

**Senate Foreign Affairs, Defence and Trade Legislation Committee**  
 Budget supplementary estimates; November 2005  
 Answers to questions on notice from Department of Veterans' Affairs

**Question 46**

**Outcome: 3 OAWG (Compensation) and Output Group 6 (Corporate)**

**Topic: Gallipoli**

**Senator Hurley** (written question on notice)

1. What was the cost of the provision of the ANZAC Day services at Gallipoli this year and for last 4 years?
2. Which Departmental officials have visited Turkey in the past 2 years and how often?
3. What was the purpose of each visit?
4. Who did they meet with?
5. What were the costs of these visits?

**Answer:**

1. The cost of the provision of the Anzac Day services at Gallipoli this year and the last 4 years is as follows:

<b>Year</b>	<b>Cost</b>
2005	\$1 391 000
2004	\$133 000
2003	\$211 000
2002	\$185 000
2001	\$166 000

Note: These costs relate to OAWG only.

2 – 5.

<b>Departmental official (2)</b>	<b>Dates</b>	<b>Purpose (3)</b>	<b>Who they met with (4)</b>	<b>Cost* (5)</b>
AVM Gary Beck, Director OAWG	23.2.04 – 7.3.04	IDC Security Party	• IDC Security Party.	\$12 943
AVM Gary Beck, Director OAWG	16.4.04 – 30.4.04	Conduct Anzac Day Services	• Official party. • Local Contractors.	\$12 405
Katherine Upton, Deputy Director OAWG	16.4.04 – 30.4.04	Assist with Anzac Day Services	• Local Contractors.	\$11 073
Terry Hollingsworth, Project Officer OAWG	16.4.04 – 30.4.04	Assist with Anzac Day Services	• Local Contractors.	\$11 080
AVM Gary Beck,	21.8.04 –	Discussions	• Australian	\$13 280

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<b>Departmental official (2)</b>	<b>Dates</b>	<b>Purpose (3)</b>	<b>Who they met with (4)</b>	<b>Cost* (5)</b>
Director OAWG	4.9.04	regarding site improvements for Anzac Day 2005	Ambassador to Turkey.	
AVM Gary Beck, Director OAWG	6.10.04 – 15.10.04	Negotiations regarding site improvements. Escort New Zealand team regarding Chunuk Bair Service.	<ul style="list-style-type: none"> <li>• Director General, National Parks, Ankara.</li> <li>• Travelworks Personnel (video/sound/lighting/stage/stand facilities).</li> <li>• New Zealand team.</li> </ul>	\$16 424
AVM Gary Beck, Director OAWG	28.1.05 – 6.2.05	Discussions regarding Anzac Day 2005 events and security issues.	<ul style="list-style-type: none"> <li>• Security meetings involving the Australian and New Zealand Ambassadors as well as other Departmental representatives from Canberra and Wellington.</li> <li>• Andrew Zweck, Sensible Events.</li> <li>• Gert Hof, Lighting Director.</li> <li>• Istanbul contractor.</li> </ul>	\$14 010
AVM Gary Beck, Director OAWG	26.2.05 – 5.3.05	Discussions regarding Anzac Day 2005 and preparations for Event	<ul style="list-style-type: none"> <li>• ABC TV personnel.</li> <li>• Gert Hof, lighting director and personnel, Germany.</li> <li>• Istanbul contractor.</li> </ul>	\$13 127
AVM Gary Beck, Director OAWG	19.3.05 – 25.3.05	Discussions regarding	<ul style="list-style-type: none"> <li>• Australian Ambassador to</li> </ul>	\$12 549

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<b>Departmental official (2)</b>	<b>Dates</b>	<b>Purpose (3)</b>	<b>Who they met with (4)</b>	<b>Cost* (5)</b>
		Anzac Day 2005 and preparations for Event	<p>Turkey.</p> <ul style="list-style-type: none"> <li>• New Zealand Ambassador to Turkey.</li> <li>• Representatives of National Parks, Environment and Forestry, Ministry of Foreign Affairs.</li> <li>• Deputy Undersecretary of the Turkish Prime Ministry.</li> </ul>	
AVM Gary Beck, Director OAWG	13.4.05 – 7.5.05	Anzac Day 2005 preparation and conduct of services	<ul style="list-style-type: none"> <li>• Official Party.</li> <li>• Local Contractors.</li> </ul>	\$13 026
Katherine Upton, Deputy Director OAWG	16.4.05 – 29.4.05	Assist with Anzac Day 2005 preparations and conduct of services	<ul style="list-style-type: none"> <li>• Local Contractors.</li> </ul>	\$12 504
Terry Hollingsworth, Project Officer OAWG	16.4.05 – 29.4.05	Assist with Anzac Day 2005 preparations and conduct of services	<ul style="list-style-type: none"> <li>• Local Contractors.</li> </ul>	\$12 344
Melissa Gray, Project Officer OAWG	16.4.05 – 29.4.05	Assist with Anzac Day 2005 preparations and conduct of services	<ul style="list-style-type: none"> <li>• Local Contractors.</li> </ul>	\$12 504
Val Brewer, Project Officer OAWG	16.4.05 – 29.4.05	Assist with Anzac Day 2005 preparations and conduct of services	<ul style="list-style-type: none"> <li>• Local Contractors.</li> </ul>	\$12 504

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<b>Departmental official (2)</b>	<b>Dates</b>	<b>Purpose (3)</b>	<b>Who they met with (4)</b>	<b>Cost* (5)</b>
Mark Sullivan Secretary DVA	19 – 25/03/05	Discussions regarding Anzac Day 2005 & preparations for event.	<ul style="list-style-type: none"> <li>Australian Ambassador to Turkey</li> </ul>	\$13,949
Mark Sullivan Secretary DVA	18 – 26/06/05	Delegation Visit	<ul style="list-style-type: none"> <li>Turkey Delegation</li> </ul>	\$16,383
Richard Reid Project Officer DVA	18 – 26/06/05	Delegation Visit	<ul style="list-style-type: none"> <li>Turkey Delegation</li> </ul>	\$13,052
Mark Sullivan Secretary DVA	8 – 11/10/05	Discussion with Turkish Officials	<ul style="list-style-type: none"> <li>Turkey Delegation</li> </ul>	\$13,470
Jeff Robson Project Officer DVA	8 – 11/10/05	Discussion with Turkish Officials	<ul style="list-style-type: none"> <li>Turkey Delegation</li> </ul>	\$10,420
Paolo Kraushaar Project Officer DVA	8 – 11/10/05	Discussion with Turkish Officials	<ul style="list-style-type: none"> <li>Turkey Delegation</li> </ul>	\$10,420
Mr Mark Sullivan, Secretary	20 – 29 April 2005	Attend commemorative services at Gallipoli	N/A	\$15 831
RADM Simon Harrington, Commissioner	20 – 29 April 2005	Support staff for Veterans' visit	N/A	\$ 9 912
Ms Pam Barnard, Assistant Director, Commemorative Activities	20 – 29 April 2005	As above	N/A	\$ 9 811
Dr Helen Hanson, Senior Medical Adviser	20 – 29 April 2005	As above	N/A	\$10 327
Mr James Rogers, Director, Commemorative Activities	9 April – 1 May 2005	Assist Aust. Embassy staff in preparation of Anzac Day ceremonies	N/A	\$15 164
Mr Ian Campbell, Deputy President,	15 – 21 May 2005	On site inspections of Gallipoli site	<ul style="list-style-type: none"> <li>HE Jean Dunn Ambassador to Turkey</li> </ul>	\$28 505

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<b>Departmental official (2)</b>	<b>Dates</b>	<b>Purpose (3)</b>	<b>Who they met with (4)</b>	<b>Cost* (5)</b>
Repatriation Commission Dr Richard Reid, Historian		and meetings with Turkish officials	<ul style="list-style-type: none"> <li>• Mr Oytun Deliktas, Senior Research Office Australian Embassy Turkey</li> <li>• Mr Ian McQuigg, CWGC</li> <li>• Mr Suleyman Kamci, Governor of Canakkale</li> <li>• Prof Ruchan Arik, Chair, Committee for the Protection of Cultural and Historical Heritage</li> <li>• Mr Yasar Karadeniz, District Governor of Eceabat</li> <li>• Mr Ayhan Can, Director of Gallipoli National Park</li> <li>• Mr Sebahattin Doganci, rep from Yeni Yapi Consultancy</li> <li>• Prof Mete Tuncoku, Historian, Canakkale University</li> <li>• Mr Mustafa Kemal Yalinkilic, Director General of National Parks, Ministry of Env and</li> </ul>	

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Departmental official (2)	Dates	Purpose (3)	Who they met with (4)	Cost* (5)
			Forestry • Mr Kenan Celik, Historian • Prof Dr Yusuf Halacoglu, Chairman, Turkish Historical Society • Prof Ahmet Davutoglu, Chief Adviser to Turkish Prime Minister • Suha Umar, Director General, Ministry of Foreign Affairs	

\*Cost includes airfares, travel allowance and accommodation.

**Question 47**

**Outcome: 3 OAWG (Commemorations)**

**Topic: Office of Australian War Graves**

**Senator Hurley** (written question on notice)

1. What was the total budget for the Office of Australian War Graves in 2004–05?
2. What amount was spent on administration and staffing expenses?
3. What amount was spent on activities inside Australia?
4. What amount was spent on memorials or plaques for veterans' graves or memorial gardens?
5. How many memorial plaques were funded by the OAWG in 2004–05?
6. What was the average cost per memorial item?
7. What amount was spent on individual activities and memorials and their maintenance outside Australia?
8. What were those activities?

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**Answer:**

1. See Portfolio Budget Statements.
- 2a. \$1 079 000.
- b. \$3 236 000.
3. \$4 776 000.
4. \$1 268 000.
5. This information is available in the DVA 2004-2005 Annual Report see page number 146.
6. This information is available in the DVA 2004-2005 Annual Report see page number 146.
7. The amount spent on individual activities and memorials and their maintenance outside Australia in 2004-2005 is as follows:
  - 1) Commonwealth War Graves Commission \$6 283 000\*
  - 2) *Papua New Guinea*;
    - 2a) Papua New Guinea Care and Maintenance \$763 000
    - 2b) Papua New Guinea Works Program \$266 000
    - 2c) Papua New Guinea Locally Engaged Staff Salary \$173 000
  - 3) *Travel*;
    - 3a) Travel Fares International \$ 95 000
    - 3b) Travel Allowance International \$26 000
  - 4) *Overseas Memorials*;
    - 4a) Gallipoli Anzac Day Service \$1 391 000
    - 4b) Australian War Memorial London;
      - maintenance and final construction costs \$634 000
      - internet [www.awmlondon.gov.au](http://www.awmlondon.gov.au) \$93 000
    - 4c) Hellfire Pass Memorial Museum, Thailand, maintenance and refurbishment \$724 000
    - 4d) Sandakan Memorial Park, Malaysia, maintenance and additional display \$124 000
    - 4e) Other—refurbishment 9<sup>th</sup> Division Memorial, El Alamein \$82 000
    - 4f) Other—miscellaneous \$48 000

\*Australian contribution is reduced as the Office of Australian War Graves operates as an agent of the Commonwealth War Graves Commission in Australia, Norfolk Island, Papua New Guinea and the Solomon Islands. On the Commission's behalf, the Office of Australian War Graves maintains war cemeteries, associated memorials and individual war graves in these countries.
8. See question 7.

**Question 48**

**Outcome Output Group 6 (Corporate)**  
**Topic: Office of Australian War Graves**

**Senator Hurley** (written question on notice)

1. On 4 August 2005, the Minister was quoted in *The Age* stating she 'would advertise the position of Director of the Office of Australia War Graves after losing confidence in the ability of Gary Beck'. Could you explain the process involved in replacing the existing Director and at what stage is the Minister at with interviewing new candidates and finalising a new appointee?
2. Have any formal complaints been made against the Director, Gary Beck or any formal warnings been given to the Director in relation to his work from the Department or the Minister or the Minister's Office?

**Answer:**

1. The position of Director of War Graves is a statutory appointment provided for in the *War Graves Act 1980*. Chapter 6 of the *Cabinet Handbook* covers the appointment process and the issues that should be considered by Ministers with respect to statutory appointments.

The term of appointment of Air Vice Marshal Gary Beck AO (Retd) expires on 18 January 2006. The Department of Veterans' Affairs engaged executive search company Hansen and Searson to assist in identifying suitable candidates for the position. The position was advertised in *The Weekend Australian* and *The Canberra Times* on 20 August 2005. The claims of all candidates were carefully considered and the Minister for Veterans' Affairs, in accordance with the requirements of the *Cabinet Handbook*, has sought the approval of the Prime Minister or, at his discretion, Cabinet to an appointment to the position of Director of War Graves. Executive Council approval of the appointment is required. An announcement will be made following Executive Council approval.

The Minister has approved the appointment of an acting Director until the statutory appointee takes up the position, expected to be in early 2006.

2. No.

**Question 49**

**Outcome 1 (Compensation)**  
**Topic: Best and TIP funding**

**Senator Hurley** (written question on notice)

1. What is the total funding provided for the TIP and BEST programs over the last 4 years?
2. What organisations were provided with TIP and BEST funding over the past 4 years and what was the amount of that funding and what was the date they received that funding?



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3. What are the forward projections of funding for TIP and BEST for the next 4 years?

**Answer:**

1. **BEST** funding \$8.532m.

**TIP** funding \$2.863m.

2. The date organisations received their BEST grant was dependent on the date the grant recipient's signed grant agreement was returned to the relevant State Office BEST staff to enable payment finalisation. The date organisations received their BEST funds varies.

In 2004–05, a Supplementary Funding Round was conducted to enable ESOs to access funding of \$1.7m made available as an election commitment. This amount will also be available in three subsequent financial years.

<b>Organisation Name</b>	<b>Cost</b>
<b>2001–02 BEST Grants</b>	
Bega RSL Sub-Branch (Far South Coast Ex-Service Pensions Support Centre)	\$3 862.00
Wollongong RSL Sub-Branch (Illawarra Veterans Entitlements Service)	\$1 711.00
Huskinson RSL Sub-Branch, St Georges Basin RSL Sub-Branch, VVA Jervis Bay Sub-Branch and Nowra Legacy	\$5 086.00
Bathurst RSL Sub-Branch, Bathurst Branch of Sydney Legacy, Bathurst Vietnam Veterans Association	\$1 376.00
RSL (NSW) Welfare and Benevolent Fund	\$143 833.00
Vietnam Veterans' Association National Council NSW Branch Inc	\$23 860.00
VVAA Far North Coast Sub-Branch	\$10 789.00
Sydney Legacy Appeals Fund	\$105 609.00
ACT Kindred Organisations Committee	\$877.00
Blue Mountains Vietnam Veterans and Associated Forces Inc	\$601.20
City of Albury RSL	\$1 754.00
VVAA Dubbo and Far West Region Sub-Branch	\$3 246.00
Great Lakes Vietnam Veterans Association	\$6 436.00
The Legacy Club of Canberra	\$1 456.00
Coffs Harbour RSL Sub-Branch	\$2 242.00
RSL ACT Branch	\$3 498.10
VVAA Illawarra Sub-Branch	\$1 754.00
Woy Woy Ettalong Hardy's Bay RSL Sub-Branch	\$1 376.00
Forster Tuncurry Legacy	\$1 376.00
Tamworth RSL Sub-Branch	\$2 056.00
South West Rocks RSL Sub-Branch	\$2 902.00

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<b>Organisation Name</b>	<b>Cost</b>
VVF ACT	\$6 884.00
VVFA Gosford City Sub-Branch	\$350.00
Coffs Harbour Legacy Welfare Fund	\$2 956.00
Glenn Innes RSL Sub-Branch	\$1 456.00
VVAA Hastings/Manning/ Macleay Sub branch	\$1 376.00
Ashford RSL Sub-Branch	\$1 376.00
Woolgoolga RSL Sub-Branch	\$2 350.00
<b>QLD</b> Central Queensland Veterans' Support Centre	\$17 866.00
Moreton District Ex-Service Support Group	\$48 226.00
RSL Pine Rivers (ESO Support Centre)	\$7 052.00
RSL Southport Sub-branch	\$3 790.00
RSL Queensland Branch	\$67 500.00
Bundaberg ESO Support Centre	\$46 134.00
Vietnam Veterans' Federation (Qld)	\$10 440.00
Mackay District Branch RSL	\$14 243.00
Gaythorne/Samford RSL Ex-service Support Centre	\$20 844.00
RSL Far Northern District ESO Centre	\$26 955.00
Gold Coast Veterans' Support Centre	\$8 461.00
Regular Defence Force Welfare Assoc. QLD	\$3 730.00
Dalby RSLA Memorial Club Incorporated	\$2 242.00
Vietnam Logistical Support Veterans' Association	\$6 398.00
Mackay RSL & Legacy	\$350.00
Brisbane Legacy	\$44 264.00
Murgon ESO Support Centre	\$2 376.00
Veterans' Support & Advocacy Service Australia Inc. - Brisbane	\$10 376.00
Veterans' Support & Advocacy Service Australia Inc. - Jimboomba	\$2 206.00
Charters Towers RSL Sub Branch	\$2 350.00
Kedron Wavell RSL Sub-Branch	\$1 456.00
Maryborough Legacy Club Inc.	\$4 000.00
Veterans' Support & Advocacy Service Australia Inc. - Ipswich	\$2 211.00
Everyman's Welfare Service Ltd	\$1 456.00
R&SL Hervey Bay Sub-Branch	\$7 500.00
Veterans' Support & Advocacy Service Australia Inc. - Warwick	\$1 876.00
Vietnam Veterans Association of Australia Sunshine Coast Sub Branch	\$601.20
Vietnam Veterans Association of Australia Townsville Sub Branch	\$2 538.00
Gold Coast Legacy Club Inc.	\$2 537.00
RSL Roma Sub Branch	\$2 882.00
RSL Mareeba Sub Branch	\$2 006.00

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Organisation Name	Cost
Cairns Legacy	\$1 586.00
Gladstone Legacy	\$1 376.00
Mt Isa RSL Sub Branch	\$1 376.00
RSL Coorparoo Sub Branch	\$1 826.00
Incapacitated Servicemen & Women's Assoc	\$1 826.00
R&SL Ayr Sub Branch	\$775.00
RSL Thuringowa Sub Branch	\$1 456.00
<b>VICTORIA</b> Hume Veterans' Information Centre	\$6 616.00
Bass Coast Veterans' and Dependants Welfare Centre	\$12 668.00
Gippsland Veterans' Welfare Centre and 6 Outposts	\$33 982.00
Ballarat Veterans' Support Group Inc	\$30 968.00
Bayside Regional Centre including outpost at Frankston	\$3 354.00
South East Regional Veterans' Welfare Centre	\$23 161.00
Southern Peninsula Veterans' Centre & Outpost	\$36 995.00
Western Suburbs Veterans & Services Centre & VVAA	\$60 025.00
Goulburn Valley Veteran Services including Outpost at Benalla	\$4 383.00
South West Veterans' Centre	\$2 372.00
Swan Hill Veterans' Information Centre	\$23 582.00
West Gippsland Veterans' Welfare Centre	\$3 582.00
Sunraysia Regional Veterans' Centre	\$16 132.00
Central Victorian Veterans' Support Centre	\$34 304.00
Geelong Regional Veterans Welfare Centre	\$7 272.00
Mitchell Veterans' Centre	\$4 031.00
Inner Metropolitan Veterans Service Support Centre	\$65 629.00
Regular Defence Force Welfare Association Victoria	\$1 393.00
Vietnam Veterans' Federation Victoria	\$3 092.00
Melbourne Legacy	\$8 050.00
Ex RAAF MTD Inc Association Vic	\$2 315.00
<b>STH AUST</b> Legacy Club of Adelaide Incorporated	\$34 534.00
Vietnam Veterans' Federation of South Australia	\$3 646.00
RAAF Association Mitcham Branch Inc.	\$6 000.00
ANZAC Remembrance Appeal - 1965 Trust Fund Inc. c/- Returned & Services League of Australia (SA Branch) Inc.	\$62 312.00
Vietnam Veterans Association of Australia (SA Branch) Inc.	\$4 802.00
Korea & South East Asia Forces Association of Australia -SA	\$2 456.00
South-East Veterans' Information Centre	\$1 456.00
Totally & Permanently Incapacitated Association of	\$1 754.00

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<b>Organisation Name</b>	<b>Cost</b>
South Australia	
<b>WESTERN AUST</b> Perth Legacy (Incorporated)	\$53 937.00
Returned and Services League WA State Branch	\$44 806.00
Training & Information Program (WA Committee)	\$15 000.00
Mandurah RSL	\$21 104.00
Donnybrook RSL	\$6 349.00
Busselton RSL	\$3 868.00
Abany RSL	\$5 188.00
Geraldton RSL	\$1 456.00
Collie-Cardiff RSL	\$1 956.00
Rockingham City RSL	\$1 515.00
Aust. Navy in Vietnam Veterans Welfare Assoc.	\$424.80
The Services Assistance Program	\$2 000.00
<b>TASMANIA</b> Returned & Services League Tas, Vietnam Veterans' Association Tasmania and RAAF Association.	\$67 927.00
<b>2002–2003 BEST Grants</b>	
<b>NSW</b> Vietnam Veterans Association NSW Branch and KSEAFANSW Branch	\$149 890.00
Bega RSL Sub-Branch (Far South Coast Ex-Service Pensions Support Centre)	\$3 862.00
Wollongong RSL Sub-Branch (Illawarra Veterans Entitlements Service)	\$1 930.00
Huskisson RSL Sub-Branch, St Georges Basin RSL Sub-Branch, VVA Jervis Bay Sub-Branch and Nowra Legacy	\$4 378.00
RSL (NSW) Welfare and Benevolent Fund	\$143 806.00
Moruya RSL Sub-Branch	\$2 728.00
Vietnam Veterans' Association National Council NSW Branch Inc	\$27 575.00
Bathurst RSL Sub-Branch, Bathurst Branch of Sydney Legacy, Bathurst Vietnam Veterans Association	\$1 376.00
Mittagong RSL Sub-Branch (Southern Highlands Veterans' and Widows' Entitlements Service)	\$1 588.00
VVAA Far North Coast Sub-Branch	\$10 454.00
Sydney Legacy Appeals Fund	\$70 774.00
Naval Association of Australia Shoalhaven Sub- section (Bob Cronin Entitlements Advisory Centre)	\$1 588.00
Aboriginal and Torres Strait Islander Veterans Association NSW Branch	\$2 967.00
ACT Kindred Organisations Committee	\$1 079.00
Ballina RSL Sub-Branch	\$1 588.00

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Organisation Name	Cost
Alstonville RSL Sub-Branch	\$1 588.00
City of Albury RSL	\$1 754.00
VVAA Dubbo and Far West Region Sub-Branch	\$3 540.00
The Legacy Club of Canberra	\$1 456.00
VVAA Illawarra Sub-Branch	\$1 754.00
OZVETS	\$1 588.00
Great Lakes Vietnam Veterans Association	\$4 472.00
Coffs Harbour RSL Sub-Branch	\$1 885.00
Woy Woy Ettalong Hardy's Bay RSL Sub-Branch	\$1 376.00
Forster Tuncurry Legacy	\$1 376.00
Tamworth RSL Sub-Branch	\$2 376.00
South West Rocks RSL Sub-Branch	\$2 895.00
Cessnock RSL Sub-Branch	\$2 317.00
Wagga Wagga RSL Sub-Branch	\$2 574.00
VVF ACT	\$13 623.00
VVFA Gosford City Sub-Branch	\$1 926.00
Boolaroo-Speers Point RSL Sub-Branch	\$1 802.00
Coffs Harbour Legacy Welfare Fund	\$2 956.00
Glenn Innes RSL Sub-Branch	\$1 456.00
Woolgoolga RSL Sub-Branch	\$2 410.00
Ashford RSL Sub-Branch	\$1 376.00
Blue Mountains Vietnam Veterans and Associated Forces Inc	\$2 876.00
Central Coast and Hunter Valley Vietnam Forces Association Inc.	\$1 621.00
VVAA Hastings/Manning/ Macleay Sub branch	\$1 731.00
Gosford RSL Sub Branch	\$968.00
<b>QLD</b> Vietnam Logistical Support Veterans' Association	\$7 457.00
RSL Queensland Branch	\$68 200.00
Central Queensland Veterans' Support Centre	\$17 882.00
Moreton District Ex-Service Support Group	\$48 242.00
RSL Pine Rivers (ESO Support Centre)	\$6 884.00
Gaythorne/Samford RSL Ex-service Support Centre	\$20 860.00
Regular Defence Force Welfare Assoc. QLD	\$3 867.00
RSL Redcliffe Sub-branch	\$2 094.00
Bundaberg ESO Support Centre	\$43 710.00
Brisbane Legacy	\$44 964.00
Far North Queensland Veteran & Ex-service Support Centre Inc	\$14 350.00
Mackay District Branch RSL	\$14 171.00
South Burnett ESO Support Centre	\$3 624.00
VVAA Southport & Districts	\$3 540.00
Vietnam Veterans' Federation (Qld)	\$10 656.00

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<b>Organisation Name</b>	<b>Cost</b>
RSL Dalby Sub-Branch	\$2 618.00
Mackay RSL & Legacy	\$4 000.00
Veterans' Support & Advocacy Service Australia Inc. - Brisbane	\$10 541.00
RSL Clifton	\$2 275.00
Gold Coast Veterans' Support Centre	\$9 417.00
Veterans' Support & Advocacy Service Australia Inc. - Jimboomba	\$2 206.00
R&SL Hervey Bay Sub-Branch	\$7 500.00
Kedron Wavell RSL Sub-Branch	\$1 456.00
Murgon ESO Support Centre	\$1 376.00
RSL Far Northern District Branch	\$3 032.00
Everyman's Welfare Service Ltd	\$1 621.00
Vietnam Veterans Association of Australia Townsville Sub Branch	\$3 408.00
Veterans' Support & Advocacy Service Australia Inc. - Ipswich	\$2 466.00
Veterans' Support & Advocacy Service Australia Inc. - Warwick	\$1 876.00
Cairns Legacy	\$2 106.00
RSL Coorparoo Sub Branch	\$1 754.00
Gold Coast Legacy Club Inc.	\$2 500.00
RSL Roma Sub Branch	\$2 362.00
Vietnam Veterans Association of Australia Sunshine Coast Sub Branch	\$2 815.00
Gladstone Legacy	\$1 376.00
Incapacitated Servicemen & Women's Association	\$1 991.00
Mt Isa RSL Sub Branch	\$1 026.00
RSL Ayr Sub Branch	\$775.00
RSL Thuringowa Sub Branch	\$1 456.00
Vietnam Veterans' Federation Townsville Sub Branch Inc.	\$750.00
The Naval Association of Australia, Qld Sect Inc. Advocacy	\$2 932.00
Warwick RSL Sub Branch	\$350.00
Laidley RSL Sub Branch	\$3 317.00
SA ANZAC Remembrance Appeal - 1965 Trust Fund Inc. c/- Returned & Services League of Australia (SA Branch) Inc.	\$45 513.00
Vietnam Veterans Association of Australia (SA Branch) Inc.	\$22 298.00
Vietnam Veterans' Federation of South Australia	\$3 646.00
Plympton-Glenelg RSL Sub-Branch	\$1 012.00
RAAF Association Mitcham Branch Inc.	\$7 439.00

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<b>Organisation Name</b>	<b>Cost</b>
Korea & South East Asia Forces Association of Australia -SA	\$2 456.00
Legacy Club of Adelaide Incorporated	\$27 181.00
Returned & Services League (Mt Gambier Sub Branch Club) Inc South-East Veterans' Information Centre	\$2 903.00
The Totally & Permanently Disabled Soldiers Association SA Branch Inc	\$2 109.00
<b>TASMANIA</b> Returned & Services League Tas, Vietnam Veterans' Association Tasmania, Naval Association and RAAF Association.	\$68 112.00
Hobart Legacy	\$1 017.00
<b>VICTORIA</b> Hume Veterans' Information Centre	\$2 797.00
Bass Coast Veterans' and Dependants Welfare Centre	\$13 160.00
Gippsland Veterans' Welfare Centre and seven outposts	\$35 315.00
Ballarat Veterans' Support Group Inc	\$30 968.00
Bayside Regional Centre	\$2 797.00
South East Regional Veterans' Welfare Centre	\$33 147.00
Southern Peninsula Veterans' Centre & Outpost	\$36 693.00
Western Suburbs Veterans & Services Centre & VVAA	\$60 025.00
Goulburn Valley Veteran Services including Outpost at Benalla	\$4 443.00
South West Veterans' Centre	\$2 372.00
Swan Hill Veterans' Information Centre	\$24 244.00
West Gippsland Veterans' Welfare Centre	\$3 025.00
Sunraysia Regional Veterans' Centre	\$20 282.00
Central Victorian Veterans' Support Centre	\$34 190.00
Geelong Regional Veterans Welfare Centre	\$7 636.00
Mitchell Veterans' Centre	\$3 733.00
Inner Metropolitan Veterans Service Support Centre	\$66 044.00
Yarra Valley Support Centre	\$1 367.00
Regular Defence Force Welfare Association Victoria	\$1 495.00
Vietnam Veterans' Federation Victoria	\$3 547.00
Melbourne Legacy	\$8 050.00
Ex RAAF MTD Inc Association Vic	\$2 314.00
<b>WESTERN AUST</b> Perth Legacy (Incorporated)	\$53 936.00
Returned and Services League WA State Branch	\$44 550.00
Training & Information Program (WA Committee)	\$28 000.00
Albany RSL Sub-branch	\$5 317.00
Mandurah RSL Sub-branch	\$21 855.00
Donnybrook RSL Sub-branch	\$2 901.00

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<b>Organisation Name</b>	<b>Cost</b>
Busselton RSL Sub-branch	\$3 429.00
City of Rockingham RSL Sub-branch	\$1 376.00
The Services Assistance Program	\$650.00
Aust. Navy in Vietnam Veterans Welfare Assoc.	\$200.00
Geraldton RSL Sub-branch	\$1 456.00
Collie-Cardiff RSL Sub-branch	\$1 956.00
<b>2003-2004 BEST Grants</b>	
<b>NSW RSL (NSW) Welfare &amp; Benevolent Fund</b>	\$137 550.00
Huskisson RSL Sub Branch	\$1 885.00
IVES (Albion Park RSL Sub-Branch)	\$5 844.00
Far South Coast Ex-Service Pensions & Support Centre (Bega RSL Sub-Branch)	\$2 200.00
VVA National Council NSW Branch Inc	\$38 598.00
Bathurst: RSL Sub-Branch, Branch of Legacy, & VVA - Bathurst RSL Sub-Branch	\$350.00
Southern Highlands Veterans' Entitlements Service (Mittagong, Bowral & Moss Vale RSLs, Berrima Legacy & Nat. Servicemen's Assoc. of Aust. Southern Highlands Sub-Branch) – Mittagong RSL Sub-Branch	\$1 488.00
VVA NSW Branch Inc	\$146 150.00
The Legacy Club of Armidale, Armidale VVA, Armidale Ex-Service Women's Association & Armidale, Guyra, Uralla & Walcha RSL Sub-Branches - The Legacy Club of Armidale	\$15 392.00
VVAA Far North Coast Sub-Branch	\$9 870.00
Sydney Legacy Appeals Fund	\$81 885.00
Bob Cronin Entitlements Advisory Centre (Naval Association of Shoalhaven Sub-Section)	\$1 938.00
ACT Kindred Organisations Committee	\$1 100.00
Aboriginal & Torres Strait Islander Veterans Association NSW Branch	\$2 797.00
VVAA Dubbo & Far West Region Sub-Branch	\$3 035.00
Ballina RSL Sub-Branch	\$6 727.00
Alstonville RSL Sub-Branch	\$1 538.00
City of Penrith RSL Sub-Branch	\$5 687.00
The Legacy Club of Canberra Inc	\$12 500.00
Returned & Services League of Australia ACT Branch	\$1 922.00
City of Queanbeyan RSL Sub-Branch (OZVETS)	\$1 588.00
Moruya RSL Sub-Branch	\$2 023.00
Woy Woy Ettalong Hardys RSL Sub-Branch	\$3 742.00
Tamworth RSL Sub-Branch	\$12 500.00



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<b>Organisation Name</b>	<b>Cost</b>
Milton Ulladulla RSL Sub-Branch	\$3 194.00
VVF Gosford City Sub-Branch	\$3 871.00
Forster Tuncurry Legacy	\$350.00
Coffs Harbour RSL Sub-Branch	\$1 885.00
Cessnock RSL Sub-Branch	\$1 447.00
City of Albury RSL Sub-Branch	\$350.00
VVF ACT Branch	\$15 122.00
VVAA Hastings/Manning/Macleay Sub-Branch	\$3 189.00
Woolgoolga RSL Sub-Branch	\$428.00
Wagga Wagga RSL Sub-Branch	\$2 373.00
Incapacitated Servicemen & Women's Association Of Australia Cootamundra Branch	\$2 408.00
VVAA Illawarra Sub-Branch	\$300.00
Glen Innes RSL Sub-Branch	\$350.00
Coffs Harbour Legacy Welfare Fund	\$12 800.00
VVAA South West Slopes Sub-Branch	\$3 194.00
Norfolk Island RSL Sub-Branch	\$3 742.00
VVAA Great Lakes Sub-Branch	\$2 510.00
Central Coast & Hunter Valley Vietnam Forces Inc	\$203.00
Ashford RSL Sub-Branch	\$350.00
Gilgandra RSL SubBranch	\$800.00
Gosford RSL Sub-Branch	\$350.00
<b>QLD</b> Central Queensland Veterans' Support Centre	\$13 500.00
Armed Services Assistance Centre Australia	\$11 634.00
RSL Pine Rivers (ESO Support Centre)	\$6 600.00
RSL Redcliffe Sub-Branch	\$1 588.00
Brisbane Legacy	\$43 200.00
Bundaberg ESO Support Centre	\$39 383.00
Moreton District Ex-Service Support Group	\$46 000.00
Gaythorne/Samford RSL Ex-service Support Centre	\$19 402.00
RSL Queensland Branch	\$65 500.00
VVAA Gympie Branch	\$3 514.00
Regular Defence Force Welfare Assoc. QLD	\$3 038.00
Vietnam Veterans' Federation (Qld)	\$10 000.00
VVAA Southport & Districts	\$4 402.00
South Burnett ESO Support Centre	\$5 861.00
RSL Far Northern District Branch	\$1 657.00
Far North Queensland Veteran and Ex-Support Centre Inc	\$14 000.00
Mackay District Branch RSL	\$11 309.00
Legacy Club of Maryborough Inc.	\$4 350.00
RSL Toowoomba	\$6 913.00
Veterans' Support & Advocacy Service Australia Inc. - Brisbane	\$9 500.00

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<b>Organisation Name</b>	<b>Cost</b>
Gold Coast Veterans' Support Centre	\$9 031.00
RSL Caboolture/Morayfield	\$4 000.00
RSL Dalby Sub-Branch	\$1 885.00
Vietnam Veterans' Association of Australia Townsville Sub Branch	\$350.00
Kedron Wavell RSL Sub-Branch	\$350.00
Rockhampton & Central Qld Legacy	\$1 945.00
Vietnam Veterans Association of Australia Sunshine Coast Sub Branch	\$1 238.00
RSL Laidley Sub-Branch	\$3 992.00
Everyman's Welfare Service Ltd	\$3 189.00
Veterans' Support & Advocacy Service Australia Inc. - Jimboomba	\$1 599.00
R&SL Hervey Bay Sub-Branch	\$7 500.00
Gladstone Legacy	\$400.00
RSL Roma Sub Branch	\$950.00
RSL Ayr Sub Branch	\$366.00
Veterans' Support & Advocacy Service Australia Inc. - Warwick	\$750.00
RSL Beaudesert	\$2 844.00
RSL Sandgate Sub-Branch Inc	\$2 354.00
Gold Coast Legacy Club Inc.	\$2 500.00
RSL Warwick Sub-Branch	\$750.00
RSL Charters Towers	\$1 000.00
Mackay Legacy Inc	\$1 000.00
Veterans' Support & Advocacy Service Australia Inc. - Ipswich	\$2 080.00
VVF Lockyer/Brisbane Valley Sub-Branch	\$500.00
RSL Yeppoon Sub-Branch	\$1 000.00
RSL Thuringowa Sub Branch	\$350.00
Incapacitated Servicemen & Women's Assoc	\$758.00
<b>STH AUST</b> Vietnam Veterans Association of Australia (SA Branch) Inc	\$37 332.00
Returned & Services League of Australia (SA Branch) Inc	\$50 555.00
Korea South East Asia Forces Association of Australia SA Branch	\$229.00
Korea South East Asia Forces Association of Australia SA Branch	\$4 455.00
Royal Australian Air Force Association Mitcham Branch Inc	\$9 238.00
Vietnam & War Veterans S.A. Inc	\$6 746.00
Legacy Club of Adelaide Inc	\$36 956.00
Vietnam Veterans Federation of Australia (SA	\$1 516.00

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<b>Organisation Name</b>	<b>Cost</b>
Branch) Inc	
Vietnam Veterans Federation of Australia (SA Branch) Inc	\$9 917.00
Returned & Services League (Mount Gambier Sub-Branch & Memorail Club ) inc - sponsoring South-East Veterans' Information Centre	\$4 981.00
The Totally & Permanently Disabled Soldiers Association SA Branch Inc	\$758.00
<b>TASMANIA</b> Returned & Services League Tas, Vietnam Veterans' Association Tasmania, Naval Association and RAAF Association.	\$61 825.00
Hobart Legacy	\$2 577.00
<b>VICTORIA</b> Hume Veterans' Information Centre	\$5 340.00
Bass Coast Veterans' and Dependants Welfare Centre	\$15 165.00
Gippsland Veterans' Welfare Centre and seven outposts	\$79 150.00
Ballarat Veterans' Support Group Inc	\$32 190.00
Bayside Regional Centre	\$350.00
South East Regional Veterans' Welfare Centre	\$30 797.00
Southern Peninsula Veterans' Centre & Outpost	\$37 102.00
Western Suburbs Veterans & Services Centre & VVAA	\$19 948.00
Goulburn Valley Veteran Services	\$1 350.00
South West Veterans' Centre	\$350.00
Swan Hill Veterans' Information Centre	\$25 441.00
West Gippsland Veterans' Welfare Centre	\$1 003.00
Sunraysia Regional Veterans' Centre	\$21 621.00
Central Victorian Veterans' Support Centre	\$40 800.00
Geelong Regional Veterans Welfare Centre	\$34 650.00
Mitchell Veterans' Centre	\$3 055.00
Melbourne Veterans' and Services Support Centre	\$63 350.00
Yarra Valley Support Centre	\$1 367.00
Kyabram Veterans' Support Centre	\$4 289.00
Regular Defence Force Welfare Association Victoria	\$1 450.00
Vietnam Veterans' Federation Victoria	\$350.00
Melbourne Legacy	\$8 050.00
Ex RAAF MTD Inc Association Vic	\$1 885.00
<b>WESTERN AUST</b> Perth Legacy (Incorporated)	\$55 425.00
Returned and Services League WA State Branch	\$45 450.00
Regular Defence Forces Welfare Association (WA Branch)	\$7 974.00
Albany RSL Sub-branch	\$2 948.00
Mandurah RSL Sub-branch	\$18 150.00

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<b>Organisation Name</b>	<b>Cost</b>
Donnybrook RSL Sub-branch	\$7 359.00
Busselton RSL Sub-branch	\$2 350.00
City of Rockingham RSL Sub-branch	\$950.00
The Services Assistance Program	\$4 600.00
Aust. Navy in Vietnam Veterans Welfare Assoc.	\$3 245.00
Geraldton RSL Sub-branch	\$850.00
Collie-Cardiff RSL Sub-branch	\$850.00
Port Kennedy RSL Sub-branch	\$4 237.00
Dongara RSL Sub-branch	\$4 237.00
Vietnam Veterans Association of Australia Esperance Sub-Branch	\$1 900.00
<b>2004-2005 BEST Grants</b>	
The Legacy Club of Canberra Inc	\$15 350.00
Forster Tuncurry Legacy	\$350.00
Coffs Harbour Legacy Welfare Fund	\$4 400.00
RSL (NSW) Welfare & Benevolent Institution	\$147 350.00
Huskisson RSL Sub-Branch	\$5 300.00
Far South Coast Ex-Service Pensions and Support Centre (Bega RSL)	\$2 650.00
Southern Highlands Veterans Entitlement Service (Mittagong RSL)	\$750.00
Armidale RSL Sub Branch	\$10 000.00
Moruya RSL Sub-Branch	\$2 000.00
City of Queanbeyan RSL Sub-Branch	\$400.00
The Returned & Services League of Australia ACT Branch	\$1 245.00
Terrigal Wamberal RSL Sub-Branch	\$3 650.00
Bathurst RSL Sub-Branch	\$2 350.00
Ballina RSL Sub-Branch	\$1 822.00
Wagga Wagga RSL Sub-Branch	\$350.00
Alstonville RSL Sub-Branch	\$300.00
Tamworth RSL Sub-Branch	\$15 000.00
Coffs Harbour RSL Sub-Branch	\$2 500.00
Cessnock RSL Sub-Branch	\$300.00
Narooma RSL Sub-Branch	\$3 650.00
Glen Innes RSL Sub-Branch	\$350.00
Woolgoolga RSL Sub-Branch	\$2 150.00
Brunswick Heads/Billinudgel RSL Sub-Branch	\$3 650.00
Norfolk Island RSL Sub-Branch	\$1 000.00
Harrington Crowdy Head RSL Sub-Branch	\$3 564.00
Gosford RSL Sub-Branch	\$350.00
Bowraville RSL Sub Branch	\$3 650.00
Maclean RSL Sub Branch	\$579.00

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<b>Organisation Name</b>	<b>Cost</b>
ACT Kindred Organisations Committee	\$4 930.00
Aboriginal and Torres Strait Islander Veterans Association	\$1 350.00
Incapacitated Servicemen & Women's Association, Cootamundra Branch	\$3 163.00
Central Coast and Hunter Valley Forces Inc	\$350.00
Blue Mountains Vietnam Veterans and Associated Forces Inc	\$2 800.00
Vietnam Veterans Association National Council NSW Branch Inc	\$82 250.00
Vietnam Veterans Association NSW Branch Inc	\$140 850.00
Vietnam Veterans Association of Australia Far North Coast Sub-Branch	\$14 850.00
Vietnam Veterans Association of Australia Gosford Sub-Branch	\$2 795.00
Vietnam Veterans Association of Australia Hastings/Manning/Macleay Sub-Branch	\$7 980.00
Vietnam Veterans Federation ACT Branch	\$17 000.00
<b>QLD</b> Brisbane Legacy	\$46 922.00
Legacy Club of Maryborough	\$5 318.00
Gold Coast Legacy Club Inc	\$3 000.00
Rockhampton & Central Qld Legacy	\$318.00
Gladstone Legacy	\$350.00
Regular Defence Force Welfare Association, Queensland	\$2 813.00
RSL Queensland Branch	\$66 800.00
Sherwood/Indooroopilly RSL	\$7 500.00
R&SL Pine Rivers Ex-Service Organisation Support Centre	\$10 955.00
R&SL Redcliffe Sub-Branch	\$7 318.00
R&SL Emu Park Sub-Branch Inc	\$8 540.00
R&SL Mackay District Branch	\$7 364.00
R&SL Toowoomba	\$2 000.00
Gaythorne/Samford R&SL Ex-Service Support Centre	\$18 954.00
R&SL Laidley Sub-Branch	\$1 500.00
R&SL Caboolture/Morayfield Branch	\$8 000.00
R&SL Warwick Sub-Branch	\$3 400.00
R&SL Tweed Heads & Coolangatta Sub-Branch	\$3 500.00
R&SL Roma Sub-Branch	\$1 636.00
R&SL Bribie Island Sub-Branch Inc	\$1 818.00
R&SL Cardwell Sub-Branch	\$3 850.00
R&SL Beaudesert	\$1 386.00
R&SL St George	\$3 400.00

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<b>Organisation Name</b>	<b>Cost</b>
R&SL Charters Towers	\$1 082.00
R&SL Hervey Bay Sub-Branch	\$5 000.00
R&SL Surfers Paradise	\$2 500.00
Moreton District Ex-Service Support Group	\$40 318.00
South Burnett ESO Support Centre	\$3 000.00
Bundaberg Ex-Service Organisation Support Centre	\$29 695.00
Armed Services Assistance Centre Australia	\$12 500.00
Gold Coast Veterans' Support Service Australia Inc	\$7 296.00
Far North Queensland Veteran & Ex-Service Support Centre	\$15 658.00
Veterans' Support & Advocacy Service Australia Inc	\$12 136.00
Veterans Support & Advocacy Warwick	\$1 250.00
Veterans' Support & Advocacy Service Australia Inc Jimboomba	\$3 318.00
Everyman's Welfare Service Ltd	\$1 245.00
Naval Association of Australia Queensland Sect Inc	\$800.00
Veterans' Support & Advocacy Ipswich	\$750.00
Incapacitated Servicemen & Women's Association	\$500.00
Vietnam Veterans Association of Australia Hervey Bay City Branch	\$4 582.00
Vietnam Veterans Association of Australia Gympie Branch	\$2 000.00
Vietnam Veterans Association of Australia Townsville Sub-Branch	\$3 000.00
Vietnam Veterans Association of Australia Sunshine Coast Sub-Branch Inc	\$350.00
Vietnam Veterans Association of Australia Cooloola Coast Sub-Branch Inc	\$2 318.00
Vietnam Veterans' Association of Australia Southport & Districts	\$2 000.00
Central Queensland Veterans' Support Centre	\$14 280.00
Vietnam Veterans' Federation Queensland	\$11 000.00
Vietnam Veterans' Federation Townsville Sub-Branch Inc	\$3 790.00
Vietnam Veterans Federation Lockyer/Brisbane Valley Sub-Branch	\$2 500.00
SA Legacy Club of Adelaide Inc	\$43 752.00
Returned & Services League South Australian Branch Inc	\$51 563.00
R&SL Mount Gambier Sub-Branch	\$5 515.00
Vietnam & War Veterans South Australia Inc	\$4 850.00
Royal Australian Air Force Association Mitcham Branch Inc	\$12 050.00
Korea South East Asia Forces Association of	\$7 550.00

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<b>Organisation Name</b>	<b>Cost</b>
Australia Sth Australian Branch	
Vietnam Veterans' Association of Australia South Australian Branch Inc	\$34 900.00
Vietnam Veterans Federation of Australia South Australian Branch Inc	\$5 100.00
<b>TASMANIA</b> Joint Venture Committee - BEST Program Tasmania	\$57 200.00
Hobart Legacy	\$2 450.00
<b>WESTERN AUST</b> Perth Legacy Inc	\$55 500.00
Regular Defence Forces Welfare Association WA Branch	\$1 000.00
RSL Western Australia State Branch	\$55 500.00
Albany RSL Sub-Branch	\$1 000.00
City of Mandurah RSL Sub-Branch	\$17 400.00
Donnybrook RSL Sub-Branch	\$6 010.00
Busselton RSL Sub-Branch	\$1 350.00
Osborne Park RSL Sub-Branch	\$4 112.00
Geraldton City RSL Sub-Branch	\$1 000.00
City of Rockingham R&SL Sub-Branch	\$1 000.00
Collie-Cardiff R&SL Sub-Branch	\$5 100.00
Wanneroo-Joondalup RSL Sub-Branch	\$440.00
Narrogin RSL	\$3 650.00
Kalgoorlie RSL Sub-Branch	\$4 192.00
The Royal Australian Regiment Association (WA Branch)	\$4 300.00
Vietnam Logistics Support Association	\$4 300.00
WA Veterans Support Group & LINC's	\$2 000.00
<b>VICTORIA</b> Melbourne Legacy	\$9 950.00
Regular Defence Force Welfare Association Victoria	\$350.00
Morwell RSL Welfare & Pension Centre	\$3 250.00
Hume Veterans' Information Centre	\$350.00
Bass Coast Veterans' & Dependants Welfare Centre	\$25 739.00
Gippsland Veterans' Welfare Centre	\$77 750.00
Ballarat Veterans' Support Group Inc	\$32 350.00
Bayside Regional Centre	\$2 750.00
South East Regional Veterans' Welfare Centre	\$32 550.00
Southern Peninsula Veterans' Centre	\$30 700.00
Western Suburbs Veterans & Service Centre	\$18 910.00
Goulburn Valley Veteran Services	\$350.00
South West Veterans' Centre	\$743.00
Swan Hill Veterans' Information Centre	\$21 734.00
West Gippsland Veterans' Welfare Centre	\$350.00
Sunraysia Regional Veterans' Centre	\$21 450.00

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<b>Organisation Name</b>	<b>Cost</b>
Central Victorian Veterans' Support Centre	\$36 700.00
Geelong Regional Veterans Welfare Centre	\$32 700.00
Mitchell Veterans' Centre	\$350.00
Melbourne Veterans' & Services Centre	\$63 350.00
Yarra Valley Support Centre	\$350.00
Kyabram Veterans' Support Centre	\$350.00
Ex RAAF MTD Inc Association Victoria	\$350.00
Vietnam Veterans' Federation Victoria	\$350.00
<b>2004–2005 supplementary funding round BEST grants</b>	
NSW Aboriginal and Torres Strait Islander Veterans Association	\$3 200.00
Illawarra Veterans Entitlement Service	\$1 432.00
Integrated Service People's Association of Australia Inc	\$7 332.38
ACT Kindred Organisations Committee	\$1 220.00
Sydney Legacy Appeals Fund	\$15 307.58
The Legacy Club of Canberra Inc	\$4 298.65
Lismore Legacy Appeal Fund	\$6 993.45
Coffs Harbour Legacy Welfare Fund	\$6 387.61
Far South Coast Ex-Service Pensions and Support Centre (Bega RSL)	\$4 700.00
Southern Highlands Veterans Entitlement Service (Mittagong RSL)	\$2 851.00
Armidale RSL Sub Branch	\$11 310.00
Moruya RSL Sub Branch	\$2 390.00
City of Queanbeyan RSL Sub-Branch	\$4 600.00
RSL ACT Branch	\$1 425.00
Terrigal Wamberal RSL Sub Branch	\$4 200.00
Alstonville RSL Sub-Branch	\$2 700.00
Bathurst RSL Sub-Branch	\$3 042.00
Ballina RSL Sub-Branch	\$4 488.00
Tamworth RSL Sub-Branch	\$31 614.00
Coffs Harbour RSL Sub-Branch	\$10 063.00
Morrisset-Dora Creek RSL Sub-Branch	\$15 680.00
Glen Innes RSL Sub-Branch	\$5 190.00
Narooma RSL Sub-Branch	\$4 815.00
Guyra RSL Sub-Branch	\$5 790.00
Woolgoolga RSL Sub-Branch	\$2 917.00
Brunswick Heads/Billinudgel RSL Sub-Branch	\$2 679.00
Maclean RSL Sub-Branch	\$5 052.80
Merriwa RSL Sub-Branch	\$6 330.00
Combined Services RSL Sub-Branch	\$6 620.00



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<b>Organisation Name</b>	<b>Cost</b>
Bowraville RSL Sub-Branch	\$3 745.00
Blue Mountains Vietnam Veterans & Associated Forces Inc	\$11 450.00
Vietnam Veterans Association National Council NSW Branch Inc	\$71 290.00
Vietnam Veterans Association of Australia Far North Coast Sub-Branch	\$25 735.00
Vietnam Veterans Association NSW Branch Inc	\$28 734.14
Vietnam Veterans' Association of Australia Gosford City Sub-Branch	\$4 950.00
VVAA Hastings/Manning/Macleay Sub-Branch	\$6 544.00
Vietnam Veterans' Federation ACT Branch	\$14 163.00
<b>QLD</b> Armed Services Assistance Centre Inc.	\$29 450.00
Bundaberg ESO Support Centre	\$33 565.60
Far North Queensland Veteran & Ex-Service Support Centre	\$15 164.75
South Burnett ESO Support Centre	\$12 526.00
Moreton District Ex-Service Support Group	\$10 450.00
Everyman's Welfare Service Ltd	\$4 850.00
Incapacitated Servicemen and Women's Association Brisbane Legacy	\$7 829.50
Legacy Club of Maryborough	\$39 864.77
Legacy Club of Maryborough	\$8 468.00
Gold Coast Legacy Club Inc	\$18 702.30
Rockhampton and Central Queensland Legacy Fund Inc	\$2 900.00
Naval Association of Australia Qld Sect Inc.	\$3 398.00
Regular Defence Force Welfare Assoc. QLD Branch Inc	\$9 690.00
RSL Queensland Branch	\$16 097.50
RSL Pine Rivers ESO Support Centre	\$16 422.00
Currumbin-Palm Beach RSL Veterans' Support Centre	\$8 783.60
RSL Redcliffe Sub-Branch	\$7 992.50
RSL Sherwood/Indooroopilly Sub-Branch	\$14 563.00
RSL Emu Park Sub-Branch Inc.	\$4 255.00
RSL Laidley Sub-Branch	\$5 500.00
Mackay District Branch RSL	\$21 493.50
Gaythorne/Samford RSL Ex-Service Support Centre	\$10 022.55
RSL Toowoomba	\$4 800.00
RSL Bribie Island Sub Branch Inc	\$4 548.00
Beaudesert RSL Sub Branch	\$7 065.75
Lowood RSL Sub Branch	\$18 600.00
Maroochydore RSL Sub Branch	\$7 060.00
Nerang RSL	\$5 630.00

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Organisation Name	Cost
South Eastern District RSL	\$9 228.00
Gayndah RSL Sub Branch	\$6 555.00
Roma RSL Sub Branch	\$2 800.00
Tweed Heads and Coolangatta RSL Sub Branch	\$1 425.00
Warwick RSL Sub Branch	\$3 020.00
Charters Towers RSL Sub Branch	\$3 274.00
Hervey Bay RSL Sub Branch	\$9 640.00
Sandgate RSL Sub Branch	\$3 385.00
Boonah RSL Sub Branch	\$3 484.00
Jandowoe RSL Sub Branch	\$6 677.00
Airlie Beach/Whitsunday RSL Sub Branch	\$5 630.00
Tiaro RSL Sub Branch	\$6 235.00
St George RSL Sub Branch	\$4 405.00
Surfers Paradise RSL Sub Branch	\$15 750.00
Veterans Support and Advocacy Warwick	\$6 230.00
Veterans' Support and Advocacy Service Australia Inc	\$37 497.00
Veterans' Support and Advocacy Service Australia Inc Jimboomba Sun Branch	\$12 500.00
Veterans' Support and Advocacy Ipswich	\$11 140.00
Central Queensland Veterans' Support Centre	\$5 525.00
VVAA (Qld Branch) Hervey Bay City Inc.	\$9 336.00
VVAA Southport & Districts	\$2 400.00
VVAA Gympie Branch	\$2 075.00
VVAA Sunshine Coast	\$13 997.50
Vietnam Veterans' Association of Australia Cooloola Coast Sub-Branch Inc	\$2 530.00
Vietnam Veterans' Federation QLD Branch Inc.	\$18 525.00
Vietnam Veterans' Federation Townsville Sub Branch	\$8 956.75
Vietnam Veterans' Federation Lockyer/Brisbane Valley Sub Branch	\$4 372.00
Vietnam Veterans' Federation Rockhampton	\$7 935.00
<b>SOUTH AUST</b> Legacy Club of Adelaide Inc	\$11 803.10
Returned & Services League of Australia (SA Branch) Inc	\$7 010.00
RSL Glenelg Memorial Sub-Branch Inc	\$19 890.05
Vietnam and War Veteran's SA Inc	\$9 255.00
Vietnam Veteran's Association of Australia SA Branch Inc	\$33 447.00
Vietnam Veteran's Federation of Australia SA Branch	\$13 913.00
<b>TASMANIA BEST</b> Joint Venture	\$24 850.00
Hobart Legacy	\$16 790.00

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Organisation Name	Cost
Launceston Legacy Inc	\$12 075.00
<b>VICTORIA</b> Australian Peacekeepers and Peacemakers Veterans' Association Inc.	\$26 965.00
Ex RAAF MTD Inc Association Victoria	\$3 250.00
Melbourne Legacy	\$13 796.00
Regular Defence Force Welfare Association Victoria	\$10 448.00
Vietnam Veterans' Federation Victoria	\$14 148.00
Leongatha & Districts Veterans' Welfare Centre	\$20 470.00
Bass Coast Veterans' & Dependants Welfare Centre	\$7 800.00
Gippsland Veterans' Welfare Centre	\$66 969.70
Goulburn Valley Veteran Services	\$7 050.00
Heidelberg Repatriation Veterans' Centre	\$26 110.00
Hume Veterans' Information Centre	\$24 246.25
Melbourne Veterans' & Services Centre	\$14 325.30
Mitchell Veterans' Centre	\$6 191.00
South West Veterans' Centre	\$3 200.00
Southern Peninsula Veterans' Centre	\$25 211.00
Sunraysia Regional Veterans' Centre	\$12 728.00
Swan Hill Veterans' Information Centre	\$12 969.00
Ballarat Veterans' Support Group Inc	\$12 931.70
Central Victorian Veterans' Support Centre	\$20 495.50
South East Regional Veterans' Welfare Centre	\$6 734.40
West Gippsland Veterans' Welfare Centre	\$8 550.00
Geelong Regional Veterans Welfare Centre	\$29 993.80
Western Suburbs Veterans & Service Centre	\$14 845.00
Yarra Valley Support Centre	\$15 209.00
Bayside Regional Centre	\$5 895.00
Torquay RSL Sub Branch	\$13 255.00
Morwell RSL Welfare & Pension Centre	\$5 975.00
<b>WESTERN AUST</b> Aboriginal Torres Strait Island Veterans and Service Association WA	\$7 975.00
Perth Legacy	\$4 575.00
Regular Defence Forces Welfare Association (WA Branch)	\$2 000.00
Royal Australian Regiment Association WA Branch	\$2 705.00
Royal Australian Signals Association of WA	\$6 425.00
Armadale RSL Sub-Branch	\$5 705.00
Mandurah RSL Sub-Branch	\$9 800.00
Busselton RSL Sub-Branch	\$7 840.00
City of Rockingham RSL Sub-Branch	\$3 200.00
Wanneroo-Joondalup RSL Sub-Branch	\$5 215.00
Collie-Cardiff RSL Sub-Branch	\$2 428.00
Bicton-Palmyra RSL Sub-Branch	\$13 060.00
Applecross RSL Sub-Branch	\$5 120.00

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<b>Organisation Name</b>	<b>Cost</b>
Yanchep/Two Rocks RSL	\$5 613.00
Totally & Partially Disabled Veterans of WA	\$6 225.00
WA Veterans' Support Group & LINC's	\$2 650.00

**TIP** funding is provided to State TIP Committees to develop and deliver training to Pension and Welfare Officers in all regions of the States.

There is no specific allocation to any one organisation as training courses are open to members of all ex-service organisations and veterans. Funds provided through State TIP Committees are for TIP programs to meet the costs of venue hire, travel and accommodation, materials and equipment in the various training locations.

3. Projected **BEST** funding for the next four years is as follows:

- \$3.547m in 2005–06;
- \$3.547m in 2006–07;
- \$3.547m in 2007–08; and
- \$1.848m in 2008–09.

Funding estimates for **TIP** programs over the next four years are:

- \$1.103m in 2005–06;
- \$1.120m in 2006–07;
- \$1.200m in 2007–08; and
- \$0.800m in 2008–09.

## **Question 50**

### **Outcome Output Group 6 (Corporate)**

#### **Topic: Departmental publications/Advertising**

**Senator Hurley** (written question on notice)

1. Can the Department provide a current list of each community information publication it publishes in English and in other languages as at the current date?
2. For each publication, how many were published in 2004–05?
3. By outcome and by year, how much did the department spend on advertising over the past 4 year?

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**Answer:**  
 1 & 2

<b>Pub No.</b>	<b>Title</b>	<b>Printed 04-05</b>
P001	Planning Ahead Kit (P063; P068; P640; D8729; D8730)	5000
P036	OAWG Services Brochure	
P045	Guide To Australian Memorials Western Front	5000
P051	How to find and keep that Job	7000
P055	The Australian Memorial Park, Fromelles	5000
P063	Planning Ahead Booklet	
P068	Planning Ahead Checklist	
P078	Lodging a claim for a disability pension	
P079	Hellfire Pass Memorial brochure - English	30000
P079C	Hellfire Pass Memorial brochure - Thai	
P079D	Hellfire Pass Memorial brochure - Dutch	10000
P079J	Hellfire Pass Memorial brochure - Japanese	4000
P097	DSHI Summary of Cover	15000
P00113	Memories and Memorabilia	
P00114	Valuing Our Veterans' Booklet	
P00116	Driving Tour kit Villers-Brettonneux to Le Hamel	
P00119	Beaucoup Australians ICI	
P00125	War Cemeteries within Australia	
P0129	Do you disagree with our decision	20000
P00135	War Cemeteries and Memorials in PNG & Indonesian Region	
P0136	DSHI Statement of Conditions	10000
P00143	Adelaide River War Cemetery	
P00145	Vic Garden of Remembrance Brochure	
P00146	WA Garden of Remembrance Brochure	
P00147	SA Garden of Remembrance Brochure	
P00148	QLD Garden of Remembrance Brochure	
P00149	NSW Garden of Remembrance Brochure	
P0150	Tas Garden of Remembrance Brochure	2000
P00165	Morbidity of Vietnam Veterans	
P169	HomeFront brochure	10000
P237	Helpful HomeFront Hints booklet (reprint new text)	
P0278	Memorial Brochure	10000
P0303	Anzac Commemorative Site Gallipoli	20000
P00327	Nominal Roll of Australian Veterans of the Korean War	
P355	Working With Younger Veterans' (Suicide)	
P356	Health Review Booklet	
P358	Veterans' At Risk (poster)	
P359	Veterans' At Risk (help card)	
P360	Home Care Question & Answer sheets	
P370	Long Tan A3 poster	1000
P371	Long Tan brochure	2000

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<b>Pub No.</b>	<b>Title</b>	<b>Printed 04-05</b>
P381	Enjoying your Home for Longer	
P384	Out in the Cold	
P389	Eat Well For Life booklet	
P408	Anzac Day 2001 Education Kit Folder	
P409	Anzac Day 2001 Teachers Activities Booklet	
P414	CWGC Information Sheet: The Gallipoli Peninsula	
P415	Imperial War Graves Commission: Their Name Liveth	
P421	DSHI Insurance - Cover plus the Care poster - A3	
P422	DSHI Insurance - Cover plus the Care poster - A1	
P423	DSHI Insurance - Cover plus the Care - Folder	
P424	DSHI Insurance - Home Maintenance Tips	
P426	Australians at War Flier	
P427	Veterans' at Risk - Yesterday's Hero - Info Card	
P428	Mens Health Peer Education Brochure	
P429	Mens Health Peer Education A4 insert	
P441	A great risk in a good cause	
P00445	You and Your Prostate	2000
P454	Mens Peer Education Project A3 Poster	
P455	Mens Peer Education Project A2 Poster	
P456	Defence Links brochure	
P458	Alcohol Project Briefing Paper	
P459	Repatriation Handbook	
P461	Home Maintenance Helpline brochure	
P467	Housing for Life	
P0471	Homefront Contact Label	1200
P477	North Beach Gallipoli 1915 Commemorating ANZAC	
P478	VVCS Services Brochure	6000
P479	VVCS Clients Rights and Responsibilities brochure	6000
P480	VVCS Health Heart for Vietnam Veterans brochure	6000
P481	VVCS Sons and Daughters of Vietnam Veterans brochure	6000
P482	You and Your Pension	40000
P503	VVCS Sons & Daughters postcard	
P513	Choose Health! Strategic Plan booklet	
P531	DSHI - First Aid Kit (promotional)	
P535	Atomic Nominal Roll	
P538	Make Moving Easier	
P547	Choose health! Promotional items	
P549	VVCS Sons & Daughters A4 poster	
P550	DSHI - Home Support Brochure	
P568	You and Your prostate - booklet audio tape	
P596	Singapore Mission - History Booklet	
P600	"Older Smarter Fitter" (DVA-AIS joint production)	
P605	Living with Dementia	
P606	Discharge Planning Resource Kit	

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<b>Pub No.</b>	<b>Title</b>	<b>Printed 04-05</b>
P606a	Discharge Planning Resource Kit - Ring Binders	
P606b	Discharge Planning Resource Kit - Dividers	
P606c	Discharge Planning Resource Kit - Text pages	
P606d	Discharge Planning Resource Kit - Posters	
P606e	Discharge Planning Resource Kit - Booklet	
P607	Sandakan Memorial Park brochure - revised April 2002	
P623	Back to Basics booklet	
P624	Valuing our veterans brochure for STUDENTS	
P638	So, You're going into Hospital brochure	100000
P661	Veterans Health	
P665	Hellfire Pass Donations flyer	
P00666	Hellfire Pass Memorial Walking Trail (English)	
P00666a	Hellfire Pass Memorial Walking Trail (Thai)	
P673	DSHI Home Contents Insurance Policy booklet	
P679	RAAF Art Book	
P701	Crisis Information Kit (contains P698, P699, P700)	
P702	POW History Book	
P704	Gold Card Question & Answer Sheet	
P711	NT Garden of Remembrance brochure	
P714	Vietnam booklet	
P717	Defusing Distress booklet 1 (Challenging Behaviours)	
P718	Defusing Distress booklet 2 (Challenging Behaviours)	
P0719	Ministerial Condolence Letter	500
P00726	Saluting their Service A2 Poster	
P00730	VVCS Sons & Daughters Information Folder	
P738	DSHII Privacy brochure	
P739	Kokoda Commemorative Anniversary Book	
P740	VVCS Sons & Daughters Information Pack	
P741	Guidelines for the STS Grants Program	
P745	Veterans' Home Care Guidelines	1000
P751	HomeFront Assessment Letter	
P765	Sandakan Memorial Park Interpretive brochure (English/Malay)	
P00767	Papua New Guinea 60th Anniversary Booklet - Isurava	
P769	Keeping you safe in the riders seat - motorised scooters	30000
P771	Motorised Scooters brochure	
P775	Review of Veterans' Entitlements report	
P806	Milne Bay Commemorative Book	
P807	Battle of Beach Heads Commemorative Book	
P807	Battle of Beach Heads Commemorative Book	
P818	Primary Schools Education Resource Activity Book	
P820	El Alamein Commemorative Book	
P827	Papua New Guinea 60th Anniversary Booklet - Milne Bay and Popondetta	

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<b>Pub No.</b>	<b>Title</b>	<b>Printed 04-05</b>
P841	Carers booklet	50000
P844	PNG Mission Album	
P846	Alcohol Management project kit Covering Letter	
P847	Alcohol Management project "Right Mix" DL broch.	35000
P848	Alcohol Management project "Right Mix" A2 poster.	
P849	Alcohol Management project "Facts and Furphies"	
P850	Alcohol Management project Presentation Folder	
P851	Alcohol Management project P/ship Agreement certificate	
P852	Alcohol Management project "Handy Hints for Functions"	
P853	Alcohol Management project "10 tips for Healthy Drinking"	5000
P854	Alcohol Management project "Change Your Mix" flip diary	5000
P855	Alcohol Management project partners booklet	
P858	Alcohol Management Project - Kit order form	
P865	Alcohol Management project Partnership Agreement flyer	
P869	Strongyloides	
P884	Burma-Thailand Railway	
P887	Project Asist - brochure	5000
P897	Cooking for one or two brochure	1000
P909	Wau Book	
P0910	Commemorative Website Poster	25000
P928	Changing the Mix - Kit	
P929	RAAF in the Pacific	3000
P930	Right Mix—Standard Drinks Measurement Glasses	3979
P933	VVCS Sons & Daughters book	10000
P942	Australian War Memorial London	
P0943	Commemorative Website Flyer	25000
P957	Falls Prevention booklet	
P967	Working the Web (Ed Resource -P1006- 2004 Guide Book)	
P972	Mens Health Peer Education Facilitator Manual - revised	
P993	Health—Your Rights and Obligations	1000
P999	VVCS Counselling Services for Peacekeepers, Peacemakers and your families	
P1001	Choose Health Be Active book	
P1010	"Australian Wartime History" A Guide to Commem Resources	
P1012	Promotional Flyer for "Working the Web"	
P1020	RPBS Quick Tips flyer	5000
P1022	AWM Education Section - Great Stories	
P1027	RAN in the Pacific	3000
P1028	New Britain (working title only)	
P1032	Sandakan Memorial Park Donation brochure (English/Malay)	15000
P1046	Annual Report 2003-2004	
P1050	Journal of the Office of Australian War Graves 2003	1200
P1053	Your Lives Your Needs	4000
P1058	Remembrance Day Poster	20000



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<b>Pub No.</b>	<b>Title</b>	<b>Printed 04-05</b>
P1059	Repatriation Medical Fee Schedule	16000
P1069	Sleeping Problems Fact card	5000
P1071	DVA Calendar	44000
P1074	Remembrance Day booklet "Web Quest"	36000
P1079	Bougainville	
P1091	Data Matching Report	700
P1092	DSHII Contents Estimation Guide	
P1096	Australian National Memorial Villers-Bretonneux	10000
P1097	10 Years of TIP booklet	
P1102	Donation Brochure	
P1104	Gout Fact Card	50000
P1108	Right Mix - Alcohol Practice Guidelines	7000
P1110	Operation Click: Anzac to Kokoda - Education Resource	25050
P01111	Local Medical Officer Fee Fact Sheet	16000
P1113a	Anzac Day 2005 Schools Awards brochure	50000
P1113b	Valuing Our Veterans brochure/booklet	20000
P1113c	2005 Education Program	12000
P1114	Australian War Memorial London	20000
P1117	Anzac Day Posters	8000
P1121	Markham-Ramu Valleys	3000
P1122	Lae-Finschhafen Huon Peninsula	3000
P1123	Graduate Recruitment Brochure	350
P1125	DVA At a Glance Sheets	
P1125A	At a Glance - Gold Card	1000
P1125B	At a Glance - Honouring their Service	2000
P1125C	At a Glance - Benefits for T&PI Pension	1000
P1125D	At a Glance - Eligibility Criteria to T&PI	1000
P1125E	At a Glance - Lodging a claim for compensation	1000
P1125F	At a Glance - Information for War Widows	1000
P1125G	At a Glance - Commemorations	1000
P1125H	At a Glance - Veterans' Affairs Program and Services	1000
P1125I	At a Glance - Office of Australian War Graves	1000
P1125J	At a Glance - Pathways to a quality lifestyle	1000
P1125K	At a Glance - Veterans	1000
P1130	Education Program Survey	12000
P1141	Hellfire Pass Audio Guide (English/Dutch/Thai)	20000
P1145	VE Day History Book	3000
P1160	Borneo History Book	3000
P01172	DVA calendar 2006	
P01179	North Queensland Garden of Remembrance brochure	
P01188	Victory in the Pacific	
P01198	Making a Compensation Claim SHOAMP brochure	
P01199	SHOAMP Health Care Scheme brochure	
P01201	Korean Vets Nominal Roll flyer	

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<b>Pub No.</b>	<b>Title</b>	<b>Printed 04-05</b>
P01204	Remembrance Day Poster 2005	
P01214	DSHII Renewal Notice - INSERT	
P01215	ProgramAsist Kit	
P01224	Veterans Mates - Helping Veterans Use their Medicine	
P01232	Adding Life to your Years Cookbook	
D716	PSA Complementary Medicines fact card	
PSC015	PSA Fact Card Anxiety	5000
PSC016	PSA Fact Card Depression	5000
PSC017	PSA Fact Card Post Traumatic Stress Disorder	5000
PSC005	PSA Fact Card Wise use of Medicines	5000
PSC008	Medilist and Health Records	50000
PSC004	PSA Fact Card Preventing Falls Fact Sheet	5000

- 3 The Department reports on its advertising spending in Appendix E of its annual report. The information provided in the Annual Reports have been split by outcomes and provided below. In accordance with section 311A of the *Commonwealth Electoral Act 1918*, items under \$1,500 are not reported. To provide the details for items under \$1,500 for the period requested would require a substantial diversion of resources.

Reported spending in 2001-02 by outcome totalled.

Outcome 1 – \$89,174

Outcome 2 – \$38,203

Outcome 3 – nil

Outcome 4 – nil

Outcome 5 – nil

An additional \$85,570 was spent on recruitment and tenders advertising.

Reported spending in 2002-03 by outcome totalled.

Outcome 1 – \$31,529

Outcome 2 – \$34,492

Outcome 3 – \$23,544

Outcome 4 – \$2,835

Outcome 5 – nil

An additional \$424,441 was spent on recruitment and tenders advertising.

Reported spending in 2003-04 by outcome totalled.

Outcome 1 – \$9,865

Outcome 2 – nil

Outcome 3 – nil

Outcome 4 – \$3,365

Outcome 5 – nil

An additional \$227,090 was spent on recruitment and tenders advertising.

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Reported spending in 2004-05 by outcome totalled.

Outcome 1 – \$9,245

Outcome 2 – nil

Outcome 3 – \$4,624

Outcome 4 – nil

Outcome 5 – nil

An additional \$223,824 was spent on recruitment and tenders advertising.

**Question 51**

**Outcome Output Group 6 (Corporate)**

**Topic: People with disabilities**

**Senator Hurley** (written question on notice)

1. How many people with disabilities were employed by DVA in 2004-05?
2. What was that as a percentage of people employed by DVA?
3. What were the numbers and percentages of people with disabilities employed by DVA by year for the last 10 years?

**Answer:**

1. Employees are not required to provide DVA with information on their disabilities. Employees are asked to provide information voluntarily about whether they have a disability as part of data collection for the APS Employee Database maintained by the APS Commission, however there is no general definition for disability in this context. As at 30 June 2005, 68 DVA employees had identified that they had a disability.
2. 2.6%
3. At 30 June each year, the number (and percentage) of employees who had voluntarily identified as having a disability was:

2005	68	(2.6%)
2004	73	(2.8%)
2003	79	(3.1%)
2002	83	(3.3%)
2001	94	(3.9%)
2000	104	(4.2%)
1999	124	(5.0%)
1998	138	(5.7%)
1997	Not available	
1996	Not available	

**Question 52**

**Outcome: Output Group 6 (Corporate)**

**Topic: Veterans satisfaction survey**

**Senator Hurley** (written question on notice)

1. Could the results of both the quantitative and qualitative phases of the Veterans Satisfaction survey for 2003-2004 and 2004-2005 be provided?

**Answer:**

The results of the quantitative and qualitative phases of the Veterans' Satisfaction Survey are combined into a final report for each cycle of the survey. Separate reports are not available for each phase of the survey cycle.

In 2003–04 the following surveys were conducted:

- The qualitative phase of the June 2003 survey (*cycle 6*) was completed with focus groups conducted in Adelaide, Brisbane and Mildura. *The report is attached.*
- The quantitative and qualitative phases of the December 2003 survey (*cycle 7*) were completed with focus groups conducted in Townsville, Sydney and Melbourne. *The report is attached.*
- The quantitative phase of the May 2004 survey (cycle 8) was conducted in the 2003–2004 financial year.

In 2004–05 the following surveys were conducted:

- The qualitative phase of the May 2004 survey (*cycle 8*) was completed with focus groups conducted in Perth, Hobart and Mildura. *The report is attached* for both the quantitative and qualitative surveys.
- The quantitative phase of the November 2004 (*cycle 9*) survey was completed. A qualitative phase was not conducted for this cycle of the survey. *The report is attached.*

**Question 53**

**Outcome: 1 (Compensation)**

**Topic: TMS**

**Senator Hurley** (written question on notice)

1. How many personnel were assisted by the Transition Management Service in 2004–05?
2. What amount was spent on average per person?
3. What services were provided to them?

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**Answer:**

1. A total of 746 personnel were assisted by the TMS in 2004–05.
2. The Department of Veterans' Affairs was paid an average \$970 per person assisted. This is in addition to the assistance provided by the Department of Defence for such things as career transition training and outplacement counselling under the Career Transition Assistance Scheme.
3. Services provided include:
  - explaining the discharge process to members and highlight the decisions they will need to make;
  - advising a member of his/her possible entitlements and how to claim them;
  - preparing a 'Discharge Impact Statement' with the member which is provided to his/her Career Manager for consideration by the Military Review Board;
  - referring the member to the relevant areas in DVA to discuss compensation and rehabilitation issues;
  - referring the member to external or community providers for additional assistance;
  - encouraging the member to attend an ADF Transition Seminar;
  - preparing a transition action plan covering all actions required to make a smooth transition to civilian life; and
  - follow-up progress against the plan with the member.

**Question 54**

**Outcome: 1 (Compensation)**

**Topic: Records**

**Senator Hurley** (written question on notice)

What is the progress on the Defence/DVA investigation into the joint management of paper records?

**Answer:**

The Joint Agency Records Review project has been finalised and the Minister has signed off on the outcomes. The Department of Veterans Affairs and the Department of Defence are now progressing the recommendations.

**Question 55**

**Outcome: 2 (Health) and Outcome: 1 (Compensation)**

**Topic: Centre for Military and Veterans' Health**

**Senator Hurley** (written question on notice)

1. How much funding was provided by the Department to the Centre for Military and Veterans' Health?

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2. What research projects were undertaken by the centre in 2004-05?

**Answer:**

1. DVA's commitment is to contribute \$1,000,000 per annum for the operation of the CMVH over the ten year period of the Contract. These payments commenced in 2003-04 and will continue through to 2012-13. In addition, research done for DVA is on a fee for service basis. To this end, during 2004-05 a project on "*Research into Veteran Quality of Life, Health Care and Personal Attributes*" was completed for DVA at a cost of \$75 985.
2. Research projects undertaken by CMVH during 2004-05 are as follows:
  - "*Research into Veteran Quality of Life, Health Care and Personal Attributes*" as noted above (completed during 2004-05).
  - "*E-health scoping study*" scoping potential useful strategies for Defence and DVA (completed during 2004-05).
  - "*Deployed Health Surveillance Program*" pilot project (commenced during 2004-05 and continuing).
  - "*Oberon Class Submarine Occupational Hygiene Project*" (commenced during 2004-05 and continuing).
  - "*ADF Dental Risk Assessment and Management*" project (commenced during 2004-05 and continuing).

**Question 56**

**Outcome: Output Group 6 (Corporate)**

**Topic: Consultants**

**Senator Hurley** (written question on notice)

1. Please provide a table listing details of all consultancies for the 2004-05 financial year for the department and all associated agencies. Please include the following:
  - a. The costs for all completed consultancies, both budgeted and actual;
  - b. The costs for ongoing consultancies, both budgeted and for the current financial year;
  - c. The total costs for all consultancies, both the amount expended in the current financial year, and the total budgeted value of all consultancies running in the current financial year;
  - d. The nature and purpose of the consultancy;
  - e. The method by which the contract was let;
  - f. The name and details of the company and/or individual who is carrying out, or carried out, the contract.

**Answer:**

This information is publicly available in the DVA Annual Report. Please see Appendix D in the 2004-05 Annual Report, page 279.

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**Question 57**

**Outcome: All Outcomes**

**Topic: Tenders**

**Senator Hurley** (written question on notice)

1. What tenders were advertised by DVA in 2004–05?
2. What were they for?
3. How many tenders were accepted and by who?
4. What was the value of each tender?

**Answer:**

1. Tenders advertised in 2004–2005 is as follows:

<b>Tender advertised</b>	<b>What was the tender for?</b>	<b>How many tenders were accepted?</b>	<b>Who accepted the tender?</b>	<b>Value of tender</b>
Horticultural Maintenance	Wagga Wagga War Cemetery	1	Deputy Director Operations, Office of Australian War Graves	\$10 440
Horticultural Maintenance	Warwick War Cemetery	1	Deputy Director Operations, Office of Australian War Graves	\$14 655
Horticultural Maintenance	Cairns War Cemetery	1	Deputy Director Operations, Office of Australian War Graves	\$9 009
Horticultural Maintenance	Atherton War Cemetery	1	Deputy Director Operations, Office of Australian War Graves	\$15 048
Horticultural Maintenance	Albury War Cemetery	1	Deputy Director Operations, Office of Australian War Graves	\$30 740
Horticultural Maintenance	Greta War Cemetery	1	Senior Project Officer, Office of Australian War Graves	\$10 395
Civil Maintenance	Glenn Innes, Warwick and Toowoomba regions	1	Deputy Director Operations, Office of Australian War Graves	\$37 788

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<b>Tender advertised</b>	<b>What was the tender for?</b>	<b>How many tenders were accepted?</b>	<b>Who accepted the tender?</b>	<b>Value of tender</b>
Grave Construction	Western Australia	5	Deputy Director Operations, Office of Australian War Graves	\$2 200* \$15 000* \$2 600* \$8 000* \$180 000*
Assessment Agency Forum	Conference Planner	1	Branch Head (Aged & Community Care)	\$16 456
Telephone Console (Switchboard) Operators	Provision of operators for the central switchboard in the Tasmanian office for a three year period commencing 1 September 2005	1	Deputy Commissioner	\$150 000
Community Nursing	Community Nursing Advice	1	Deputy Commissioner	\$153 000
Pharmacy	Pharmacy Advice	1	Deputy Commissioner	\$35 000
Podiatry	Podiatry Advice	Nil	Nil	N/A
Mental Health	Mental Health Advice	Nil	Nil	N/A
Medical	Medical Advice	Nil	Nil	N/A
Compensation Medical Advisers	Compensation medical advice	8	Assistant Director – Compensation	\$174 755
Veteran Affairs Network Community Adviser	Co-ordinate the delivery of a range of Health information to the local Veteran community in the Townsville area	1	Assistant Director – Veteran Affairs Network & Income Support	\$120 000
Veteran Affairs Network Community Adviser	Co-ordinate the delivery of a range of Health information to the local Veteran community in the Tweed Heads area	1	Assistant Director – Veteran Affairs Network & Income Support	\$120 000
Veteran Affairs	Co-ordinate the delivery of a	Nil	N/A	N/A



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Answers to questions on notice from Department of Veterans' Affairs

<b>Tender advertised</b>	<b>What was the tender for?</b>	<b>How many tenders were accepted?</b>	<b>Who accepted the tender?</b>	<b>Value of tender</b>
Network Community Adviser	range of Health information to the local Veteran community in the Toowoomba area			
Project Management and Architectural Interior Design Services	Design services associated with the relocation of the Townsville VVCS Office	1	Assistant Director Corporate Support	\$35 420
Pre Retirement Seminar	Pre-Retirement Seminar	1	Human Resource Manager	\$500
Selection Panel Workshop	Selection Committee Training	1	Human Resource Manager	\$2 250
OH&S Training	OH&S training for staff and team leaders	1	Director Compensation and Veterans Services	\$21 000
Client service/Quality management Training	Provision of quality management and client service services to Corporate Support	1	Assistant Director Corporate Support	\$17 127
Printing, personalising and lodgement with Australia Post of bulk issues of Cards and advice letters	Printing, personalising and lodgement with Australia Post of bulk issues of Cards and advice letters	1	Branch Head Income Support	\$248 930
Mental Health Advisory Services	Provision of Mental Health advisory services	1	Director Veterans' Services WA State Office	\$31 000
Mental Health Advisory Services	Professional medical advisory services to assist DVA to deliver high quality programs for the benefit of	1	Director Veterans' Services WA State Office	\$69 600

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<b>Tender advertised</b>	<b>What was the tender for?</b>	<b>How many tenders were accepted?</b>	<b>Who accepted the tender?</b>	<b>Value of tender</b>
	veterans and other entitled persons.			
Mental Health Advisory Services	Professional medical advisory services to assist DVA to deliver high quality programs to veterans and other entitled persons.	1	Director Veterans' Services WA State Office	\$69 600
Mental Health Advisory Services	Professional advice on physiotherapy matters.	1	Director Veterans' Services WA State Office	\$16 100
Mental Health Advisory Services	Professional advice on physiotherapy matters.	1	Director Veterans' Services WA State Office	\$64 397
Mental Health Advisory Services	Professional advice on occupational therapy matters.	1	Director Veterans' Services WA State Office	\$80 496
Mental Health Advisory Services	Professional advice on podiatry matters.	1	Director Veterans' Services WA State Office	\$32 198
Mental Health Advisory Services	Provide professional advice on clinical nursing issues.	1	Marilyn West Director Veterans' Services WA State Office	\$80 496
Mental Health Advisory Services	Provide professional advice on dental issues.	1	Director Veterans' Services WA State Office	\$25 131
Cleaning for Victoria State Office	Cleaning for Victoria State Office (300 Latrobe St, Melbourne) and Portside Secondary Storage Facility (620 Lorimer St,	1	Director (Compensation & Resources)	\$225 000

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<b>Tender advertised</b>	<b>What was the tender for?</b>	<b>How many tenders were accepted?</b>	<b>Who accepted the tender?</b>	<b>Value of tender</b>
	Port Melbourne)			
Courier and File Services	Courier and File Services	1	Director (Compensation & Resources)	\$270 914
Provision of Medical, Pharmacy and Provider Education Advice	Provision of Medical, Pharmacy and Provider Education Advice	6	Director (Health & Community Services)	\$1 346 600 in total.
Health Adviser Services: Dental	Health Adviser Services: Dental	1	Manager (Health Services)	\$210 000
Health Adviser Services: Physiotherapy	Health Adviser Services: Physiotherapy	2	Manager (Health Services)	\$330 000 in total.
Health Adviser Services: Podiatry	Not known: Tender evaluation actioned in Victoria State Office, approval and contract action undertaken by NSW State Office.			
Day Clubs Adviser Services	Day Clubs Adviser Services	2	Director (Health & Community Services)	\$137 000 in total
Community Support Adviser Services	Community Support Adviser Services	1	Director (Health & Community Services)	\$61 000
Indoor Plant Hire	Hire of indoor plants in National Office for 2 years	1	Director, People Services Branch	Estimated \$46 800
Removalists	Office relocations in National Office for 2 years	1	Director, People Services Branch	Estimated value less than \$150 000
Graduate recruitment software	Software for on line recruitment of graduate employees	No tender has been accepted yet		The value of the tender has not been finalised.

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<b>Tender advertised</b>	<b>What was the tender for?</b>	<b>How many tenders were accepted?</b>	<b>Who accepted the tender?</b>	<b>Value of tender</b>
Financial services	Provision of specialised financial services and accountancy advice	A panel of four consulting firms was accepted	Branch Head Resources	The request for tender was not for a fixed amount of money, but for standing offers of rates for various levels of expertise/ personnel
ICT Contractor panel provider arrangements	Provision of information technology contract personnel through a panel supplier arrangement	A panel of 22 firms was accepted	Chief Information Officer	The process of finalising contracts is not yet complete and the value for the individual contracts has not yet been assessed. The contracts will be for three years, with an option to extend for one year. It is anticipated the total value of the panel provider arrangement will be in the order of \$6.5 million.
Compensation Medical Advisory Services	Provision of advisory services to assist DVA in a range of activities and to meet its commitment to providing high quality, cost effective services to entitled persons through the provision of quality clinical and professional advice and information to DVA.	6	Assistant Director (Compensation)	\$63 795.60 \$63 795.60 \$63 795.60 \$42 530.40 \$148 856.40 \$89 313.80

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<b>Tender advertised</b>	<b>What was the tender for?</b>	<b>How many tenders were accepted?</b>	<b>Who accepted the tender?</b>	<b>Value of tender</b>
Medical, Allied Health and Day Club Advisers	Provision of advisory services to DVA on medical and allied health issues and to meet its commitment to providing high quality, cost effective day club services to entitled persons through the provision of quality professional advice and information.	15	Director (Health)	\$111 000 \$264 400 \$74 234 \$55 767 \$570 000 \$528 000 \$315 000 \$100 000 \$100 000 \$100 000 \$50 000 \$47 340 \$64 008 \$27 838 \$8 050
Psychology Tenders	To provide Psychology Advisory Services to DVA.	3	Division Head – Health	Managed by NSWSO Jennifer Collins
Occupational Therapists (OT) Tenders.	To provide OT Advisory Services to DVA.	3	Division Head – Health	\$194 800 for each of the 3 Tenders
Podiatry Tenders.	To provide Podiatry Advisory Services to DVA.	1	Division Head – Health	\$30 991.40
Physiotherapy Tenders.	To provide Physiotherapy Advisory Services to DVA.	2	Division Head – Health	\$88 545.60 for each of the 2 Tenders
Speech Pathology Tenders.	To provide Speech Pathology Advisory Services to DVA.	1	Division Head – Health	\$17 708.90
Dietetic Tenders.	To provide Dietetic Advisory Services to DVA.	1	Division Head – Health	\$44 272.80
Social Workers Tenders.	To provide Social Work Advisory Services to DVA.	1	Division Head – Health	\$44 272.80

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<b>Tender advertised</b>	<b>What was the tender for?</b>	<b>How many tenders were accepted?</b>	<b>Who accepted the tender?</b>	<b>Value of tender</b>
Chiropractic Tenders.	To provide Chiropractic Advisory Services to DVA.	1	Division Head - Health	Managed by VSO (Bob Banko)
Dental Tenders	To provide Dental Advisory Services to DVA.	3	Division Head – Health	\$55 289.30 total for each of the 3 tenders
Community Nursing - Community Care & Support	To provide nursing advisory services to DVA.	3	Director Health & Corp Support	Only one tender used at a the total cost of the tender of \$134 860
Health Promotion Consultant.	Health Promotion Advisory Services to DVA	3	Director Health & Corp Support	\$20 166.67 \$20 166.67 \$20 166.67
VAPAC *Separate tender process to National Pharmaceutical Adviser Tender	Pharmaceutical Advisory Services, including on-call after hours service.	21	Director Health & Corp Support, QSO	\$314 421.12 each for the 21 tenders
Medical Advisers	To provide Medical Advisory Services to DVA	5	Director Health & Corp Services, QSO	\$98 780 each for the 5 tenders
Mental Health Adviser	To provide mental health advisory services to DVA	2	Division Head – Health	QSO - not yet commenced. Recruitment process not completed. Estimated value

\*These are estimated values as contracts are standing offers.  
 Note: These details apply to OAWG only.

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**Question 58**

**Outcome: Output Group 6 (Corporate)**

**Topic: Minister**

**Senator Hurley** (written question on notice)

1. Could a copy of all speeches and media releases given and issued by the current Minister to the current date be provided?
2. How many Ministerial correspondences were received in 2004–05 and what were the top 10 major issues?
3. What was the average turn around time for correspondence responses in 2004–05?
4. What was the cost to the department of providing media services to the Minister in 2004–05?
5. What was the annual cost over the past 5 years?
6. How many DVA support staff were provided to the Minister's office in 2004–05?

**Answer:**

1. All media releases issued by the Minister are available at:  
[http://minister.dva.gov.au/media\\_releases/index.htm](http://minister.dva.gov.au/media_releases/index.htm).  
Selected speeches given by the Minister are available at:  
<http://minister.dva.gov.au/speeches/index.htm>.
2. 5,272. The top 10 issues were: adequacy of dental fees; Military Compensation eligibility; seeking support or request for views from the Minister; adequacy of specialist fees; commemorative ceremonies and anniversaries; letters of support and appreciation for services and entitlements provided to veterans; Gold Card eligibility for World War II veterans without qualifying service; referrals to other portfolios; Total and Permanently Incapacitated (TPI) Pension Rate; and veterans transport entitlements and services.
3. 67 days
4. \$87,470
5. 2004–05 \$87,470  
2003–04 \$112,751.67  
2002–03 \$100,222.61f  
2001–02 \$236,545.05  
2000–01 \$162,594.91
6. One Departmental Liaison Officer was provided to the Minister's Office in 2004–05. A DVA Graduate Australian Public Service (GAPS) Program staff member was also deployed to the Minister's Office as a development placement.

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**Question 59**

**Outcome: Output Group 6 (Corporate) and Outcome 1 (Compensation)**

**Topic: Department**

**Senator Hurley** (written question on notice)

1. What were the outcomes of the DVA executive and senior management Strategic Planning Forum held in Melbourne on 5–7 April 2005?
2. What was the cost of the Forum?
3. Who attended?
4. Could a copy of the review of the Department's Balanced Score Card report, as mentioned on page 209 of the DVA 2004–2005 Annual Report, be provided?
5. What are the reasons for the dramatic increase in costs of FOI request to the Department from 2001–2002 to 2004–2005?

**Answer:**

1. The Forum:
  - acknowledged the economic and demographic changes impacting on DVA in the next 5–10 years;
  - reviewed the work of the Service Delivery Review Working Group;
  - endorsed, in principle, the 2005–06 Corporate Plan;
  - made a decision to reshape the Department's Balanced Scorecard to improve its usefulness as a management tool;
  - reached agreement on DVA's strategic directions, including maintenance of a senior presence in each State and a commitment to developing the concept of Centres of Excellence;
  - discussed the impact of the impending changes on the development of the new Enterprise Agreement;
  - endorsed the EMG as the key governance committee of the Department, with improvements to be made to its format and structure to ensure proper oversight of operations; and
  - obtained a commitment by managers for staff consultation throughout the period of change.
2. \$49,755.26 which includes accommodation, meals, conference facility and equipment hire, telephone and facsimile usage and incidentals.
3. DVA Executive and senior Managers and Chief of Staff, Minister's Office.
4. This is a complex internal report that would be more easily dealt with by a verbal briefing. A briefing can be arranged through the Office of the Minister for Veterans' Affairs.



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5. The costs of FOI request to the Department from 2001–2002 to 2004–2005 are laid out in the Department's current annual report as follows:

**Table 72: Freedom of Information (FOI) requests 2001–02 to 2004–05**

	2001–02	2002–03	2003–04	2004–05
Requests received	13 508	12 729	11 166	9 743
Average time taken to process (days)	18.8	16.2	17.3	17.3
Number refused in full or part	40	92	48	32
Percentage refused in full or part	0.30	0.72	0.43	0.33
Average cost per request	\$85	\$97.65	\$125.43	\$177.10

The increase in costs can be attributed to three factors, namely the declining number of FOI applications, the progressive increases in staff salary and the change in the way staff costs are computed.

*Declining number of FOI applications*

For the periods 2001–02 to 2002–03, 2002–03 to 2003–04 and 2003–04 to 2004–05, FOI requests received in DVA declined by 779, 1 563, and 1 423 respectively.

*Progressive increases in staff salary*

There have been progressive increases in staff salary on which the computation of costs is based. The percentage increases in staff salary were:

- 1 September 2000            3.0%
- 5 April 2002                4.5%
- 7 November 2002         2.0%
- 5 June 2003                3.0%
- 1 January 2004            4.0%
- 1 January 2005            4.0%

**Change in the way staff costs are computed**

Before the 2002–03 financial year, staff costs were computed based on the actual staff year devoted for FOI work multiplied by annual salary of staff at given levels. The total was then divided by the total number of FOI requests received. With effect from the 2002–03 financial year, staff costs have been computed based on the average salary of staff at various levels involved in FOI work. This change in the way staff costs are computed resulted in higher staff cost for the financial years 2002–03, 2003–04, and 2004–05.

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**Question 60**

**Outcome: Output Group 6 (Corporate)**

**Topic: AWA's**

**Senator Hurley** (written question on notice)

1. How many DVA employees are currently employed on AWA's?
2. What percentage is this of the entire DVA workforce?

**Answer:**

1. As at 30 September 2005, there were 844 DVA employees on AWAs.
2. 33%

**Question 61**

**Outcome: Output Group 6 (Corporate)**

**Topic: Theft in Department**

**Senator Hurley** (written question on notice)

1. How many thefts of departmental property occurred in 2004–05?
2. For each incident:
  - a) What was stolen in each instance?
  - b) What was the value of the stolen item/s?
  - c) Where was it stolen from?
  - d) Was anyone charged with the theft (specify if they were employed by the Department)?
  - e) Was anyone convicted of the theft (specify if they were employed by the Department)?
  - f) Were any of the items recovered?

**Answer:**

1. 5 thefts

2.

Incident	1	2	3	4	5
(a) What was stolen in each instance?	Petty Cash	Office & staff items (car keys, biros, security pass, door key, floppy disks and first aid supplies)	Portable Light projector	Laptop Computer and fuel cards	Mobile phone charger

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Incident	1	2	3	4	5
(b) What was the value of the stolen item(s)?	\$175	Unknown	\$5000	Laptop \$2,500 and nil value on fuel cards	\$15
(c) Where was it stolen from?	Warrnambool VAN office	Region Office, Darwin, NT	NSW State Office	Commonwealth Leased vehicle	Canberra Office
(d) Was anyone charged with the theft (specify if they were employed by the Department)?	No	Thief apprehended & charged (not a DVA employee)	No but police investigations are being pursued.	No	No
(e) Was anyone convicted of the theft (specify if they were employed by the Department)?	No	Not known	No	No	No
(f) Were any of the items recovered?	No	Yes, all items recovered	No	No	No

**Question 62**

**Outcome: Output Group 6 (Corporate)**  
**Topic: Unauthorised release of information**

**Senator Hurley** (written question on notice)

1. How many unauthorised release of information occurred within the Department or its agencies over the past 30 years?
2. For each incident:
  - a. What was the information released?
  - b. Who released the information?
  - c. Was anyone charged for releasing the information?
  - d. Was any DVA employee internally disciplined in any way?
  - e. Was anyone convicted for releasing the information?
3. Are all unauthorised releases of information immediately reported to the police or is there a selective process followed by DVA to determine if an unauthorised leak needs to be reported?

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4. Does DVA have to request an investigation from the police or do the police automatically instigate an investigation upon it being reported by the DVA?
5. What requirements exist in legislation that specifically requires the department to report the leaks to the police?
6. When a leak is discovered and is to be reported to the police, who in the department is required to make contact with the police? Do they have to inform the Minister of such action? And, does this contact require the Minister's approval?
7. Is the processes followed in DVA for dealing with leaks benchmarked against common APS procedures in other departments?
8. Is the Department aware of procedures for handling leaks in other departments, are they handled in a similar manner to DVA leaks or are they handled differently, if so how and why?
9. Has the Department of Prime Minister and Cabinet been consulted on any recent leaks in DVA?
10. Has any advice been provide to DVA by PM&C in relation to leaks in the last 2 years, if so, what was the nature of that advice?

**Answer:**

- (1) To answer to this question would require an unreasonable diversion of Department resources. However, in the past two years there has been one case relating to the release of confidential information.
- (2) For the one incident mentioned in (1) above:
  - (a) A draft response of the Government to the Clarke Review of Veterans' Entitlements
  - (b) A Department employee was convicted under the *Crimes Act 1914* of the unauthorised disclosure of the information referred to at 2(a) above.
  - (c) See 2(b) above
  - (d) No
  - (e) See 2(b) above
- (3) Any allegations of unauthorised release of information are carefully considered by the Department. The decision on whether the matter is referred to the Australian Federal Police (AFP) is made in accordance with the Commonwealth Fraud Control Guidelines.
- (4) Following a request by the Department, the matter of an investigation is a decision for the AFP.
- (5) The *Public Service Act 1999* provides a broad framework for agencies in relation to the unauthorised disclosure of information. The Department acts in accordance with that framework.
- (6) There is no single point of contact; an officer at the appropriate level would be the contact. No. No.

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- (7) No
- (8) No
- (9) and (10) The Department of the Prime Minister and Cabinet was advised of the incident referred to in (1) above and progress on the matter.

**Question 63**

**Outcome: Output Group 6 (Corporate)**  
**Topic: Department internal disciplinary measures**

**Senator Hurley** (written question on notice)

- 1. How many employees has the department previously suspended without pay?
- 2. What were the reasons?
- 3. What is the average length of time for such suspensions?

**Answer:**

- 1. In the period since 1 July 1998, only one employee has been suspended without pay. Information is not available for the period before 1 July 1998.
- 2. The employee has been charged under the Crimes Act 1914 and the case is still before the courts.
- 3. The employee has been suspended without pay since 7 October 2004.

**Question 64**

**Australian War Memorial**  
**Topic: Airfares**

**Senator Steve Fielding** (written question on notice)

- a. How much money has the portfolio spent on domestic airfares for each of the last three financial years?
- b. How much money has the portfolio spent on overseas airfares for each of the last three financial years?
- c. How much money has the portfolio spent on economy class domestic airfares for each of the last three financial years?
- d. How much money has the portfolio spent on business class domestic airfares for each of the last three financial years?
- e. How much has the portfolio spent on first class domestic airfares for each of the last three financial years?
- f. What would be the estimated financial year dollar saving if all public servants in the portfolio travelled economy class for flights of less than one and a half hours duration?

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**Answer:**

	2005–06 *	2004–05	2003–04	2002–03
a. Domestic Airfares	\$64,681.00	\$102,476.00	\$118,388.00	\$138,136.00
b. Overseas Airfares	\$55,933.00	\$90,931.00	\$23,606.00	\$45,878.00
c. Economy Class Airfares	\$62,952.36	\$97,382.45	\$112,614.65	\$130,931.93
d. Business Class Airfares	\$1,728.64	\$5,093.55	\$5,773.35	\$7,204.07
e. First Class Airfares	\$0.00	\$0.00	\$0.00	\$0.00
f. Savings if all AWM staff travelled economy class for flights of less than one and a half hours duration	\$612.22	\$1,844.27	\$1,366.38	\$1,452.70
* Year to date 29/11/05				

**Question 65**

**Australian War Memorial**

**Topic: Performance of information technology outsourcing arrangements**

**Senator Conroy** (written question on notice)

1. Please provide details of total departmental/organisational spending on Information and Communications Technology products and services during the last 12 months.
1. Please break down this spending by ICT function (eg communications, security, private network, websites).
3. Was this spending in line with budget forecasts for this 12 month period?
  - a. If not, please provide details of:
    - i. The extent that ICT spending exceeded budget forecasts for this 12 month period;
    - ii. Details of on specific ICT contracts which resulted in department/organisation spending in excess of budget forecasts for this 12 month period;
    - i. The reasons ICT spending exceeded budget forecasts for this 12 month period.
4. Please provide details of any ICT projects that have been commissioned by the Department/organisation during the past 12 months that have failed to meet designated project time frames (ie have failed to satisfy agreed milestones by agreed dates).
  - a. For such projects that were not completed on schedule, please provide details of:
    - i. The extent of any delay;
    - ii. The reasons these projects were not completed on time;
    - iii. Any contractual remedies sought by the Department/organisation as a result of these delays (eg penalty payments).

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5. Please provide details of any ICT projects delivered in the past 12 months that have materially failed to satisfy project specifications.
6. Please provide details of any ICT projects that were abandoned by the Department/organisation within the last 12 months before the delivery of all project specifications outlined at the time the project was commissioned.
  - a. For such abandoned projects, please provide details of:
    - i. Any contractual remedies sought by the Department as a result of the abandonment of these projects.
    - ii. Any costs of re-tendering the ICT project.

**Answer:**

The question is headed “Performance of information technology outsourcing arrangements”. It is not clear as to whether the questions are specific to outsourcing or are in fact more general. The role of outsourcing in the provision of the Memorial’s overall ICT services is relatively minor. Consequently the answers below are provided in the context of the whole environment.

1 and 2. Total AWM spending on Information and Communications Technology, by major ICT function:

	<b>2005/06*</b>	<b>2004/05</b>
Telecommunications costs	69,924	165,437
IT Support Services	56,593	203,704
Web Monitoring	417	5,319
Software Maintenance	64,919	131,551
Software Purchases	82,875	157,238
Software Support	28,002	48,132
IT Operating Lease Costs	165,848	469,741
Internet Charges	31,324	37,483
IT asset purchases	44,705	93,411
Employee expenses	383,113	691,012
Agency (contract) staff expenses	20,894	52,248
Equipment Maintenance	7,148	12,058
Storage	2,264	1,963
	<b>\$958,027</b>	<b>\$2,069,298</b>

\* Year to date to 29/11/05

3. Yes—all ICT expenditure was in line with budget forecasts.
4. None
5. None
6. None

**Question 66**

**Australian War Memorial**

**Topic: Order for departmental and agency contracts**

**Senator Andrew Murray** (written question on notice)

1. What guidance is provided to staff with responsibilities for contract negotiations specifically about the requirements of the Senate Order? If relevant guidance is not provided, please explain why this is the case.
2. What training and awareness sessions are provided, either in-house or through other training providers (e.g. DOFA, APS Commission or private firms) in respect of the Order? Please provide a list of the dates, the identity of the training providers and the content of the training that staff attended in 2005. If training and awareness sessions are not provided, please explain why this is the case.
3. Has the department/agency revised its procurement guidelines to incorporate the new Commonwealth Procurement Guidelines that took effect from 1 January 2005, particularly with respect to the confidentiality elements contained in those guidelines? If so, when did this occur and can a copy be provided? If not, what is the cause of the delay and when will the revision occur?
4. ANAO audits for the last three years have revealed a consistently low level of compliance across most agencies with DOFA confidentiality criteria (February 2003) for determining whether commercial information should be protected as confidential. The ANAO's latest report on the Order (No.11 2005–2006, September 2005) states that departments and agencies need to give higher priority with this important requirement of the Senate Order.
  - What specific measures have been or will be taken to address this problem, give it higher priority and raise compliance levels?
  - What guidance and training are provided to staff about the confidentiality criteria and the four tests employed to determine whether information should be protected?
  - What internal auditing or checking is performed to test compliance in this area? If none is performed, why not and is the agency considering the adoption of internal controls and checks?
5. What problems, if any, has the agency and/or relevant staff experienced in complying with the Senate Order? What is the nature and cause of any problems? What measures have been, or could be, adopted to address these concerns?

**Answer:**

As a *Commonwealth Authorities and Companies Act* agency, the Memorial is exempt from complying with the Standing Senate Order No 9 (Murray motion), which applies to *Financial Management and Accountability Act* agencies only.



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**Question 67**

**Australian War Memorial**

**Topic: AWM**

**Senator Annette Hurley** (written question on notice)

**Australian War Memorial**

1. What was the total amount of funding provided to the AWM in 2004–05?
2. What was the funding over the past 4 years?
3. What revenue did the memorial receive from its own commercial activities and from donations?
4. What is the progress on the renovation of the AWM's post World War II collection?
5. What is the estimated cost of the renovations?
6. When will they be completed?
7. How many visitors were received by the AWM in 2004–05 and how many came annually over the past 4 years?

**Answer:**

1. Total Government funding provided to the Australia War Memorial in 2004-05 was \$34,258,000.
2. The funding provided over the previous four years is as follows:

	Fundings
2003-04	\$34,400,000
2002-03	\$31,160,000
2001-02	\$30,517,000
2000-01	\$26,630,000

3. Revenue from Commercial Operations and Donations were:

	Commercial operations	Donations
2004-05	\$2,567,913	\$386,068
2003-04	\$2,522,391	\$696,096*
2002-03	\$2,140,786	\$299,373
2001-02	\$2,198,436	\$252,914
2000-01	\$2,180,757	\$228,067

\* includes funds raised for the Bomber Command Memorial.

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4. The redevelopment of the Post 1945 Conflicts galleries and Discovery Room is proceeding on schedule. The concept design process for the primary building works by Denton Corker Marshall is complete with design documentation beginning in January 2006.

Cunningham Martyn Design has been appointed as the exhibition designers for the Post 1945 Conflicts galleries and is working through concept designs for the spatial layouts of the new galleries and the major multimedia experiences.

Mothers Art has been appointed as the designers for the new Discovery Room. They are also completing their concept design for the five different interactive environments for children. These environments include an Iroquois helicopter that children can explore.

The Memorial is referring the project to the Parliamentary Standing Committee on Public Works in December 2005. It is expected that the public hearing will be held in February 2006.

5. The funding for the redevelopment of the Post 1945 Conflicts galleries is as follows:

Exhibitions and building works infrastructure	\$17.0 million
Salaries and other incidental costs	\$2.4 million
Long Tan experience	\$1.7 million *
Brisbane Bridge addition	\$1.4 million *
<b>TOTAL</b>	<b>22.5 million</b>

\* Please note that the Long Tan experience and Brisbane Bridge addition are both optional and are subject to external funding through sponsorship.

6. The new galleries will open in October 2007.

7.

	Number of visitors to the Memorial	Number of visitors to the Memorials travelling exhibitions	Number of visitors to the Memorial's website
2004-05	833,800	357,300	2,400,000
2003-04	846,000	339,700	2,100,000
2002-03	794,000	170,600	1,700,000
2001-02	933,200	149,400	1,400,000
2000-01	937,300	250,700	898,313