

**Senate Foreign Affairs, Defence and Trade Legislation Committee**

Additional estimates 2003–2004; February 2004

Answers to questions on notice from Department of Veterans' Affairs

**Question 32**

**Outcome 1(Compensation) Outcome 2 (Health)**

**Outcome 3 (War Graves, Commemorations) and Output Group 6**

Topic: Administered Programmes

Written Question on Notice

**Senator Mark Bishop asked:**

Could you provide a list of all administered programmes in DVA, including:

- A description of the programme;
- number of people directly receiving funds/assistance under the programme;
- a breakdown on those receiving funds/assistance under the programme by electorate;
- the policy objective of the programme;
- whether the programme is ongoing;
- the funding in each financial year of the forward estimates for the programme (with a breakdown of administered and departmental expenses), including:
- how much funding was allocated for the programme;
- how much is committed to the programme; and
- how much is unspent.
- indication of whether an evaluation of the programme effectiveness has been conducted:
- if so, when that evaluation occurred; and
- if so, the conclusion of that evaluation.

**Answer:**

Please see attached.

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### Programme Item: Papua New Guinea Pensions

Question Subject	Response
Programme Description	To provide funds for the payment of pensions and allowances to PNG indigenous inhabitants and their dependants under the <i>Papua New Guinea (Members Of The Forces Benefits) Act 1957</i>
No. of people directly receiving funds/assistance under the programme	11
No. of people receiving funds/assistance under the programme by <b>electorate</b>	No payments are made to addresses in Australian electorates
Programme's policy objective	Provide compensation to eligible persons under the legislation
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$76.
Programme Evaluation Effectiveness	<p>The provision of benefits provided by the Department of Veterans' Affairs has been the subject of review and external audit over many years. Published reviews and audits which include specific recommendations are:</p> <p><i>Independent Enquiry into the Repatriation System</i> by the Hon Mr Justice P B Toose CBE, June 1975.</p> <p><i>The Report of the Advisory Committee on Repatriation Legislation Review</i>, November 1983</p> <p><i>Study of Returned Servicewomen of the Second World War</i>, 1985</p> <p><i>The Veterans' Entitlements Act Monitoring Committee Reports</i> by the Hon P B Toose CBE QC, May 1988.</p> <p><i>Report on Inquiry into the Needs of Australian Mariners, Commonwealth and Allied Veterans and Allied Mariners</i> by Miss J McGirr, Deputy President of the Repatriation Commission, October 1989</p> <p><i>Audit Report No 8, 1992–93, Efficiency Audit, Department of Veterans' Affairs, Compensation pensions to veterans and war widows</i> by the Auditor-General, December 1992.</p> <p><i>A Fair Go: Report on Compensation for Veterans and War Widows</i> by Professor P Baume AO, March 1994.</p> <p><i>Auditor-General</i>, December 1994. (Auditor-General's Report No 15 of 1994-95)</p> <p><i>Auditor-General</i>, August 1996 (Auditor-General's Report No 3 of 1996-97)</p> <p><i>Review of the Repatriation Medical Authority and the Specialist Medical Review Council</i> by Professor D Pearce, October 1997</p> <p><i>Review of Service Entitlement Anomalies in Respect of South-East Asian Service 1955–1975</i>, Major General the Hon R F Mohr RFD EL RL, February 2000 (referred to as the Mohr Report)</p> <p><i>Report of the Review of Veterans' Entitlements</i>, The Hon John Clarke QC, Air Marshall Doug Riding AO DFC, Dr David Rosalky, January 2003.</p>

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### Programme Item: Disability pensions and allowances for veterans and their dependants

Question Subject	Response
Programme Description	Disability pensions and associated allowances for veterans and their dependants.
No. of people directly receiving funds/assistance under the programme	156,604 (Disability Pensioners only)
No. of people receiving funds/assistance under the programme by <b>electorate</b>	See Attachment
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$1,288,539.
Programme Evaluation Effectiveness	<p>The provision of benefits provided by the Department of Veterans' Affairs has been the subject of review and external audit over many years. Published reviews and audits which include specific recommendations are:</p> <p><i>Independent Enquiry into the Repatriation System</i> by the Hon Mr Justice P B Toose CBE, June 1975.</p> <p><i>The Report of the Advisory Committee on Repatriation Legislation Review</i>, November 1983</p> <p><i>Study of Returned Servicewomen of the Second World War</i>, 1985</p> <p><i>The Veterans' Entitlements Act Monitoring Committee Reports</i> by the Hon P B Toose CBE QC, May 1988.</p> <p><i>Report on Inquiry into the Needs of Australian Mariners, Commonwealth and Allied Veterans and Allied Mariners</i> by Miss J McGirr, Deputy President of the Repatriation Commission, October 1989</p> <p><i>Audit Report No 8, 1992–93, Efficiency Audit, Department of Veterans' Affairs, Compensation pensions to veterans and war widows</i> by the Auditor-General, December 1992.</p> <p><i>A Fair Go: Report on Compensation for Veterans and War Widows</i> by Professor P Baume AO, March 1994.</p> <p><i>Auditor-General</i>, December 1994. (Auditor-General's Report No 15 of 1994-95)</p> <p><i>Auditor-General</i>, August 1996 (Auditor-General's Report No 3 of 1996-97)</p> <p><i>Review of the Repatriation Medical Authority and the Specialist Medical Review Council</i> by Professor D Pearce, October 1997</p> <p><i>Review of Service Entitlement Anomalies in Respect of South-East Asian Service 1955–1975</i>, Major General the Hon R F Mohr RFD EL RL, February 2000 (referred to as the Mohr Report)</p> <p><i>Report of the Review of Veterans' Entitlements</i>, The Hon John Clarke QC, Air Marshall Doug Riding AO DFC, Dr David Rosalky, January 2003.</p>

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<b>Electorate</b>	<b>Disability Pensioners</b>
Banks	1,010
Barton	833
Bennelong	942
Berowra	741
Blaxland	668
Bradfield	1,162
Calare	849
Charlton	1,083
Chifley	470
Cook	1,105
Cowper	1,871
Cunningham	633
Dobell	1,441
Eden-Monaro	1,593
Farrer	1,333
Fowler	324
Gilmore	1,935
Grayndler	310
Greenway	468
Gwydir	924
Hughes	866
Hume	955
Hunter	957
Kingsford Smith	776
Lindsay	784
Lowe	565
Lyne	1,911
Macarthur	689
Mackellar	1,365
Macquarie	939
Mitchell	562
New England	1,253
Newcastle	1,154
North Sydney	868
Page	1,699
Parkes	949
Parramatta	687
Paterson	1,970
Prospect	305
Reid	586
Richmond	2,073
Riverina	1,044
Robertson	1,985
Shortland	1,537
Sydney	498
Throsby	545

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<b>Electorate</b>	<b>Disability Pensioners</b>
Warringah	1,188
Watson	717
Wentworth	685
Werriwa	554
Aston	586
Ballarat	1,014
Batman	644
Bendigo	1,379
Bruce	558
Burke	654
Calwell	354
Casey	602
Chisholm	1,056
Corangamite	1,373
Corio	1,027
Deakin	855
Dunkley	1,306
Flinders	1,846
Gellibrand	583
Gippsland	1,216
Goldstein	1,294
Higgins	693
Holt	382
Hotham	883
Indi	1,551
Isaacs	997
Jagajaga	1,197
Kooyong	774
Lalor	705
Latrobe	581
Mallee	1,033
Maribyrnong	318
Mcewen	881
McMillan	739
Melbourne	326
Melbourne Ports	456
Menzies	471
Murray	1,047
Scullin	383
Wannon	974
Wills	721
Blair	1,463
Bowman	1,431
Brisbane	1,186
Capricornia	822
Dawson	1,072
Dickson	1,839

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<b>Electorate</b>	<b>Disability Pensioners</b>
Fadden	1,437
Fairfax	1,506
Fisher	2,083
Forde	1,218
Griffith	1,153
Groom	1,399
Herbert	2,174
Hinkler	1,244
Kennedy	949
Leichhardt	996
Lilley	1,506
Longman	2,174
Maranoa	812
McPherson	2,167
Moncrieff	1,697
Moreton	1,164
Oxley	1,251
Petrie	1,733
Rankin	869
Ryan	1,019
Wide Bay	1,823
Adelaide	931
Barker	1,082
Bonython	696
Boothby	1,274
Grey	713
Hindmarsh	1,263
Kingston	855
Makin	695
Mayo	745
Port Adelaide	930
Sturt	890
Wakefield	1,038
Brand	1,763
Canning	863
Cowan	801
Curtin	1,116
Forrest	986
Fremantle	959
Hasluck	671
Kalgoorlie	433
Moore	789
O'Connor	807
Pearce	904
Perth	765
Stirling	981
Swan	948
Tangney	1,040

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<b>Electorate</b>	<b>Disability Pensioners</b>
Bass	1,021
Braddon	918
Denison	1,097
Franklin	1,127
Lyons	869
Lingiari	224
Solomon	580
Canberra	1,732
Fraser	1,681
Unknown	2,410
	<b>156,604</b>

**Programme Item:** Pensions and allowances for war and defence widows and other dependants

<b>Question Subject</b>	<b>Response</b>
Programme Description	Pensions for war widow/ers and defence widow/ers and other dependants.
No. of people directly receiving funds/assistance under the programme	115,140
No. of people receiving funds/assistance under the programme by <b>electorate</b>	See Attachment
Programme's policy objective	Provide compensation for eligible persons under the legislation
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$1,445,065.
Programme Evaluation Effectiveness	<p>The provision of benefits provided by the Department of Veterans' Affairs has been the subject of review and external audit over many years. Published reviews and audits which include specific recommendations are:</p> <p><i>Independent Enquiry into the Repatriation System</i> by the Hon Mr Justice P B Toose CBE, June 1975.</p> <p><i>The Report of the Advisory Committee on Repatriation Legislation Review</i>, November 1983</p> <p><i>Study of Returned Servicewomen of the Second World War</i>, 1985</p> <p><i>The Veterans' Entitlements Act Monitoring Committee Reports</i> by the Hon P B Toose CBE QC, May 1988.</p> <p><i>Report on Inquiry into the Needs of Australian Mariners, Commonwealth and Allied Veterans and Allied Mariners</i> by Miss J McGirr, Deputy President of the Repatriation Commission, October 1989</p> <p><i>Audit Report No 8, 1992–93, Efficiency Audit, Department of Veterans' Affairs, Compensation pensions to veterans and war widows</i> by the Auditor-General, December 1992.</p> <p><i>A Fair Go: Report on Compensation for Veterans and War Widows</i> by Professor P Baume AO, March 1994.</p>

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<b>Question Subject</b>	<b>Response</b>
	<p><i>Auditor-General</i>, December 1994. (Auditor-General's Report No 15 of 1994–95)</p> <p><i>Auditor-General</i>, August 1996 (Auditor-General's Report No 3 of 1996–97)</p> <p><i>Review of the Repatriation Medical Authority and the Specialist Medical Review Council</i> by Professor D Pearce, October 1997</p> <p><i>Review of Service Entitlement Anomalies in Respect of South-East Asian Service 1955–1975</i>, Major General the Hon R F Mohr RFD EL RL, February 2000 (referred to as the Mohr Report)</p> <p><i>Report of the Review of Veterans' Entitlements</i>, The Hon John Clarke QC, Air Marshall Doug Riding AO DFC, Dr David Rosalky, January 2003.</p>

<b>Electorate</b>	<b>War Widow(er)s</b>	<b>Orphans</b>
Banks	1,089	0
Barton	982	1
Bennelong	958	0
Berowra	655	1
Blaxland	662	0
Bradfield	1,111	2
Calare	761	2
Charlton	770	2
Chifley	355	1
Cook	1,029	0
Cowper	1,083	4
Cunningham	591	2
Dobell	1,097	4
Eden-Monaro	915	4
Farrer	1,113	1
Fowler	257	0
Gilmore	1,085	4
Grayndler	314	0
Greenway	381	3
Gwydir	896	1
Hughes	521	1
Hume	786	7
Hunter	621	0
Kingsford Smith	688	0
Lindsay	450	1
Lowe	676	0
Lyne	1,385	2
Macarthur	458	2
Mackellar	1,189	0
Macquarie	607	0



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<b>Electorate</b>	<b>War Widow(er)s</b>	<b>Orphans</b>
Mitchell	457	1
New England	1,230	2
Newcastle	983	3
North Sydney	845	0
Page	1,361	8
Parkes	895	1
Parramatta	783	1
Paterson	1,065	4
Prospect	204	0
Reid	673	0
Richmond	1,365	1
Riverina	902	3
Robertson	1,612	1
Shortland	1,085	6
Sydney	345	1
Throsby	454	1
Warringah	1,136	0
Watson	647	2
Wentworth	673	1
Werriwa	301	0
Aston	495	2
Ballarat	964	2
Batman	827	4
Bendigo	1,242	2
Bruce	574	0
Burke	499	1
Calwell	272	2
Casey	602	1
Chisholm	1,070	1
Corangamite	1,063	0
Corio	830	1
Deakin	950	0
Dunkley	972	0
Flinders	1,216	1
Gellibrand	562	0
Gippsland	948	3
Goldstein	1,415	1
Higgins	739	0
Holt	370	0
Hotham	964	2
Indi	1,017	2
Isaacs	870	1
Jagajaga	987	2
Kooyong	941	0
Lalor	346	2
Latrobe	528	4
Mallee	1,096	0
Maribyrnong	350	1

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<b>Electorate</b>	<b>War Widow(er)s</b>	<b>Orphans</b>
Mcewen	552	0
McMillan	751	3
Melbourne	369	0
Melbourne	512	0
Ports		
Menzies	500	1
Murray	1,026	2
Scullin	271	5
Wannon	1,020	2
Wills	825	0
Blair	543	2
Bowman	969	2
Brisbane	996	0
Capricornia	623	0
Dawson	665	4
Dickson	674	14
Fadden	716	1
Fairfax	783	3
Fisher	1,233	0
Forde	513	7
Griffith	1,090	2
Groom	865	3
Herbert	570	1
Hinkler	755	7
Kennedy	470	2
Leichhardt	490	3
Lilley	1,498	3
Longman	849	5
Maranoa	711	0
McPherson	1,335	1
Moncrieff	1,032	1
Moreton	1,019	2
Oxley	623	1
Petrie	1,378	2
Rankin	411	5
Ryan	805	3
Wide Bay	889	5
Adelaide	934	0
Barker	901	1
Bonython	284	1
Boothby	1,194	0
Grey	558	1
Hindmarsh	1,257	1
Kingston	428	3
Makin	394	1
Mayo	505	3
Port Adelaide	917	0
Sturt	985	0

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<b>Electorate</b>	<b>War Widow(er)s</b>	<b>Orphans</b>
Wakefield	714	1
Brand	663	8
Canning	310	1
Cowan	315	4
Curtin	914	0
Forrest	516	1
Fremantle	562	1
Hasluck	355	2
Kalgoorlie	148	3
Moore	319	5
O'Connor	508	1
Pearce	323	3
Perth	625	0
Stirling	681	0
Swan	880	0
Tangney	673	0
Bass	869	0
Braddon	670	2
Denison	983	2
Franklin	737	4
Lyons	518	1
Lingiari	41	1
Solomon	108	0
Canberra	647	5
Fraser	681	4
Unknown	1,206	8
	<b>114,864</b>	<b>276</b>

**Programme Item:** Income Support Pensions

<b>Question Subject</b>	<b>Response</b>
Programme Description	Service pensions (age, invalidity), partner carer and ISS
No. of people directly receiving funds/assistance under the programme	347,594
No. of people receiving funds/assistance under the programme by <b>electorate</b>	See Attachment
Programme's policy objective	Provide income support for eligible persons under the legislation
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$2,830,518.
Programme Evaluation Effectiveness	The provision of benefits provided by the Department of Veterans' Affairs has been the subject of review and external audit over many years. Published reviews and audits which include specific recommendations are: <i>Independent Enquiry into the Repatriation System</i> by the Hon

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<b>Question Subject</b>	<b>Response</b>
	<p>Mr Justice P B Toose CBE, June 1975.</p> <p><i>The Report of the Advisory Committee on Repatriation Legislation Review</i>, November 1983</p> <p><i>Study of Returned Servicewomen of the Second World War</i>, 1985</p> <p><i>The Veterans' Entitlements Act Monitoring Committee Reports</i> by the Hon P B Toose CBE QC, May 1988.</p> <p><i>Report on Inquiry into the Needs of Australian Mariners, Commonwealth and Allied Veterans and Allied Mariners</i> by Miss J McGirr, Deputy President of the Repatriation Commission, October 1989</p> <p><i>Audit Report No 8, 1992–93, Efficiency Audit, Department of Veterans' Affairs, Compensation pensions to veterans and war widows</i> by the Auditor-General, December 1992.</p> <p><i>A Fair Go: Report on Compensation for Veterans and War Widows</i> by Professor P Baume AO, March 1994.</p> <p><i>Auditor-General</i>, December 1994. (Auditor-General's Report No 15 of 1994-95)</p> <p><i>Auditor-General</i>, August 1996 (Auditor-General's Report No 3 of 1996-97)</p> <p><i>Review of the Repatriation Medical Authority and the Specialist Medical Review Council</i> by Professor D Pearce, October 1997</p> <p><i>Review of Service Entitlement Anomalies in Respect of South-East Asian Service 1955–1975</i>, Major General the Hon R F Mohr RFD EL RL, February 2000 (referred to as the Mohr Report)</p> <p><i>Report of the Review of Veterans' Entitlements</i>, The Hon John Clarke QC, Air Marshall Doug Riding AO DFC, Dr David Rosalky, January 2003.</p>

<b>Electorate</b>	<b>Veteran Service Pensioners</b>	<b>Partner Service Pensioners</b>	<b>Income Support Supplement Recipients</b>
Banks	1,154	960	902
Barton	820	715	725
Bennelong	828	687	688
Berowra	615	507	411
Blaxland	1,040	826	570
Bradfield	571	526	442
Calare	815	636	624
Charlton	1,105	936	653
Chifley	511	433	307
Cook	960	819	737
Cowper	1,675	1,313	894
Cunningham	757	599	508
Dobell	1,314	1,075	938
Eden-Monaro	1,274	1,008	673

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Farrer	1,181	911	932
Fowler	974	813	232
Gilmore	1,640	1,337	860
Grayndler	410	252	245
Greenway	470	422	328
Gwydir	800	554	712
Hughes	575	488	405
Hume	832	694	595
Hunter	759	594	525
Kingsford Smith	689	501	525
Lindsay	602	514	360
Lowe	500	387	480
Lyne	1,820	1,514	1,154
Macarthur	580	488	381
Mackellar	1,055	809	758
Macquarie	767	662	444
Mitchell	468	415	317
New England	1,026	793	980
Newcastle	1,114	903	840
North Sydney	499	360	464
Page	1,520	1,139	1,139
Parkes	837	644	762
Parramatta	727	604	631
Paterson	1,496	1,190	847
Prospect	513	416	184
Reid	747	588	610
Richmond	1,967	1,537	1,116
Riverina	815	665	719
Robertson	1,713	1,412	1,309
Shortland	1,494	1,205	929
Sydney	490	224	224
Throsby	695	630	415
Warringah	784	607	638
Watson	767	607	492
Wentworth	393	261	335
Werriwa	454	396	238
Aston	547	506	366
Ballarat	996	805	764
Batman	779	576	687
Bendigo	1,150	914	1,045
Bruce	613	532	414
Burke	605	508	404
Calwell	417	350	206
Casey	649	589	465
Chisholm	1,024	883	716
Corangamite	1,226	1,018	775

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Corio	974	834	697
Deakin	884	780	685
Dunkley	1,254	1,070	710
Flinders	1,649	1,430	944
Gellibrand	813	628	462
Gippsland	1,214	1,015	720
Goldstein	1,022	828	822
Higgins	475	334	351
Holt	486	422	316
Hotham	1,035	889	712
Indi	1,106	868	767
Isaacs	922	752	660
Jagajaga	938	810	723
Kooyong	503	389	438
Lalor	511	439	261
Latrobe	605	561	403
Mallee	953	772	931
Maribyrnong	464	396	254
Mcewen	666	531	414
McMillan	813	695	595
Melbourne	368	210	241
Melbourne	462	287	308
Ports			
Menzies	458	398	317
Murray	982	761	838
Scullin	358	304	214
Wannon	940	799	768
Wills	770	581	643
Blair	1,013	802	467
Bowman	1,317	1,112	798
Brisbane	893	653	731
Capricornia	864	634	544
Dawson	915	660	561
Dickson	1,024	864	505
Fadden	1,263	1,066	562
Fairfax	1,441	1,207	618
Fisher	1,972	1,666	945
Forde	980	774	409
Griffith	1,119	862	870
Groom	968	801	706
Herbert	1,180	889	465
Hinkler	1,223	964	666
Kennedy	865	605	405
Leichhardt	736	480	403
Lilley	1,438	1,058	1,185
Longman	1,872	1,479	695
Maranoa	726	513	580

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McPherson	1,865	1,532	964
Moncrieff	1,352	1,028	750
Moreton	1,108	921	775
Oxley	958	770	523
Petrie	1,486	1,264	1,115
Rankin	727	576	337
Ryan	720	609	484
Wide Bay	1,663	1,299	760
Adelaide	992	807	699
Barker	1,292	1,139	739
Bonython	960	899	247
Boothby	1,408	1,309	869
Grey	900	706	472
Hindmarsh	1,507	1,277	988
Kingston	1,124	1,052	352
Makin	836	824	319
Mayo	785	747	407
Port Adelaide	1,365	1,142	782
Sturt	1,027	943	689
Wakefield	1,212	1,096	591
Brand	1,607	1,409	552
Canning	904	811	254
Cowan	754	673	256
Curtin	871	730	541
Forrest	1,070	935	424
Fremantle	986	805	474
Hasluck	810	717	296
Kalgoorlie	375	256	111
Moore	655	618	234
O'Connor	899	758	408
Pearce	916	826	243
Perth	1,013	775	517
Stirling	1,084	977	547
Swan	1,114	930	699
Tangney	1,036	943	471
Bass	1,149	874	715
Braddon	1,085	930	562
Denison	1,118	868	732
Franklin	1,150	925	563
Lyons	942	693	429
Lingiari	124	69	22
Solomon	198	127	53
Canberra	582	534	283
Fraser	678	597	315
Unknown	1,565	1,136	674
	<b>143,024</b>	<b>116,985</b>	<b>87,585</b>

## Senate Foreign Affairs, Defence and Trade Legislation Committee

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Answers to questions on notice from Department of Veterans' Affairs

### Programme Item: Loss of earnings allowances

Question Subject	Response
Programme Description	Allowances paid to veterans who are receiving treatment for service-related disabilities and consequently suffer loss of earnings.
No. of people directly receiving funds/assistance under the programme	123
No. of people receiving funds/assistance under the programme by <b>electorate</b>	See Attachment
Programme's policy objective	Provide compensation for eligible persons under the legislation
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$190.
Programme Evaluation Effectiveness	<p>The provision of benefits provided by the Department of Veterans' Affairs has been the subject of review and external audit over many years. Published reviews and audits which include specific recommendations are:</p> <p><i>Independent Enquiry into the Repatriation System</i> by the Hon Mr Justice P B Toose CBE, June 1975.</p> <p><i>The Report of the Advisory Committee on Repatriation Legislation Review</i>, November 1983</p> <p><i>Study of Returned Servicewomen of the Second World War</i>, 1985</p> <p><i>The Veterans' Entitlements Act Monitoring Committee Reports</i> by the Hon P B Toose CBE QC, May 1988.</p> <p><i>Report on Inquiry into the Needs of Australian Mariners, Commonwealth and Allied Veterans and Allied Mariners</i> by Miss J McGirr, Deputy President of the Repatriation Commission, October 1989</p> <p><i>Audit Report No 8, 1992–93, Efficiency Audit, Department of Veterans' Affairs, Compensation pensions to veterans and war widows</i> by the Auditor-General, December 1992.</p> <p><i>A Fair Go: Report on Compensation for Veterans and War Widows</i> by Professor P Baume AO, March 1994.</p> <p><i>Auditor-General</i>, December 1994. (Auditor-General's Report No 15 of 1994-95)</p> <p><i>Auditor-General</i>, August 1996 (Auditor-General's Report No 3 of 1996-97)</p> <p><i>Review of the Repatriation Medical Authority and the Specialist Medical Review Council</i> by Professor D Pearce, October 1997</p> <p><i>Review of Service Entitlement Anomalies in Respect of South-East Asian Service 1955–1975</i>, Major General the Hon R F Mohr RFD EL RL, February 2000 (referred to as the Mohr Report)</p> <p><i>Report of the Review of Veterans' Entitlements</i>, The Hon John Clarke QC, Air Marshall Doug Riding AO DFC, Dr David Rosalky, January 2003.</p>



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Additional estimates 2003–2004; February 2004

Answers to questions on notice from Department of Veterans' Affairs

<b>Electorate</b>	<b>Loss of Earnings Recipients</b>
Banks	0
Barton	0
Bennelong	1
Berowra	0
Blaxland	0
Bradfield	0
Calare	0
Charlton	0
Chifley	0
Cook	0
Cowper	1
Cunningham	0
Dobell	0
Eden-Monaro	0
Farrer	0
Fowler	0
Gilmore	0
Grayndler	0
Greenway	1
Gwydir	1
Hughes	0
Hume	0
Hunter	1
Kingsford Smith	0
Lindsay	1
Lowe	0
Lyne	0
Macarthur	0
Mackellar	0
Macquarie	0
Mitchell	0
New England	0
Newcastle	0
North Sydney	0
Page	0
Parkes	0
Parramatta	0
Paterson	0
Prospect	0
Reid	1
Richmond	2
Riverina	2
Robertson	1
Shortland	0
Sydney	0
Throsby	1

**Senate Foreign Affairs, Defence and Trade Legislation Committee**

Additional estimates 2003–2004; February 2004

Answers to questions on notice from Department of Veterans' Affairs

<b>Electorate</b>	<b>Loss of Earnings Recipients</b>
Warringah	0
Watson	0
Wentworth	0
Werriwa	3
Aston	0
Ballarat	2
Batman	0
Bendigo	0
Bruce	0
Burke	0
Calwell	1
Casey	0
Chisholm	0
Corangamite	0
Corio	0
Deakin	0
Dunkley	1
Flinders	3
Gellibrand	0
Gippsland	2
Goldstein	1
Higgins	1
Holt	1
Hotham	0
Indi	0
Isaacs	0
Jagajaga	0
Kooyong	0
Lalor	1
Latrobe	1
Mallee	1
Maribyrnong	0
Mcewen	1
McMillan	2
Melbourne	0
Melbourne	0
Ports	
Menzies	0
Murray	0
Scullin	0
Wannon	0
Wills	0
Blair	4
Bowman	1
Brisbane	0
Capricornia	4
Dawson	2
Dickson	3

**Senate Foreign Affairs, Defence and Trade Legislation Committee**

Additional estimates 2003–2004; February 2004

Answers to questions on notice from Department of Veterans' Affairs

<b>Electorate</b>	<b>Loss of Earnings Recipients</b>
Fadden	0
Fairfax	0
Fisher	0
Forde	5
Griffith	1
Groom	4
Herbert	4
Hinkler	1
Kennedy	0
Leichhardt	2
Lilley	3
Longman	1
Maranoa	0
McPherson	0
Moncrieff	3
Moreton	1
Oxley	4
Petrie	1
Rankin	1
Ryan	0
Wide Bay	0
Adelaide	0
Barker	2
Bonython	1
Boothby	0
Grey	0
Hindmarsh	2
Kingston	0
Makin	2
Mayo	2
Port Adelaide	0
Sturt	0
Wakefield	1
Brand	3
Canning	0
Cowan	0
Curtin	0
Forrest	3
Fremantle	3
Hasluck	1
Kalgoorlie	0
Moore	2
O'Connor	0
Pearce	6
Perth	0
Stirling	0
Swan	0
Tangney	0

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Additional estimates 2003–2004; February 2004

Answers to questions on notice from Department of Veterans' Affairs

<b>Electorate</b>	<b>Loss of Earnings Recipients</b>
Bass	1
Braddon	1
Denison	1
Franklin	4
Lyons	2
Lingiari	1
Solomon	1
Canberra	0
Fraser	1
Unknown	4
	<b>123</b>

**Programme Item:** Funeral benefits

<b>Question Subject</b>	<b>Response</b>
Programme Description	Assistance with funeral expenses
No. of people directly receiving funds/assistance under the programme	7,923 payments made between July 2003 and March 2004
No. of people receiving funds/assistance under the programme by <b>electorate</b>	See Attachment
Programme's policy objective	Provide assistance towards funeral expenses for eligible veterans and certain dependants
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$5,764.
Programme Evaluation Effectiveness	<p>The provision of benefits provided by the Department of Veterans' Affairs has been the subject of review and external audit over many years. Published reviews and audits which include specific recommendations are:</p> <p><i>Independent Enquiry into the Repatriation System</i> by the Hon Mr Justice P B Toose CBE, June 1975.</p> <p><i>The Report of the Advisory Committee on Repatriation Legislation Review</i>, November 1983</p> <p><i>Study of Returned Servicewomen of the Second World War</i>, 1985</p> <p><i>The Veterans' Entitlements Act Monitoring Committee Reports</i> by the Hon P B Toose CBE QC, May 1988.</p> <p><i>Report on Inquiry into the Needs of Australian Mariners, Commonwealth and Allied Veterans and Allied Mariners</i> by Miss J McGirr, Deputy President of the Repatriation Commission, October 1989</p> <p><i>Audit Report No 8, 1992–93, Efficiency Audit, Department of Veterans' Affairs, Compensation pensions to veterans and war widows</i> by the Auditor-General, December 1992.</p> <p><i>A Fair Go: Report on Compensation for Veterans and War Widows</i> by Professor P Baume AO, March 1994.</p> <p><i>Auditor-General, December 1994. (Auditor-General's Report</i></p>

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Additional estimates 2003–2004; February 2004

Answers to questions on notice from Department of Veterans' Affairs

<b>Question Subject</b>	<b>Response</b>
	<p>No 15 of 1994–95)</p> <p><i>Auditor-General</i>, August 1996 (Auditor-General's Report No 3 of 1996-97)</p> <p><i>Review of the Repatriation Medical Authority and the Specialist Medical Review Council</i> by Professor D Pearce, October 1997</p> <p><i>Review of Service Entitlement Anomalies in Respect of South-East Asian Service 1955–1975</i>, Major General the Hon R F Mohr RFD EL RL, February 2000 (referred to as the Mohr Report)</p> <p><i>Report of the Review of Veterans' Entitlements</i>, The Hon John Clarke QC, Air Marshall Doug Riding AO DFC, Dr David Rosalky, January 2003.</p>

<b>Electorate</b>	<b>Payments</b>
Banks	56
Barton	54
Bennelong	61
Berowra	38
Blaxland	42
Bradfield	68
Calare	54
Charlton	55
Chifley	18
Cook	52
Cowper	83
Cunningham	44
Dobell	84
Eden-Monaro	72
Farrer	91
Fowler	11
Gilmore	64
Grayndler	21
Greenway	22
Gwydir	70
Hughes	30
Hume	55
Hunter	47
Kingsford	38
Smith	
Lindsay	24
Lowe	34
Lyne	104
Macarthur	24
Mackellar	100
Macquarie	46
Mitchell	46
New England	67
Newcastle	77
North Sydney	36

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Answers to questions on notice from Department of Veterans' Affairs

<b>Electorate</b>	<b>Payments</b>
Page	120
Parkes	71
Parramatta	42
Paterson	72
Prospect	20
Reid	35
Richmond	78
Riverina	56
Robertson	123
Shortland	66
Sydney	28
Throsby	31
Warringah	65
Watson	36
Wentworth	37
Werriwa	12
Aston	32
Ballarat	57
Batman	50
Bendigo	77
Bruce	32
Burke	22
Calwell	21
Casey	34
Chisholm	62
Corangamite	63
Corio	45
Deakin	45
Dunkley	66
Flinders	76
Gellibrand	40
Gippsland	50
Goldstein	86
Higgins	40
Holt	21
Hotham	62
Indi	67
Isaacs	55
Jagajaga	63
Kooyong	50
Lalor	19
Latrobe	40
Mallee	55
Maribyrnong	19
Mcewen	32
McMillan	42
Melbourne	31
Melbourne	36
Ports	
Menzies	33

**Senate Foreign Affairs, Defence and Trade Legislation Committee**

Additional estimates 2003–2004; February 2004

Answers to questions on notice from Department of Veterans' Affairs

<b>Electorate</b>	<b>Payments</b>
Murray	65
Scullin	11
Wannon	64
Wills	50
Blair	37
Bowman	59
Brisbane	51
Capricornia	42
Dawson	41
Dickson	34
Fadden	53
Fairfax	54
Fisher	84
Forde	37
Griffith	64
Groom	64
Herbert	45
Hinkler	64
Kennedy	33
Leichhardt	38
Lilley	95
Longman	57
Maranoa	46
McPherson	101
Moncrieff	90
Moreton	47
Oxley	37
Petrie	92
Rankin	24
Ryan	60
Wide Bay	83
Adelaide	61
Barker	77
Bonython	29
Boothby	80
Grey	53
Hindmarsh	109
Kingston	43
Makin	29
Mayo	42
Port Adelaide	79
Sturt	58
Wakefield	53
Brand	32
Canning	19
Cowan	18
Curtin	50
Forrest	36
Fremantle	21
Hasluck	17

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Additional estimates 2003–2004; February 2004

Answers to questions on notice from Department of Veterans' Affairs

<b>Electorate</b>	<b>Payments</b>
Kalgoorlie	15
Moore	18
O'Connor	38
Pearce	23
Perth	34
Stirling	36
Swan	50
Tangney	32
Bass	63
Braddon	53
Denison	73
Franklin	74
Lyons	48
Lingiari	5
Solomon	9
Canberra	42
Fraser	57
Unknown	422
	<b>7923</b>

**Programme Item:** Telephone allowance

<b>Question Subject</b>	<b>Response</b>
Programme Description	Telephone allowance to assist with telephone rental charges
No. of people directly receiving funds/assistance under the programme	363,679
No. of people receiving funds/assistance under the programme by <b>electorate</b>	See Attachment
Programme's policy objective	To assist eligible persons to maintain the telephone service connected to their homes
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$20,184.
Programme Evaluation Effectiveness	The provision of benefits provided by the Department of Veterans' Affairs has been the subject of review and external audit over many years. Published reviews and audits which include specific recommendations are: <i>Independent Enquiry into the Repatriation System</i> by the Hon Mr Justice P B Toose CBE, June 1975. <i>The Report of the Advisory Committee on Repatriation Legislation Review</i> , November 1983 <i>Study of Returned Servicewomen of the Second World War</i> , 1985 <i>The Veterans' Entitlements Act Monitoring Committee Reports</i> by the Hon P B Toose CBE QC, May 1988. <i>Report on Inquiry into the Needs of Australian Mariners, Commonwealth and Allied Veterans and Allied Mariners</i> by Miss J McGirr, Deputy President of the Repatriation Commission, October 1989 <i>Audit Report No 8, 1992–93, Efficiency Audit, Department of</i>



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Answers to questions on notice from Department of Veterans' Affairs

<b>Question Subject</b>	<b>Response</b>
	<p><i>Veterans' Affairs, Compensation pensions to veterans and war widows by the Auditor-General, December 1992.</i></p> <p><i>A Fair Go: Report on Compensation for Veterans and War Widows by Professor P Baume AO, March 1994.</i></p> <p><i>Auditor-General, December 1994. (Auditor-General's Report No 15 of 1994-95)</i></p> <p><i>Auditor-General, August 1996 (Auditor-General's Report No 3 of 1996-97)</i></p> <p><i>Review of the Repatriation Medical Authority and the Specialist Medical Review Council by Professor D Pearce, October 1997</i></p> <p><i>Review of Service Entitlement Anomalies in Respect of South-East Asian Service 1955–1975, Major General the Hon R F Mohr RFD EL RL, February 2000 (referred to as the Mohr Report)</i></p> <p><i>Report of the Review of Veterans' Entitlements, The Hon John Clarke QC, Air Marshall Doug Riding AO DFC, Dr David Rosalky, January 2003.</i></p>

**Electorate                      Telephone Allowance**

Banks	3,115
Barton	2,478
Bennelong	2,476
Berowra	1,766
Blaxland	2,443
Bradfield	2,262
Calare	2,073
Charlton	2,728
Chifley	1,220
Cook	2,764
Cowper	3,990
Cunningham	1,886
Dobell	3,427
Eden-Monaro	3,093
Farrer	3,023
Fowler	1,873
Gilmore	3,962
Grayndler	868
Greenway	1,193
Gwydir	2,105
Hughes	1,530
Hume	2,201
Hunter	1,898
Kingsford Smith	1,846
Lindsay	1,501
Lowe	1,525
Lyne	4,616

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Answers to questions on notice from Department of Veterans' Affairs

<b>Electorate</b>	<b>Telephone Allowance</b>
Macarthur	1,399
Mackellar	3,015
Macquarie	1,961
Mitchell	1,289
New England	2,918
Newcastle	2,922
North Sydney	1,764
Page	3,888
Parkes	2,264
Parramatta	2,056
Paterson	3,763
Prospect	1,035
Reid	1,958
Richmond	4,809
Riverina	2,293
Robertson	4,688
Shortland	3,713
Sydney	926
Throsby	1,708
Warringah	2,515
Watson	1,999
Wentworth	1,335
Werriwa	1,055
Aston	1,500
Ballarat	2,696
Batman	2,140
Bendigo	3,224
Bruce	1,701
Burke	1,579
Calwell	983
Casey	1,788
Chisholm	2,978
Corangamite	3,310
Corio	2,608
Deakin	2,625
Dunkley	3,273
Flinders	4,299
Gellibrand	1,890
Gippsland	3,114
Goldstein	3,332
Higgins	1,571
Holt	1,205
Hotham	2,858
Indi	2,912
Isaacs	2,504
Jagajaga	2,695
Kooyong	1,890
Lalor	1,233

**Senate Foreign Affairs, Defence and Trade Legislation Committee**

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Answers to questions on notice from Department of Veterans' Affairs

<b>Electorate</b>	<b>Telephone Allowance</b>
Latrobe	1,602
Mallee	2,697
Maribyrnong	1,175
Mcewen	1,682
McMillan	2,176
Melbourne	843
Melbourne Ports	1,210
Menzies	1,339
Murray	2,676
Scullin	886
Wannon	2,685
Wills	2,153
Blair	2,304
Bowman	3,345
Brisbane	2,491
Capricornia	2,002
Dawson	2,138
Dickson	2,505
Fadden	3,044
Fairfax	3,395
Fisher	4,864
Forde	2,185
Griffith	3,028
Groom	2,600
Herbert	2,639
Hinkler	2,838
Kennedy	1,827
Leichhardt	1,563
Lilley	3,882
Longman	4,153
Maranoa	1,868
McPherson	4,772
Moncrieff	3,406
Moreton	3,041
Oxley	2,283
Petrie	4,064
Rankin	1,625
Ryan	2,085
Wide Bay	3,758
Adelaide	2,603
Barker	3,127
Bonython	2,018
Boothby	3,825
Grey	2,010
Hindmarsh	3,921
Kingston	2,464
Makin	1,932
Mayo	1,933

**Senate Foreign Affairs, Defence and Trade Legislation Committee**

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Answers to questions on notice from Department of Veterans' Affairs

<b>Electorate</b>	<b>Telephone Allowance</b>
Port Adelaide	3,239
Sturt	2,884
Wakefield	2,841
Brand	3,694
Canning	1,985
Cowan	1,703
Curtin	2,606
Forrest	2,473
Fremantle	2,341
Hasluck	1,829
Kalgoorlie	729
Moore	1,592
O'Connor	2,126
Pearce	2,061
Perth	2,312
Stirling	2,761
Swan	2,912
Tangney	2,683
Bass	2,656
Braddon	2,507
Denison	2,763
Franklin	2,598
Lyons	1,987
Lingiari	206
Solomon	404
Canberra	1,843
Fraser	2,015
Unknown	2,224
	<b>363,679</b>

**Programme Item:** Recreation transport allowance

<b>Question Subject</b>	<b>Response</b>
Programme Description	Recreation Transport allowance
No. of people directly receiving funds/assistance under the programme	4,022
No. of people receiving funds/assistance under the programme by <b>electorate</b>	See Attachment
Programme's policy objective	To assist eligible persons with the cost of transportation for recreation purposes
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$4,837.
Programme Evaluation Effectiveness	The provision of benefits provided by the Department of Veterans' Affairs has been the subject of review and external audit over many years. Published reviews and audits which

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Answers to questions on notice from Department of Veterans' Affairs

<b>Question Subject</b>	<b>Response</b>
	<p>include specific recommendations are:</p> <p><i>Independent Enquiry into the Repatriation System</i> by the Hon Mr Justice P B Toose CBE, June 1975.</p> <p><i>The Report of the Advisory Committee on Repatriation Legislation Review</i>, November 1983</p> <p><i>Study of Returned Servicewomen of the Second World War</i>, 1985</p> <p><i>The Veterans' Entitlements Act Monitoring Committee Reports</i> by the Hon P B Toose CBE QC, May 1988.</p> <p><i>Report on Inquiry into the Needs of Australian Mariners, Commonwealth and Allied Veterans and Allied Mariners</i> by Miss J McGirr, Deputy President of the Repatriation Commission, October 1989</p> <p><i>Audit Report No 8, 1992–93, Efficiency Audit, Department of Veterans' Affairs, Compensation pensions to veterans and war widows</i> by the Auditor-General, December 1992.</p> <p><i>A Fair Go: Report on Compensation for Veterans and War Widows</i> by Professor P Baume AO, March 1994.</p> <p><i>Auditor-General</i>, December 1994. (Auditor-General's Report No 15 of 1994-95)</p> <p><i>Auditor-General</i>, August 1996 (Auditor-General's Report No 3 of 1996-97)</p> <p><i>Review of the Repatriation Medical Authority and the Specialist Medical Review Council</i> by Professor D Pearce, October 1997</p> <p><i>Review of Service Entitlement Anomalies in Respect of South-East Asian Service 1955–1975</i>, Major General the Hon R F Mohr RFD EL RL, February 2000 (referred to as the Mohr Report)</p> <p><i>Report of the Review of Veterans' Entitlements</i>, The Hon John Clarke QC, Air Marshall Doug Riding AO DFC, Dr David Rosalky, January 2003.</p>

<b>Electorate</b>	<b>Recreation Transport Allowance</b>
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Banks	43
Barton	27
Bennelong	32
Berowra	29
Blaxland	47
Bradfield	45
Calare	16
Charlton	52
Chifley	17
Cook	32
Cowper	100
Cunningham	30
Dobell	110
Eden-Monaro	48

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Answers to questions on notice from Department of Veterans' Affairs

<b>Electorate</b>	<b>Recreation Transport Allowance</b>
Farrer	28
Fowler	4
Gilmore	61
Grayndler	7
Greenway	10
Gwydir	26
Hughes	14
Hume	23
Hunter	20
Kingsford Smith	30
Lindsay	19
Lowe	31
Lyne	126
Macarthur	32
Mackellar	52
Macquarie	31
Mitchell	15
New England	72
Newcastle	51
North Sydney	24
Page	72
Parkes	30
Parramatta	22
Paterson	64
Prospect	6
Reid	30
Richmond	70
Riverina	30
Robertson	152
Shortland	177
Sydney	14
Throsby	19
Warringah	46
Watson	37
Wentworth	20
Werriwa	15
Aston	12
Ballarat	29
Batman	13
Bendigo	16
Bruce	17
Burke	8
Calwell	6
Casey	8
Chisholm	14
Corangamite	21
Corio	11
Deakin	17

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Answers to questions on notice from Department of Veterans' Affairs

<b>Electorate</b>	<b>Recreation Transport Allowance</b>
Dunkley	23
Flinders	37
Gellibrand	9
Gippsland	13
Goldstein	19
Higgins	8
Holt	7
Hotham	16
Indi	14
Isaacs	13
Jagajaga	14
Kooyong	7
Lalor	6
Latrobe	11
Mallee	9
Maribyrnong	10
Mcewen	10
McMillan	9
Melbourne	5
Melbourne Ports	5
Menzies	9
Murray	12
Scullin	8
Wannon	14
Wills	31
Blair	15
Bowman	17
Brisbane	5
Capricornia	4
Dawson	13
Dickson	6
Fadden	17
Fairfax	12
Fisher	32
Forde	17
Griffith	10
Groom	12
Herbert	15
Hinkler	21
Kennedy	9
Leichhardt	14
Lilley	14
Longman	23
Maranoa	15
McPherson	41
Moncrieff	18
Moreton	5
Oxley	5

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Answers to questions on notice from Department of Veterans' Affairs

<b>Electorate</b>	<b>Recreation Transport Allowance</b>
Petrie	17
Rankin	6
Ryan	5
Wide Bay	43
Adelaide	16
Barker	17
Bonython	2
Boothby	18
Grey	10
Hindmarsh	17
Kingston	12
Makin	9
Mayo	5
Port Adelaide	13
Sturt	10
Wakefield	13
Brand	79
Canning	23
Cowan	29
Curtin	42
Forrest	44
Fremantle	49
Hasluck	23
Kalgoorlie	6
Moore	28
O'Connor	38
Pearce	30
Perth	40
Stirling	48
Swan	61
Tangney	42
Bass	64
Braddon	25
Denison	51
Franklin	35
Lyons	41
Lingiari	0
Solomon	3
Canberra	14
Fraser	18
Unknown	37
	<b>4,022</b>



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Answers to questions on notice from Department of Veterans' Affairs

**Programme Item:** 1 Payment to Former Prisoners of War of the Japanese and their widows.  
2 Payment to former detainees

<b>Question Subject</b>	<b>Response</b>
Programme Description	A one off payment of \$25,000 to those former PoWs of the Japanese or their surviving widows/ers. Payments made under the <i>Veterans Entitlements Act 1986</i> . A one off payment of \$25,000 to those former civilian internees and detainees of the Japanese or their surviving widows/ers. Payments made under the <i>Compensation (Japanese Internment) Act 2001</i> .
No. of people directly receiving funds/assistance under the programme	4
No. of people receiving funds/assistance under the programme by <b>electorate</b>	See Attachment
Programme's policy objective	Provide compensation to eligible persons
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$100.
Programme Evaluation Effectiveness	Has an evaluation occurred? No When did it occur? N/A What did the evaluation conclude? N/A

<b>Electorate</b>	<b>PoW J Payments</b>
Flinders	1
Melbourne Ports	1
Unknown	2
	<b>4</b>

**Programme Item:** Interest subsidy to be paid to Westpac

<b>Question Subject</b>	<b>Response</b>
Programme Description	A subsidy representing the difference between the concessional interest rate/s paid by a borrower on a DSH loan and an agreed benchmark interest rate.
No. of people directly receiving funds/assistance under the programme	45,428
No. of people receiving funds/assistance under the programme by <b>electorate</b>	DSH loan beneficiaries by electorate is not readily available. Many serving member loan beneficiaries are posted during the life of their loans and may therefore reside away from the location of their DSH properties.

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<b>Question Subject</b>	<b>Response</b>
Programme's policy objective	To provide low interest loans to eligible persons as compensation for the effects of war and certain defence service. To assist eligible persons to remain living independently housed.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$9,210.
Programme Evaluation Effectiveness	Has an evaluation occurred? No When did it occur? N/A What did the evaluation conclude? N/A

**Programme Item:** Payment under section 33 of *the Financial Management and Accountability Act 1997*

<b>Question Subject</b>	<b>Response</b>
Programme Description	Act of grace payments approved under the Minister of Finance and Administration delegation in special circumstances.
No. of people directly receiving funds/assistance under the programme	11
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Not applicable.
Programme's policy objective	To pay Act of Grace payments.
Is this Programme ongoing?	Yes
The 2003–04 funding in \$'000.	YTD expense as at 30 June 2004 \$214.
Programme Evaluation Effectiveness	Has an evaluation occurred? No When did it occur? N/A What did the evaluation conclude? N/A

**Programme Item:** Ex Gratia Payments

<b>Question Subject</b>	<b>Response</b>
Programme Description	Ex-Gratia payments are discretionary payments of compensation authorised by a Government in situations where members of the community have been adversely affected by Government policies or actions. They are typically made on compassionate or moral grounds to persons who have no legal claim against the Government, and do not create a legal precedent.
No. of people directly receiving funds/assistance under the programme	8
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Not applicable.

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<b>Question Subject</b>	<b>Response</b>
Programme's policy objective	To pay Ex Gratia payments.
Is this Programme ongoing?	Yes
The 2003–04 funding in \$'000.	YTD expense as at 30 June 2004 \$0.
Programme Evaluation Effectiveness	Has an evaluation occurred? No When did it occur? N/A What did the evaluation conclude? N/A

**Programme Item:** Medical examinations, fares and expenses of veterans and dependants

<b>Question Subject</b>	<b>Response</b>
Programme Description	To provide funds for the payment of medical examinations, fares and travelling expenses of pensioners and others who attend for medical examinations in connection with disability claims, review of pensions or at Veterans' Review Boards and Administrative Appeals Tribunals. It excludes examinations carried out by Departmental Medical Officers.
No. of people directly receiving funds/assistance under the programme	It is not possible to numerate the number of veterans benefiting from services provided by sessional doctors and staff.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Not applicable.
Programme's policy objective	To provide medical exams for veterans' pension claims and reviews.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$14,616.
Programme Evaluation Effectiveness	Has an evaluation occurred? No When did it occur? N/A What did the evaluation conclude? N/A

**Programme Item:** Compensation and legal expenses

<b>Question Subject</b>	<b>Response</b>
Programme Description	To provide for payment of compensation related expenses and legal expenses.
No. of people directly receiving funds/assistance under the programme	Funds required each year depend on cases decided through either the courts or through out of court settlements.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Not applicable.
Programme's policy objective	To provide for payment of compensation related expenses and legal expenses.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$1,517.
Programme Evaluation Effectiveness	Has an evaluation occurred? No When did it occur? N/A What did the evaluation conclude? N/A

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**Programme Item:** Payments under subsections 3(6) and (8) of the Repatriation Amendment Act 1982 and similar payments

Question Subject	Response
Programme Description	Refunds of maintenance deductions originally collected under section 49 of the <i>Repatriation Act 1920</i> . (This section of the Act, which was repealed in 1982, provided the authority to deduct funds from the disability pensions of ex-servicemen who were afflicted with lunacy and were in long term institutional care. It also directed that the funds so deducted were to be directed to the maintenance and care of the ex-servicemen.)
No. of people directly receiving funds/assistance under the programme	13
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Not applicable.
Programme's policy objective	Manage the refunds of maintenance deductions.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$30.
Programme Evaluation Effectiveness	Has an evaluation occurred? No When did it occur? N/A What did the evaluation conclude? N/A

**Programme Item:** Compensation for Detriment caused by defective administration

Question Subject	Response
Programme Description	This item provides for payment of compensation to people who suffer financial detriment caused by defective administration.
No. of people directly receiving funds/assistance under the programme	14
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Not applicable.
Programme's policy objective	To make compensation payments caused by defective administration.
Is this Programme ongoing?	Yes
The 2003–04 funding in \$'000	YTD expense as at 30 June 2004 \$410.
Programme Evaluation Effectiveness	Has an evaluation occurred? No When did it occur? N/A What did the evaluation conclude? N/A

**Programme Item:** Veterans' children education scheme

Question Subject	Response
Programme Description	The Scheme provides living allowances, fees, fares, etc. for education and training of eligible children.
No. of people directly receiving funds/assistance under the programme	5206

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Question Subject	Response
No. of people receiving funds/assistance under the programme by <b>electorate</b>	See Attachment
Programme's policy objective	To provide financial assistance, student support services and to arrange for guidance and counselling for eligible children to help them achieve their full potential in education or career training
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$19,510.
Programme Evaluation Effectiveness	<p>The provision of benefits provided by the Department of Veterans' Affairs has been the subject of review and external audit over many years. Published reviews and audits which include specific recommendations are:</p> <p><i>Independent Enquiry into the Repatriation System</i> by the Hon Mr Justice P B Toose CBE, June 1975.</p> <p><i>The Report of the Advisory Committee on Repatriation Legislation Review</i>, November 1983</p> <p><i>Study of Returned Servicewomen of the Second World War</i>, 1985</p> <p><i>The Veterans' Entitlements Act Monitoring Committee Reports</i> by the Hon P B Toose CBE QC, May 1988.</p> <p><i>Report on Inquiry into the Needs of Australian Mariners, Commonwealth and Allied Veterans and Allied Mariners</i> by Miss J McGirr, Deputy President of the Repatriation Commission, October 1989</p> <p><i>Audit Report No 8, 1992–93, Efficiency Audit, Department of Veterans' Affairs, Compensation pensions to veterans and war widows</i> by the Auditor-General, December 1992.</p> <p><i>A Fair Go: Report on Compensation for Veterans and War Widows</i> by Professor P Baume AO, March 1994.</p> <p><i>Auditor-General</i>, December 1994. (Auditor-General's Report No 15 of 1994-95)</p> <p><i>Auditor-General</i>, August 1996 (Auditor-General's Report No 3 of 1996-97)</p> <p><i>Review of the Repatriation Medical Authority and the Specialist Medical Review Council</i> by Professor D Pearce, October 1997</p> <p><i>Review of Service Entitlement Anomalies in Respect of South-East Asian Service 1955–1975</i>, Major General the Hon R F Mohr RFD EL RL, February 2000 (referred to as the Mohr Report)</p> <p><i>Report of the Review of Veterans' Entitlements</i>, The Hon John Clarke QC, Air Marshall Doug Riding AO DFC, Dr David Rosalky, January 2003.</p>

Electorate	VCES Payments
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Banks	10
Barton	11
Bennelong	15
Berowra	9

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**Electorate**                      **VCES  
Payments**

Blaxland	12
Bradfield	12
Calare	47
Charlton	34
Chifley	17
Cook	10
Cowper	39
Cunningham	26
Dobell	33
Eden-Monaro	44
Farrer	39
Fowler	16
Gilmore	36
Grayndler	18
Greenway	18
Gwydir	17
Hughes	11
Hume	47
Hunter	16
Kingsford Smith	13
Lindsay	33
Lowe	3
Lyne	53
Macarthur	5
Mackellar	16
Macquarie	22
Mitchell	16
New England	39
Newcastle	46
North Sydney	11
Page	99
Parkes	25
Parramatta	27
Paterson	39
Prospect	8
Reid	2
Richmond	57
Riverina	26
Robertson	30
Shortland	42
Sydney	19
Throsby	26
Warringah	5
Watson	10
Wentworth	12
Werriwa	13
Aston	12

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### **Electorate**                      **VCES Payments**

Ballarat	26
Batman	14
Bendigo	44
Bruce	8
Burke	24
Calwell	9
Casey	20
Chisholm	19
Corangamite	26
Corio	17
Deakin	8
Dunkley	22
Flinders	39
Gellibrand	8
Gippsland	26
Goldstein	19
Higgins	16
Holt	7
Hotham	17
Indi	48
Isaacs	22
Jagajaga	24
Kooyong	19
Lalor	33
Latrobe	29
Mallee	29
Maribyrnong	6
Mcewen	27
McMillan	33
Melbourne	12
Melbourne	6
Ports	
Menzies	20
Murray	19
Scullin	23
Wannon	24
Wills	16
Blair	70
Bowman	52
Brisbane	41
Capricornia	13
Dawson	36
Dickson	108
Fadden	49
Fairfax	70
Fisher	64
Forde	46
Griffith	44

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**Electorate**                      **VCES  
Payments**

Groom	59
Herbert	141
Hinkler	61
Kennedy	45
Leichhardt	42
Lilley	42
Longman	106
Maranoa	45
McPherson	75
Moncrieff	41
Moreton	55
Oxley	82
Petrie	48
Rankin	20
Ryan	75
Wide Bay	87
Adelaide	30
Barker	39
Bonython	48
Boothby	50
Grey	16
Hindmarsh	33
Kingston	53
Makin	30
Mayo	24
Port Adelaide	29
Sturt	30
Wakefield	38
Brand	65
Canning	89
Cowan	37
Curtin	41
Forrest	45
Fremantle	48
Hasluck	32
Kalgoorlie	22
Moore	59
O'Connor	43
Pearce	74
Perth	20
Stirling	72
Swan	25
Tangney	27
Bass	41
Braddon	32
Denison	40
Franklin	53
Lyons	58



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### Electorate                  VCES    Payments

Lingiari	8
Solomon	25
Canberra	53
Fraser	60
Unknown	95
	<b>5,206</b>

### Programme Item: Vehicle assistance scheme

Question Subject	Response
Programme Description	The Scheme provides cars, driving devices and an allowance towards running and maintaining the car.
No. of people directly receiving funds/assistance under the programme	73
No. of people receiving funds/assistance under the programme by <b>electorate</b>	See Attachment
Programme's policy objective	To assist eligible persons by providing them with motor vehicles, modifying the vehicles as necessary and assisting with running costs and maintenance.
	Yes
The 2003–04 funding in \$'000	YTD expense as at 30 June 2004 \$647.

### Electorate                  Vehicle    Assistance    Scheme

Banks	1
Barton	1
Bennelong	0
Berowra	0
Blaxland	1
Bradfield	0
Calare	0
Charlton	1
Chifley	1
Cook	1
Cowper	0
Cunningham	0
Dobell	1
Eden-Monaro	2
Farrer	0
Fowler	1
Gilmore	0
Grayndler	0

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<b>Electorate</b>	<b>Vehicle Assistance Scheme</b>
Greenway	0
Gwydir	3
Hughes	0
Hume	0
Hunter	0
Kingsford Smith	0
Lindsay	2
Lowe	0
Lyne	4
Macarthur	0
Mackellar	2
Macquarie	1
Mitchell	0
New England	2
Newcastle	0
North Sydney	1
Page	1
Parkes	1
Parramatta	0
Paterson	2
Prospect	1
Reid	0
Richmond	2
Riverina	1
Robertson	0
Shortland	0
Sydney	0
Throsby	1
Warringah	0
Watson	0
Wentworth	1
Werriwa	1
Aston	0
Ballarat	0
Batman	0
Bendigo	0
Bruce	0
Burke	0
Calwell	0
Casey	0
Chisholm	0
Corangamite	0
Corio	0
Deakin	0
Dunkley	1
Flinders	0
Gellibrand	0

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<b>Electorate</b>	<b>Vehicle Assistance Scheme</b>
Gippsland	2
Goldstein	1
Higgins	1
Holt	0
Hotham	0
Indi	0
Isaacs	0
Jagajaga	0
Kooyong	0
Lalor	0
Latrobe	0
Mallee	1
Maribyrnong	0
Mcewen	1
McMillan	0
Melbourne	0
Melbourne	0
Ports	
Menzies	1
Murray	1
Scullin	1
Wannon	0
Wills	0
Blair	0
Bowman	0
Brisbane	0
Capricornia	0
Dawson	0
Dickson	0
Fadden	0
Fairfax	1
Fisher	1
Forde	0
Griffith	1
Groom	0
Herbert	0
Hinkler	0
Kennedy	1
Leichhardt	1
Lilley	0
Longman	0
Maranoa	0
McPherson	0
Moncrieff	2
Moreton	1
Oxley	0
Petrie	0
Rankin	0

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<b>Electorate</b>	<b>Vehicle Assistance Scheme</b>
Ryan	0
Wide Bay	0
Adelaide	0
Barker	0
Bonython	0
Boothby	0
Grey	0
Hindmarsh	0
Kingston	1
Makin	0
Mayo	0
Port Adelaide	0
Sturt	0
Wakefield	0
Brand	0
Canning	2
Cowan	0
Curtin	0
Forrest	1
Fremantle	0
Hasluck	0
Kalgoorlie	0
Moore	1
O'Connor	0
Pearce	1
Perth	1
Stirling	1
Swan	0
Tangney	2
Bass	0
Braddon	0
Denison	0
Franklin	0
Lyons	2
Lingiari	0
Solomon	0
Canberra	0
Fraser	2
Unknown	5
	<b>73</b>

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### Programme Item: Subsistence

Question Subject	Response
Programme Description	Subsistence (meals and accommodation allowances) for veterans travelling for treatment.
No. of people directly receiving funds/assistance under the programme	Health Treatment Card Holders are eligible to access subsistence payments through the Repatriation Transport System (RTS). In 2003, Gold Card Holders totalled 278,000 and White Card Holders 57,000. RTS systems do not have the capability to provide information about the number of people who have obtained subsistence payments under the RTS during any given period.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Please see the attachment to Consultations and Services by Medical Practitioners which shows the numbers of Gold and White Card Holders by electorate
Programme's policy objective	To assist veterans and (where authorised) their attendants with meal and accommodation expenses necessarily incurred in travelling to obtain approved treatment.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$6,122.
Programme Evaluation Effectiveness	Has an evaluation occurred? Yes, most recently in the Tasmanian State Office (as part of the review of the RTS in that State) When did it occur? 2003 What did the evaluation conclude? <ul style="list-style-type: none"> <li>• Claims for reimbursement are being proceeds correctly.</li> </ul> A better system is required for the management of overpayments

### Programme Item: Consultations and Services by Medical Practitioners

Question Subject	Response
Programme Description	To provide funds for consultations and services by Local Medical Officers and Specialists for Veterans.
No. of people directly receiving funds/assistance under the programme	DVA Treatment Card Holders are eligible to access medical services from LMOs and Specialists. There are 330,184 cardholders.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	See attachment.
Programme's policy objective	Allowing eligible veterans, their war widows and widowers and dependants access to health and other care services that promote and maintain self-sufficiency, well-being and quality of life.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$650,838.
Programme Evaluation Effectiveness	Has an evaluation occurred? No When did it occur? N/A What did the evaluation conclude? N/A

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**Consultations and Services by Medical Practitioners —Gold and White Card Holders by Electorate as at December 2003**

<b>Electorate Name</b>	<b>Number of Card Holders</b>
Adelaide	2403
Aston	1314
Ballarat	2362
Banks	2538
Barker	2570
Barton	2176
Bass	2294
Batman	1823
Bendigo	3050
Bennelong	2336
Berowra	1788
Blair	2379
Blaxland	1580
Bonython	1320
Boothby	3164
Bowman	2882
Braddon	1976
Bradfield	2880
Brand	3067
Brisbane	2616
Bruce	1391
Burke	1457
Calare	1975
Calwell	778
Canberra	2898
Canning	1538
Capricornia	1825
Casey	1546
Charlton	2262
Chifley	1014
Chisholm	2686
Cook	2535
Corangamite	2892
Corio	2193
Cowan	1402
Cowper	3374
Cunningham	1492
Curtin	2646
Dawson	2036
Deakin	2245
Denison	2495
Dickson	2890
Dobell	2941
Dunkley	2756
Eden-Monaro	3075
Fadden	2621

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<b>Electorate Name</b>	<b>Number of Card Holders</b>
Fairfax	2795
Farrer	2925
Fisher	4054
Flinders	3629
Forde	2087
Forrest	1933
Fowler	695
Franklin	2251
Fraser	2905
Fremantle	1924
Gellibrand	1438
Gilmore	3651
Gippsland	2696
Goldstein	3337
Grayndler	793
Greenway	1052
Grey	1766
Griffith	2739
Groom	2676
Gwydir	2168
Hasluck	1387
Herbert	3166
Higgins	1899
Hindmarsh	3245
Hinkler	2426
Holt	927
Hotham	2289
Hughes	1599
Hume	2189
Hunter	1832
Indi	2975
Isaacs	2188
Jagajaga	2586
Kalgoorlie	770
Kennedy	1712
Kingsford Smith	1772
Kingston	1744
Kooyong	2197
La Trobe	1422
Lalor	1275
Leichhardt	1777
Lilley	3661
Lindsay	1443
Lingiari	327
Longman	3637
Lowe	1483
Lyne	3932
Lyons	1730
Macarthur	1349

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<b>Electorate Name</b>	<b>Number of Card Holders</b>
Mackellar	3096
Macquarie	1916
Makin	1413
Mallee	2553
Maranoa	1832
Maribyrnong	806
Mayo	1654
McEwen	1732
McMillan	1806
McPherson	4127
Melbourne	933
Melbourne Ports	1244
Menzies	1236
Mitchell	1318
Moncrieff	3253
Moore	1389
Moreton	2666
Murray	2506
New England	2847
Newcastle	2552
North Sydney	2100
O'Connor	1801
Oxley	2212
Page	3545
Parkes	2153
Parramatta	1820
Paterson	3556
Pearce	1670
Perth	1835
Petrie	3675
Port Adelaide	2438
Prospect	615
Rankin	1537
Reid	1497
Richmond	4042
Riverina	2328
Robertson	4075
Ryan	2213
Scullin	768
Shortland	3085
Solomon	803
Stirling	2138
Sturt	2446
Swan	2354
Sydney	1096
Tangney	2239
Throsby	1251
Wakefield	2364
Wannon	2451



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Electorate Name	Number of Card Holders
Warringah	2849
Watson	1616
Wentworth	1695
Werriwa	988
Wide Bay	3177
Wills	1851
Unknown	3088
<b>TOTAL</b>	<b>330184</b>

**Programme Item:** Treatment in Public and Private Hospitals

Question Subject	Response
Programme Description	To provide funds for the treatment and care of eligible persons at public and private hospitals and mental institutions.
No. of people directly receiving funds/assistance under the programme	Approx 330,000 (December 2003)
No. of people receiving funds/assistance under the programme by <b>electorate</b>	See attached
Programme's policy objective	To enable veterans, their war widows and widowers and dependents, to have access to hospital services.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$1,582,282.
Programme Evaluation Effectiveness	Has an evaluation occurred? Yes When did it occur? Previously evaluated by the ANAO. Most recent evaluation was by TFG International in April 2003. What did the evaluation conclude? In general terms the arrangements are working well.

**Treatment in Public and Private Hospitals: Treatment Population by Electorate**

Electorate Name	Treatment Population
Adelaide	2,403
Aston	1,314
Ballarat	2,362
Banks	2,538
Barker	2,570
Barton	2,176
Bass	2,294
Batman	1,823
Bendigo	3,050
Bennelong	2,336
Berowra	1,788
Blair	2,379
Blaxland	1,580

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Electorate Name	Treatment Population
Bonython	1,320
Boothby	3,164
Bowman	2,882
Braddon	1,976
Bradfield	2,880
Brand	3,067
Brisbane	2,616
Bruce	1,391
Burke	1,457
Calare	1,975
Calwell	778
Canberra	2,898
Canning	1,538
Capricornia	1,825
Casey	1,546
Charlton	2,262
Chifley	1,014
Chisholm	2,686
Cook	2,535
Corangamite	2,892
Corio	2,193
Cowan	1,402
Cowper	3,374
Cunningham	1,492
Curtin	2,646
Dawson	2,036
Deakin	2,245
Denison	2,495
Dickson	2,890
Dobell	2,941
Dunkley	2,756
Eden-Monaro	3,075
Fadden	2,621
Fairfax	2,795
Farrer	2,925
Fisher	4,054
Flinders	3,629
Forde	2,087
Forrest	1,933
Fowler	695
Franklin	2,251
Fraser	2,905
Fremantle	1,924
Gellibrand	1,438
Gilmore	3,651
Gippsland	2,696
Goldstein	3,337
Grayndler	793

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Electorate Name	Treatment Population
Greenway	1,052
Grey	1,766
Griffith	2,739
Groom	2,676
Gwydir	2,168
Hasluck	1,387
Herbert	3,166
Higgins	1,899
Hindmarsh	3,245
Hinkler	2,426
Holt	927
Hotham	2,289
Hughes	1,599
Hume	2,189
Hunter	1,832
Indi	2,975
Isaacs	2,188
Jagajaga	2,586
Kalgoorlie	770
Kennedy	1,712
Kingsford Smith	1,772
Kingston	1,744
Kooyong	2,197
Lalor	1,275
Latrobe	1,422
Leichhardt	1,777
Lilley	3,661
Lindsay	1,443
Lingiari	327
Longman	3,637
Lowe	1,483
Lyne	3,932
Lyons	1,730
Macarthur	1,349
Mackellar	3,096
Macquarie	1,916
Makin	1,413
Mallee	2,553
Maranoa	1,832
Maribyrnong	806
Mayo	1,654
Mcewen	1,732
McMillan	1,806
McPherson	4,127
Melbourne	933
Melbourne Ports	1,244
Menzies	1,236
Mitchell	1,318

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Electorate Name	Treatment Population
Moncrieff	3,253
Moore	1,389
Moreton	2,666
Murray	2,506
New England	2,847
Newcastle	2,552
North Sydney	2,100
O'Connor	1,801
Oxley	2,212
Page	3,545
Parkes	2,153
Parramatta	1,820
Paterson	3,556
Pearce	1,670
Perth	1,835
Petrie	3,675
Port Adelaide	2,438
Prospect	615
Rankin	1,537
Reid	1,497
Richmond	4,042
Riverina	2,328
Robertson	4,075
Ryan	2,213
Scullin	768
Shortland	3,085
Solomon	803
Stirling	2,138
Sturt	2,446
Swan	2,354
Sydney	1,096
Tangney	2,239
Throsby	1,251
Wakefield	2,364
Wannon	2,451
Warringah	2,849
Watson	1,616
Wentworth	1,695
Werriwa	988
Wide Bay	3,177
Wills	1,851
Unknown	3,088
<b>Total</b>	<b>330,184</b>

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### Programme Item: Home Help Services

Question Subject	Response
Programme Description	To provide funds for Veterans Home Help.
No. of people directly receiving funds/assistance under the programme	3 War Widows (all in Western Australia)
No. of people receiving funds/assistance under the programme by <b>electorate</b>	There is one war widow in each of the electorates listed: <ul style="list-style-type: none"> <li>• Tangney</li> <li>• Curtin</li> <li>• Stirling</li> </ul>
Programme's policy objective	The objective of the Veterans' Home Help Service Programme was to provide non-professional support to disabled eligible persons who live in their own homes.
Is this Programme ongoing?	The Programme was abolished on 30 June 1988 for new applicants. Special arrangements were made to satisfy the continuing needs of veterans being assisted at the time.
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$22.
Programme Evaluation Effectiveness	Has an evaluation occurred? No When did it occur? N/A What did the evaluation conclude? N/A

### Programme Item: Community Nursing

Question Subject	Response
Programme Description	The Community Nursing Programme provides eligible veterans and war widow/ers with access to community nursing services in their own homes to meet their clinical and/or personal care needs. These community nursing services are delivered by community nursing providers contracted to the Department in all States and Territories across Australia
No. of people directly receiving funds/assistance under the programme	The number of people currently receiving assistance under the community nursing programme is 32,000 for the current reporting period.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Community nursing data is not collated by electorate.

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Question Subject	Response
Programme's policy objective	The policy objective of the Community Nursing programme is to provide community nursing services to eligible members of the veteran community in their own homes to meet assessed clinical and/or personal care needs.
Is this Programme ongoing?	Community Nursing is an ongoing programme.
The 2003–04 funding in \$'000.	YTD expense as at 30 June 2004 \$68,785.
Programme Evaluation Effectiveness	<p>Has an evaluation occurred?</p> <ul style="list-style-type: none"> <li>• An internal review of the Community Nursing programme occurred in March 2003. The review noted that DVA had a structure in place that could provide a comprehensive contract management framework for the effective and efficient provision of community nursing services. Areas were noted for enhancement of the programme and arrangements have been put in place to address these.</li> <li>• The contractual arrangement and guidelines containing the Department's administrative and legal requirements for the provision of community nursing services are reviewed and revised at a minimum of three year intervals</li> </ul>

### Programme Item: Travel for Treatment

Question Subject	Response
Programme Description	To provide funds for the cost of travelling by eligible persons for the purpose of medical treatment.
No. of people directly receiving funds/assistance under the programme	<p>DVA Treatment Card Holders are eligible to access the Repatriation Transport System (RTS).</p> <p>In 2003, Gold Card Holders totalled 278,000 and White Card Holders 57,000.</p> <p>RTS systems do not have the capability to provide information about the number of people who have directly obtained assistance under the RTS during any given period.</p>
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Please see the attachment to Consultations and Services by Medical Practitioners which shows the numbers of Gold and White Card Holders by electorate.

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<b>Question Subject</b>	<b>Response</b>
Programme's policy objective	The aim of the RTS is to assist veterans and (where authorised) their attendants with some of the expenses necessarily incurred in travelling to obtain approved treatment.
Is this Programme ongoing?	Yes
The 2003–04 funding in \$'000	YTD expense as at 30 June 2004 \$84,445.
Programme Evaluation Effectiveness	<p>Has an evaluation occurred? Yes, most recently an internal review was undertaken in the Tasmanian State Office.</p> <p>When did it occur? 2003.</p> <p>What did the evaluation conclude?</p> <ul style="list-style-type: none"> <li>• Claims for reimbursement are being processed correctly.</li> <li>• A better system is required for the management of overpayments. (Note: DVA is currently developing national approaches to QA, monitoring and overpayment management within Health Services that will result in such systems being established in Transport.)</li> <li>• Improvements were required in payment administration and performance management relating to Booked Car with Driver (BCWD) services. (Note: This issue is being addressed nationally through the current BCWD contracting exercise.)</li> <li>• The procedure for approving payment of air travel expenses needed to be clarified.</li> </ul>

**Programme Item: Rehabilitation Appliances**

<b>Question Subject</b>	<b>Response</b>
Programme Description	To provide funds for Rehabilitation Appliances for Veterans
No. of people directly receiving funds/assistance under the programme	DVA Treatment Card Holders are eligible to access the Rehabilitation Appliances Programme (RAP). In 2003, Gold Card Holders totalled 278,000 and White Card Holders 57,000. RAP systems do not currently have the capability to provide information about the number of people who have directly obtained assistance under RAP during any given period. However, the Department is implementing a new RAP Management System, RAPTOR, which will in future record this information.
No. of people receiving funds/assistance under the programme by electorate	Please see the attachment to Consultations and Services by Medical Practitioners which shows the numbers of Gold and White Card Holders by electorate.
Programme's policy objective	The aim of RAP is to restore, facilitate or maintain functional independence and/or minimise disability or dysfunction as part of the provision of quality care to the veteran community
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$71,951.
Programme Evaluation Effectiveness	<p>Has an evaluation occurred? Yes.</p> <p>When did it occur? March 2000.</p> <p>What did the evaluation conclude? Introduction of a series of reforms to improve the Department's administration and delivery of RAP, including establishment of new supply arrangements and e-invoicing system.</p>

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### Programme Item: Non Institutional Care

Question Subject	Response
Programme Description	To provide clinically required allied health professional services (including physiotherapy, podiatry, psychology, dietetics, occupational therapy, speech pathology, social work, chiropractic, and osteopathy), upon referral by a medical practitioner or discharge planner. For veterans who are bedridden, non-ambulatory or who did not have access to transport, allied health providers can provide services in the home, residential aged care facility or private hospital.
No. of people directly receiving funds/assistance under the programme	During the 2002/03 financial year, approximately 131,000 veterans accessed other allied health professional services
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Unable to break down to electorate level.
Programme's policy objective	Improved health outcomes and quality of life for veterans
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$122,237.
Programme Evaluation Effectiveness	Has an evaluation occurred? No When did it occur? N/A What did the evaluation conclude? N/A

### Programme Item: Dental Services

Question Subject	Response
Programme Description	To provide funds for Dental Services for Veterans
No. of people directly receiving funds/assistance under the programme	Gold Cardholders and White Cardholders (with a relevant accepted condition) are entitled to access most dental services under the LDO scheme. There are 124,559 cardholders.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Until this information becomes available under the new Departmental Information Management System, we are unable to provide it.
Programme's policy objective	Allowing eligible veterans, their war widows and widowers and dependants access to health and other care services that promote and maintain self-sufficiency, well-being and quality of life.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$69,217.
Programme Evaluation Effectiveness	Has an evaluation occurred? Yes When did it occur? Late 2003–early 2004. What did the evaluation conclude? Minor changes were required to reflect changes occurring in the industry and these were implemented on 1 April 2004.



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### Programme Item: In Home Respite

Question Subject	Response
Programme Description	To provide funds for In Home Respite for Veterans
No. of people directly receiving funds/assistance under the programme	7,631 in 2002-03
No. of people receiving funds/assistance under the programme by <b>electorate</b>	This information is not available by electorate. The information in the attachment provides the number of veterans receiving In Home Respite services based on Veterans' Home Care regions
Programme's policy objective	To support and provide relief to carers by providing a substitute carer on a planned or emergency basis.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$18,245.
Programme Evaluation Effectiveness	Has an evaluation occurred? The University of NSW conducted an evaluation of the Veterans' Home Care programme, which includes respite care as a specific service. When did it occur? The evaluation period commenced in September 2000 and was due to be completed in March 2004. What did the evaluation conclude? The evaluation found that there was a high degree of veteran satisfaction with the programme and that VHC has made a significant contribution to aged care services in Australia.

### Number of veterans receiving In Home Respite services per VHC region:

Region Name	Number of Veterans
CENTRAL COAST	438
CENTRAL SYDNEY	42
FAR WEST	52
GREATER MURRAY	172
HUNTER	218
ILLAWARRA	126
MACQUARIE	38
MID NORTH COAST	255
MID WESTERN	46
NEW ENGLAND	156
NORTHERN RIVERS	203
NORTHERN SYDNEY	365
SOUTH EASTERN SYD	150
SOUTH WESTERN SYD	105
SOUTHERN	180
WENTWORTH	59
WESTERN SYDNEY	106
<b>NSW Total</b>	<b>2689</b>
BARWON SOUTH-WESTERN	301
EASTERN METRO	219
GIPPSLAND	59
GRAMPIANS	22

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Region Name	Number of Veterans
HUME	74
LODDON MALLEE	84
NORTHERN METRO	90
SOUTHERN METRO	361
WESTERN METRO	72
<b>VIC Total</b>	<b>1270</b>
CENTRAL	139
DARLING DOWNS/SOUTH WEST	124
NORTH BRISBANE	537
NORTHERN	135
PENINSULA	98
SOUTH BRISBANE	366
WEST MORETON/SOUTH COAST	310
<b>QLD Total</b>	<b>1704</b>
NORTH WEST COUNTRY	28
NORTH WEST METRO	132
SOUTH EAST COUNTRY	62
SOUTH EAST METRO (SA)	251
<b>SA Total</b>	<b>451</b>
EAST METRO	115
GOLDFIELDS	6
GREAT SOUTHERN	6
MIDWEST	14
NORTH METRO	368
PILBARA	0
SOUTH EAST METRO (WA)	112
SOUTH WEST	44
SOUTH WEST METRO	287
WHEATBELT	5
<b>WA Total</b>	<b>947</b>
NORTH	76
NORTH WEST	55
SOUTH	122
<b>TAS Total</b>	<b>253</b>
ACT	302
<b>ACT Total</b>	<b>302</b>
OPERATIONALS CENTRAL	6
OPERATIONS NORTH	23
<b>NT Total</b>	<b>29</b>

NOTE: Veterans have been counted once per State total, ie the total of all the regions will not necessarily equal the State total where veterans may have moved from one region to another.

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### Programme Item: Carer and Volunteer Support

Question Subject	Response
Programme Description	The Department helps veterans' carers obtain information and training they need to effectively perform their caring role. Through the volunteers support programme, the Department provides support services to volunteers who assist the veteran community. Members of the community who are volunteers, potential volunteers or who are interested in volunteers' issues can obtain education, information and resources.
No. of people directly receiving funds/assistance under the programme	Support is provided as required. Given the nature of the programme, numbers on people receiving services are not available.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	This information is not available by electorate
Programme's policy objective	The objective of the carer and volunteer support programme is to provide support, education and resources to assist carers and volunteers.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$380.
Programme Evaluation Effectiveness	Has an evaluation occurred? No When did it occur? N/A What did the evaluation conclude? N/A

### Programme Item: Vietnam Veterans' Counselling Service

Question Subject	Response			
Programme Description	To provide funds for the counselling of Vietnam Veterans and responses to the Vietnam Veterans Health Study including: <ul style="list-style-type: none"> <li>• National Heart Health Programme;</li> <li>• Sons and Daughters Project; and</li> <li>• After Hours Crisis Telephone Counselling Service.</li> </ul>			
No. of people directly receiving funds/assistance under the programme	<b>Program (YTD 30 June 2004)</b>		<b>Counselling (YTD 30 June 2004)</b>	
		Centre	Centre	Outreach
	NSW	871	984	1336
	ACT	331	421	233
	FNQ	500	886	454
	QLD	11 02	868	1247
	SA	424	569	206
	TAS	270	421	331
	VIC	680	518	1391
	WA	495	568	1027
	NT	108	208	40
Telephone			6080	
<b>Totals</b>	4781	5443	12345	

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<b>Question Subject</b>	<b>Response</b>
	22569
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Not possible to do as veterans frequently travel outside electorates for treatment. For example, in WA the veterans at Bruce Rock travel 4.5 hours to Perth for treatment.
Programme's policy objective	Provide counselling, education, community development, rehabilitation and referral services for Vietnam and other veterans and their families.
Is this Programme ongoing?	Yes
The 2003–04 funding in \$'000	YTD expense as at 30 June 2004 \$11,306.

**Programme Item: Veterans' pharmaceutical services**

<b>Question Subject</b>	<b>Response</b>
Programme Description	To provide funds to reimburse Health Insurance Commission for payments to chemists for prescriptions dispensed to persons eligible under Veterans' legislation ( <i>Veterans' Entitlements Act 1986</i> ), under the RPBS (Repatriation Pharmaceutical Benefits Scheme)
No. of people directly receiving funds/assistance under the programme	<ul style="list-style-type: none"> <li>• Approximately 316,000 veterans had at least one prescription dispensed in the period 1 July 2003 to 31 January 2004.</li> <li>• Approximately 5,400 pharmacies received payments for dispensing RPBS prescriptions.</li> <li>• One payment was made to HIC to reimburse the pharmacies for dispensing the prescriptions.</li> </ul>
No. of people receiving funds/assistance under the programme by <b>electorate</b>	See Attachment
Programme's policy objective	To provide compensatory treatment through the Repatriation Pharmaceutical Benefits Scheme, by providing a range of medications and dressings that is more comprehensive than that available through the Pharmaceutical Benefits Scheme
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$462,261.
Programme Evaluation Effectiveness	Has an evaluation occurred? Ongoing When did it occur? Ongoing What did the evaluation conclude? Objective is being met.

**Veterans receiving at least one RPBS Prescription between 1 July 2003—31 January 2004 by Electorate**

<b>Veterans receiving at least one RPBS Prescription between 1 July 2003—31 January 2004 by Electorate</b>	
<b>Electorate</b>	<b>1 July 2003-31 January 2004</b>
Adelaide	2,163
Aston	1,200
Ballarat	2,319
Banks	2,861

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<b>Veterans receiving at least one RPBS Prescription between 1 July 2003—31 January 2004 by Electorate</b>	
<b>Electorate</b>	<b>1 July 2003-31 January 2004</b>
Barker	2,469
Barton	2,224
Bass	2,341
Batman	1,754
Bendigo	2,887
Bennelong	2,584
Berowra	2,052
Blair	2,601
Blaxland	1,698
Bonython	1,153
Boothby	3,448
Bowman	2,924
Braddon	1,813
Bradfield	2,548
Brand	3,243
Brisbane	1,859
Bruce	1,847
Burke	1,401
Calare	1,757
Calwell	634
Canberra	2,289
Canning	1,300
Capricornia	1,840
Casey	1,666
Charlton	2,383
Chifley	876
Chisholm	2,786
Cook	2,942
Corangamite	2,769
Corio	2,273
Cowan	1,207
Cowper	3,407
Cunningham	1,651
Curtin	2,542
Dawson	1,906
Deakin	2,341
Denison	2,547
Dickson	2,519
Dobell	4,090
Dunkley	3,022
Eden-Monaro	2,809
Fadden	2,844
Fairfax	2,920
Farrer	2,522
Fisher	4,163
Flinders	3,498

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<b>Veterans receiving at least one RPBS Prescription between 1 July 2003—31 January 2004 by Electorate</b>	
<b>Electorate</b>	<b>1 July 2003-31 January 2004</b>
Forde	1,947
Forrest	2,179
Fowler	1,097
Franklin	2,228
Fraser	2,242
Fremantle	2,123
Gellibrand	1,500
Gilmore	3,454
Gippsland	2,541
Goldstein	3,754
Grayndler	967
Greenway	1,129
Grey	1,566
Griffith	2,902
Groom	2,548
Gwydir	1,885
Herbert	2,561
Higgins	1,991
Hindmarsh	3,281
Hinkler	2,455
Holt	507
Hotham	2,121
Hughes	1,015
Hume	2043
Hunter	1,548
Indi	2,621
Isaacs	2,100
Jagajaga	2,140
Kalgoorlie	628
Kennedy	1,530
Kingsford Smith	1,653
Kingston	1,836
Kooyong	2,230
La Trobe	1,640
Lalor	1,023
Leichhardt	1,608
Lilley	4,024
Lindsay	1,386
Longman	3,618
Lowe	1,608
Lyne	4,805
Lyons	1,770
Macarthur	1,542
Mackellar	3,251
Macquarie	1,849
Makin	1,406

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<b>Veterans receiving at least one RPBS Prescription between 1 July 2003—31 January 2004 by Electorate</b>	
<b>Electorate</b>	<b>1 July 2003-31 January 2004</b>
Mallee	2,376
Maranoa	1,750
Maribyrnong	942
Mayo	1,887
McEwen	1,561
McMillan	1,849
McPherson	4,581
Melbourne	873
Melbourne Ports	1,312
Menzies	1,280
Mitchell	1,258
Moncrieff	3,131
Moore	1,500
Moreton	2,571
Murray	196
Murray	2,267
New England	2,437
Newcastle	2,422
North Sydney	2,243
Northern Territory	606
O'Connor	1,429
Oxley	1,285
Page	2,997
Parkes	1,976
Parramatta	1,485
Paterson	2,100
Pearce	1,457
Perth	1,821
Petrie	3,355
Port Adelaide	2,188
Prospect	1,291
Rankin	1,052
Reid	1,550
Richmond	5,182
Riverina	1,981
Robertson	4,526
Ryan	2,491
Scullin	1,178
Shortland	1,995
Stirling	2,093
Sturt	2,677
Swan	2,536
Sydney	1,037
Tangney	1,980
Throsby	1,192
Wakefield	2,355

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<b>Veterans receiving at least one RPBS Prescription between 1 July 2003—31 January 2004 by Electorate</b>	
<b>Electorate</b>	<b>1 July 2003-31 January 2004</b>
Wannon	2,255
Warringah	2,616
Watson	1,247
Wentworth	1,767
Werriwa	1,428
Wide Bay	3,110
Wills	2,136
Overseas	157

**Programme Item: Residential Care**

<b>Question Subject</b>	<b>Response</b>
Programme Description	To provide funds for the cost of treatment and care of eligible persons in residential care facilities.
No. of people directly receiving funds/assistance under the programme	23,152 as at 9 March 2004
No. of people receiving funds/assistance under the programme by <b>electorate</b>	N/A
Programme's policy objective	Provide accessible, high quality residential aged care to eligible members of the veteran community.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$673,054.
Programme Evaluation Effectiveness	The Residential Aged Care programme is administered by the Department of Health and Ageing.

**Programme Item: Veterans' Home Care**

<b>Question Subject</b>	<b>Response</b>
Programme Description	The Veterans' Home Care (VHC) Programme introduced in January 2001, was a May 2000 Budget Initiative. The programme provides a range of home support services for eligible veterans, war widows and widowers with low-level care needs. It is part of a broader DVA strategy to improve and maintain veterans' health, well-being and independence through provision of better targeted support in the home. Core services provided are personal care, domestic assistance, safety-related home and garden services and respite care.
No. of people directly receiving funds/assistance under the programme	56,849 in 2002–03
No. of people receiving funds/assistance under the programme by <b>electorate</b>	This information is not available by electorate. The VHC operation model, including data collection and reporting, is based on VHC regions and is provided in the Attachment.



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<b>Question Subject</b>	<b>Response</b>
Programme's policy objective	The objective of DVA's Veterans' Home Care programme is to enhance the independence and health of eligible veterans, war widows and widowers by assisting them to remain living in their own homes and reducing the risk of avoidable illness, injury and associated health care costs.
Is this Programme ongoing?	Yes.
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$72,854.
Programme Evaluation Effectiveness	<p>Has an evaluation occurred? Yes. The University of New South Wales was selected after a competitive tender process, to conduct an evaluation of the VHC programme.</p> <p>When did it occur? The evaluation period commenced in September 2000 and is due to be completed in March 2004.</p> <p>What did the evaluation conclude? The Evaluation found that:</p> <ul style="list-style-type: none"> <li>• The VHC programme was set up on time and on budget.</li> <li>• VHC has increased the access to home care services by veterans and war widows and widowers, with 74% of veterans in VHC receiving home support services for the first time.</li> <li>• There is a high degree of veteran satisfaction with the programme.</li> <li>• VHC has made a significant contribution to aged care services in Australia.</li> </ul>

**Number of veterans per VHC region receiving VHC services:**

<b>Region Name</b>	<b>Number of Veterans</b>
CENTRAL COAST	1,905
CENTRAL SYDNEY	676
FAR WEST	168
GREATER MURRAY	848
HUNTER	1,337
ILLAWARRA	1,165
MACQUARIE	282
MID NORTH COAST	1,754
MID WESTERN	386
NEW ENGLAND	670
NORTHERN RIVERS	1,547
NORTHERN SYDNEY	2,191
SOUTH EASTERN SYD	1,734
SOUTH WESTERN SYD	902
SOUTHERN	847
WENTWORTH	484
WESTERN SYDNEY	813
<b>NSW Total</b>	<b>17,500</b>
BARWON SOUTH-WESTERN	1,845
EASTERN METRO	2,958
GIPPSLAND	1,017
GRAMPIANS	505

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Region Name	Number of Veterans
HUME	1,029
LODDON MALLEE	1,612
NORTHERN METRO	1,715
SOUTHERN METRO	4,420
WESTERN METRO	828
<b>VIC Total</b>	<b>15,781</b>
CENTRAL	1,219
DARLING DOWNS/SOUTH WEST	755
NORTH BRISBANE	4,143
NORTHERN	584
PENINSULA	441
SOUTH BRISBANE	1,829
WEST MORETON/SOUTH COAST	2,192
<b>QLD Total</b>	<b>11,089</b>
NORTH WEST COUNTRY	381
NORTH WEST METRO	928
SOUTH EAST COUNTRY	582
SOUTH EAST METRO (SA)	2,069
<b>SA Total</b>	<b>3,811</b>
EAST METRO	564
GOLDFIELDS	33
GREAT SOUTHERN	208
MIDWEST	127
NORTH METRO	1,605
PILBARA	6
SOUTH EAST METRO (WA)	981
SOUTH WEST	357
SOUTH WEST METRO	1,407
WHEATBELT	78
<b>WA Total</b>	<b>5,287</b>
NORTH	710
NORTH WEST	306
SOUTH	1,543
<b>TAS Total</b>	<b>2,555</b>
ACT	838
<b>ACT Total</b>	<b>838</b>
OPERATIONALS CENTRAL	25
OPERATIONS NORTH	65
<b>NT Total</b>	<b>89</b>

NOTE: Veterans have been counted once per State total, i.e. the total of all the regions will not necessarily equal the State total where veterans may have moved from one region to another.

## Senate Foreign Affairs, Defence and Trade Legislation Committee

Additional estimates 2003–2004; February 2004

Answers to questions on notice from Department of Veterans' Affairs

### Programme Item: Medical examinations, fares and expenses of veterans and dependants

Question Subject	Response
Programme Description	To provide funds for the payment of fees to sessional doctors, professional supervision of VVCS counsellors and relief costs for sessional staff.
No. of people directly receiving funds/assistance under the programme	It is not possible to numerate the number of veterans benefiting from services provided by sessional doctors and staff.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	N/A
Programme's policy objective	Professional supervision of VVCS counsellors and payment for sessional support from medical officers and other professionals.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$247.
Programme Evaluation Effectiveness	Has an evaluation occurred? No When did it occur? N/A What did the evaluation conclude? N/A

### Programme Item: Compensation and legal expenses

Question Subject	Response
Programme Description	To provide for payment of compensation related expenses and legal expenses.
No. of people directly receiving funds/assistance under the programme	Funds required each year depend on cases decided through either the courts or through out of court settlements.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Not applicable.
Programme's policy objective	To provide for payment of compensation related expenses and legal expenses.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$56.
Programme Evaluation Effectiveness	Has an evaluation occurred? When did it occur? What did the evaluation conclude?

**Senate Foreign Affairs, Defence and Trade Legislation Committee**

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Answers to questions on notice from Department of Veterans' Affairs

**Programme Item:** Health and medical research for veterans' health care

<b>Question Subject</b>	<b>Response</b>			
Programme Description	To provide funds for health and medical research. It has two components: <ul style="list-style-type: none"> <li>• The Health and Medical Research Grants Programme (“research grants”)</li> <li>• The Health and Medical Applied Research Programme (“applied research”)</li> </ul>			
No. of people directly receiving funds/assistance under the programme	<ul style="list-style-type: none"> <li>• None—Funding is provided to projects, not directly to people, though each research grant has a chief investigator.</li> <li>• Research grants funding is provided via administering institutions.</li> <li>• Applied research funding is provided to organisations commissioned to undertake the research.</li> </ul>			
No. of people receiving funds/assistance under the programme by <b>electorate</b>	There were 9 research grants funded in 2003–2004:			
		<b>Institution</b>	<b>Federal Electorate</b>	
	(1)	Monash University (Risbridger)	Chisholm	
	(2)	Initially University of Sydney (Canberra Hospital Campus) Now University of Melbourne (MacLean)	Canberra Melbourne	
	(3)	Cancer Council (Armstrong)	Sydney	
	(4)	University of Sydney (Haber)	Sydney	
	(5)	University of Sydney (Mountford)	Sydney	
	(6)	University of NSW (Apte) (Liverpool Hospital Campus)	Fowler	
	(7)	University of Sydney (Dong)	Sydney	
	(8)	University of Tasmania (Dwyer)	Denison	
	(9)	Initially University of WA Now University of Queensland (Minchin)	Curtin Ryan	
	Changes in administering institution occur when the Chief Investigator moves to a different university from that which he/she was based when the grant was originally submitted to the NHMRC for consideration.			
	There were 9 applied research projects funded in 2003–2004:			
		<b>Project</b>	<b>Researcher</b>	<b>Federal Electorate</b>
		Chemical Exposure	University of Sydney	Sydney
		Client Carer Survey	AC Nielsen	Bennelong
		Deep Vein Thrombosis	Takirosavi	Barton
		Radiation Dosimetry	University of Adelaide	Adelaide

**Senate Foreign Affairs, Defence and Trade Legislation Committee**

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Answers to questions on notice from Department of Veterans' Affairs

<b>Question Subject</b>	<b>Response</b>															
	<table border="1"> <tr> <td>Korean Veterans Health</td> <td>Monash University</td> <td>Chisholm</td> </tr> <tr> <td>Provider Survey</td> <td>NWC</td> <td>Melbourne</td> </tr> <tr> <td>Relinquishing Care</td> <td>University of WA</td> <td>Curtin</td> </tr> <tr> <td>Sleep Apnoea</td> <td>Westmead</td> <td>Parramatta</td> </tr> <tr> <td>Vietnam Veterans Mortality</td> <td>DVA NO</td> <td>Canberra</td> </tr> </table>	Korean Veterans Health	Monash University	Chisholm	Provider Survey	NWC	Melbourne	Relinquishing Care	University of WA	Curtin	Sleep Apnoea	Westmead	Parramatta	Vietnam Veterans Mortality	DVA NO	Canberra
Korean Veterans Health	Monash University	Chisholm														
Provider Survey	NWC	Melbourne														
Relinquishing Care	University of WA	Curtin														
Sleep Apnoea	Westmead	Parramatta														
Vietnam Veterans Mortality	DVA NO	Canberra														
Programme's policy objective	The Health and Medical Research Grants Programme provides funds projects of scientific excellence (as determined via a rigid scientific evaluation process undertaken by the NHMRC) which focus on one of the key priority areas specified by DVA. The Health and Medical Applied Research Programme commissions research that develops improved models for health care and services delivery, or enables DVA to better identify changing and future health and well being needs of the veteran community.															
Is this Programme ongoing?	From the 2005 funding round, DVA will no longer fund research grants via the NHMRC process but will instead channel the funds into the applied research component, which is more directly applicable to veteran's needs. That is, the programme is on-going but one component is being phased out.															
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$2,081.															
Programme Evaluation Effectiveness	Has an evaluation occurred? No When did it occur? N/A What did the evaluation conclude? N/A															

**Programme Item: Veterans' Employment and Training Scheme**

<b>Question Subject</b>	<b>Response</b>																		
Programme Description	This scheme was initiated in the 1996-97 Budget. It is anticipated that it will provide special assistance to between 120 and 200 veterans per year who require such assistance to obtain or retain civilian employment.																		
No. of people directly receiving funds/assistance under the programme	975 commencements to 31 December 2003.																		
No. of people receiving funds/assistance under the programme by <b>electorate</b>	<p>Address information is not reported other than the State of the participant and only for job outcomes. To December 2003, 445 persons have secured employment and of these 329 have sustained employment &gt; 6 months.</p> <table border="1"> <thead> <tr> <th></th> <th><b>Job Secured</b></th> <th><b>Job Sustained</b></th> </tr> </thead> <tbody> <tr> <td><b>NSW/ACT</b></td> <td>64</td> <td>46</td> </tr> <tr> <td><b>VIC</b></td> <td>48</td> <td>34</td> </tr> <tr> <td><b>QLD</b></td> <td>188</td> <td>150</td> </tr> <tr> <td><b>SA/NT</b></td> <td>70</td> <td>46</td> </tr> <tr> <td><b>WA</b></td> <td>39</td> <td>30</td> </tr> </tbody> </table>		<b>Job Secured</b>	<b>Job Sustained</b>	<b>NSW/ACT</b>	64	46	<b>VIC</b>	48	34	<b>QLD</b>	188	150	<b>SA/NT</b>	70	46	<b>WA</b>	39	30
	<b>Job Secured</b>	<b>Job Sustained</b>																	
<b>NSW/ACT</b>	64	46																	
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<b>WA</b>	39	30																	

**Senate Foreign Affairs, Defence and Trade Legislation Committee**

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Answers to questions on notice from Department of Veterans' Affairs

<b>Question Subject</b>	<b>Response</b>						
	<table> <tr> <td><b>TAS</b></td> <td align="right">36</td> <td align="right">23</td> </tr> <tr> <td><b>TOTAL</b></td> <td align="right"><b>445</b></td> <td align="right"><b>329</b></td> </tr> </table>	<b>TAS</b>	36	23	<b>TOTAL</b>	<b>445</b>	<b>329</b>
<b>TAS</b>	36	23					
<b>TOTAL</b>	<b>445</b>	<b>329</b>					
Programme's policy objective	Sustained employment > 6 months.						
Is this Programme ongoing?	Yes						
The 2003–04 funding in \$'000	YTD expense as at 30 June 2004 \$568.						
Programme Evaluation Effectiveness	<p>Has an evaluation occurred? Yes When did it occur?</p> <ul style="list-style-type: none"> <li>• 2000 (External review—Better Enterprises); and</li> <li>• 2003 (Internal review of CRS MoU).</li> </ul> <p>What did the evaluation conclude?</p> <ul style="list-style-type: none"> <li>• We observed that there is a widespread supportive acceptance of the Scheme—it is seen to be fulfilling important personal, social and political roles for the stakeholders.</li> <li>• The Better Enterprises evaluation made a number of recommendations to improve the VVRS. All 17 have been implemented and include substantial revision to the CRS reporting standards.</li> <li>• The internal review found that the standards and measures were being met and the new fee for service structure (as opposed to milestone payments) had resulted in significant cost savings.</li> </ul>						

**Programme Item:** Transfer of the Repatriation General Hospitals

<b>Question Subject</b>	<b>Response</b>
Programme Description	To provide funds for payments of a non-treatment nature to State Governments in accordance with agreements reached on integration of RGHS.
No. of people directly receiving funds/assistance under the programme	Not applicable—see below
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Not applicable—see below
Programme's policy objective	Special Purpose Payments are made to certain State Governments following the integration of former Repatriation Hospitals into the State public hospital system.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$830.
Programme Evaluation Effectiveness	<p>Has an evaluation occurred? Yes When did it occur? The most recent evaluation was by TGF International in April 2003.</p> <p>What did the evaluation conclude? In general terms the arrangements are working well.</p>

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Answers to questions on notice from Department of Veterans' Affairs

**Programme Item: War Graves—Commemoration care and maintenance**

<b>Question Subject</b>	<b>Response</b>
Programme Description	To provide funds for (a) Australia's contribution as a member of the Commonwealth War Graves Commission; (b) cost of care and maintenance of war graves in Australia and Papua New Guinea; (c) other overseas expenditure associated with war graves and battle exploit memorials; and (d) cost of Post War Commemorations
No. of people directly receiving funds/assistance under the programme	Funding is provided for the maintenance of 265,830 official memorials.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Not applicable.
Programme's policy objective	<ul style="list-style-type: none"> <li>• Provide and maintain national memorials overseas.</li> <li>• Provide care and maintenance for war graves, war cemeteries, gardens of remembrance and post war commemorations throughout Australia.</li> <li>• Process claims for, and provision of, official post war commemoration.</li> </ul>
Is this Programme ongoing?	Yes.
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$15,940.
Programme Evaluation Effectiveness	Has an evaluation occurred? No. When did it occur? N/A What did the evaluation conclude? N/A

**Programme Item: Refurbishment, reconstruction and relocation of war graves and related facilities**

<b>Question Subject</b>	<b>Response</b>
Programme Description	To provide funds for payments for specific works of refurbishment, reconstruction and relocation of structural and horticultural assets in relation to war graves and related facilities.
No. of people directly receiving funds/assistance under the programme	Funding is directed to capital works relating to the refurbishment and replacement of facilities.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Not applicable.

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Programme's policy objective	Refurbishment, reconstruction and relocation of war graves and associated facilities in Australia.
Is this Programme ongoing?	4 year NPP until 2007–08
The 2003–04 funding in \$'000	YTD expense as at 30 June 2004 \$874.
Programme Evaluation Effectiveness	Has an evaluation occurred? Yes. When did it occur? 2004 What did the evaluation conclude? That the lapsing programme be continued through to 2007–08.

**Programme Item: Veterans' commemorative activities**

<b>Question Subject</b>	<b>Response</b>
Programme Description	This item provides for a considered and structured plan of commemorative memorials and activities, which includes commemorative missions, provides a focus on education, particularly of the younger generations and assists special occasions of remembrance.
No. of people directly receiving funds/assistance under the programme	A commemorative grants sub-program is part of the commemorations programme and provides funds and assistance to ex-service groups and community organisations for commemorative initiatives. 3,601 grants have been provided under this sub-program.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	The numbers of grants provided per electorate are attached.
Programme's policy objective	Implement commemorative initiatives and provide support and funding to acknowledge Australia's servicemen and women from wars, conflicts and peace operations.
Is this Programme ongoing?	Yes, subject to the provision of additional funding for the years 2004-05 to 2007–08.
The 2003–04 funding in \$'000	YTD expense as at 30 June 2004 \$6,073.
Programme Evaluation Effectiveness	Has an evaluation occurred? Yes When did it occur? A review of the programme was conducted in November 2003. What did the evaluation conclude? The review found that the programme delivered high quality commemorative initiatives which raise community awareness of the service and sacrifice of the men and women who have served Australia in wars, conflicts and on peace operations.

**Commemorations Programme Grants 01/07/1996—24/03/2004**

<b><u>Electorate</u></b>	<b><u>State</u></b>	<b><u>No of Grants</u></b>
<b>Adelaide</b>	<b>SA</b>	<b>69</b>
<b>Aston</b>	<b>Vic</b>	<b>6</b>
<b>Ballarat</b>	<b>Vic</b>	<b>46</b>
<b>Banks</b>	<b>NSW</b>	<b>5</b>
<b>Barker</b>	<b>SA</b>	<b>57</b>



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**Commemorations Programme Grants 01/07/1996—24/03/2004**

<b><u>Electorate</u></b>	<b><u>State</u></b>	<b><u>No of Grants</u></b>
Barton	NSW	9
Bass	Tas	32
Batman	Vic	8
Bendigo	Vic	32
Bennelong	NSW	11
Berowra	NSW	17
Blair	QLD	17
Blaxland	NSW	4
Bonython	SA	1
Boothby	SA	11
Bowman	QLD	9
Braddon	Tas	28
Bradfield	NSW	13
Brand	WA	23
Brisbane	QLD	47
Bruce	Vic	9
Burke	Vic	18
Calare	NSW	43
Calwell	Vic	3
Canberra	ACT	40
Canning	WA	8
Capricornia	QLD	35
Casey	Vic	12
Charlton	NSW	12
Chifley	NSW	3
Chislm	Vic	6
Cook	NSW	8
Corangamite	Vic	36
Corio	Vic	15
Cowan	WA	8
Cowper	NSW	43
Cunningham	NSW	12
Curtin	WA	34
Dawson	QLD	16
Deakin	Vic	14
Denison	Tas	34
Dickson	QLD	11
Dobell	NSW	6
Dunkley	Vic	16
Eden-Monaro	NSW	48
Fadden	QLD	11
Fairfax	QLD	17
Farrer	NSW	49

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Answers to questions on notice from Department of Veterans' Affairs

**Commemorations Programme Grants 01/07/1996—24/03/2004**

<b><u>Electorate</u></b>	<b><u>State</u></b>	<b><u>No of Grants</u></b>
Fisher	QLD	18
Flinders	Vic	28
Forde	QLD	24
Forrest	WA	27
Fowler	NSW	5
Franklin	Tas	25
Fraser	ACT	66
Fremantle	WA	21
Gellibrand	Vic	2
Gilmore	NSW	35
Gippsland	Vic	37
Goldstein	Vic	13
Grayndler	NSW	7
Greenway	NSW	1
Grey	SA	67
Griffith	QLD	6
Groom	QLD	35
Gwydir	NSW	44
Hasluck	WA	2
Herbert	QLD	14
Higgins	Vic	12
Hindmarsh	SA	22
Hinkler	QLD	42
Holt	Vic	0
Hotham	Vic	7
Hughes	NSW	12
Hume	NSW	56
Hunter	NSW	23
Indi	Vic	58
Isaacs	Vic	6
Jagajaga	Vic	39
Kalgoorlie	WA	20
Kennedy	QLD	71
Kingsford Smith	NSW	9
Kingston	SA	7
Kooyong	Vic	15
La Trobe	Vic	13
Lalor	Vic	9
Leichhardt	QLD	12
Lilley	QLD	22
Lindsay	NSW	16
Lingiari	NT	3
Longman	QLD	29

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Answers to questions on notice from Department of Veterans' Affairs

**Commemorations Programme Grants 01/07/1996—24/03/2004**

<b><u>Electorate</u></b>	<b><u>State</u></b>	<b><u>No of Grants</u></b>
Lowe	NSW	18
Lyne	NSW	42
Lyons	Tas	51
Macarthur	NSW	16
Mackellar	NSW	13
Macquarie	NSW	30
Makin	SA	6
Mallee	Vic	81
Maranoa	QLD	68
Maribyrnong	Vic	4
Mayo	SA	27
McEwen	Vic	33
McMillan	Vic	28
McPherson	QLD	27
Melbourne	Vic	61
Melbourne Ports	Vic	19
Menzies	Vic	13
Mitchell	NSW	25
Moncrieff	QLD	8
Moore	WA	9
Moreton	QLD	69
Murray	Vic	42
New England	NSW	20
Newcastle	NSW	17
North Sydney	NSW	60
O'Connor	WA	19
Oxley	QLD	49
Page	NSW	28
Parkes	NSW	5
Parramatta	NSW	32
Paterson	NSW	20
Pearce	WA	38
Perth	WA	20
Petrie	QLD	18
Port Adelaide	SA	1
Prospect	NSW	8
Rankin	QLD	11
Reid	NSW	43
Richmond	NSW	57
Riverina	NSW	23
Robertson	NSW	9
Ryan	QLD	6
Scullin	Vic	16

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**Commemorations Programme Grants 01/07/1996—24/03/2004**

<u>Electorate</u>	<u>State</u>	<u>No of Grants</u>
Shortland	NSW	3
Solomon	NT	8
Stirling	WA	14
Sturt	SA	9
Swan	WA	64
Sydney	NSW	24
Tangney	WA	10
Throsby	NSW	77
Wakefield	SA	82
Wannon	Vic	21
Warringah	NSW	13
Watson	NSW	7
Wentworth	NSW	6
Werriwa	NSW	43
Wide Bay	QLD	11
Wills	Vic	4
<i>Northern Territory *</i>	NT	20
<i>Norfolk Island #</i>		3
<b><u>Total</u></b>		<b><u>3601</u></b>

\*No longer a Federal Electorate

#Not formally part of a Federal Electorate

**Programme Item:** Compensation and legal expenses

<b>Question Subject</b>	<b>Response</b>
Programme Description	To provide for payment of compensation related expenses and legal expenses.
No. of people directly receiving funds/assistance under the programme	Funds required each year depend on cases decided through either the courts or through out of court settlements.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Not applicable.
Programme's policy objective	To provide for payment of compensation related expenses and legal expenses.
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$313.
Programme Evaluation Effectiveness	Has an evaluation occurred? When did it occur? What did the evaluation conclude?

## Senate Foreign Affairs, Defence and Trade Legislation Committee

Additional estimates 2003–2004; February 2004

Answers to questions on notice from Department of Veterans' Affairs

### Programme Item: Grants in aid

Question Subject	Response
Programme Description	Grants to various service organisations to subsidise the activities of the organisations.
No. of people directly receiving funds/assistance under the programme	In 2003–04, funds under the programme were provided to the national bodies of thirteen (13) ex-service organisations.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	In 2003–04, funds were provided to thirteen national ex-service organisations with memberships ranging from 550 to 212,000. Members of these organisations are dispersed across a wide range of electorates.
Programme's policy objective	The aim of the programme is to assist national ex-service organisations with their administration costs in recognition of the services that these organisations provide to the ex-service community. The outcomes achieved by funding include: <ul style="list-style-type: none"> <li>• support for organisations with declining or limited membership;</li> <li>• increased access to meeting venues by the ex-service community; and</li> <li>• improved communication on repatriation matters around Australia.</li> </ul>
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$145.
Programme Evaluation Effectiveness	The aims of the programme were reviewed and the guidelines updated by the then Minister in April 1997. In October 1999, the guidelines were altered to limit funding that may be used for legal advice. In April 2001, the guidelines were revised to: <ul style="list-style-type: none"> <li>• provide a greater emphasis on focus, accountability and scrutiny for the programme;</li> <li>• provide a better understanding of the programme for potential applicants; and</li> <li>• emphasise the non–recurrent nature of the programme for current recipients.</li> </ul>

### Programme Item: Community care grants

Question Subject	Response
Programme Description	Community Care Grants Programme.
No. of people directly receiving funds/assistance under the programme	Unable to provide number of people who are benefiting from Veteran and Community Grants.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Please see attachment for details of approved grants by Electorate.

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<b>Question Subject</b>	<b>Response</b>
Programme's policy objective	This programme, which is part of Veteran & Community Grants, provides seeding funds to eligible organisations to develop projects for the veteran that support a healthy quality lifestyle, reduce social isolation and provide access to community services.
Is this Programme ongoing?	Funding is available over four years, lapsing in June 2007.
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$1,490.
Programme Evaluation Effectiveness	Has an evaluation occurred? Yes When did it occur? November 2002 What did the evaluation conclude? The programme was effective in meeting its objectives and that a continuation of the programme would provide a range of benefits to the veteran community.

**Veteran and Community Grants by Electorate  
Approved Grants from 31 July 2003—31 March 2004**

<b>Electorate</b>	<b>Number of Grants</b>
Adelaide	1
Ballarat	2
Bass	1
Bendigo	2
Calare	1
Canberra	1
Chisholm	1
Corangamite	2
Deakin	1
Denison	1
Eden Monaro	1
Farrer	1
Forde	1
Franklin	1
Gippsland	1
Grayndler	1
Gwydir	2
Hunter	1
Indi	2
Kooyong	1
Lowe	1
Mallee	1
Melbourne	1
Murray	1
Newcastle	1
North Sydney	1
O'Connor	1
Parkes	1
Riverina	1
Tangney	1
Thorsby	1
Wannon	2

## Senate Foreign Affairs, Defence and Trade Legislation Committee

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Answers to questions on notice from Department of Veterans' Affairs

Electorate	Number of Grants
<b>Total</b>	<b>38</b>

**Programme Item:** Payments to ex–service organisations to facilitate claims by eligible veterans

Question Subject	Response
Programme Description	This item provides for funding to enable ex-service organisations to employ additional trained staff and provide information technology tools to assist in the expeditious processing of pension matters awaiting review.
No. of people directly receiving funds/assistance under the programme	122 individual ex-service organisations have received grants in 2003–04
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Some of the ex-service organisations which receive benefits under this programme are national bodies. Local ex–service organisations are not necessarily aligned to electoral boundaries.
Programme’s policy objective	<ul style="list-style-type: none"> <li>• Improve the quality of claims received a primary determining level and assist ex-service organisations in achieving this objective;</li> <li>• reduce the rate of appeals to the Veterans’ Review Board; and</li> <li>• promote the provision of welfare services to Australian and allied veterans, their dependants and to past and present members of the Australian Defence Force.</li> </ul>
Is this Programme ongoing?	Yes
The 2003-04 funding in \$’000.	YTD expense as at 30 June 2004 \$1,762.
Programme Evaluation Effectiveness	<p>Has an evaluation occurred? Yes When did it occur? April-July 2002 What did the evaluation conclude?</p> <ul style="list-style-type: none"> <li>• There is a need to develop a measurement of quality for assisted claims.</li> <li>• There is a need for strategies to encourage more veterans to seek ex-service organisation assistance.</li> <li>• There is a need to introduce funding strategies to direct the available funds towards the achievement of specific goals.</li> <li>• Greater openness should accompany the funding decision process.</li> <li>• There is a need to re-examine the stated aims, objectives and desired outcomes of the programme and make them less ambiguous.</li> <li>• A restructured ex-service organisation monitoring strategy is required to ensure that these organisations fulfil their requirements and are made accountable.</li> <li>• The results of the analysis of practitioner contribution to the quality of claims be used to inform training and development strategies.</li> </ul> <p>This programme and the Training Information Programme should become more integrated</p>

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**Programme Item:** Veterans access to community information systems

<b>Question Subject</b>	<b>Response</b>
Programme Description	To improve assistance to the veteran community in rural and remote areas. Including the use of the Australian Country Information Services and other agencies to provide information and service to the veteran community.
No. of people directly receiving funds/assistance under the programme	The Department is unable to provide the precise number of people directly affected by this initiative. All members of the veteran community may access agency assistance, including those who are not in receipt of DVA benefits. The attached table lists the electorates where the Department has an agency presence and the number of veterans in receipt of DVA entitlements in these electorates.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	See above.
Programme's policy objective	The aim of the programme is to facilitate veterans' access to information and services in regional areas.
Is this Programme ongoing?	The programme is ongoing, subject to evaluation results in 2004–05.
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$618.
Programme Evaluation Effectiveness	Has an evaluation occurred? Yes When did it occur? The programme is subject to continual evaluation in accordance with contractual arrangements at each site. In addition, comprehensive evaluations were undertaken in 1998–99 and 2002. What did the evaluation conclude? The evaluations found that agency arrangements were performing satisfactorily. Agency sites provided a cost-effective service delivery alternative to the establishment of full VAN offices and were highly valued by members of the veteran community.

**Electorates where the Department of Veterans' Affairs has agency presence and the number of veterans in receipt of DVA entitlements in those electorates**

<u>Electorate</u>	<u>No of Veterans</u>
Barker	4039
Bass	3376
Bendigo	4175
Blair	3385
Bowman	4344
Braddon	3120
Calare	2807
Capricornia	2590
Cowper	5008
Dawson	2866
Denison	3635



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**Electorates where the Department of Veterans' Affairs has agency presence and the number of veterans in receipt of DVA entitlements in those electorates**

<u>Electorate</u>	<u>No of Veterans</u>
Eden-Monaro	4424
Fisher	6202
Forde	3128
Forrest	3158
Franklin	3397
Grey	2703
Groom	3697
Gwydir	2884
Hinkler	3614
Kalgoorlie	1128
Kennedy	2498
Leichhardt	2433
Longman	5488
Lyne	5829
Lyons	2617
Mallee	3487
Maranoa	2482
McMillan	2742
Murray	3477
New England	3823
O'Connor	2819
Parkes	2948
Pearce	2772
Riverina	3170
Wide Bay	4732

**Programme Item:** Payments to persons and organisations in respect of agreed joint ventures and support for day clubs for the care and welfare of veterans, war widows and dependants

<b>Question Subject</b>	<b>Response</b>
Programme Description	To provide payments to persons and organisations in respect of joint ventures and day club activities, the home maintenance helpline and younger veterans funding.
No. of people directly receiving funds/assistance under the programme	<i>Joint Venture Grants</i> —unable to provide the number of people who are benefiting from the scheme. <i>Home Maintenance Helpline</i> —9,219 during July 2003—February 2004. <i>Day Clubs</i> —During 2002-03, five new day clubs opened. Currently, there are 132 day clubs throughout Australia, including 60 in rural and remote areas.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Please see attachment for details of the approved Joint Venture Grants by Electorate
Programme's policy objective	<i>Joint Venture Grants</i> The Joint Venture Scheme, which is part of Veteran &

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<b>Question Subject</b>	<b>Response</b>
	<p>Community Grants, aims to improve the independence and quality of life of members of the veteran community by funding organisations, particularly ex-service organisations, for projects that enhance health and well-being.</p> <p><i>Home Maintenance Helpline</i> The Home Maintenance Helpline's policy objective is to assist the veteran community to remain living independently in their own homes for as long as possible through access to accurate information on home maintenance issues and access to reliable tradespeople to undertake necessary home improvements or maintenance work.</p>
Programme's policy objective	<p><i>Day Clubs</i> The objective of the programme is to enhance the quality of life of the aged, the isolated and people with disabilities by promoting social contact through activities such as games, sports, fitness, information session and arts and crafts.</p>
Is this Programme ongoing?	Yes
The 2003-04 funding in \$'000.	YTD expense as at 30 June 2004 \$1,765.
Programme Evaluation Effectiveness	<p><i>Joint Venture Grants</i> Has an evaluation occurred? Yes When did it occur? April 1996 What did the evaluation conclude?</p> <ul style="list-style-type: none"> <li>• The programme was effective in meeting its objectives.</li> <li>• It assisted with addressing gaps in community services.</li> <li>• Significant numbers of veterans benefited from the projects funded through the JVS.</li> </ul> <p><i>Home Maintenance Helpline</i> Has an evaluation occurred? Yes When did it occur? 1997 What did the evaluation conclude?</p> <ul style="list-style-type: none"> <li>• The overall client reaction to the Helpline service was positive.</li> <li>• Generally, veterans who had used the Helpline found it extremely beneficial and were most grateful for its existence.</li> <li>• The Helpline was meeting its intended purpose, although greater emphasis in publicising its existence and role was necessary.</li> </ul> <p><i>Day Clubs</i> Day Clubs are administered locally. While some individual Day Clubs have been evaluated, and others are planned for next year, a national evaluation has not been conducted.</p>

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**Joint Venture Scheme Grants by Electorate**  
**Approved Grants from 31 July 2003—31 March 2004**

<b>Electorate</b>	<b>Number of Grants</b>
Adelaide	2
Ballarat	2
Barker	1
Bass	3
Bendigo	1
Blair	2
Boothby	1
Braddon	6
Brand	2
Burke	1
Charlton	1
Corio	1
Cowan	1
Cowper	2
Deakin	1
Denison	4
Dunkley	1
Fadden	1
Fairfax	3
Farrer	1
Fisher	3
Forde	3
Forrest	1
Fremantle	1
Gilmore	1
Gippsland	1
Grey	1
Groom	1
Herbert	1
Hunter	2
Indi	1
Jagajaga	1
Kennedy	1
Kingston	2
La Trobe	1
Leichhardt	1
Lowe	1
Lyne	1
Macquarie	1
Mallee	2
Maribyrnong	1
Mayo	2
McPherson	2
Melbourne	2
Menzies	1
Moncrieff	3
Moreton	1

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<b>Electorate</b>	<b>Number of Grants</b>
Murray	2
Newcastle	1
O'Connor	2
Parkes	1
Parramatta	1
Pearce	4
Perth	1
Petrie	1
Port Adelaide	1
Rankin	1
Richmond	4
Sydney	2
Tangney	1
Wannon	1
Wentworth	1
Wide Bay	2
Wills	2
<b>Total</b>	<b>104</b>

**Programme Item:** Compensation and legal expenses

<b>Question Subject</b>	<b>Response</b>
Programme Description	To provide for payment of compensation related expenses and legal expenses.
No. of people directly receiving funds/assistance under the programme	Funds required each year depend on cases decided through either the courts or through out of court settlements.
No. of people receiving funds/assistance under the programme by <b>electorate</b>	Not applicable.
Programme's policy objective	To provide for payment of compensation related expenses and legal expenses.
Is this Programme ongoing?	Yes
The 2003–04 funding in \$'000	YTD expense as at 30 June 2004 \$3.
Programme Evaluation Effectiveness	Has an evaluation occurred? When did it occur? What did the evaluation conclude?

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### **OUTCOME 1 (Compensation) 2003–04 Departmental Funding**

**Outcome 1:** Eligible veterans, their war widows and widowers and dependants have access to appropriate compensation and income support in recognition of the effects of war service.

<b>Question Subject</b>	<b>Response</b>
Programme Description	Departmental funding for Outcome 1 is provided for the delivery of all programmes under Outcome 1. The Department does not collect or report departmental expenditure on an individual programme basis.
The 2003-04 funding in \$'000	YTD expense as at 30 June 2004 \$112,936.

### **OUTCOME 2 (Health) 2003–04 Departmental Funding**

**Outcome 2:** Eligible veterans, their war widows and widowers and dependants have access to health and other care services that promote and maintain self-sufficiency, well being and quality of life.

<b>Question Subject</b>	<b>Response</b>
Programme Description	Departmental funding for Outcome 2 is provided for the delivery of all programmes under Outcome 2. The Department does not collect or report departmental expenditure on an individual programme basis.
The 2003–04 funding in \$'000	YTD expense as at 30 June 2004 \$102,427.

### **OUTCOME 3 (War Graves and Commemorative Activities) 2003–04 Departmental Funding**

**Outcome 3:** The service and sacrifice of the men and women who served Australia and its allies in wars, conflicts and peace operations are acknowledged and commemorated.

<b>Question Subject</b>	<b>Response</b>
Programme Description	Departmental funding for Outcome 3 is provided for the delivery of all programmes under Outcome 3. The Department does not collect or report departmental expenditure on an individual programme basis.
The 2003-04 funding in \$'000	YTD expense as at 30 June 2004 \$9,954.

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### **OUTCOME 4 (Other) 2003–04 Departmental Funding**

**Outcome 4:** The needs of the veteran community are identified, they are well informed of community and specific services and they are able to access such services

<b>Question Subject</b>	<b>Response</b>
Programme Description	Departmental funding for Outcome 4 is provided for the delivery of all programmes under Outcome 4. The Department does not collect or report departmental expenditure on an individual programme basis.
The 2003-04 funding in \$'000	YTD expense as at 30 June 2004 \$58,241.

### **OUTCOME 5 (MCRS) 2003-04 Departmental Funding**

**Outcome 5:** Current and former members of the Australian Defence Force who suffer an injury or disease which is causally related to employment in the ADF are provided with compensation and rehabilitation benefits and services.

<b>Question Subject</b>	<b>Response</b>
Programme Description	Departmental funding for Outcome 5 is provided for the delivery of all programmes under Outcome 5. The Department does not collect or report departmental expenditure on an individual programme basis.
The 2003-04 funding in \$'000	YTD expense as at 30 June 2004 \$12,813.