6,446
Name of Consultant: Mr Scott Hunt								
Dr Ian Freckleton C/o Barristers' Clerk Howells Owen Dixon Chambers 205 William Street Melbourne Vic 3000	Provision of Consultancy Services relating to a project on unusually persistent complainants	Direct source (based on expertise)	\$ 30,000	Completed	\$ 30,000	\$ 30,000	NA	NA
Name of Consultant: Dr Ian Freckleton								
Harvey Risk Management Pty Ltd 282 Rouse Street Port Melbourne Vic 3207	Provision of Consultancy Services relating to an Occupational Health and Safety Risk Assessment	Direct Source	\$ 7,965	Completed	\$ 8,000	\$ 10,785	NA	NA
Name of Consultant: Mr Steven Harvey								
HBA Consulting PO Box 3629 Manuka ACT 2603	Provision of Work Level Standards and Broadbanding Review Consultancy Services	Select RFQ	\$ 20,000	Ongoing	\$ 20,000	\$ 21,209	\$ 1,400	\$ 1,386
Name of Consultant: Mr Frank O'Donnell								
Pat Faget Consulting Pty Ltd PO Box 93 Erimdale ACT 2903	Provision of Consultancy Services relating to investigation of decisions under the Freedom of Information Act 1982	Direct source (based on expertise)	\$ 30,000	Ongoing	\$ 30,000	\$ 25,474	\$ 1,000	\$ 980
Name of Consultant: Ms Pat Faget								
Robert Tomkins 8 Rubbo Crescent Weston ACT 2611	Provision of Tax Consultancy Services	Direct source (based on expertise)	\$ 48,600	Completed	\$ 48,600	\$ 48,317	NA	NA
Name of Consultant: Mr Robert Tomkins								
Quality Management Services Group Ltd Level 2, Wooden Transport Building Dundas Court Phillip ACT 2606	Provision of management consultancy services to the Law Enforcement Team	Select RFQ	\$ 19,550	Completed	\$ 20,000	\$ 16,445	NA	NA
Name of Consultant: Ms Gemma Toleman								
Walter Turnbull 44 Sydney Avenue Barton ACT 2600	Provision of Internal Audit Services and Fraud Control and Awareness Training	Select RFQ	\$ 30,000	Ongoing	\$ 30,000	\$ 27,148	\$ 18,150	\$ 18,150
Name of Consultant: Mr Bruce McMurtrie								
Total			\$267,715		\$268,200	\$300,415	\$26,550	\$26,972