

**Senate Standing Committee on Education Employment and Workplace
Relations**

**QUESTIONS ON NOTICE
Supplementary Budget Estimates 2012-2013**

Agency - Comcare

DEEWR Question No. EW0620_13

Senator Bilyk asked on 17 October 2012 , Hansard page 51

Question

Comcare - Update on claim

Senator BILYK: If we can get some sort of update, maybe to me—because obviously I do not participate in the weekly updates—that would be really helpful. If you could take it on notice to do that, I would appreciate it. Mr O'Connor: I am happy to do so, Senator. Senator BILYK: Thank you.

Answer

Comcare has provided the following response.

A detailed exercise program has been agreed, approved and successfully implemented by the constituent. Approval was recently extended to 28 February 2013.

The development of the constituent's social rehabilitation program by the Department of Human Services, her Rehabilitation Authority, has been delayed but is still progressing.

The review of her incapacity payments has been finalised and all calculations have been verified by an independent expert. This information was sent to the constituent on 23 November 2012.

Comcare has continued to pay for medical costs associated with the constituent's accepted compensable conditions.

As agreed by both parties, the Claims Services Officer was calling the constituent weekly and then fortnightly. In July 2012, the constituent indicated she felt burdened by so much communication and requested monthly teleconferences with herself and her former employer, Department of Human Services instead. Teleconferences were held on 26 September 2012 and 24 October 2012.