

**Senate Standing Committee on Education Employment and Workplace  
Relations**

**QUESTIONS ON NOTICE  
Supplementary Budget Estimates 2011-2012**

**Outcome 4 - Employment**

**DEEWR Question No. EW0542\_12**

**Senator Bernardi provided in writing.**

**Question**

***Job seeker compliance failures***

In the last financial year, how many job seekers recorded a compliance failure?

What percentage of job seekers had a valid excuse?

How many failures were recorded in remote areas?

How many job seekers have had more than one compliance failure in the last 6 months?

Can the Department provide a breakdown of the compliance failures by type?

**Answer**

For the period 1 July 2010 to 30 June 2011, 291 935 compliance failures were applied for 166 762 Job Services Australia job seekers.

Of the 568 319 Participation Reports submitted by Job Services Australia providers, in 49 per cent of cases the job seeker had a valid excuse for the compliance failure. (It is not possible to give the percentage of job seekers who had a valid excuse as a job seeker with multiple Participation Reports may have a valid excuse on one occasion and not on another).

18 220 compliance failures were applied to job seekers living in remote areas.

For the period 1 January 2011 to 30 June 2011, 40 318 Job Services Australia job seekers had more than one compliance failure applied. The table below shows the number of each type of compliance failure incurred by those job seekers who incurred multiple failures. Individual job seekers may have incurred more than one type of failure and/or multiple failures of the same type.

Failure Type	Number of failures incurred
Connection Failure	70 144
No Show No Pay Failure	20 058
Reconnection Failure	14 153
Serious Failure	335

Source: DEEWR administrative data